

Rent & Sheltered Service Charge Consultation 2025

Free Prize Draw Terms and Conditions.

1. The draw is open to Current Dundee City Council Housing Tenants. One entry from the tenancy holder per household is permitted.
2. Entries must be made by completing an official 2025 consultation document either online or by other means being promoted.
3. Entry into the prize draw requires submission of a valid full name and address of the participant. However, this is not mandatory for submitting a response.
4. Entries made by email and text must have the entrant's name, address and contact number.
5. The gift card, with £200 credit, can be redeemed in participating high street stores.
6. Dundee City Council Neighbourhood Services Department reserves the right to substitute a prize of equal value if this is necessary for reasons beyond its control.
7. The draw is open from the first week of November until the 21st of December 2025. The draw will take place no later than the budget update from committee in May 2025.
8. No cash alternatives will be offered and prizes are non-transferrable.
9. Dundee City Council reserves the right to re-draw a winner if they cannot be contacted within a reasonable period of time. Also, the right to disqualify any entrant, or select an alternative winner, in the event that it believes that any entrant has contravened these Terms and Conditions.
10. Submitting an entry to this prize draw is deemed to be acceptance by the entrants of these Terms and Conditions. Dundee City Council reserves the right to alter, amend or foreclose this prize draw without prior notice, in the event that unforeseen circumstances make this unavoidable.
11. Dundee City Council accepts no responsibility for any loss, damage, injury or disappointment suffered by any entrant resulting from entering this prize draw, or by the entrant's acceptance of the prize.
12. GDPR - The information you submit which allows you to be entered into the Prize Draw will be processed by Dundee City Council, City Square, Dundee, DD1 3BY. You can contact us on 01382 434000, or for data protection issues by email at infogov@dundeecity.gov.uk. This is also the email address to contact the council's Data Protection Officer.

We will use your details to identify and inform the winner and, upon the winner's approval, publish these on local and social media platforms. All details held for this purpose will be deleted approximately 5 months following completion of the consultation on 22nd of December 2024.

This service is provided in terms of the council's statutory functions as a local authority, more details of which can be found on our website

<https://www.dundeecity.gov.uk/service-area/chief-executive/chief-executives-services/privacy-statement>.