



REPORT TO: HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD -
27 AUGUST 2019

REPORT ON: TAYSIDE SEXUAL HEALTH AND REPRODUCTIVE SERVICES UPDATE

REPORT BY: CHIEF OFFICER

REPORT NO: DIJB46-2019

1.0 PURPOSE OF REPORT

1.1 To provide an update about the progress with the redesign of Tayside Sexual and Reproductive Health Services.

2.0 RECOMMENDATIONS

It is recommended that the Integration Joint Board (IJB):

- 2.1 Notes the Tayside Sexual and Reproductive Health Services Redesign progress described at section 4 of this report.
- 2.2 Approves the proposed partnership arrangement between NHS Tayside Elective Medicine and Dundee Integrated Joint Board Tayside Sexual and Reproductive Health Services regarding the delivery of services for people living with HIV as reflected in Section 4.5.

3.0 FINANCIAL IMPLICATIONS

3.1 The expenditure noted in this report is funded from within resources available to Dundee Health and Social Care Partnership.

4.0 MAIN TEXT

4.1 Background to Tayside Sexual and Reproductive Health Services

- 4.1.1 It is our ambition that citizens of Tayside are enabled to have the information, advice, support they need to live a healthy and fulfilled life. Tayside Sexual and Reproductive Health Service (TSRHS) provides specialist sexual and reproductive health services across Tayside which aims to achieve that ambition through early intervention to prevent infection where possible.
- 4.1.2 Upon transfer of responsibilities for Tayside Sexual Health and Reproductive Services to the Dundee Integrated Joint Board in 2017, an evaluation of the performance, risks, operating model and culture took place. The evaluation informed a redesign programme so that we can achieve our ambition. To support effective delivery and development of partnership arrangements the redesign was implemented through three projects:

Project 1 – Corner Review
Project 2 – HIV Organisational Model Review
Project 3 – Specialist Sexual Health Services Review

- 4.1.3 A summary of the service improvement themes and redesign progress were reported to the Dundee Health and Social Care Partnership Clinical, Care and Professional Governance Group during the periods 2018 and 2019. The redesign programme was subsequently added as an action within the Dundee Health and Social Health Partnership Strategic Commissioning Plan 2019 – 2022.

4.2 Progress with the Service Redesign

- 4.2.1 Over the past two years, the focus has been on establishing the organisational conditions that will support and enable the service to achieve its ambitions and in doing so contribute to Integrated Joint Boards and NHS Tayside strategic priorities. This has included strengthening operational leadership arrangements within the service and use of evidenced based practice, and clinical governance to underpin the service developments. An overview of progress against each project is set out at sections 4.3 to 4.5.

4.3 Project 1 – The Corner

- 4.3.1 The Corner is a successful service which works in partnership with a range of agencies to deliver a wide range of services for young people including sexual and reproductive health drop in clinical services; mental health and wellbeing services; support around substance use; support around online safety and the law; counseling; health and wellbeing workers based in the 8 Dundee secondary schools; and outreach services to a range of organisations and individuals including schools, third sector and other professionals <https://www.thecorner.co.uk/index.php>
- 4.3.2 A review of the Corner Model was undertaken between March 2018 and January 2019 as a partnership with Dundee City Council to ensure the Corner is best place to deliver on key priorities and demonstrate its significant contribution moving forward
- 4.3.3 Following on from the review, the Corner has refreshed its service delivery priorities, strengthened leadership arrangements and implemented value management as a continuous improvement and workforce development programme to achieve its aim to enable young people to look after and improve their own health and wellbeing.
- 4.3.4 Through this the Corner intends to deliver the services below: -
- **Corner Core Services** – Delivery of asymptomatic, non-complex Sexual and Reproductive Health Services, mental health and wellbeing support and counseling services delivered from the Corner hub.
 - **Corner Outreach Service** - Targeted health and wellbeing interventions to vulnerable young people and young carers across Dundee.
 - **Corner Early Intervention Service** - Accessible support to young people in their communities across Dundee inclusive of counselling and sexual health advice.
 - **Corner Digital Advice and Development Service** - A digital service which provides online access to counselling and Sexual Health and Wellbeing advice and information.
- 4.3.5 The Corner intends to provide annual reports on its performance including its impact on young people as part of the service ongoing continuous improvement approach.

4.4 Project 2 – Specialist Sexual and Reproductive Health Services

- 4.4.1 Specialist Sexual and Reproductive Health Services are delivered by Tayside Sexual and Reproductive Health Service (TSRHS), which provides a wide range of specialist care and treatment to people across Tayside. This includes complex contraception, complex genito-urinary medicine, specialist menopause care, sexual problems, HIV pre-exposure prophylaxis (PrEP), procedures including the removal of deep sub-dermal implants and sexual and reproductive health care.

- 4.4.2 A review of the specialist sexual and reproductive health services model and organisational structure was undertaken during the period 2018 in response to reduced capacity within specialist services, to improve the patient access pathways and to promote improved outcomes for citizens across Tayside.
- 4.4.3 Following on from the review, the Service has refreshed its service delivery priorities and arrangements and implemented further use of technology to improve efficiency and access of the service to citizens across Tayside. In addition it has strengthened leadership arrangements by implementing a new organisational structure which provides operational management at a local level across Tayside, as well as focusing on developing clinical practice and ensuring business and clinical care governance to enable a robust approach to continuous improvement.
- 4.4.5 In going forward, the service aims to work with partners across Tayside to develop a model which builds sexual and reproductive health capacity outwith TSRHS, supporting workforce development to facilitate implementation of the model developed, and enhances support available across Dundee, Angus and Perth and Kinross by aligning specialist sexual and reproductive health capacity more closely with service user need.

