



REPORT TO: PERFORMANCE & AUDIT COMMITTEE – 27 MARCH 2018
REPORT ON: CORE TAYSIDE SUITE OF PERFORMANCE INDICATORS
REPORT BY: CHIEF FINANCE OFFICER
REPORT NO: PAC15-2018

1.0 PURPOSE OF REPORT

To inform the Performance and Audit Committee of progress towards developing an agreed set of indicators across the Angus, Dundee and Perth and Kinross Health and Social Care Partnerships for the purposes of benchmarking and supporting performance improvement.

2.0 RECOMMENDATIONS

It is recommended that the Performance & Audit Committee (PAC):

- 2.1 Notes the contents of this report and planned actions to complete and implement the suite of performance indicators (section 4.4 to 4.6).
- 2.2 Notes the draft suite of performance indicators contained within appendix 1.

3.0 FINANCIAL IMPLICATIONS

None.

4.0 MAIN TEXT

- 4.1 In February 2016 the Integration Joint Board (IJB) approved the development of a core suite of measures (DIJB10-2016 – Dundee Health and Social Care Partnership Outcomes and Performance Framework) to be used by the three Tayside Partnerships – Dundee, Perth and Kinross and Angus. Having core Tayside measures, with agreed definitions and data sources, ensures data consistency and accuracy. It also allows benchmarking across Tayside which can be used to drive performance, service improvement and improve outcomes for people who use health and care services in each Partnership.
- 4.2 The suite of measures will be reported from the three separate Social Care IT Systems and also the NHS Trak and Edison systems (for local health data) and National Services for Scotland, Information Services Division NSS ISD (for validated and published health data). The NHS data for each Partnership comes from the same system, therefore having core Tayside measures with agreed definitions, minimises reporting demands on NHS Tayside Business Support Unit and the NSS ISD LIST team.
- 4.3 A core suite of health and care indicators is at an advanced draft stage (see appendix 1). This suite has been developed by the three Partnerships, with contribution from the Local Intelligence Service Team (LIST) analysts. Draft indicators have been linked to Theme Groups / Strategic Priorities from the three Strategic and Commissioning Plans and also to the National Health and Wellbeing Outcomes. The draft core suite is in addition to the 23 National Health and Wellbeing Outcomes and Indicators for which benchmarking data is available across all Partnerships in Scotland.
- 4.4 Currently the Tayside Analytical Network is considering the resources required to fully implement the draft suite of indicators. Following implementation of the current draft core suite

it is recognised that a second phase of development will be required to address gaps in relation to mental health, sexual health, community health and waiting times data.

4.5 The indicators will be integrated into the Dundee multi-tiered outcomes and performance framework at the local indicator level. Data for indicators will be collected using Pentana (performance management system) which will allow information to be presented to PAC in a dashboard format in the future. The indicators which come from the Tayside suite will be identified on local performance reports and benchmarking data will be presented alongside other aspects of the available data, including appropriate narrative. Given the scope of the full suite of indicators this will be done on an exceptions basis, with individual indicators reported to support fuller understanding of specific performance issues identified within the high-level national health and wellbeing indicators.

4.6 Tayside level benchmarking data will be analysed at the operational Performance Group and also the Tayside Analytical Network with findings and recommendations being escalated to the Performance and Audit Committee as necessary. Discussion at the Tayside Analytical Network will be particularly valuable in allowing underlying reasons for variations in performance to be identified and for sharing and further developing best practice.

5.0 POLICY IMPLICATIONS

This report has been screened for any policy implications in respect of Equality Impact Assessment. There are no major issues.

6.0 RISK ASSESSMENT

This report has not been subject to a risk assessment as it is for information and does not require any policy or financial decisions at this time.

7.0 CONSULTATIONS

The Chief Officer, Head of Service - Health and Community Care and the Clerk were consulted in the preparation of this report.

8.0 BACKGROUND PAPERS

None.

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Chief Finance Officer

DATE: 27 February 2018

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(on behalf of the Tayside Analytical Network)

Theme	Measure	Breakdown	Source	Currently Reported to PAC
Delayed Discharge	Number of days people spend in hospital when they are ready to be discharged (All)	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location, Ward, Reasons for Delay	Edison / TRAK	Yes – LCPP only 75+ and 18+
	Number of days people spend in hospital when they are ready to be discharged (Standard Delays)	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location, Ward, Reasons for Delay	Edison / TRAK	No
	Number of days people spend in hospital when they are ready to be discharged (Complex Delays)	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location, Ward, Reasons for Delay	Edison / TRAK	Yes – 75+ and 18+
	Number (%) of delays over 72 hours (All)	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location, Ward, Reasons for Delay	Edison / TRAK	Yes - aggregate
	Number (%) of delays over 72 hours (Standard)	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location, Ward, Reasons for Delay	Edison / TRAK	No
	Number (%) of delays over 72 hours (Complex)	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location, Ward, Reasons for Delay	Edison / TRAK	No
Unscheduled Care	ECS Measures to be developed	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location, Ward, Specialty, Primary Diagnosis	TBC	No
	Number of A&E attendances	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location, Primary Diagnosis, ED Type	Business Support Unit	Yes – LCPP only
	Number of unscheduled hospital bed days, with separate objectives for Acute (SMR01), Geriatric Long Stay (SMR01E) and Mental Health (SMR04) specialties.	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location, Ward, Specialty, Primary Diagnosis	Business Support Unit	Yes - Aggregate and LCPP only 18+

Theme	Measure	Breakdown	Source	Currently Reported to PAC
	Number of emergency admissions into Acute (SMR01) specialties from A&E	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location, Ward, Specialty, Primary Diagnosis	Business Support Unit	Yes – LCPP only
	Number and % or rate of readmissions to hospital within 28 days	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location, Ward, Specialty, Primary Diagnosis (1st adm)	Business Support Unit	Yes – LCPP only
Pharmacy	polypharmacy reviews (to be developed)	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender	Pharmacy Team	No
	Antibiotic prescribing use (Defined Daily Dose) - per head of population	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender	Pharmacy Team	No
	Endocrine prescribing use (Defined Daily Dose) - per head of population	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender	Pharmacy Team	No
	CNS prescribing use (Defined Daily Dose) - per head of population	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender	Pharmacy Team	No
	Number of people in care homes with level 11 medication review	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender	Pharmacy Team	No
	Number of level 3 medication reviews completed	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender	Pharmacy Team	No
Frailty	Percentage of last 6 months of life spent in the community	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender	Business Support Unit	Yes – LCPP only
	Number of people with 1 or more LTCs (need to show rate of prevalence)	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender	Business Support Unit / National Services Scotland, Information Services Division	No
	Number of hospital admissions due to a fall	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender	Business Support Unit	Yes - LCPP only
	Number of people with Technology Enabled Care	Localities, Age Groups, SIMD, Gender	Mosaic	No
	Dementia Prevalence / Eurodem	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender	Business Support Unit	No

Theme	Measure	Breakdown	Source	Currently Reported to PAC
	% of new diagnosis of dementia in receipt of Post Diagnostic Support	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender	Business Support Unit	No
Substance Misuse	Number of drug deaths	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location	Public Health to Pentana	No
	Number of unallocated cases to substance misuse services	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location	Mosaic to Pentana	No
	Average workload in substance misuse services	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location	Mosaic to Pentana	No
	Drug related hospital admissions	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location	Public Health to Pentana	No
	Alcohol related hospital admissions	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location	Public Health to Pentana	No
	Substance misuse waiting times (speak to Russell)	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location	Public Health to Pentana	No
Public Protection	Number of ASP referrals	Localities, Age Groups, SIMD, Gender	Mosaic	No
	% of all referrals that resulted in Case Conference	Localities, Age Groups, SIMD, Gender	Adult Support and Protection Team to Pentana	No
	Number of MASH referrals	Localities, Age Groups, SIMD, Gender	Protecting People Team to Pentana	No
	Number of VAW incidents / people or other VAW measure	Localities, Age Groups, SIMD, Gender	Protecting People Team to Pentana	No
Statutory Inspection Gradings	Number of services receiving grade 4+	Localities, Age Groups, SIMD, Gender	Pentana	No
Balance of Care	Number of people receiving Home Care	Localities, Age Groups, SIMD, Gender	Pentana	No
	Number of people receiving Personal Care	Localities, Age Groups, SIMD, Gender	Pentana	No
	Number of people receiving 10+ hours of Home Care	Localities, Age Groups, SIMD, Gender	Pentana	No

Theme	Measure	Breakdown	Source	Currently Reported to PAC
	Number of people receiving enablement	Localities, Age Groups, SIMD, Gender	Pentana	No
	% of people requiring reduced or no homecare following enablement	Localities, Age Groups, SIMD, Gender	Pentana	No
	Number of people receiving SDS options 1-3 and spend	Localities, Age Groups, SIMD, Gender	Pentana	No
	Percentage of population residing in non-hospital setting for all adults and 75+.	Localities, Age Groups, SIMD, Gender	Business Support Unit	No
Care Homes	Number of people living in a care home	Localities, Age Groups, SIMD, Gender	Mosaic	No
	Number of unscheduled admissions from a care home	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location, Ward, Specialty, Primary Diagnosis	Business Support Unit	No
	Number of people living in care homes with ACP	Localities, Age Groups, SIMD, Gender	Mosaic	No
	Number of respite weeks provided in care home	Localities, Age Groups, SIMD, Gender	Mosaic	No
	Number of people in care homes with AWI (if appropriate)	Localities, Age Groups, SIMD, Gender	Mosaic	No
	Number of people in care homes with DNR / CPR decisions in situ	Localities, Age Groups, SIMD, Gender	TBC	No
Waiting Times	% alcohol treatment completed waits by timescale	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location (teams)	Business Support Unit	No
	% drug treatment completed waits by timescale	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location (teams)	Business Support Unit	No
	Number of unallocated cases to substance misuse services	Localities, Age Groups, SIMD, Gender, Location	Mosaic	No
	% patients seen within 18 weeks for psychological therapies	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location (teams)	Business Support Unit	No
	Number of patients on the waiting list for psychological therapies	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location (teams)	Business Support Unit	No
	Number or patients still waiting on first appointment for psychological therapies at month end by team	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location (teams)	Business Support Unit	No

Theme	Measure	Breakdown	Source	Currently Reported to PAC
	Number of patients waiting up to 18 weeks for psychological therapies at month end by team	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location (teams)	Business Support Unit	No
	% patients who received their first appointment for psychological therapies within 18 weeks	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location (teams)	Business Support Unit	No
	MSK waits (4 weeks)	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location (teams)	Business Support Unit	No
	Outpatient waits >18 weeks	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location (teams)	Business Support Unit	No
	% referrals responded within 5 days	Localities, Age Groups, SIMD, Gender, Location	Mosaic	No
	% referrals allocated within 6 weeks	Localities, Age Groups, SIMD, Gender, Location	Mosaic	No
	% of first reviews carried out within 6 weeks of assessment being completed	Localities, Age Groups, SIMD, Gender, Location	Mosaic	No
	% of subsequent reviews carried out within a year of previous review	Localities, Age Groups, SIMD, Gender, Location	Mosaic	No
	12 week treatment time guarantee	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location (teams)	Business Support Unit	No
	Diagnostic waits – 6 weeks	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location (teams)	Business Support Unit	No
	Elective inpatient waits	GP Clusters, GP Practices, Localities, Age Groups, SIMD, Gender, Location (teams)	Business Support Unit	No

