



**REPORT TO:** HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD –  
18 JUNE 2025

**REPORT ON:** PERFORMANCE AND AUDIT COMMITTEE CHAIR'S ASSURANCE REPORT

**REPORT BY:** CHAIR, PERFORMANCE AND AUDIT COMMITTEE

**REPORT NO:** DIJB40-2025

This assurance report relates to the meeting of the Performance and Audit Committee (PAC) of the 21<sup>st</sup> May 2025.

Overview of Committee Business:

- The Health and Social Care Partnership's Quarter 3 (2024-25) Performance Report was presented and scrutinised by the Committee. The discussion noted ongoing strong performance in Care at Home activity including waiting times for assessment and receipt of packages despite the ongoing increases in demand. Members also raised some queries around falls and readmission activity which were discussed.
- The Clinical, Care and Professional Governance Assurance report was presented to the Committee with a recommendation that the level of assurance provided is Reasonable. Committee noted the updated key Clinical and Care risks, Workforce risks, Adverse Event Management and Feedback.
- Annual Review of 2024-25 report was presented detailing activity undertaken by PAC during the financial year to allow members to undertake a self-assessment review to confirm the activities undertaken were in line with PAC's remit and terms of reference, prior to an assurance report being presented to IJB at a future meeting.
- IJB Directions 2024-25 report was presented to review the Directions issued by the IJB during the last financial year. Under the IJB's Directions Policy, PAC has responsibility for monitoring and maintaining an overview of progress of the implementation of Directions issued in order to provide assurance to IJB. Members noted the Directions issued and progress towards completion of implementation.
- Quarterly Feedback Report for Quarter 4 2024/25 was reviewed and noted a small increase in the number of complaints received as well as an increase in the average number of days to respond, which has been partially due to the nature and complexity of some complaints. Efforts are ongoing to both respond to specific complaints as well as implement service improvements to minimise complaints of a similar nature.
- The IJB's Strategic Risk Register Update report was presented which noted 6 risks that continue to be categorised as High, mainly relating to resourcing (Workforce, Lack of Capital Investment funding, Unable to maintain IJB spend and Restrictions of Public Sector funding) as well as Primary Care Sustainability and potential impact of National Care Service legislation. During discussion, members were also reminded of the upcoming Development Session on Assurance and Risk.
- The Committee received a progress report in relation to the Governance Action Plan, noting that 4 actions have been completed, 4 additional actions had been added following the Workforce Audit and 23 actions remain ongoing.
- PAC also received an update in relation to the 24/25 Internal Audit Plan progress and noted that all aspects of the plan are complete or on target. Summary of 3 Internal Audit reports presented to

partner bodies were also shared as relevant to IJB. Details of the impact and implications of newly introduced Global Internal Audit Standards (GIAS) were also shared with Members.

In summary, as Chair I am content that the range of issues presented to the Committee in relation to performance, audit and governance provides the IJB with a reasonable level of assurance that overall risks and performance are being managed effectively.

Bob Benson  
Chair

21 May 2025