



**REPORT TO: HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD -
23 FEBRUARY 2022**

**REPORT ON: PERFORMANCE AND AUDIT COMMITTEE CHAIR'S ASSURANCE
REPORT**

REPORT BY: CHAIR, PERFORMANCE AND AUDIT COMMITTEE

REPORT NO: DIJB15-2022

This assurance report relates to the meeting of the Performance and Audit Committee of the 2nd February 2022.

Decisions Made and Instructions Issued by the Committee

- Due to the nature of the reports laid before the Committee being for information and noting there were no requirements for the Committee to make decisions or issue instructions.

Issues to highlight to the Board

- I welcomed everyone to the meeting and noted this would be my last meeting as Chair of the Committee given my impending retirement from NHS Tayside Board and therefore the IJB. I have thoroughly enjoyed my time as Chair of the PAC and would like to thank the Committee members for their contribution to the scrutiny of the performance of the IJB's delegated services and to the officers for their work in preparing reports for the Committee's consideration and their responses to members questions.
- We followed up on a number of action points set out in the Action Tracker which continues to develop following feedback from Committee members.
- The presentation of the Dundee Health and Partnership Performance Report Q2 2021/22 report as ever resulted in a good discussion with members continuing to scrutinise areas requiring improvement with falls, admissions and readmissions all at the centre of discussions. The committee were given the assurance that these remain priority areas for attention by the partnership. Variances in delayed discharge performance across localities in the city were also highlighted and officers agreed to bring back a further detailed report on this to support members understanding of the position and action which can be taken.
- A specific report on Care Inspectorate gradings (National Indicator 17) was presented to the Committee as requested at the November 2021 meeting given performance locally had decreased from 88.4% in 2015/16 to 79.9% in 2020/21. The more in-depth analysis was unable to identify any specific clear trends or reasons for the deterioration of performance over the range of care homes, housing support services, care at home and day care services provided by various care providers (including the local authority) over the period. Following discussion, the Committee was given assurance of the various controls and processes in place to ensure indicators of deteriorating performance are identified and acted upon as quickly as possible with support provided to care providers as necessary.
- The Committee received progress reports in relation to the 2021/22 Internal Audit Plan and Governance Action Plan and noted their respective progress. The inclusion of a green/amber/red progress indicator to the Internal Audit plan update report was noted as a welcome development.

- The need for an induction process for IJB members was highlighted and with future potential changes in membership ahead the Committee heard that plans are being made to hold induction sessions once new members to the IJB have been appointed.
- The Clinical, Care and Professional Governance exception report was discussed with moderate assurance provided to the committee. The issue of the timing of these reports and those required for the NHS Tayside Care Governance and Professional Governance Committee was highlighted given these are out of line. Further consideration of how these will be provided in future will take place to ensure the Committee has the most updated information without duplicating reporting to different audiences. Dundee Drug and Alcohol Recovery Service continues to have four of the top five risks across the HSCP. While these scores remain high the committee noted improvements in recruitment to this service. Clinical treatment of patients within the mental health risk is showing an improving picture in terms of recruiting to support an alternative model of care for this team. Recruitment across medical, nursing, Allied Health Professionals and social care staff increases the challenges for service delivery consider the impact of Covid 19 and the winter pressures.
- The Committee was also provided with the Quarter 2 Complaints Performance Report for 2021/22 although it was noted this only contained social work complaints information with no comprehensive NHS complaints information received to populate the report. This was being progressed by officers to ensure information is received for the next report. The report noted an increase in the number of social work complaints compared to the same period in 2020/21 although complaint levels are now returning to pre-pandemic levels as services have started to re-open.
- An update to the IJB's Strategic Risk Register was presented to the Committee which highlighted a number of emergent risks being escalated. These include risks around the provision of Primary Care services, staffing challenges in Mental Health services, the IJB's arrangement as being a Category One responder, General Data Protection Regulations and the development of a National Care Service. These will be reflected in the Strategic Risk Register shortly for members to review and comment on.

Trudy McLeay
Chair

17 February 2022