



REPORT TO: PERFORMANCE & AUDIT COMMITTEE – 25 SEPTEMBER 2018
REPORT ON: CLINICAL, CARE AND PROFESSIONAL GOVERNANCE (CCPG) GROUP - CHAIR'S ASSURANCE REPORT
REPORT BY: CLINICAL DIRECTOR
REPORT NO: PAC53-2018

1.0 PURPOSE OF REPORT

To provide an update to the Performance and Audit Committee on the business of the latest Clinical, Care and Professional Governance (CCPG) Group, held on 22 August 2018. An update report will be submitted following each Clinical, Care and Professional Governance Meeting to provide assurance of the governance systems and processes within the Dundee Health and Social Care Partnership.

2.0 INSTRUCTIONS ISSUED BY THE CCPG GROUP

The chair of the CCPG Group issued no instructions for full reports to be submitted to the PAC for their consideration.

3.0 BUSINESS OF THE CCPG GROUP

The CCPG Group:

- Considered the SPSO Informed Consent Report. The group reviewed the recommendations outlined in the report and noted that the majority of the recommendations were represented in the NHS Tayside Informed Consent Policy. A review of the NHS Tayside Policy has commenced and the SPSO recommendations will be further considered throughout the review process.
- Considered the Changes in NHS Culture recommended following Holyrood Committee Investigation document which highlighted the need to make the NHS more open and transparent allowing staff to feel confident about speaking out about their concerns. The group focussed on the clinical governance aspect of the document around the use of clinical standards and guidelines, the use of continuing professional development for nurses and midwives during their working day and the complaints process and reducing barriers for patients to make complaints. The group have tasked the Clinical, Care and Professional Governance Forum to consider how best the clinical teams can provide evidence to support implementation of these findings.
- Reviewed the General Data Protection Regulation (GDPR) management information submitted from Dundee City Council. The Group have sought assurance that systems are in place to address and record actions taken as a result of any data breaches to inform learning and mitigation of future breaches. The Group will continue to monitor and will also seek to include GDPR breaches from the NHS alongside the Council report.
- Considered a Chief Nursing Officer Letter regarding new standards of proficiency for registered nurses and midwives and for student supervision and assessment. The letter outlined the plan to aim to deliver the new standards from the 2020-21 academic session.

The group were supportive of the content of the letter and will work towards the 2020-21 implementation date.

- Reviewed the service risks currently listed across the DATIX system. The group raised concern that the review dates of some risks were either not set, or were in the past. They also raised that concerns that the report did not provide sufficient detail on the ongoing management of each risk. The CCPG Forum have commenced work to ensure greater detail for each risk is incorporated into the two monthly Governance reports submitted to the Forum which will in turn allow for greater assurance to be provided to the CCPG Group. The group will continue to monitor the quality of the report in terms of providing assurance to the Group.
- Considered a briefing report from an incident at a care centre concerning inappropriate behaviour from a staff member. This incident is still being investigated. The Group were assured that swift and decisive action was taken to ensure safety to residents and the position will continue to be monitored.
- There are a number of areas of concern that the group continues to monitor on an ongoing basis as part of ensuring effective ongoing service delivery and scanning for potential concerns in the future. These include the concerns regarding the availability of staff to deliver services across a range of professional groups including, at this stage, GPs, Allied Health Professions and Nursing staff. Actions are being taken at both local and national level to ensure service continuity and the group continue to monitor service impact. There are ongoing concerns regarding the integration of IT systems within and across the Health and Social Care Partnership and this continues to be monitored by the group.

4.0 SERVICE REPORTS

- Received update reports from three services within the Partnership; Centre for Brain Injury Rehabilitation, Adult Physical Disabilities and Community Nursing. Each service provided an overview of the service, the governance processes in place, challenges faced within the service and mitigating actions. The group noted the exceptional work undertaken by all teams, often in difficult circumstances, and the positive outcomes experiences by service users.
- The Integrated Substance Misuse Service provided an update report on death notifications within the service. Significant work has been undertaken reviewing various aspects of the service and the drug regimes prescribed. There is no reduction in the number of deaths recorded at this time and the service have updated their recommendations from the December 2017 report and will continue to report through the CCPG Group on progress made.

5.0 HIGHLIGHTS

- Staff at the Corner and the Centre for Brain Injury Rehabilitation (CBIR) worked together to produce a film and resources that were launched in March this year at The Shore. The resources were developed in partnership with the staff and a patient and family at CBIR and aim to raise awareness of brain injury and risk taking behaviour with young people.
- The CBIR and The Corner team were nominated for a STAR award and were shortlisted to the final 6 in The Innovation in Practice Category.
- A physiotherapist from CBIR has completed their Non Medical Prescribing Qualification and will support the development of spasticity management work across Tayside.
- A Speech and Language Therapist won a NHS Tayside silver STAR award in the innovation in practice category.
- CBIR and Allied Health Professions staff have been supporting the development of the Major Trauma Centre, which is to be housed in Ninewells Hospital and is due to 'go live' in November 2018 with patients receiving rehabilitation in CBIR and across the community.

6.0 Reporting Arrangements

- The CCPG Group reports through the Clinical Quality Forum (CQF), chaired by the Nurse and Medical Directors. The purpose of the CQF is to manage the clinical governance and quality assurance activities within NHS Tayside, through prioritising and agreeing a work programme in order to provide assurance to the NHS Tayside Board through the Clinical and Care Governance Committee (CCGC) that appropriate systems and processes for clinical governance and quality activities are in place and effective throughout the whole system (NHS Tayside and the Integration Joint Boards).
- The CCPG Group also reports in to the IJB's Performance and Audit Committee
- The CCPG Group reports directly to the IJB on an annual basis through the presentation of the CCPG's Annual Report.

Dr David Shaw
Clinical Director
Dundee Health and Social Care Partnership
17 September 2018

