



REPORT TO: HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD – 27 OCTOBER 2020

REPORT ON: PROGRESS UPDATE ON REVIEW OF ‘A CARING DUNDEE: A STRATEGIC PLAN FOR SUPPORTING CARERS IN DUNDEE’ AND SHORT BREAKS SERVICES STATEMENT

REPORT BY: CHIEF OFFICER

REPORT NO: DIJB40-2020

1.0 PURPOSE OF REPORT

1.1 To provide an update regarding the work of the Carers Partnership and the progress towards the revision of ‘A Caring Dundee: A Strategic Plan for Supporting Carers in Dundee’ and Short Breaks Services Statement.

2.0 RECOMMENDATIONS

It is recommended that the Integration Joint Board (IJB):

2.1 Consider and approve the proposed plan to revise ‘A Caring Dundee’ and the Short Breaks Services Statement as outlined in section 4.1.

2.2 Consider and approve the development of Dundee Carers Partnership COVID-19 Engagement Plan as outlined in section 4.2.

2.3 Note the actions taken to further progress Adult Carer Support Plans and Young Carer Statements as outlined in section 4.3.

2.4 Note the work being undertaken by Dundee Carers Partnership to ensure that we have a fuller understanding of the impact of COVID-19 on carers, young carers and their families.

2.5 Instruct the Chief Officer to provide a further report in March 2021 to update on progress from the Carers Partnership.

3.0 FINANCIAL IMPLICATIONS

3.1 The Scottish Government has provided additional funding to Integration Joint Boards for the implementation of the Carers Act from 2018/19 onwards. Further additional funding of £295k has been received in 2020/21 to support the next stage of implementation taking the total investment for Dundee to £946k.

3.2 The impact of Covid-19 has restricted the Carers Partnership’s ability to identify and commission new services during 2020/21 to date, therefore to reflect the part year investment opportunities, the share of the additional funding for 2020/21 available to the Carers Partnership is £148k from the £295k allocation with the balance being used to support budget pressures across the Health and Social Care Partnership. The full level of funding will be reinstated in financial year 2021/22.

4.0 BACKGROUND

4.1 A Caring Dundee/Short Breaks Services Statement Timeline Update

- 4.1.1 As outlined in DIJB12-2019 Dundee Health and Social Care Partnership's Strategic and Commissioning Plan 2019-2022 recognised the invaluable contribution of carers and has a commitment to supporting them (Article VII of the minute of the meeting of the Dundee Integration Joint Board held on 29 March 2019 refers). We further outlined the duty to prepare a local Carer Strategy and review it every three years. This report outlined that following the completion of this review a refreshed strategy is to be prepared but that as a result of the current COVID 19 pandemic the timescale development of the refreshed strategy has been extended.
- 4.1.2 The Carers Partnership has already undertaken preparatory work to identify the approach and process to revise the Strategic Plan for Carers, 'A Caring Dundee' and Short Breaks Services Statement. The revised timeline has work commencing in January 2021. Engagement with Carers will take place during March/April with a final draft being produced by the end of July 2021. A Carers Partnership Performance Report will be produced for the period 2019-2021 to support the production of the refreshed strategy.

4.2 COVID-19 Carers Engagement

- 4.2.1 Services continue to ensure that there is a clear offer of support to carers (often using digital solutions) whilst executing plans for remobilisation in line with Scottish Government Guidance. Services continue to have ongoing engagement with carers, young carers and their families. This engagement has informed the Carers Partnership and it recognises the significant impact the COVID-19 Pandemic is having and want to ensure a full understanding of this in terms of impact on carers, the people they support and their families. As part of the proposed engagement we will give carers and other stakeholders the opportunity to contribute to future planning of carers supports and services.
- 4.2.2 The engagement will be designed around the four strategic outcomes for carers (as identified in a Caring Dundee), as a Carer;
- I am Identified, Respected and Involved
 - I have had a Positive Caring Experience
 - I can live a Fulfilled and Healthy Life
 - I can balance my life with the caring role.
- 4.2.3 Our engagement activity commenced on the 28 September 2020 and is supported by a Communications Plan.
- 4.2.4 A final report will be published on the findings of the engagement and recommendations taken forward by the Carers Partnership. This report will be presented to IJB as part of the progress update proposed for December 2020.

4.3 Adult Carer Support Plans (ACSP)

- 4.3.1 The Carers (Scotland) Act confers on Dundee City Council/Dundee Health and Social Care Partnership a duty to:
- Prepare an ACSP where the adult or child being supported by the carer resides in Dundee.
 - Provide support to Adult Carers where the ACSP indicates that they have met the certain eligibility criteria.
- 4.3.2 As outlined in the IJB Performance and Audit Committee Report (PAC4-2020 - Article IX of the minute of the meeting of the Performance and Audit Committee on 22 September 2020 refers) there is an 'extreme risk' that we will not meet our statutory duties. The Carers Partnership has requested and considered reports on both areas from the HSCP and Children and Families Services to identify how these can be progressed and implemented.

