

**REPORT TO: DUNDEE CITY COUNCIL COMMUNITY SAFETY AND PUBLIC
PROTECTION COMMITTEE**

REPORT NUMBER – 69 - 2020

12 February 2020

**Report by Area Commander Gordon Pryde, Local Senior Officer,
Scottish Fire and Rescue Service**

**SUBJECT: FIRE AND RESCUE QUARTERLY PERFORMANCE REPORT
1st October TO 31st December 2019**

Abstract

The Report contains performance information relating to the third quarter (October - December) of 2019-2020 on the performance of the Scottish Fire and Rescue Service in support of Member scrutiny of local service delivery.

1 PURPOSE OF THE REPORT

To provide information for the Committee regarding the performance of the Scottish Fire and Rescue Service against the priorities, outcomes and performance measures detailed within the Local Fire and Rescue Plan for Dundee 2017–2020, to facilitate local scrutiny.

2 RECOMMENDATIONS

It is recommended that members:

Note, scrutinise and question the content of this report.

3 FINANCIAL IMPLICATIONS

None.

4 BACKGROUND

- 4.1 The Local Fire and Rescue Plan for Dundee 2017-2020 was approved by the Community Safety and Public Protection Committee on 30th October 2017. In support of delivering the priorities in this plan, twelve headline indicators are utilised as performance measures and form the basis of quarterly monitoring reports.
- 4.2 The priorities and outcomes contained within the Local Fire and Rescue Plan reflect 'place' and the contribution of the Scottish Fire and Rescue Service to the City Plan for Dundee 2017-2026.

4.3 In summary the following priorities are detailed within the plan:

- Priority 1 – Improving Fire Safety in the Home
- Priority 2 – Improving Fire Safety and Resilience in the Business Community
- Priority 3 – Minimising the Impact of Unintentional Harm
- Priority 4 – Reducing Unwanted Fire Alarm Signals
- Priority 5 – Reducing Deliberate Fires
- Priority 6 – Effective Risk Management and Operational Preparedness

4.4 Appendix 1 attached to this report provides a detailed breakdown and analysis of all data collected during the reporting period. In addition, further sections are included to provide Members with an overview of a range of community safety engagement events and partnership working. Furthermore, it highlights any notable incidents and events.

5 EQUALITY IMPACT ASSESSMENT

5.1 Not applicable.

6 ENVIRONMENTAL ISSUES

6.1 There are no environmental issues arising as a consequence of this report.

7 SUMMARY

7.1 The attached report updates members regarding significant community safety engagement activities and gives context to the performance of the Scottish Fire and Rescue Service in the Dundee area against headline indicators and performance measures.

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QUARTERLY MONITORING REPORT

Covering the activities and performance in support of the Local Fire and Rescue Plan for Dundee 2017-2020



SCOTTISH
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Quarter Three: 2019-20

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ABOUT THE STATISTICS IN THIS REPORT

The activity totals and other statistics quoted in this report are provisional in nature and subject to change as a result of ongoing quality assurance and review.

Because all statistics quoted are provisional there may be differences in the period totals quoted in our reports after original publication which result from revisions or additions to the data on our systems.

From 2015-16 onwards responsibility for the publication of end-year statistical data transferred from the Scottish Government to the SFRS. This change of responsibility does not change the status of the figures quoted in this and other SFRS reports reported to the Committee.

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INTRODUCTION

This is the quarter three (Q3) monitoring report for 2019-20, covering the SFRS's performance and activities in support of the six priorities in the Local Fire and Rescue Plan for Dundee 2017-2020, namely:

- Priority 1 - Improving fire safety in the home
- Priority 2 - Improving fire safety and resilience in the business community
- Priority 3 - Minimising the impact of unintentional harm
- Priority 4 - Reducing unwanted fire alarm signals
- Priority 5 - Reducing deliberate fires
- Priority 6 - Effective risk management and operational preparedness

As well as supporting the six priorities in the Local Fire and Rescue Plan for Dundee, this monitoring report shows how SFRS activities and performance contribute to the wider priorities of the Dundee Partnership as set out in the City Plan for Dundee 2017-2026.

The figures in this report are provisional, to provide the Committee with the SFRS's direction of travel in the Dundee area, in terms of performance against headline indicators and targets. Most figures will not change; however, members should note that there may be some small variations for some indicators when the final confirmed figures are published by the SFRS.

The Community Safety and Public Protection Committee agreed the new Local Fire and Rescue Plan for Dundee 2017-2020 on 30 October 2017. In support of delivering the priorities in this plan, 12 headline indicators and targets have been set and form the basis of this quarterly monitoring report.

