

# Annual Parking Report 2023 - 2024

## **Aims and Benefits of Decriminalised Parking Enforcement**

- **Assist in the free flow of traffic**
- **Create a greener environment**
- **Maximise the use of spaces**
- **Increase Trade**
- **Promote safety for all road users**
- **Free up Police resources**

# Introduction

The period covered by the annual parking report (April 2023 to March 2024) coincided with some important changes for parking enforcement and car park management at both a national and local level.

From 1 July 2023, Dundee City Council increased the level of the Penalty Charge Notice for all parking contraventions from £60.00 to £100.00. This was the first increase in the level of 'fine' since the power to enforce parking contraventions passed from the Tayside Police to Dundee City Council back in 2004. In approving this change, the Scottish Government allowed Councils to retrospectively apply an inflationary increase to the 'cost' of Penalty Charge Notices. It is hoped that the higher PCN levels will contribute towards improved compliance while ensuring the operational costs associated with managing a parking enforcement team are met in full.

Also in July 2023, the Council changed its enforcement software and while this primarily meant changes internally for the Parking Team, it also saw improvements to the appeals process and the way that drivers who had received a PCN interacted with the Council in terms of payments and appeals.

Dundee City Council was also one of the first local authorities to enforce the new Pavement Parking ban, with PCNs being issued from February 2024. Alongside the pavement parking ban, there were also new prohibitions on double parking and parking over a dropped kerb crossing point.

In March 2024, the Bell Street Multi Storey Car Park was closed in advance of an 18 month refurbishment. The new look car park and green transport hub will re-open in autumn 2025.

Parking income has mostly recovered from the downturn experienced during the pandemic years from 2020 to 2022. Changes to working patterns and increased home-shopping has seen an impact on usage but the payment options available for commuters have changed to reflect the new norms and the Multipark product, which allows all day parking for £5.00, is now used by nearly 900 car park users.

# SECTION 1 – PARKING INCOME

SUMMARY OF INCOME COLLECTED (all figures inclusive of VAT)

## Meter Transactions - Metric

MONTH	CASH TRANSACTIONS	CASH AMOUNT (£)	CARD TRANSACTIONS	CARD AMOUNT (£)	TOTAL AMOUNT (£)
APRIL	33463	64,015.65	17250	70,311.70	134,327.35
MAY	38406	66,430.95	17319	70,585.50	137,016.45
JUNE	35632	67,452.80	17585	72,953.60	140,406.40
JULY	35894	69,901.40	18064	72,737.70	142,639.10
AUGUST	22325	34,522.80	8048	32,847.00	67,369.80
SEPTEMBER	20102	48,959.75	14096	57,214.30	106,174.05
OCTOBER	26745	58,060.95	15226	63,774.90	121,835.85
NOVEMBER	25352	61,644.15	12356	52,970.10	114,614.25
DECEMBER	18800	55,255.95	8153	31,480.50	86,736.45
JANUARY	23925	53,303.25	8979	36,424.90	89,728.15
FEBRUARY	29955	57,290.75	10714	43,060.20	100,350.95
MARCH	24690	55,818.20	10956	45,185.90	101,004.10
<b>TOTALS</b>	<b>335,289</b>	<b>692,656.20</b>	<b>158,746</b>	<b>649,546.30</b>	<b>1,342,202.50</b>

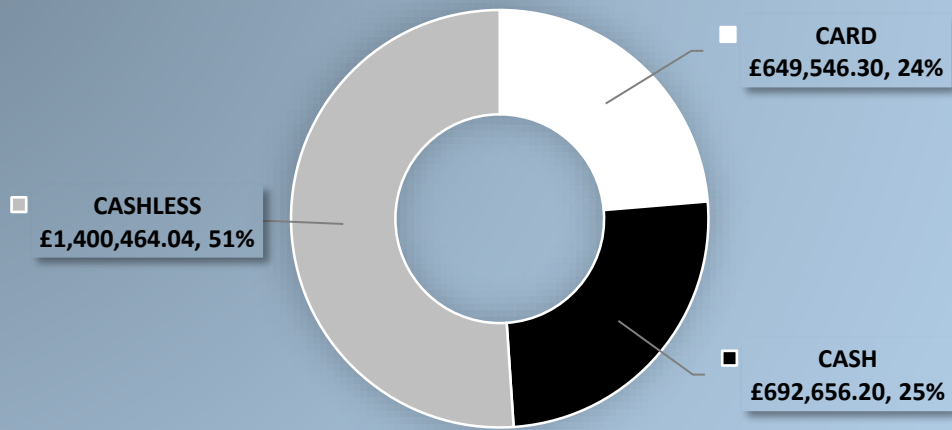
## **Cashless Parking Transactions- Just Park (Inclusive Of Vat)**

