

ITEM No ...3....

REPORT TO: CITY DEVELOPMENT COMMITTEE - 18 FEBRUARY 2019

REPORT ON: UPGRADE OF EXISTING SPIRE KIT ON PARKING METERS TO ALLOW CONTINUATION OF ACCEPTANCE OF CREDIT CARD PAYMENTS

REPORT BY: EXECUTIVE DIRECTOR OF CITY DEVELOPMENT

REPORT NO: 80-2019

1 PURPOSE OF REPORT

1.1 This report details the quotations received for the upgrade of all parking meters across the city to allow for continued acceptance of credit card payments.

2 RECOMMENDATION

2.1 It is recommended that the Committee approve:

- a the acceptance of the quotes submitted by the undernoted contractors; and
- b the undernoted total amount for the project.

Project Reference/Description	Contractor	Quote Amount
Upgrade to all on street and surface level car park meters to allow for continuation of acceptance of credit card payments.	Metric	£125,000
Upgrade to all Multi-Storey car park meters to allow for continuation of acceptance of credit card payments.	Orbility	£64,245
Total		£189,245

3 FINANCIAL IMPLICATIONS

3.1 The Executive Director of Corporate Services has confirmed that funding for the above £189,245 will be met from the Car Park Trading Account.

4 BACKGROUND

4.1 The payment card industry has updated its regulations regarding its support for TLS v1.0 encryption. This means that support for the current chip and pin hardware is being phased out as this is no longer considered to provide adequate protection for customers making payments using credit/debit cards.

4.2 The operating systems and chip and pin hardware that our parking meters currently utilise will need to be replaced with TLS v1.2 encryption. The latest PCI compliance standards require that any site accepting credit card payments use TLS v1.2. By not upgrading to TLS v1.2, we are potentially putting the customers' data at risk. The consequences of not being PCI compliant and suffering a data breach can lead to fines and the termination of the ability to process credit card transactions.

- 4.3 The expiry date for using v 1.0 is 30 April 2019 and it is proposed to replace the existing system which will include the ability to make contactless payments.

5 POLICY IMPLICATIONS

- 5.1 This Report has been screened for any policy implications in respect of Sustainability, Strategic Environmental Assessment, Anti-Poverty, Equality Impact Assessment and Risk Management. There are no major issues.

6 CONSULTATIONS

- 6.1 All members of the Council Management Team have been consulted and are in agreement with the contents of this report.

7 BACKGROUND PAPERS

- 7.1 None.

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NHG/AS/KM

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