PERFORMANCE SUMMARY

The table below provides a summary of 2019/20 Q3 activity and year to date (YTD) performance against headline indicators and annual targets. It aims to provide at a glance, our direction of travel during the current reporting year.

<p>HI 1 Accident Dwelling Fires</p>  <p>Q3 – 36 Incidents YTD – 128 Incidents Annual Target – below 200</p>	<p>HI 2 ADF Fatal Casualties</p>  <p>Q3 – 0 YTD – 0 Annual Target – 0</p>	<p>HI 3 ADF Non-Fatal Casualties</p>  <p>Q3 – 9 YTD – 23 Annual Target – below 46</p>
<p>HI 4 Non-Domestic Building Fires</p>  <p>Q3 – 9 Incidents YTD – 29 Incidents Annual Target – below 39</p>	<p>HI 5 Fatal Casualties in Non-Domestic Building Fires</p>  <p>Q3 – 0 YTD – 0 Annual Target – 0</p>	<p>HI 6 Non-Fatal Casualties in Non-Domestic Building Fires</p>  <p>Q3 – 0 YTD – 0 Annual Target – below 3</p>
<p>HI 7 Road Traffic Collision (RTC) Incidents</p>  <p>Q3 – 15 Incidents YTD – 37 Incidents Annual Target – below 35</p>	<p>HI 8 Fatal RTC Casualties</p>  <p>Q3 – 0 YTD – 0 Annual Target – 0</p>	<p>HI 9 Non-Fatal RTC Casualties</p>  <p>Q3 – 5 YTD – 16 Annual Target – below 17</p>
<p>HI 10 Unwanted Fire Alarm Signals</p>  <p>Q3 – 285 Incidents YTD – 900 Incidents Annual Target – below 1225</p>	<p>HI 11 Deliberate Primary Fires</p>  <p>Q3 – 11 Incidents YTD – 39 Incidents Annual Target – below 71</p>	<p>HI 12 Deliberate Secondary Fires</p>  <p>Q3 – 92 Incidents YTD – 312 Incidents Annual Target – below 540</p>

Year-to-Date Legend

	Below headline target
	Less than 10% above headline target
	More than 10% above headline target

PERFORMANCE HIGHLIGHTS

Of the 12 headline indicators and targets, the following performance should be noted for Q3 2019/20:

- The number of **Accidental Dwelling Fire's (ADF's)** continues to **reduce** over the longer-term. Performance during Q3 is **12% lower** than the previous quarter, and is **20% lower** than the same quarter last year. YTD is therefore meeting the current target.
- There were **zero ADF Fatal Casualties** encountered for the year to date. The number of **ADF Non-Fatal Casualties** continues to **reduce** over the longer term and performance during Q3 and for the year to date is meeting the current target.
- The number of **Non-Domestic Building Fires** continues to **reduce** over the longer-term, with Q3 activity highlighting an encouraging **15% lower** compared to the same quarter last year, and **25% lower** against the 3-year average for the same quarter. YTD figure is therefore meeting the current target set.
- There were **zero Fatal Fire Casualties in Non-Domestic Buildings** and, **zero Non-Fatal Fire Casualties in Non-Domestic Buildings also encountered** during this quarter. The overall figures highlight an encouraging **reduction** over the longer term. Performance during Q3 and for the YTD is below the target set for the year.
- The number of **Road Traffic Collision Incidents for Q3** is higher than the annual headline target set for the year, and is therefore showing red.
- There were no **Road Traffic Collision (RTC) Fatal Casualties** encountered during Q3. The number of **RTC Non-Fatal Casualties** rescued during the quarter is **50% lower** than the previous quarter and is currently showing red. Figures however remain below the annual target set.
- The YTD figure of **Unwanted Fire Alarm Signals (UFAS) caused by automatic fire alarms (AFAs) in non-domestic buildings** has seen an **8% reduction** from the previous year. There has also been an encouraging **20% reduction** from the previous quarter.
- The number of **Deliberate Primary Fires** in Q3 has seen a significant and encouraging **50% reduction** on the previous year's quarter, and an **8% reduction** from the previous quarter's figures. This target remains green with a continuing downward trend.
- The number of **Deliberate Secondary Fires** attended during Q3 has seen a very encouraging **44% reduction** from the 3-year average for the same quarter. There has also been a **39% reduction** for the YTD 3-year average. The continued and significant efforts to proactively address deliberate fire setting throughout Dundee City highlights the benefits of a targeted multi-agency approach. This clearly has a positive impact on fire related anti-social behaviour incidents, and this strategy will continue going forward to continually improve this picture.

