Committee Report No: 5-2020

Document Title: Waste and Recycling Service Standards and Policies

Document Type: Policy

New/Existing: New

Period Covered: 01/02/2020 - 31/12/2025

Document Description:
The policy and service standards document formalises a number of policies relating to waste and recycling collections which have been in operation for a number of years - such as the protocols for dealing with missed collections, commercial uplifts and abandoned vehicles. It also sets out clearly the standard of service which residents and commercial customers can expect from DCC and the obligations on householders and businesses to dispose of their waste correctly. Created in support of the recently published Waste Strategy Action Plan 2020 - 2025, this document also sets out clear departmental policies on dealing with side waste and contaminated recycling bins in order to emphasise the need for behavioural change in order to achieve a more sustainable approach to waste management within the City.

Intended Outcome:
It is intended that this document gives clear and detailed information on the obligations of householders and businesses when disposing of their waste and encourages behavioural change in relation to the presentation of side waste and contamination of recycling bins - signposting citizens to online information on correct usage of bins and alternative means of dealing with additional waste.

How will the proposal be monitored?:
Waste data and collection crew reports will be analysed to identify any improvements in the instances of side waste being presented whilst compositional analysis and reprocessor reports will provide detail on contamination levels of recycling bins.

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Director Responsible:
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Title: Executive Director, Neighbourhood Services
A. Equality and Diversity Impacts:

Age: POSITIVE
Disability: POSITIVE
Gender Reassignment: No Impact
Marriage and Civil Partnership: No Impact
Pregnancy and Maternity: No Impact
Race/Ethnicity: No Impact
Religion or Belief: No Impact
Sex: No Impact
Sexual Orientation: No Impact

Equality and diversity Implications:
The policies detailed here relate to all households in the City equally with no negative implications on any of the identified groups specifically. There will be positive impacts on disability and elderly groups as the revised policies expand the current assisted collection system to include garden waste collections for the first time for those over the age of 70 or those who have a disability.

Proposed Mitigating Actions:
N/A

Is the proposal subject to a full EQIA? : No

The policies detailed here relate to all households in the City equally with no negative implications on any of the identified groups specifically.

B. Fairness and Poverty Impacts:

Geography

Strathmartine (Ardler, St Mary’s and Kirkton): No Impact
Lochee (Lochee/Beechwood, Charleston and Menzieshill): No Impact
Coldside (Hilltown, Fairmuir and Coldside): No Impact
Maryfield (Stobswell and City Centre): No Impact
North East (Whitfield, Fintry and Mill O’ Mains): No Impact
East End (Mid Craigie, Linlathen and Douglas): No Impact

The Ferry: No Impact
West End: No Impact

Household Group

Lone Parent Families: No Impact
<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Greater Number of children and/or Young Children:</td>
<td>No Impact</td>
</tr>
<tr>
<td>Pensioners - Single/Couple:</td>
<td>No Impact</td>
</tr>
<tr>
<td>Single female households with children:</td>
<td>No Impact</td>
</tr>
<tr>
<td>Unskilled workers or unemployed:</td>
<td>No Impact</td>
</tr>
<tr>
<td>Serious and enduring mental health problems:</td>
<td>No Impact</td>
</tr>
<tr>
<td>Homeless:</td>
<td>No Impact</td>
</tr>
<tr>
<td>Drug and/or alcohol problems:</td>
<td>No Impact</td>
</tr>
<tr>
<td>Offenders and Ex-offenders:</td>
<td>No Impact</td>
</tr>
<tr>
<td>Looked after children and care leavers:</td>
<td>No Impact</td>
</tr>
<tr>
<td>Carers:</td>
<td>No Impact</td>
</tr>
</tbody>
</table>

Significant Impact

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employment:</td>
<td>No Impact</td>
</tr>
<tr>
<td>Education and Skills:</td>
<td>No Impact</td>
</tr>
<tr>
<td>Benefit Advice/Income Maximisation:</td>
<td>No Impact</td>
</tr>
<tr>
<td>Childcare:</td>
<td>No Impact</td>
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<tr>
<td>Affordability and Accessibility of services:</td>
<td>No Impact</td>
</tr>
</tbody>
</table>

**Fairness and Poverty Implications:**

The policies outlined here will have no specific impact on any of the characteristics groups identified. The policies apply to all citizens across the City and have no direct financial implications.

**Proposed Mitigating Actions:**

N/A
C. Environmental Impacts

Climate Change
- Mitigating greenhouse gases: Positive
- Adapting to the effects of climate change: Positive

Resource Use
- Energy efficiency and consumption: No Impact
- Prevention, reduction, re-use, recovery or recycling waste: Positive
- Sustainable Procurement: No Impact

Transport
- Accessible transport provision: No Impact
- Sustainable modes of transport: No Impact

Natural Environment
- Air, land and water quality: Positive
- Biodiversity: No Impact
- Open and green spaces: Positive

Built Environment
- Built Heritage: No Impact
- Housing: No Impact

Is the proposal subject to Strategic Environmental Assessment

No further action is required as it does not qualify as a Plan, Programme or Strategy as defined by the Environment Assessment (Scotland) Act 2005.

Proposed Mitigating Actions:

There are no negative impacts identified which would require any mitigating actions.

Environmental Implications:

As a result of the policy and service standards document formalising the Council's approach to dealing with presentation of side waste and contamination of recycling bins it is hoped that this will emphasise the message that these are behaviours which are not appropriate and provide impetus for change which will, in turn, lead to fewer instances of these behaviours. As a result, the environmental impacts will be lessened as additional vehicle trips to dispose of contamination are not required, side waste is not a blight on the local landscape and recycling quality improves. Additionally, the reviews of additional general waste capacity will ensure that those requiring this service receive it whilst those who do not require this service are encouraged to recycle more. Overall, the policies which are formally outlined here emphasise the obligations of Dundee citizens to dispose of their waste in a responsible manner and this will, it is hoped, act as a vehicle for behavioural change when implemented alongside the 5 year Waste Strategy Action Plan approved at Committee on 18th November. Improved environmental quality, increased recycling, reductions in numbers of vehicle journeys and a progressive move towards long-term sustainable management of wastes is expected to follow.
D. Corporate Risk Impacts

Corporate Risk Implications:
The risk implications associated with the subject matter of this report are 'business as normal' risks. The subject matter is routine and has happened many times before without significant loss. There is comfort that the risks inherent within the activity are either transferred to another party, shared equally and fairly between the Council and another party or are negligible.

Corporate Risk Mitigating Actions: