TEM No ...5(b).....



REPORT TO: HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD -14 DECEMBER 2022

REPORT ON: PERFORMANCE AND AUDIT COMMITTEE CHAIR'S ASSURANCE REPORT

REPORT BY: CHAIR, PERFORMANCE AND AUDIT COMMITTEE

REPORT NO: DIJB93-2022

This assurance report relates to the meeting of the Performance and Audit Committee (PAC) of the 23<sup>rd</sup> November 2022.

## Issues to highlight to the Board

- This was my first meeting back as chair following the change of Chair and Vice Chair with effect from October under the terms of the Integration Scheme. With Pat Kilpatrick becoming Chair of the IJB, it becomes my role to chair the PAC. I welcomed everyone to the meeting and introduced Sam Riddell, to his first meeting following his appointment to the IJB as an NHS Non-Executive rep.
- The IJB's Annual Audited Accounts and Annual External Auditors Report for 2021/22 were introduced by the Chief Finance Officer and Anne Marie Machan of Audit Scotland. The Chief Finance Officer noted this was the final audit this Audit Scotland team would be carrying out as new auditors would be in place for the next audit process and he thanked them for all their support over the last few years. He also thanked the finance team for producing the accounts. In introducing the audit report, Anne Marie also thanked officer from the IJB for their input over the years. The Committee was pleased to see there were no significant issues raised within the accounts or by Audit Scotland on the governance and business of the IJB over 2021/22. The audited accounts were approved for signing and for issue.
- With Drug and Alcohol services being one of the IJB and PAC's main areas of focus, the PAC was presented with a suite of performance indicators to adopt to support service scrutiny. The Committee was supportive of the proposals outlined in the report and by officers. One area of increasing concern noted is the number of alcohol referrals coming through the system and this will be closely monitored.
- The Committee was also presented with a more detailed report on another key issue for the IJB – Delayed Discharges. Performance continues to be impacted on by the legacy of the covid19 pandemic, increase demand for services and the availability of staff however the Committee was advised of a range of improvement actions underway such as the launch of the Dundee Enhanced Care at Home Team which works across a single frailty pathway in a multi-disciplinary way and the opening of an eight bedded step-down unit in Turriff House.
- A further service specific report was provided on the Adult Weight Management services which included information on the performance and waiting times while noting the service challenges. Given Dundee experiences high rates of deprivation and earlier frailty in the population and with the cost of living crisis, links have been made to the increased risk of poor diet and obesity as well as worsening mental health which is why this service is so important. The Committee was pleased to see the improvement plans put in place in respond to these challenges.

- The 2<sup>nd</sup> quarterly complaints performance report for 2022/23 was provided to the Committee which shows a relatively stable position in relation to the number of complaints received and the closure of complaints within the prescribed timescales. Given the pressures on health and social care services it was positive to see a reduction in the number of complaints received for health services relating to an unacceptable time to wait for an appointment.
- The Clinical Care and Professional Governance Assurance report presented to the Committee provided a reasonable level of assurance of arrangements in place.
- The Committee was presented with an updated Strategic Risk Register which continues to note that clinical staff resources, the Dundee Drug and Alcohol Recovery Service and the National Care Service all continue to be the highest scoring risks on the register despite the mitigating actions set against each one. It was also noted that there was one reduced risk around the IJB as Category 1 Responder following the agreement of the action plan at the IJB meeting of the 26<sup>th</sup> October.
- The Committee tracked progress of both the Internal Audit Plan and the Governance Action Plan with reports on both of these presented to the meeting.

Ken Lynn Chair

06 November 2022