PRIORITY 1 - IMPROVING FIRE SAFETY IN THE HOME

HI 1 – Accidental Dwelling Fires (ADF)

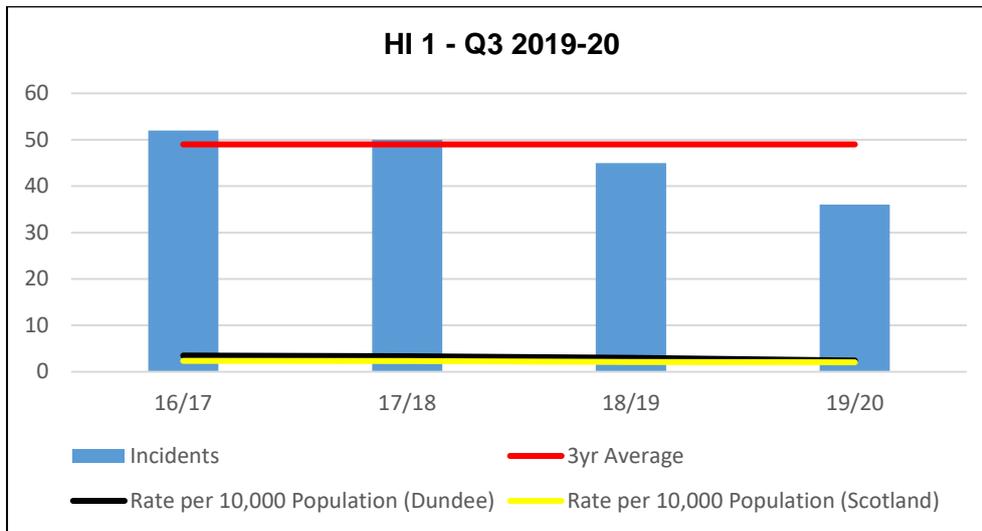


Table 1: Year to Date (April to September) Performance

	16/17	17/18	18/19	19/20	YTD	Annual Target
HI 1: ADF's	165	145	139	128	Green	200

HI 2 - ADF Fatal Casualties & HI 3 - ADF Non-Fatal Casualties

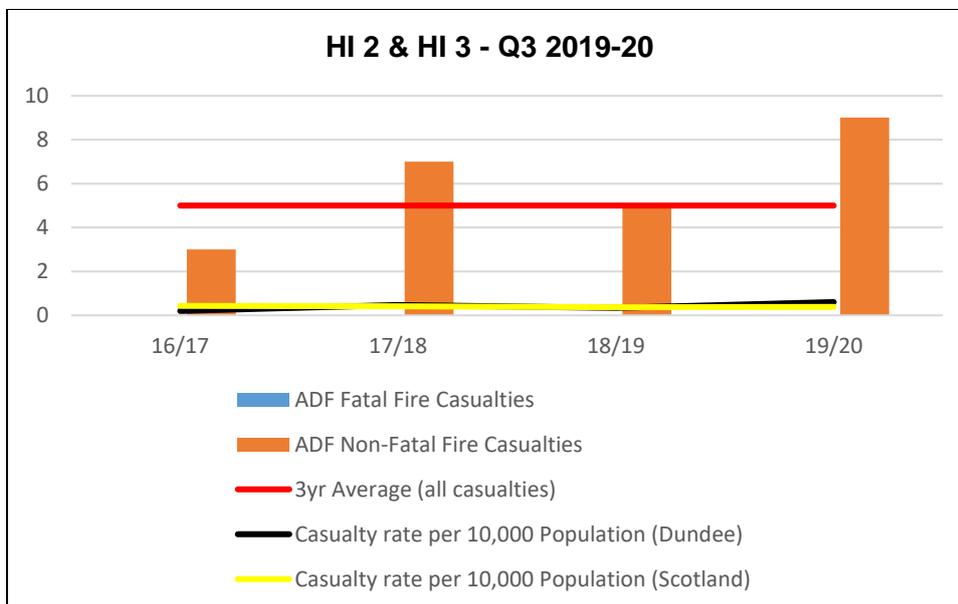


Table 2: Year to Date (April to September) Performance

	16/17	17/18	18/19	19/20	YTD	Annual Target
HI 2: ADF Fatal Casualties	0	0	0	0	Green	0
HI 3: ADF Non-Fatal Casualties	39	24	22	23	Green	46

Indicator Description

The largest single type of primary fire in Dundee is accidental fires in the home and their prevention is a key focus of the Service's community safety activity.

