



**REPORT TO:** HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD –  
23<sup>RD</sup> OCTOBER 2024

**REPORT ON:** PERFORMANCE AND AUDIT COMMITTEE CHAIR’S ASSURANCE REPORT

**REPORT BY:** CHAIR, PERFORMANCE AND AUDIT COMMITTEE

**REPORT NO:** DIJB58-2024

This assurance report relates to the meeting of the Performance and Audit Committee (PAC) of the 25<sup>th</sup> September 2024.

Issues to highlight to the Board

- Detailed discussion on the Annual Performance Report 2023/24. While this is a Statutory Report, the information is aimed to be comprehensive summary of actions and progress being undertaken and presented in a public-friendly formats. Committee expressed thanks for the work undertaken in collating and presenting the information.
- The Health and Social Care Partnership’s quarter 4 (2023/24) Performance Report was presented and scrutinised by the Committee, with key analytical messages highlighted. Performance information relating to social care assessment waits and care at home packages was also included in the report. As ever, Committee members had a range of questions for officers in terms of the information presented.
- The Clinical, Care and Professional Governance Assurance report was presented to the Committee with a range of questions posed by members. The Committee was given satisfactory responses to these questions. Improvements in risk trend within Dundee Drug and Alcohol Service particularly noted. The Committee was content with the Reasonable level of assurance of clinical and care governance arrangements in place that the report provided.
- The Health and Social Care Partnership’s quarter 1 (2024/25) Feedback Report was presented and scrutinised by the Committee. The report highlighted a relatively low number of complaints and progress towards completing these received within timescales. The Committee noted ongoing progress made on the roll-out of Care Opinion as a feedback tool and planned training sessions for staff.
- The IJB’s Strategic Risk Register Update report highlighted 6 risks with a High-Risk Category score (at 20 or 25). These are Staff Resource, Lack of Capital Investment in H&SC Integrated Community Facilities (including Primary Care), Unable to Maintain IJB Spend, National Care Service, Restrictions on Public Spending, and Primary Care Sustainability. Particularly noting Unable to Maintain IJB score has increased from 20 to 25 given the move to enter Financial Recovery.
- Mental Health Services Indicators 2023/24 Quarter 4 report highlighted the progress and challenges across the Mental Health services in terms of referral, waiting lists, caseloads and admissions. The report also highlighted progress through Tayside-wide Mental Health and Learning Disability Whole System Change Programme and local work to develop specific pathways and test of change projects.
- Drug and Alcohol Services Indicators 2023/24 Quarter 4 report highlighted the progress and trends. Particularly noting the service improvements and priorities to continue to address the high levels of drug and alcohol use in the City. Despite these achievements, Committee acknowledged that even 1 death from substance use was too high and continued progress was required to address the challenges.

- A report on Unscheduled Care noting strong performance on complex and standard discharge delays. Data and graphs have been enhanced with the aim of providing more relevant and timely information to Committee. Details of the Tayside-wide and specific Dundee involvement in whole-system working on unscheduled care pathways. Committee were pleased to note the significant improvements and ongoing actions.
- Health and Care Experience Survey 2023-24 Analysis covers a biennial national survey issued to a random sample of the population across the country. The report details how the findings are useful at Health and Social Care Partnership and GP Cluster levels, as well as comparing to National data and trends.
- Care Inspectorate Gradings Annual Report 2023/24 details the outcomes and findings of number of inspections undertaken by Care Inspectorate and published gradings on registered Care Homes for Adults / Older People and Other Adult Services. The report contents, grading and Inspection findings were noted by committee, with some concerns about some specific Requirements statements with confirmation that Health and Social Care staff continue to work services to support improvements.
- An update on the Governance Action Plan progress was provided with Officers now progressing the actions and a full progress report will be presented to next Committee meeting in November.
- The Committee tracked progress of the Internal Audit Plan, noting that most planned work was at green RAG status and the outstanding 2 reports should be presented at the next meeting. A summary of a number of relevant reports undertaken on behalf of Partner bodies was also included to provide Committee with assurance.
- The Annual Internal Audit Plan 2024/25 was presented for approval along with a recommendation to continue the appointment of FTF Internal Audit as lead internal auditor and Chief Internal Auditor, as well as an updated Internal Audit Charter with minor changes. In addition to the planned Annual Report and Internal Control Evaluation work, the Plan recommends undertaking a discretionary audit on Lead Partner Services with the potential to undertake this as a joint Tayside-wide report for all 3 IJB's.
- In closing, Ken Lynn confirmed this would be his last meeting as PAC Chair under the current rotation of IJB Chair / Vice-Chair and PAC Chair.

Ken Lynn  
Chair

25 September 2024