ITEM No ...10......



REPORT TO: HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD – 23 OCTOBER 2024

- REPORT ON: FINANCIAL RECOVERY PLAN 2024/25
- REPORT BY: CHIEF FINANCE OFFICER
- REPORT NO: DIJB54-2024

1.0 PURPOSE OF REPORT

1.1 The purpose of this report is to seek approval from the Integration Joint Board to implement a financial recovery plan in order to bring the delegated budget into financial balance by the 2024/25 year end.

2.0 RECOMMENDATIONS

It is recommended that the Integration Joint Board (IJB):

- 2.1 Notes the significant financial challenges currently faced by Dundee IJB and recognises this is part of a broader national issue around financial sustainability of health and social care, as highlighted in the recent Accounts Commission report on IJB financial performance
- 2.2 Notes and acknowledges that measures needed to deliver financial recovery and financial sustainability are likely to conflict with the priorities and desired 'scale and pace' of the IJB's Strategic Plan
- 2.3 Approves the content of this report detailing progress and implications as result of actions by Officers and Senior Management to address the projected financial overspend position for 2024/25.
- 2.4 Instructs the Chief Officer and Chief Finance Officer to submit this financial recovery plan to the partner bodies for noting as set out in the Integration Scheme.
- 2.5 Request an update on the financial impact of the recovery plan from the Chief Finance Officer at the December IJB meeting.

3.0 FINANCIAL IMPLICATIONS

- 3.1 The latest financial position for Dundee Health and Social Care Partnership for the financial year to 31st March 2025 shows a projected operational overspend of £9,005k based on expenditure to 31 August 2024 (as detailed in report DIJB61-2024 on this agenda) - of which £4,000k was anticipated as part of the 2024/25 financial plan however the additional £5,005k is as a result of unplanned and unanticipated cost pressures.
- 3.2 This overspend exceeds the parameters of the IJB's approved 2024/25 financial plan (DIJB10-2024 Article IV of minute of meeting 27 March 2024 refers), whereby up to £4,000k of IJB reserves has been identified to support the IJB's financial position at the year end. The content of this report highlights key reasons for the projected variance and ongoing actions by Officers and Senior Management to address these and improve the position.

4.0 MAIN TEXT

4.1 Background

- 4.1.1 As part of the IJB's financial governance arrangements, the Integration Scheme outlines that "The Chief Finance Officer will ensure routine financial reports are available to the Chief Officer and the Integration Joint Board on a timely basis and include, as a minimum, annual budget, full year outturn projection and commentary on material variances."
- 4.1.2 The IJB's final budget for delegated services was approved at the meeting of the IJB held on the 27 March 2024 (Article IV of the minute of the meeting of 27 March refers). This set out the cost pressures and funding available with a corresponding resultant gap of £10,687k which is the biggest annual financial savings requirement the IJB has had to make since it was formed in 2016. A savings plan was agreed in addition to agreement to utilise reserves of £4,000k to ensure the IJB had a balanced budget position going into the 2024/25 financial year.
- 4.1.3 The principal reasons for the projected financial variance are detailed in the latest Financial Monitoring Report (DIJB41-2024 Article IV of the minute of meeting of 21st August 2024 refers)
- 4.1.4 The challenges faced by Dundee IJB are similar to those of other IJBs, as highlighted in the key messages of the Audit Scotland report on IJBs Finance and Performance 2024, published on 25 July 2024 (report DIJB59-2024 on this agenda).
- 4.1.5 Under the IJB Scheme of Integration (DIJB88-2022, Article VI of the minute of meeting of 14 December 2022 refers), the Financial Recovery plan process is as follows
 - Where an unplanned year end overspend is projected, the Chief Officer and Chief Finance Officer to present a Recovery Plan to IJB and Partner Bodies to address the in-year overspend
 - In the event the recovery plan is unsuccessful and an overspend is evident at year end, uncommitted reserves must firstly be used to address this
 - If after the application of Reserves an overspend is still evident, a revised Strategic Plan must be developed to enable the overspend to be managed in subsequent years.
 - Where an in-year overspend remains, this will be shared in proportion to the spending Direction for each Partner body for that financial year – these additional payments may be recoverable from the IJB over future years.

