



REPORT TO: HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD –
28 AUGUST 2018

REPORT ON: PERFORMANCE AND AUDIT COMMITTEE CHAIR'S ASSURANCE
REPORT

REPORT BY: CHAIR, PERFORMANCE AND AUDIT COMMITTEE

REPORT NO: DIJB42-2018

Instructions Issued by the Committee

The Performance and Audit Committee (PAC) issued the following instructions to the Chief Finance Officer:

- To submit, to a future meeting of the PAC, a report giving assurances that preparations were in hand relating to the introduction of Care Standards.
- To develop an overall Governance Action Plan and present this to the PAC meeting on 25 September, 2018.

Performance Against Workplan

The Committee:

- Reviewed the summary version of the Annual Performance Report for 2017/18 and considered the summary was a user-friendly document which was a very informative summary of activity undertaken during 2017/18. The Committee noted the full report would be submitted to the IJB in August.
- Considered the 2017/18 Care Inspectorate gradings for Dundee Registered Care Homes for Adults. The Committee noted that overall the level of grades was very good. It expressed concerns over the performance of Helenslea and Bughties in particular, but noted close monitoring was being undertaken by the Health and social Care partnership (HSCP) and Care Inspectorate staff with a view to improving the service provided by these Homes.
- Considered the 2017/18 Care Inspectorate gradings for Dundee Registered Care Services for Adults. The Committee noted that overall the level of grades was very good, however the Committee expressed concerns regarding the performance of Avenue Care Services. It was reported that the poor grading reflected issues relating to a branch outwith Dundee and that while the same issues were not apparent in the Dundee Branch the position would continue to be monitored.
- Reviewed the performance of the Partnership in dealing with complaints and noted this was generally satisfactory. The Committee however sought further assurance on how the learning from complaints is being used to improve service delivery.
- Considered the outcome of the Care Inspectorate inspection of Care at Home City Wide. The Committee were pleased to note Very Good grades were received in respect of Quality of Care and Support and Quality of Staffing and also the positive comments made by service users and their relatives regarding the care they receive. There was a recommendation that periodic PVG checks should be carried out and the Committee received assurance that any risks related to this were addressed through Disclosure Scotland's on-going monitoring of Scheme members.
- Considered the Mental Welfare Commission Report on Homeless People Who Experience Mental Ill Health. The Committee were assured by the level of work going on in the Partnership

to address the issues referred to in the report and noted the Housing Options and Homeless Strategic Plan was approved by the IJB in October 2017.

- Reviewed the outcome of the Mental Welfare Commission visit to the Kingsway Care Centre, noted the positive comments received from the Commission.
- Noted the content and findings of the Annual Internal Audit Report for 2017/18, and in particular the Chief Internal Auditor's conclusion that reliance can be placed on the IJB's governance arrangements and systems of internal control. The Committee agreed the revised Annual Governance Statement which will be incorporated into the IJB's draft Annual Accounts. As stated above, the Chief Finance Officer was tasked with developing an overall Governance Action Plan. There was a view that the governance arrangements did not pick up on some aspects of staff governance and it was agreed this should be looked at and if required progressed through the Partnership Forum.

Issues to highlight to the Board

- The Committee recorded its thanks to all staff involved in the production of the Annual Performance Report.
- The Committee recorded its appreciation of the efforts and good work by staff in achieving such positive outcomes following the Mental Welfare Commission for Scotland visit to the Kingsway Care Centre.
- The Committee emphasised its expectation that the issues reflected in the one recommendation made during the Mental Welfare Commission for Scotland visit to the Kingsway Care Centre would be addressed with partners and resolved within a reasonable timeframe.
- The Committee recommended approval to the IJB of the continuation of the Internal Audit arrangements for 2018/19. The Committee also approved the 2018/19 Internal Audit Plan and noted progress against the 2017/18 and 2018/19 Internal Audit Plans.

Doug Cross
August 2018