

REPORT TO: HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD -
17 DECEMBER 2019

REPORT ON: PERFORMANCE AND AUDIT COMMITTEE CHAIR'S ASSURANCE
REPORT

REPORT BY: CHAIR, PERFORMANCE AND AUDIT COMMITTEE

REPORT NO: DIJB57-2019

This assurance report relates to the meeting of the Performance and Audit Committee of the 26 November 2019.

Instructions Issued by the Committee

The committee issued the following instructions and made the following decision in relation to the business laid before it:

- Item IV – Audit Scotland Report: NHS Workforce Planning – Part 2 – instructed the Chief Officer to consider the findings of the report when developing the Dundee Health and Social Care Partnership's Integrated Workforce Plan and Primary Care Improvement Plan.

Issues to highlight to the Board

- The Committee received a presentation from Dharshi Santhakumaran from Audit Scotland who was part of the team responsible for the development and publication of the Audit Scotland Report on NHS Workforce Planning – Part 2. She explained that this report focussed on the Scottish Government's approach to workforce planning in Primary Care and took the Committee through the detail of the report, the predicted numbers of GP's and nurses in Primary Care now and in the future and challenges of meeting projected shortfalls in the required level of primary care provision. While the recommendations of the report are primarily aimed at actions the Scottish Government should take, the IJB needs to consider its own future requirements at a local level and reflect these in the Integrated Workforce Plan.
- The Committee was provided with assurance from the Chair of the Clinical Care and Professional Governance Group that there were no issues of concern arising from the latest meeting of the group and that the governance systems around clinical care and professional governance were working effectively.
- The Committee also considered a further report on Falls Performance which has been an area of concern for the committee for some time. Dundee continues to perform poorly in relation to falls rates with the highest falls rate in Scotland. The report provided more data and analysis with Coldside, East End and West End all driving the higher than average rate for those over 65. The Committee discussed the findings and possible reasons for this, including connecting this information with the poor state of pavements in certain areas of the city. There was significant interest in the recommendations to explore further the way that admissions as a result of falls are responded to in Ninewells which could explain increases in readmissions, the fact that Dundee doesn't have a minor injuries unit therefore all fall related hospital admissions Dundee are recorded in this way (i.e. comparative under reporting in areas with a minor injuries unit). The Committee looks forward to receiving further analysis.
- The Internal Audit Plan progress report was discussed and it was noted that there had been some further slippage in the delivery of the 2018/19 substantive audit reviews which has in turn impacted on the delivery timescales of the 2019/20 reviews. The Chief Finance Officer and Internal Audit leads in attendance agreed that the 2020/21 audit plan needs to take cognisance of this slippage.
- The latest Quarterly Complaints Performance information was discussed and it was noted that there had been some good progress made in responding to Social Work and NHS complaints

within the appropriate timescales. However it was recognised that there was still further work to be done to improve the approach to responding to complaints.

Councillor Ken Lynn
Chair

3rd December 2019