4.2 Actions to resolve Projected Financial Gap

- 4.2.1 With a projected unplanned overspend of £5,005k, the remaining General Reserves funding is insufficient to fully cover this.
- 4.2.2 A number of actions and options have been discussed at Senior and Extended Management meetings in order to develop a financial recovery plan with actions being progressed to ensure both a robust understanding of financial drivers as well as implementing actions to improve the projected financial position and return this back towards Financial Plan. These actions include
 - Driving greater efficiencies in Care at Home services to better manage and prioritise demand
 - Implementing enhanced processes to maximise income recovery rates for chargeable social care services
 - Developing specific plans from overspending services, with the aim of returning these to within budget where safe to do so
 - Implementing enhanced controls of 'discretionary' spend and supplementary staffing to minimise any non-essential or non-critical expenditure
 - Adoption of Partner Body Financial Recovery tools and principles, including realistic medication and polypharmacy reviews to ensure efficient and cost-effective prescribing, and NHS Scotland's 15 box grid self-assessment

- Continuing the drive to deliver current year agreed savings plans and transformation plans to deliver a sustainable annual financial position
- Ongoing review of earmarked Reserves and other non-recurring funding to maximise the benefit to the 2024/5 position
- 4.2.3 Spend on Care at Home has grown considerably in recent years with demand now exceeding available funding despite the IJB directing increased budgeted resources to these services. Underlying reasons include demographics due to the ageing population, system-wide pressures to ensure individuals return home from hospital as quickly as possible once clinically discharged (and minimise delayed discharge situations) or are appropriately supported at home to avoid unnecessary admissions, in addition to the national and local strategic shift to support people at home for a long as possible. Care at Home packages are provided via both in-house teams and externally commissioned services. Both service areas have been subject to review to ensure the spend is managed as effectively and efficiently as possible through, for example
 - Minimising downtime and maximising direct contact time with service users through efficient care run planning
 - Considering adaptations or supporting equipment, especially where this might result in a single member of staff per visit rather than 2 staff being required
 - Reviewing value for money, particularly for very small or very large packages, and whether an individual's needs could be met in alternative ways
 - Enhancing monitoring return information from external providers to ensure robust and timely information is available to support decision-making and financial monitoring
 - Reviewing eligibility criteria to ensure placements are prioritised to those with greater assessed needs
 - Considering limiting availability by placing a cap on total weekly hours
- 4.2.4 Income for chargeable services continues to be lower than projected. Income lowered during the pandemic when some services were unavailable and activity levels across a number of services have not fully returned to pre-pandemic levels. A robust end-to-end process review is ongoing to ensure that all chargeable services are billed accordingly and timeously and that bills are affordable within an individual's eligible income where they have taken up the opportunity to complete a financial assessment.
- 4.2.5 Work is ongoing with all service areas across the health and social care partnership that are currently projecting an overspend to better understand the reasoning and support their return to spend being within budget. Service proposals along with analysis and risk implication reports have been submitted to senior management, with factors such as safety, demand, performance, strategic priority and whole system implications being considered before progressing the plans.
- 4.2.6 All budget holders have been directed to consider options and opportunities to minimise 'discretionary' spend on items such as supplies, travel, stationery, stock, etc. Similarly an ongoing review and management of recruitment requests continue to be undertaken to ensure only essential and critical posts are advertised and recruited to with robust senior management oversight of recruitment. Staff absence figures continue to be scrutinised with strategies and wellbeing supports in place to promote return to work. Where vacancies or absent posts are critical and need backfilled, managers are instructed to minimise the cost implication through avoiding expensive agency or locum costs as much as possible
- 4.2.7 Officers and senior management will continue to work with NHS Tayside and Dundee City Council colleagues to share best practice, enhance efficiencies and maximise capacity across the whole-system and pathways. This includes use of tools such as NHS Scotland's 15 box grid self-assessment questionnaire where many of the areas of focus are equally applicable to Health and Social Care Partnership teams, including Medicines of Low Clinical Value, Medicines Wastage, Polypharmacy Reviews, Nurse Agency and Medical Locum reduction, Sickness Absence Reduction, Outpatient Appointment efficiencies, Digital Letters and Benchmarking.

- 4.2.8 To support both the 2024/25 position and manage future year pressures, there is a continued focus to ensuring 24/25 recurring savings plans are delivered as anticipated, as well as progressing with Transformation projects and budget planning for 2025/26
- 4.2.9 Within Tayside-wide Lead Partner services, it is noted that GP Out of Hours service is projecting a significant overspend for 24/25. This service is operationally and strategically managed by Angus IJB. The financial implications of this overspend is resulting in an unexpected additional cost pressure of £848k for Dundee under the Risk Sharing Agreement. The service Financial Recovery Plan has been received from Angus Chief Finance Officer detailing the work undertaken to date and continuing to progress in terms of returning this service back to within budget. Discussions and monitoring with Angus HSCP colleagues will continue as the plan progresses.
- 4.2.10 Progress against these actions, along with any further evolving opportunities will be monitored and reported at future IJB meetings. It is clear however that should these actions not bring about a sufficient reduction in expenditure, additional measures will need to be considered by the IJB before the end of the financial year which may include reductions in service provision.

