



REPORT TO: HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD –
19 DECEMBER 2017

REPORT ON: PERFORMANCE & AUDIT COMMITTEE CHAIR'S ASSURANCE REPORT

REPORT BY: CHAIR, PERFORMANCE & AUDIT COMMITTEE

REPORT NO: DIJB60-2017

Delegated Decisions taken by the Committee

The Committee approved the following:

- the proposed 2017/18 Internal Audit Plan;
- the proposed Dundee IJB Internal Audit Charter;
- the proposed Sharing of Audit Outputs Protocol, subject to approval by all relevant parties.

Performance Against Workplan

- This was the fifth meeting of the Performance and Audit Committee. The Committee considered the Partnership Performance Report for Quarter 1 (2017/18); the Care Inspectorate Gradings for Dundee Registered Care Services for Adults (excluding Care Homes) 2016/17. It also considered an update report on Discharge Management Performance including Code 9 Complex Cases; and a position statement on the Partnership's self-assessment against the findings of the joint Care Inspectorate / Healthcare Improvement Scotland inspection of Services for Older People in Edinburgh. The Committee also considered a number of reports relating to Internal Audit matters including the 2017/18 Internal Audit Plan; an Internal Audit Charter; an Audit Output Sharing Protocol; and a progress report against the Internal Audit Plan.

Any Other Major Issues to highlight to the Integration Joint Board

- The Committee noted the Partnership had performed well against four of its nine targets (in the areas of emergency admissions, emergency bed day rates and overall delayed discharges). However, it performed less well against its targets in complex delayed discharges. Data was not available for three of the nine indicators (number of days spent in the last 6 months of life in the community; number of days spent in a hospice / palliative care unit; and number of days spent in a large hospital) due to other pressures within the NHS Tayside Business Unit. The Committee also considered the Partnership's performance against the national indicators. It noted there was significant variation across the Local Community Planning Partnership

(LCPP) areas and sought assurance that health and social care inequality issues were being addressed, particularly in the areas of Lochee, East End and Coldside where performance was below the Dundee average in all five national indicators.

- The Committee were pleased to note 82% of the registered services inspected by the Care Inspectorate were graded overall from good to excellent, while 16% were graded adequate and 2% were graded weak. The Committee recorded its thanks to the staff and management who provided an excellent service to the benefit of patients and their families / carers, however it expressed its view that adequate was not the required standard and all services should aim to be excellent or very good if possible.
- The Committee remain concerned about the level of Discharge Management performance, in complex (Code 9) cases. It received an update on the excellent work being undertaken to reduce “non-Code 9” cases and received assurance that significant efforts were being made to apply a similar analytical methodology, where appropriate, to reduce Code 9 delays and requested further updates be provided on progress made.
- The Committee were pleased to note the self-assessment exercise carried out by officers indicated the Partnership was well placed in respect of the findings of the joint Care Inspectorate / Healthcare Improvement Scotland joint inspection of Services for Older People in Edinburgh. It also noted however there were identified areas for further improvement and the Committee requested an updated self-assessment be carried out and reported to the May 2018 PAC meeting.
- The reports relating to internal audit matters was noted including approval of the 2017/18 Internal Audit Plan; progress against the current Internal Audit Plan; approval of the proposed Dundee IJB Internal Audit Charter; and approval of the proposed Sharing of Audit Outputs Protocol, subject to approval by all relevant parties.

Doug Cross
December 2017