- 4.3.3 The Carers Partnership has implemented an early intervention approach in Dundee. Consequently, it was anticipated that services and supports (both universal and specialist carer services) would be available for the majority of local carers without a formal ACSP being required. Formal ACSP were to be used where the level / complexity of need of the carer was such that a formal assessment and support plan was required, with the majority of these carers being assessed in statutory services (most likely by care management teams within the Partnership). This approach has resulted in a relatively low number of ACSP being recorded as having been undertaken on the Partnership's MOSAIC case management system, as set out in the Performance Report for 2017-2019.
- 4.3.4 Whilst the early intervention approach promoted by the Carers Partnership remains an important principle, it has become clear over the last two years that further work is required to ensure that there are shared expectations and practices across internal Partnership functions and external commissioned services in relation to the use of ACSPs. Within internal Partnership functions there is a need to complete ongoing work to modify IT systems to support care management teams to carry out and record ACSP. However, supplementary work is also required to ensure other Partnership functions who are regularly in contact with carers, such as Occupational Therapy, have a robust knowledge and understanding of ACSP, can undertake these in practice and can record these appropriately on case management systems. Across all services (internal and externally commissioned) there is a need to further explore appropriate shared practice models for undertaking and recording support plans for carers that are proportionate to the carers level of need at any given time.
- 4.3.5 In order to address this an action plan has been developed. There will be an evaluation of the current ACSP documentation, and an Adult Carer Support Plan subgroup of the Personalisation Group will be established. The group will work together to progress towards effective implementation of Dundee Adult Carer Support Plan.

4.4 Young Carers Statements (YCS)

- 4.4.1 While the Dundee Carers Strategic Partnership coordinates the implementation of the Act and related developments, the Young Carers sub group is established as a group in its own right reporting to the Children and Families Executive Board. This board is one of the Boards set up to coordinate the implementation of the City Plan.
- 4.4.2 The Carers (Scotland) Act 2016 states Local Authorities have a duty to offer and provide what it describes as 'Young Carer Statements'. This is effectively a support plan developed with and for a Young Carer to overcome any identified barriers created by their caring role and ensure they can achieve positive outcomes.
- 4.4.3 As reported to Children and Families Services Committee on 7th September 2020 (Report No. 204-2020, Article VI of the minute of the meeting refers) the Young Carers Sub-Group, co-chaired by the Dundee Carers Centre and Children and Families Service, has oversight of the work with Young Carers and like the work with adults prioritises early identification and support through co-production work undertaken in primary and secondary schools.
- 4.4.4 In order to promote a consistent approach within schools and cement learning from developments, a template partnership agreement was completed in February 2020 for use by the Carers Centre and all secondary schools, outlining minimum expectations on the contribution of the partners to identification and support. Considerable work has taken place to embed this in practice including website development, online learning, operating procedures and Ambassadors within schools.
- 4.4.5 As a result of this and related work, the number of Young Carers identified and receiving support over the last 2 years since the Act was introduced has increased markedly, from 65 in September 2018, to 208 in August 2019 and 298 in August 2020.

5.0 POLICY IMPLICATIONS

5.1 This report has been screened for any policy implications in respect of Equality Impact Assessment. There are no major issues.

6.0 RISK ASSESSMENT

Risk 1 Description	Incomplete data creates a risk that Dundee City Council and its partners will be unable to evidence that legislative duties within the Carers Act are being met, specifically in relation to Adult Carer Support Plans and Young Carers Statements.
Risk Category	Financial, Governance, Political
Inherent Risk Level	Likelihood 3 x Impact 5 = Risk Scoring (Extreme Risk)
Mitigating Actions (including timescales and resources)	<ul style="list-style-type: none"> • Improved data collection processes • Increased workforce awareness of legislative duties • Development of operational procedures • Review of electronic recording tool for assessment and support planning.
Residual Risk Level	Likelihood 2 x Impact 5 = Risk Scoring 10 (High Risk)
Planned Risk Level	Likelihood 2 x Impact 5 = Risk Scoring 10 (High Risk)
Approval recommendation	The risk level should be accepted with the expectation that the mitigating actions are taken forward.

Risk 2 Description	A number of achievements to date have been supported by Scottish Government Carers (Scotland) Act implementation funding. This funding is not guaranteed in future years which potentially jeopardises existing activity and development.
Risk Category	Financial, Political
Inherent Risk Level	Likelihood 3 x Impact 3 = Risk Scoring 9 (High Risk)
Mitigating Actions (including timescales and resources)	<ul style="list-style-type: none"> • Refreshed Carers Strategy will identify priorities and resource requirements for the period of the strategy.
Residual Risk Level	Likelihood 3 x Impact 2 = Risk Scoring 6 (Moderate)
Planned Risk Level	Likelihood 3 x Impact 2 = Risk Scoring 6 (Moderate)
Approval recommendation	The risk level should be accepted with the expectation that the mitigating actions are taken forward.

7.0 CONSULTATIONS

7.1 The Chief Finance Officer and the Clerk were consulted in the preparation of this report. Consultation has taken place with the Carers Partnership and professional leads.

8.0 DIRECTIONS

8.1 The Integration Joint Board requires a mechanism to action its strategic commissioning plans and this is provided for in sections 26 to 28 of the Public Bodies (Joint Working)(Scotland) Act 2014. This mechanism takes the form of binding directions from the Integration Joint Board to one or both of Dundee City Council and NHS Tayside.

Direction Required to Dundee City Council, NHS Tayside or Both	Direction to:	
	1. No Direction Required	X
	2. Dundee City Council	
	3. NHS Tayside	
	4. Dundee City Council and NHS Tayside	

9.0 BACKGROUND PAPERS

9.1 None.

Vicky Irons
Chief Officer

DATE: 17 September 2020

Jenny Hill
Locality Manager

