



**REPORT TO:** HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD – 19<sup>TH</sup> JUNE 2024

**REPORT ON:** PERFORMANCE AND AUDIT COMMITTEE CHAIR’S ASSURANCE REPORT

**REPORT BY:** CHAIR, PERFORMANCE AND AUDIT COMMITTEE

**REPORT NO:** DIJB34-2024

This assurance report relates to the meeting of the Performance and Audit Committee (PAC) of the 22<sup>nd</sup> May 2024. Issues to highlight to the Board:

- Following on from previous meetings, the progress of outstanding actions on the action tracker was discussed. Continued efforts will be made by officers to clear other “older” outstanding actions as well managing “newer” items within anticipated timeframes.
- The Health and Social Care Partnership’s quarter 3 (2023/24) Performance Report was presented and scrutinised by the Committee. As ever, Committee members had a range of questions for officers in terms of the information presented.
- The Clinical, Care and Professional Governance Assurance report was presented to the Committee with a range of questions posed by members. The Committee was given satisfactory responses to these questions. The Committee was content with the reasonable level of assurance of clinical and care governance arrangements in place that the report provided.
- The Health and Social Care Partnership’s quarter 3 (2023/24) Complaints and Feedback Report was presented and scrutinised by the Committee. The Committee noted progress made on the implementation of Care Opinion as a feedback tool, and discussed the alternative opportunities for those parts of the population (particularly older service users) to access this where they may not be as familiar with online participation.
- The IJB’s Strategic Risk Register was presented. The latest review highlighted 6 risks with a High-Risk Category score (at 20 or 25). These are Staff Resource, Lack of Capital Investment in H&SC Integrated Community Facilities (including Primary Care), National Care Service, Restrictions on Public Spending, Unable to Maintain IJB Spend and Primary Care Sustainability. The Committee reviewed the latest Risk Register scores and risk descriptions along with control factors.
- The Health and Social Care Finance and Strategic Services Capacity Report was presented, detailing the steps that are being progressed to remedy the challenges faced due to a lack of capacity through the development of and recruitment into a new service structure.
- The Committee tracked progress of the Internal Audit Plan with Jocelyn Lyall providing an overview of the work being undertaken and planned. The Committee was informed that work around the Internal Control Evaluation was progressing and this will be available at the next IJB meeting for consideration. Committee was also provided with Reasonable Assurance for Internal Audits undertaken on behalf of Partner Bodies, namely Internal Control Evaluation and Whistleblowing (both on behalf of NHS Tayside).
- The Committee noted the progress made by Internal Audit in mapping outstanding governance actions but that recent progress has been slowed due to staff resources being diverted to support significant changes in IT infrastructure. The Governance Actions Report will be presented to September meeting.

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