<b>MONTH</b>	<b>TOTAL PAID (£)</b>	<b>JUST PARK GROSS (£)</b>	<b>DCC GROSS (£)</b>	<b>SESSIONS</b>
<b>APRIL</b>	100,973.13	7151.35	93,821.78	24104
<b>MAY</b>	104,538.91	7498.77	97,040.14	25296
<b>JUNE</b>	101,438.79	7246.04	94,192.75	24299
<b>JULY</b>	94,301.62	8303.23	85,998.39	22297
<b>AUGUST</b>	110,078.45	11,427.32	98,651.13	25418
<b>SEPTEMBER</b>	123,228.96	12,813.61	110,415.35	28302
<b>OCTOBER</b>	121,534.95	12,218.64	109,316.31	27292
<b>NOVEMBER</b>	127,874.20	8285.56	119,588.64	29927
<b>DECEMBER</b>	120,177.08	7886.62	112,290.46	28954
<b>JANUARY</b>	118,766.84	7818.42	110,948.42	28482
<b>FEBRUARY</b>	130,450.20	8550.43	121,899.77	31030
<b>MARCH</b>	147,100.91	9535.81	137,565.10	34312
<b>TOTALS</b>	<b>1,400,464.04</b>	<b>108736.37</b>	<b>1,291,728.24</b>	<b>329,713.00</b>

\*From August 2021 Just Park took over the administration of all fees.

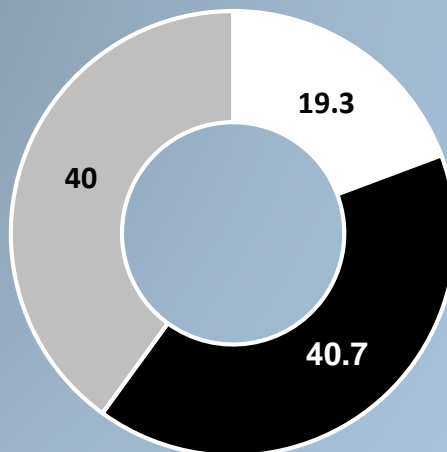
## Summary Of Transactions (Meter And Cashless Parking)

### Transaction Income Amount (£)



■ CARD    ■ CASH    ■ CASHLESS

### Number of Transactions (%)



■ CARD %    ■ CASH %    ■ CASHLESS %

# Income From Monthly Tickets

## Dundee City Council Staff Parking Scheme (£80 per Calendar Month)

Date	Greenmarket	Bell Street	Olympia	Gellatly Street	Total	Amount (£)
Apr 2023	1	5	2	12	20	£1,600
May 2023	1	6	2	12	21	£1,680
June 2023	1	6	2	12	21	£1,680
July 2023	2	6	1	14	23	£1,840
Aug 2023	2	7	1	15	25	£2,000
Sept 2023	2	7	1	15	25	£2,000
Oct 2023	2	8	0	15	25	£2,000
Nov 2023	3	8	2	17	30	£2,400
Dec 2023	3	9	2	18	32	£2,560
Jan 2024	3	8	2	18	31	£2,480
Feb 2024	2	8	2	19	31	£2,480
Mar 2024	2	9	2	20	33	£2,640
<b>Totals</b>	<b>24</b>	<b>87</b>	<b>19</b>	<b>130</b>	<b>317</b>	<b>£25,360</b>

## Bulk Buyers – (Discount for Organisations With 50+ Employees In The Scheme (£80 Per Calendar Month))

Date	Greenmarket	Bell Street	Olympia	Gellatly Street	Total	Amount (£)
Apr 2023	18	0	0	0	18	1,440
May 2023	23	0	0	0	23	1,840
June 2023	26	0	0	0	26	2,080
July 2023	24	0	0	0	24	1,920
Aug 2023	50	0	0	0	50	4,000
Sept 2023	50	0	0	0	50	4,000
Oct 2023	40	0	0	0	40	3,200
Nov 2023	46	0	0	0	46	3,680
Dec 2023	46	0	0	0	46	3,680
Jan 2024	36	0	0	0	36	2,880
Feb 2024	48	0	0	0	48	3,840
Mar 2024	42	0	0	0	42	3,360
<b>Totals</b>	<b>449</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>449</b>	<b>35,920</b>

**TOTAL PARKING INCOME FROM ALL MONTHLY TICKETS vat inclusive (£s)**

Date	Staff Parking Scheme	Bulk Buyers	Restricted Monthly Tickets	Regular Monthly Tickets	Total Amount (£)
Apr 2023	£1,600	£1,440	Monthly breakdown not available	Monthly breakdown not available	
May 2023	£1,680	£1,840			
June 2023	£1,680	£2,080			
July 2023	£1,840	£1,920			
Aug 2023	£2,000	£4,000			
Sept 2023	£2,000	£4,000			
Oct 2023	£2,000	£3,200			
Nov 2023	£2,400	£3,680			
Dec 2023	£2,560	£3,680			
Jan 2024	£2,480	£2,880			
Feb 2024	£2,480	£3,840			
Mar 2024	£2,640	£3,360			
<b>Totals (£)</b>	<b>£25,360</b>	<b>£35,920</b>	<b>£24492</b>	<b>£85965</b>	<b>£107457</b>