4.3 Actions to support future year sustainability

- 4.3.1 The majority of actions detailed in 4.2 are primarily aimed to support and resolve the in-year financial pressures during 2024/25 to return the projected year-end position to within financial plan.
- Some of the above actions will have a recurring benefit into future years the anticipated extent of this 4.3.2 continues to be reviewed and will be incorporated into 2025/26 Financial Planning and Budget Setting process.
- The 5-year Financial Outlook report (DIJB32-2024, Article V of the minute of meeting of 21 August 2024 4.3.3 refers), indicated an anticipated financial gap of £13,257k in 2025/26. As the current year projected financial position has deteriorated through unexpected cost pressures and additional demand, it is now likely the gap facing the IJB in 2025/26 will have increased. As a result of the current year projected overspend, the Reserves held by the IJB are likely to be significantly diminished and therefore will no longer be fully available to support the Budget Planning process for the next financial year.
- 4.3.4 It is clear that further significant changes and strategic shifts are required to address the anticipated financial gap in future years through prioritisation, maximising capacity and efficiency across the whole system. However it is also likely that difficult decisions will be required to be taken ensure the spend levels are maintained within the available financial resources. Options are being considered and developed by the Health and Social Care Partnership Management Team and will be presented to the IJB at a future meeting as part of the IJB's budget development.

4.4 **Reserves Position**

4.4.1 The IJB's reserves position was reduced at the year ended 31st March 2024 as a result of the operational overspend of £3,744k during 2023/24. This resulted in the IJB having total committed reserves of £11,024k and uncommitted reserves of £6,789k at the start of 2024/25 financial year. Following the IJB's approval to enhance Transformation Funding (report DIJB45-2024 Article VI of the minute of meeting of 21st August 2024 refers), the Reserves breakdown has been restated. The current reserves position is noted in Table 1 below:

Reserve Purpose	se Closing Reserves @ 31/3/24 (restated)	
	£k	
Mental Health	1,036	
Primary Care	1,859	
Drug & Alcohol	559	
Strategic Developments	3,756	

Table 1

Revenue Budget Support 4,000	
Service Specific	1,452
Other Staffing	362
Total committed	13,024
General	4,789
TOTAL RESERVES	17,813

- 4.4.2 Scottish Government funding in relation to Primary Care Improvement Fund, Mental Health Strategy Action 15 Workforce and Alcohol and Drugs Partnerships can only be spent on these areas and reserve balances have been taken into consideration for these funds by the Scottish Government when releasing further in-year funding.
- 4.4.3 The IJB's Reserves Policy seeks to retain Reserves of 2% of budget (approximately £6.4m) however it is recognised that this is particularly challenging to maintain within the current financial climate with many IJB's across the country having no reserves or below their respective reserves policies.
- 4.4.4 Ring-fenced Reserves balances continue to be reviewed with budget holders and officers to identify opportunities to ensure these continue to be used in-line with the original allocation letter but also to maximum benefit of the IJB's strategic and financial positions.

5.0 POLICY IMPLICATIONS

5.1 This report has been subject to the Pre-IIA Screening Tool and does not make any recommendations for change to strategy, policy, procedures, services or funding and so has not been subject to an Integrated Impact Assessment. An appropriate senior manager has reviewed and agreed with this assessment.

Risk 1 Description	There is a significant risk that the IJB is unable to deliver a balanced budget over the financial year.
Risk Category	Financial
Inherent Risk Level	Likelihood 5 x Impact 5 = Risk Scoring 25 (which is an Extreme Risk Level)
Mitigating Actions (including timescales and resources)	Regular financial monitoring reports to the IJB will highlight issues raised. Actions to be taken by Officers, Senior Management and Budget holders to manage overspending areas. Transformation and Strategic Delivery Plan to drive forward priorities towards a sustainable financial position
Residual Risk Level	Likelihood 3 x Impact 4 = Risk Scoring 12 (which is a High Risk Level)
Planned Risk Level	Likelihood 3 x Impact 3 = Risk Scoring 9 (which is a Moderate Risk Level)
Approval recommendation	While the inherent risk levels are high, the impact of the planned actions reduce the risk and therefore the risk should be accepted.

6.0 RISK ASSESSMENT

7.0 CONSULTATIONS

7.1 The Chief Officer and the Clerk were consulted in the preparation of this report.

8.0 DIRECTIONS

8.1 The Integration Joint Board requires a mechanism to action its strategic commissioning plans and this is provided for in sections 26 to 28 of the Public Bodies (Joint Working) (Scotland) Act 2014. This mechanism takes the form of binding directions from the Integration Joint Board to one or both of Dundee City Council and NHS Tayside.

Direction Required to Dundee City Council, NHS Tayside or Both	Direction to:	
	1. No Direction Required	\checkmark
	2. Dundee City Council	
	3. NHS Tayside	
	4. Dundee City Council and NHS Tayside	

9.0 BACKGROUND PAPERS

9.1 None.

Christine Jones Acting Chief Finance Officer Date: 1 October 2024