

How can I access information provided by the Service?

You can access information on childcare services and parent and family services on our Dundee pages of

www.scottishfamilies.gov.uk

where there is also a Contact Us facility.

Email us: cis@dundeecity.gov.uk

Call our Helpline: 01382 433900.

Social Media: www.facebook.com/FISDundee

Twitter: www.twitter.com/FISDundee

Instagram: www.instagram.com/FISDundee

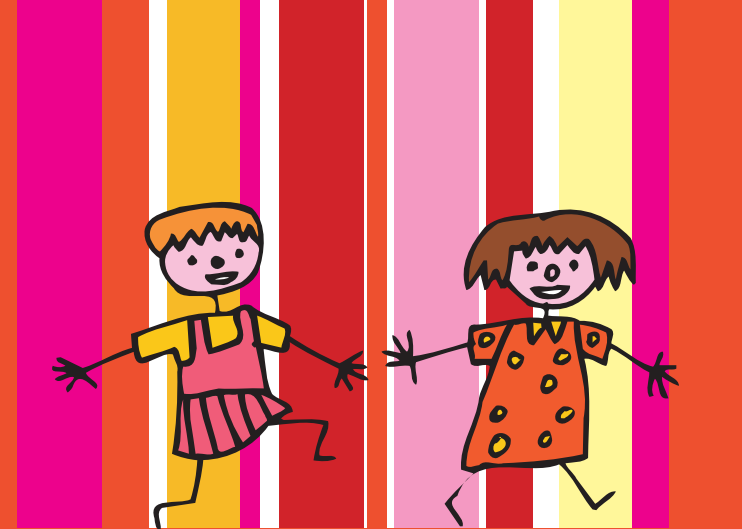
Childcare Services in Scotland are required to be registered by the Care Inspectorate and for registration details such as latest inspection reports go to www.careinspectorate.com



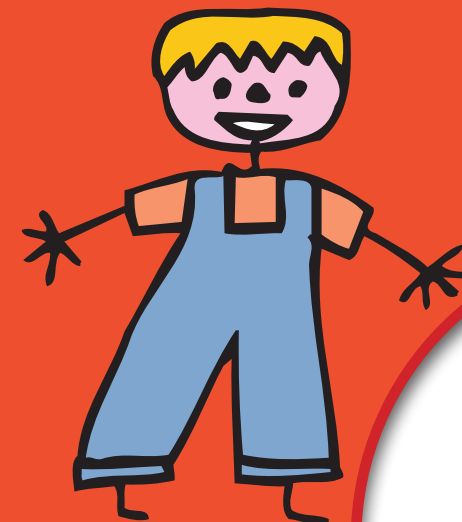
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Dundee Children and Families Information Service



What is the Dundee Children and Families Information Service?

Childcare Information Services were originally set up in each Local Authority area to provide parents and carers with accessible information about childcare services so that they have the information that they need in order to choose suitable childcare for their child.

“We believe the way forward is for Childcare Information Services to become Family Information Services and act as a gateway for a range of advice that parents may need”

Early Years Framework, 2008

As a result of the Early Years Framework and other local and national Strategies, the Dundee service has expanded the information it provides to include signposting to other services for parents and families and is now the **Dundee Children and Families Information Service**. This includes Parenting Resources and Groups, Family Support Information and Local Advice Organisations via our online Directory at www.scottishfamilies.gov.uk.

The Service sits within the Children and Families Service of Dundee City Council and works closely with other service providers to ensure that information is as up to date and useful as possible.

What information can I get from the Service?

Childcare Information:

The Service holds detailed information on more than 300 registered early years and childcare services in Dundee such as local authority and private nurseries, childminders, out of school clubs and playgroups.

Information provided includes facilities, costs, opening hours, and vacancy information but only where authorised by the service provider. There are also a number of fact sheets giving advice and guidance on choosing childcare.

Online Parent & Family Information:

You can find local advice groups, national websites, online links, local events and services in Dundee on our area of the national website www.scottishfamilies.gov.uk and information is held in the following categories:

- Additional Support Needs
- Advice Agencies
- Child Protection
- Childcare Advice
- Education
- Family Support Information
- Funding
- Health & Wellbeing
- Holiday/Leisure
- Home Based Childcare
- Job Vacancies & Training
- Libraries
- Parenting
- Services for Young People
- Work & Finance