4.5 Project 3 – HIV Services

- 4.5.1 Delivery of services to people living with HIV is currently undertaken as a partnership between staff within NHS Tayside Elective Medicine and Tayside Sexual and Reproductive Health Services whilst the prevention of HIV is undertaken by Tayside Sexual and Reproductive Health Services.
- 4.5.2 During 2018, an options appraisal was undertaken to review and agree an organisational model which would support implementation of United Nations, NHS Tayside and DHSCP ambitions to become a Fast Track City and through this achieve: -
- 90 per cent of people living with HIV knowing their status;
 - 90 per cent of people with diagnosed HIV on treatment;
 - 90 per cent of people on treatment with suppressed viral loads.
- 4.5.3 The options appraisal was completed and it was agreed between clinicians and strategic leaders from NHS Tayside Elective Medicine, TSRHS and the Sexual Health and BBV MCN that the following arrangements would be implemented from 1st September 2019: -
- TSRHS will continue to lead on the prevention of HIV using a range of approaches including through the delivery of HIV pre-exposure prophylaxis (PrEP) and partner notification as part of specialist sexual health services provision.
 - NHS Tayside Elective Medicine will lead of the treatment and support to people living with HIV and through this the nursing resource currently aligned to Tayside Sexual and Reproductive Health Services to deliver a service to people living with HIV will transfer NHS Tayside Elective Medicine from 1st September to enable cohesive service delivery.
- 4.5.4 A Partnership agreement has been developed to provide governance and oversight of this new arrangement between NHS Tayside Elective Medicine and Dundee IJB Tayside Sexual and Reproductive Health Services and to ensure that the requirements of both organisations are met.

4.6 Future Priorities

- 4.6.1 The changes made over the last two years have demonstrated that increased access and choices of treatment and support can deliver improved outcomes. The priorities over the next two years are to focus on: -
- Reviewing learning and recommendations from research and performance information to inform continuous improvement of sexual and reproductive health services.

- Building workforce capacity through workforce planning. This will set out workforce projections, workforce development and skills mix needed to deliver Tayside Sexual Health and Reproductive Services.
- Coproducing with stakeholders across Tayside a developing model for specialist sexual health services which continues to promote early intervention and prevention and enables development of services in localities across Tayside, with a particular focus on supporting people at high risk of poor sexual and reproductive health.
- Continuing to use realistic medicine, evidenced based practice, and clinical governance to underpin the clinical service deliver.
- Further developing partnership arrangements and pathways with partners across Tayside which includes primary care, prisons, children & families, neighbourhood services and wider third sector.

4.7 Summary and Conclusion

- 4.7.1 A redesign of Tayside Sexual and Reproductive Health Services has been implemented to support our ambition that citizens across Tayside will have access to the information and support that they need to live a fulfilled life.
- 4.7.2 Over the past year, the focus has been on establishing the organisational and cultural conditions that will support the redesign. This has included strengthening leadership, governance, development of multi-disciplinary working and review current operating models.
- 4.7.3 The focus for 2019 – 2020 will be to further implement the redesign programme with a particular focus on prevention and early intervention and supporting people at high risk of poor sexual and reproductive health.

5.0 POLICY IMPLICATIONS

- 5.1 This report has been screened for any policy implications in respect of Equality Impact Assessment and Risk Management. There are no major issues.

6.0 RISK ASSESSMENT

Risk 1 Description	There is a risk that current funding will be insufficient to undertake the redesign
Risk Category	Financial
Inherent Risk Level	Likelihood 3 x Impact 4 = Risk Scoring 12 (which is High Risk Level)
Mitigating Actions (including timescales and resources)	Securing multi-agency agreement on the actions required.
Residual Risk Level	Likelihood 3 x Impact 3 = Risk Scoring 9 (which is a High Risk Level)
Planned Risk Level	Likelihood 2 x Impact 3 = Risk Scoring 6 (which is a Moderate Risk Level)
Approval recommendation	Given the risk mitigation actions in place the risk is deemed to be manageable and should be accepted.

Risk 2 Description	There is a risk that suitably qualified and skilled staff are unable to be recruited to deliver the service required.
Risk Category	Workforce
Inherent Risk Level	Likelihood 3 x Impact 4 = Risk Scoring 12 (which is High Risk Level)
Mitigating Actions (including timescales and resources)	Securing stakeholder agreement on the actions required.
Residual Risk Level	Likelihood 3 x Impact 3 = Risk Scoring 9 (which is a High Risk Level)
Planned Risk Level	Likelihood 2 x Impact 3 = Risk Scoring 6 (which is a Moderate Risk Level)
Approval recommendation	To note the risk

7.0 CONSULTATIONS

The Chief Finance Officer and the Clerk were consulted in the preparation of this report.

8.0 DIRECTIONS

The Integration Joint Board requires a mechanism to action its strategic commissioning plans and this is provided for in sections 26 to 28 of the Public Bodies (Joint Working)(Scotland) Act 2014. This mechanism takes the form of binding directions from the Integration Joint Board to one or both of Dundee City Council and NHS Tayside.

Direction Required to Dundee City Council, NHS Tayside or Both	Direction to:	
	1. No Direction Required	x
	2. Dundee City Council	
	3. NHS Tayside	
	4. Dundee City Council and NHS Tayside	

9.0 BACKGROUND PAPERS

None.

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DATE: 5 August 2019

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