

FACT SHEET 36

What Information is available from the Family Information Service in Dundee and where can I find it?

The Family Information Service in Dundee is known as "Dundee Children and Families Information Service" and is a directory of services for families and professionals in Dundee. It provides information about Early Learning and Childcare Services and an online Family Information Directory of other services for families which you can find at our local pages of www.families.scot.

Early Learning and Childcare Services Information

The Family Information Service (FIS) holds information on approximately **270** active registered early learning and childcare providers in Dundee. This figure can fluctuate depending on any new registrations or cancellations. This includes local authority and private nurseries, childminders, out of school clubs and playgroups. We also provide details on Parent and Toddler groups which are unregistered childcare (for more information on each of these types of provision please see the relevant advice fact sheet - more information about where you can find these is below).

Information made available about each setting on the website can include the following (but only where authorised by the individual provider):

- Contact Details
- Facilities
- Costs
- Opening hours
- Availability
- Vacancy information
- School Pick Up
- Additional Support Needs details
- Age Ranges
- Date information last updated

You can find information on each provider who has authorised for their information to be made available at www.families.scot by selecting Dundee City from the Local Authority Drop Down List and selecting the relevant category. You can also search by key word, or area and postcode and print the results either individually or as a list.

www.dundee.gov.uk/childcare/childcareinfo

www.families.scot www.facebook.com/FISDundee www.twitter.com/FISDundee
www.instagram.com/FISDundee

We have substantial links with the Care Inspectorate and information about registered childcare is updated on a regular basis. Although we are proactive and work hard to keep the information as current as possible, it is the responsibility of the childcare provider to ensure their information is up to date. Vacancy and cost information can change frequently and it is always best to confirm directly with the provider and to discuss your individual circumstances with them before entering into any agreement.

Advice Fact Sheets

We provide a number of fact sheets giving advice and guidance on choosing childcare and other relevant information. This includes advice on choosing all types of early learning and childcare such as Choosing an Out of School Club to advice for new providers such as "How to Become a Registered Childminder".

The majority of fact sheets can be downloaded as pdf documents at www.dundee.gov.uk/childcare/childcareinfo and are also available in the Childcare Advice category in our web pages at www.families.scot.

Family Information Online Directory - local activities, groups, and support services listed on our local Dundee website at www.families.scot

The Family Information Service provides online signposting to lots of services for families that are in Dundee and national services that might be of interest or use. The number of services held in our website directory is extensive and is expanded upon on an ongoing basis. You can access information about all of these online.

Currently in Dundee we list over **900** activities, groups and services. Under each entry, you can find contact details for the service, some details on what the service is about, a weblink to their site and social media links if available. In some cases it may be a direct link to the service website or if it is a short term group, the group flyer and contact details is made available for download. Short term groups will no longer be on the site when the date for the activity or group has passed.

There are currently **16 Family Information Categories** of information available to view on our website. Below is a list of just some of the Categories there are available and an example of the types of information you can find there:

www.dundee.gov.uk/childcare/childcareinfo

www.families.scot www.facebook.com/FISDundee www.twitter.com/FISDundee
www.instagram.com/FISDundee

Additional Support Needs - here we list local Dundee groups and services providing additional support services for young people and families with a child or young person with additional needs. Local and national groups offering advice and support and useful websites

Parenting - here you can find local advice groups, activities for parents and children together, advice for new and expectant parents, links to play ideas and websites, local parks, information and groups for Dads, Kinship Carers, Young Parents, and links to national groups and services

Holiday/Leisure - groups and activities for children and families during school holidays and throughout the year, links to local activities, services and websites, sports, music, theatre and public holidays

Health & Wellbeing - local health centres, local health support groups and services, local and national services and websites promoting health, healthy children, mental health

Libraries - links and contact details for local libraries, library activities, library services and guides

Family Support Information - local advice and groups able to provide support and information and links to national services in different sub categories.

To find services in Dundee select Dundee from the Local Authority drop down list and choose the category of information you are looking for. You can also search by Sub Category and/or key word and filter by locality Area of Dundee or national services. You can also print individual entries or a list of the page results. www.families.scot.

Social Media Accounts

You can find the Family Information Service on Facebook, Twitter and Instagram. Here you can follow us for up to date information about parent and family groups and activities running in Dundee, for activity ideas that you can do at home and other information. We also have several links with other service pages that might be useful for families.

You can find us on Facebook at www.facebook.com/FISDundee
Follow us on Twitter at www.twitter.com/FISDundee and on Instagram at www.instagram.com/FISDundee.

www.dundee.gov.uk/childcare/childcareinfo

www.families.scot www.facebook.com/FISDundee www.twitter.com/FISDundee
www.instagram.com/FISDundee

For further information about childcare services available in Dundee City go to www.families.scot, or contact DUNDEE CHILDREN & FAMILIES INFORMATION SERVICE at cis@dundeecity.gov.uk or telephone 01382 433900.

Information is available about individual providers on our Dundee pages of the national website where alongside details about childcare services you can also access our Online Directory for advice, groups, activities and other services available for families locally and nationally

www.families.scot

Like us on Facebook: www.facebook.com/FISDundee

Follow us at www.twitter.com/FISDundee and

www.instagram.com/FISDundee

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www.dundeecity.gov.uk/childcare/childcareinfo

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