HI 1 – Accidental Dwelling Fires (ADF)

As a headline target, the aim is to reduce the rate of ADF's by keeping these incidents **below 200**, during 2019/20.

HI 2 – ADF Fatal Casualties

This indicator concentrates on members of the community for whom fire has been clearly identified as the cause of death, even if they die some-time after the actual fire. Those who die at, or after, the fire but where fire is **not** identified as the cause of death, are not included within these figures.

As a headline target, the optimum aim is to always strive to have **Zero ADF Fatal Casualties** in Dundee City.

HI 3 – ADF Non-Fatal Casualties

This headline target counts all types of non-fatal fire injury in the home, including precautionary checks.

As a headline target, the aim is to reduce the risk of injury from fire in the home by keeping fire injuries **below 46**, during 2019/20.

What we aim to Achieve

As well as helping to deliver Priority One: *Improving Fire Safety in the Home*, meeting the headline targets will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Our people will be better educated and skilled within a city renowned for learning and culture;
- Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included;
- People in Dundee will be able to live independently and access support when they need it;
- Our communities will be safe and feel safe

Performance Management

There were 36 ADF's reported during Q3, which is below the average number for that quarter. The total number of ADF's for the year to date of 2019/20 stands at 128, and is **15% lower** when compared with the 3-year average for Q3 figures. We are therefore showing green for achieving the HI 1 annual target. There were zero ADF Fatal Casualties during Q3. We are therefore showing green for achieving the HI 2 annual target.

There were 9 ADF Non-Fatal Casualties during Q3, which is an increase from the previous quarter. The total number of ADF Non-Fatal Casualties however for the YTD currently stands at 23, which is a very encouraging **50% below** the HI 3 annual target set.

The community safety engagement section of Appendix One details a wide range of community safety engagement programmes conducted during Q3, in support of achieving the targets. This included completing 541 Home Fire Safety Visits, of which 281 were targeted at high risk individuals and 187 targeted at medium risk individuals.

PRIORITY 2 – IMPROVING FIRE SAFETY AND RESILIENCE IN THE BUSINESS COMMUNITY

HI 4 – Non-Domestic Building Fires

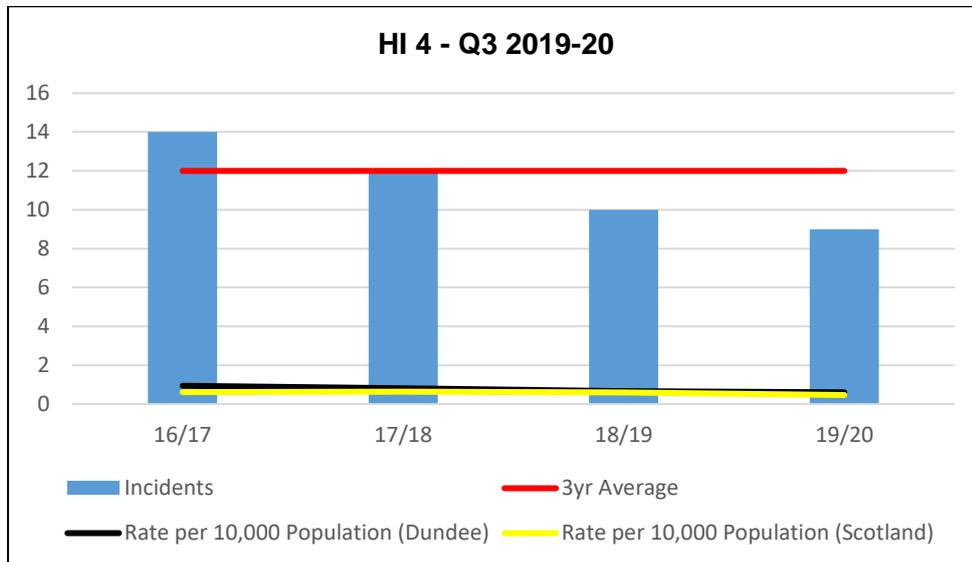


Table 3: Year to Date (April to September) Performance

	16/17	17/18	18/19	19/20	YTD	Annual Target
HI 4: Non-Domestic Building Fires	31	25	34	29	Green	Below 39

HI 5 – Fatal Fire Casualties in Non-Domestic Buildings & HI 6 – Non-Fatal Fire Casualties in Non-Domestic Buildings

