

REPORT TO: HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD -

26 SEPTEMBER 2022

REPORT ON: PERFORMANCE AND AUDIT COMMITTEE CHAIR'S ASSURANCE

REPORT

REPORT BY: CHAIR, PERFORMANCE AND AUDIT COMMITTEE

REPORT NO: DIJB81-2022

This assurance report relates to the meeting of the Performance and Audit Committee (PAC) of the 28th September 2022.

Issues to highlight to the Board

- I welcomed everyone to the meeting and noted this would be my final meeting as chair of the PAC given I would be taking up the position of Chair of the IJB from October.
- The Action Tracker was discussed by the committee in detail resulting in further requests for officers to consider regarding the formatting and content of the tracker for future presentation to the committee. A discussion took place regarding the formal noting on agendas of IJB member briefing notes circulated in between IJB and PAC meetings. Officers will consider how best this can be done.
- The first performance report for 2022/23 (2022/23 Quarter 1) was presented to the committee with members taking the opportunity to further scrutinise the content of the report through a range of detailed questions. Further information was requested to assist members understanding of the information presented including the distinction between standard and complex delays in relation to delayed discharges.
- A specific performance report was provided in relation to Falls given Dundee has had the highest rate of admissions to hospital across all the IJB's in Scotland since 2019. The committee was provided with further in-depth data on the age profile and localities in which the rates were highest as well as further contextual information to provide some explanation as to why the Dundee performance continues to be poor. This includes the impact of the high levels of deprivation in the city as well as more specific service delivery models in the local area compared to other areas in Scotland. Indeed the model of care in Dundee ensures that a high percentage of those who are frail and have had a fall are admitted to a ward for fuller assessment and monitoring before being discharged to home. The committee was also given an overview of the range of interventions and preventative approach being taken to improve services as well as further analysis planned to assist in further development. The committee was given a reasonable level of assurance following the presentation of the report.
- The Clinical Care and Professional Governance Assurance report presented to the Committee provided a reasonable level of assurance of arrangements in place. Given the range of risks highlighted around drug and alcohol services it was agreed that a special case is made to seek additional Scottish Government funding to enhance local services.
- A further detailed report was provided on the outcome of Care Inspectorate Gradings for registered care homes for adults and older people as well as other adult services for

2021/22. It was noted that due to the continuing impact of the COVID-19 pandemic and to reduce pressure on care providers over that time, fewer services (18) received an inspection carried out by the Care Inspectorate during the year. Some care services identified as high risk or experiencing a COVID-19 outbreak, received one or more inspections as deemed necessary by the Care Inspectorate (32 inspections undertaken in total). The report noted a mixed picture with half of these being "adequate" grades, 6 either good or very good and 6 graded as weak. The Committee heard about the Health and Social Care Partnership's contribution to improvement and support to care providers and were provided with assurances around the support provided.

- An updated IJB Risk Register was provided which noted the same higher risks as the previous report in July remained (Staff Resources, Dundee Drug and Alcohol Recovery Service and the National Care Service). Following a review of the risk register, four strategic risks have been archived given their historical nature or having been superseded by new risks (Impact of EU withdrawal, Stakeholders not included, staff perception of integration and uncertainty around future service delivery models). The sustainability of primary care services, highlighted as a risk on the risk register, was given particular attention during the discussion such was the level of concern expressed by the committee. The report was noted.
- The Committee tracked progress of both the Internal Audit Plan and the Governance Action Plan with reports on both of these presented to the meeting.

Pat Kilpatrick Chair

17 October 2022