

**REPORT TO: HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD -  
24 AUGUST 2022**

**REPORT ON: PERFORMANCE AND AUDIT COMMITTEE CHAIR'S ASSURANCE  
REPORT**

**REPORT BY: CHAIR, PERFORMANCE AND AUDIT COMMITTEE**

**REPORT NO: DIJB65-2022**

This assurance report relates to the meeting of the Performance and Audit Committee (PAC) of the 20<sup>th</sup> July 2022.

#### **Decisions Made and Instructions Issued by the Committee**

- The Committee approved the 2022/23 Annual Internal Audit Plan and the continuation of Fife, Tayside and Forth Valley Audit and Management Services as the IJB's lead internal auditors for the year.

#### **Issues to highlight to the Board**

- I welcomed everyone to the meeting and noted this was my first meeting as chair of the PAC. The Committee also noted the appointment of Councillors Dorothy McHugh and Siobhan Tolland to the IJB and PAC.
- The Committee assessed the Action Tracker in detail which led to the view that some of the narrative needed to be updated while some of the actions may no longer be relevant and could be removed. In relation to the recent induction session which was an item on the tracker, the committee was given assurance that further themed sessions would be held during the year including consideration of more exploration of IJB members roles and responsibilities.
- The results of the national Health and Care Experience Survey for 2021/22 were presented to the Committee which provided an up to date overview of how Dundee citizens feel about their health and the care and support services offered to them. These form part of the suite of IJB performance indicators and the Committee were provided with benchmarking information to assess performance. The Committee noted that the local performance showed some improvement compared to the previous survey with Dundee performing the same or better than average on five of the nine indicators compared to two of the nine in the previous survey. The Committee noted that in relation to services predominantly provided from GP practices, the Dundee position was in line with the Scottish average however both the local and national position had declined from previous surveys with changes in service provision due to the pandemic thought to have had a big impact.
- The regular performance report was provided (2021/22 Quarter 4) and members of the Committee were given the opportunity to scrutinise a wide range of areas which led to further information being requested and provided around specific interventions including staff wellbeing.
- An updated IJB Risk Register was provided and I was pleased to see the addition of a number of new risks including the lack of capital investment in community health and social care facilities in the local area given levels of investment I've seen being provided

elsewhere in the country. Given the turnover of IJB members it was agreed to hold a further development session on risk management.

- Tony Gaskin, Chief Internal Auditor talked the Committee through the outcome of the Internal Audit review of the IJB as a Category 1 responder, a new duty for the IJB which was introduced during the pandemic which sets out responsibilities as a key emergency response partner alongside the local authority and health board. The report noted a number of improvements are required to ensure the IJB meets its statutory duties although progress on this has been partly impacted on by the delay in guidance from the Scottish Government. An action plan is being produced to ensure these gaps are filled and the Committee will be closely following progress of these actions.
  
- The Committee tracked progress of both the Internal Audit Plan and the Governance Action Plan with reports on both of these presented to the meeting. Given the continuing challenges faced by officers in completing a number of the outstanding actions, the Committee has asked the Chief Finance Officer to undertake a further review of the Governance Action Plan to rationalise as much as possible.
  
- The Clinical Care and Professional Governance Assurance report presented to the Committee provided a reasonable level of assurance of arrangements in place. I noted the reduction in the number of complaints received by our services and thanked the staff for their hard work in achieving this.

**Pat Kilpatrick**  
**Chair**

**15 August 2022**