**Total (Card Payment) Income from Multi Storey Car Park (*Pay On Foot*) (Gross)**

Month	Gellatly St	W Bell St	Olympia	Greenmarket	Total (£)
Apr 2023	15093.70	10448.60	582.90	15053.10	41178.30
May 2023	14700.30	12345.60	612.50	14482.30	42140.70
June 2023	15950.40	10859.50	415.10	13517.70	40742.70
July 2023	14032.70	7357.60	523.50	14550.40	36464.20
Aug 2023	14711.00	7402.80	828.60	14935.40	37877.80
Sept 2023	13929.40	7619.40	455.40	14215.00	36219.20
Oct 2023	15720.20	15942.60	987.80	15486.00	48136.60
Nov 2023	18018.70	19038.50	773.40	16846.00	35638.10
Dec 2023	17124.60	10090.00	586.20	13632.90	41433.70
Jan 2024	13473.90	8580.60	632.30	13428.80	36115.60
Feb 2024	14805.60	11370.20	1042.10	14975.00	42192.90
Mar 2024	17480.60	6447.90	691.30	16077.90	40697.70
<b>Total (£)</b>	<b>186232.30</b>	<b>104486.70</b>	<b>14483.50</b>	<b>189899.10</b>	<b>495101.60</b>

## Total (Cash) Income From Multi Storey Car Park (*Pay On Foot*) (Gross)

Month	Gellatly St	W Bell St	Olympia	Greenmarket	Total
Apr 2023	4388.40	456.80	40.40	1304.40	6190
May 2023	4343.00	508.50	75.10	1467.90	6394.50
June 2023	4645.90	373.70	106.80	1248.70	6375.10
July 2023	4528.40	39.90	78.80	1692.80	6339.9
Aug 2023	4458.90	155.80	141.10	1149.90	5905.7
Sept 2023	3675.20	264.10	131.20	1090.60	5161.1
Oct 2023	4475.90	47.30	217.10	251.20	4991.50
Nov 2023	5126.70	144.70	70.70	374.80	5716.90
Dec 2023	4881.20	342.60	77.70	699.80	6001.30
Jan 2024	3804.10	279.70	42.00	636.70	4762.50
Feb 2024	4147.60	460.90	73.40	903.70	5585.60
Mar 2024	4349.30	136.40	32.70	697.40	5215.80
<b>Total (£)</b>	<b>52824.60</b>	<b>3210.40</b>	<b>1087.00</b>	<b>11517.90</b>	<b>68639.9</b>

## TOTAL PAYMENTS FROM MULTI STOREY CAR PARKS

CASH/CARD	GELLATLY ST	W BELL ST	OLYMPIA	GREENMARKET	TOTAL
CARD	186232.30	104486.70	14483.50	189899.10	495101.60
CASH	52824.60	3210.40	1087.00	11517.90	68639.90
<b>TOTAL (£)</b>	<b>239,056.90</b>	<b>107,697.10</b>	<b>15,570.50</b>	<b>201,417.00</b>	<b>563,741.50</b>



## SECTION 2 – RESIDENT PERMIT SCHEME

**Permit Status: April 2023 - March 2024**

**Permit Zone: Broughty Ferry (£87)**  
**Permit Zone: City Centre (£124)**  
**Permit Zone: Menzieshill (£21)**

### Total Income from Resident Permit Schemes

Area	CHARGE	NUMBER OF RESIDENTS	TOTAL INCOME
CITY CENTRE	£124	328	£40,672.00
BROUGHTY FERRY	£87	29	£2,523.00
MENZIESHILL	£21	306	£6,426.00
<b>TOTAL (£)</b>			<b>£49,621.00</b>

# SECTION 3 – ENFORCEMENT

## SUMMARY OF PENALTY CHARGE NOTICE INCOME

### Number of PCNs Issued

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April 23	2257
May 23	3115
June 23	3012
July 23	2866
August 23	4277
September 23	3794
October 23	2740
November 23	3350
December 23	2166
January 24	2796
February 24	2861
March 24	2647
<b>Total</b>	<b>35881</b>

Off Street	9129
On Street	26,721
<b>Total</b>	<b>35,881</b>

<b>Income</b>	
Outstanding PCNs	10,354
Amount Outstanding	£994,943.47
PCNS Paid	25,527
PCN Income	£1,278,817.53

#### Number of TSA'19 PCNS Issued

Pavement	76
Dropped Kerb	1
Double Parking	24

<b>Income</b>	
Outstanding TSA PCNs	49
Amount Outstanding	£4900
PCNs Paid	52
PCN Income	£3100

**TOTAL PCN INCOME FROM RTA91 AND TSA19 = £1,281,917.53**

# SECTION 4 – TOTAL PARKING INCOME

## Total Parking Income 2023-24 (£S) Inclusive of Vat

P&D Meter	1,342,202.50
Cashless Parking	1,291,728.24
Pay On Foot (Multi Storeys)	563,741.50
Monthly Tickets	£10,7457.00
Resident Permit Scheme	£49,621.00
Penalty Charge Notice Received	£1,281,917.53
<b>Total Parking Income</b>	<b>4,636,667.77</b>