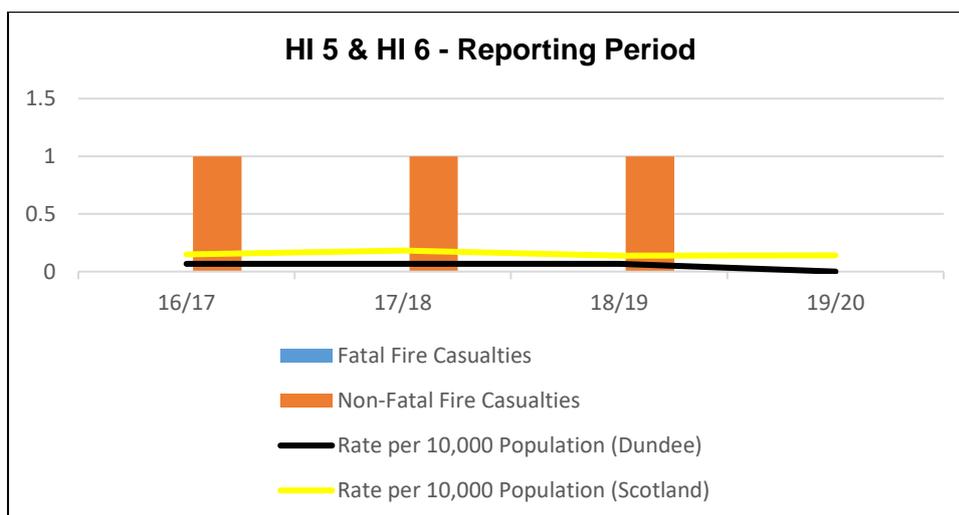


Table 4: Year to Date (April to September) Performance

	16/17	17/18	18/19	19/20	YTD	Annual Target
HI 5: Fatal Fire Casualties	0	0	0	0	Green	0
HI 6: Non-Fatal Fire Casualties	1	1	1	0	Green	3

Indicator Description

These headline indicators and targets cover the types of non-domestic buildings applicable to Part 3 of the Fire (Scotland) Act 2005 ('The Act') (e.g. care homes, hotels and hospitals) and is designed to reflect the effectiveness of fire safety management in respect of these types of buildings.

HI 4 - Non-Domestic Building Fires Applicable to the Act

As a headline target, the aim is to reduce the rate of accidental fires in non-domestic buildings (where 'The Act' applies), by keeping these fires **below 39** in Dundee during 2019/20.

HI 5 – Fatal Fire Casualties in Non-Domestic Building Fires Applicable to the Act

This indicator counts those people for whom fire has been clearly identified as the cause of death, even if they die some time after the actual fire. Those who die at, or after, the fire but where fire is **not** identified as the cause of death are not included in these figures. As a headline target, the aim is to have **Zero Fatal Fire Casualties** in non-domestic buildings applicable to the Act, in Dundee during 2019/20.

HI 6 – Non-fatal Fire Casualties in Non-Domestic Building Fires Applicable to the Act

This headline target counts all types of non-fatal fire injury in non-domestic buildings, including precautionary checks. As a headline target, the aim is to reduce risk of injury from fire in non-domestic buildings, by keeping fire injuries **below 3** in Dundee during 2019/20.

What we aim to Achieve

As well as helping to deliver Priority Two: *Improving Fire Safety and Resilience in the Business Community*, meeting the headline targets will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for people

Our communities will be safe and feel safe

Our people will live in strong, popular and attractive communities

Performance Management

There were 9 incidents in non-domestic buildings during Q3, the majority were relatively minor in nature involving minimum firefighting intervention. The total number of fires for the year to date of 2019/20 stands at 29, and is currently showing green for achieving the HI 4 annual target for the year.

There were zero Non-Domestic Fatal Casualties during Q3. We are therefore showing green for achieving the HI 5 annual target.

There were no Non-Domestic Non-Fatal Casualties during quarter three, and the total number of for the YTD figure stands at **zero**. HI 6 headline annual target is therefore showing green.

Our dedicated Fire Safety Enforcement Officers continue to audit relevant premises that fall within the scope of the Fire (Scotland) Act 2005 to ensure compliance with their statutory responsibilities. In total, 384 fire safety audits have been completed YTD, with a total of 121 premises during Q3. The target set for the year is 366 fire safety audits.

PRIORITY 3 – MINIMISING THE IMPACT OF UNINTENTIONAL HARM

HI 7 – Road Traffic Collision (RTC) Incidents

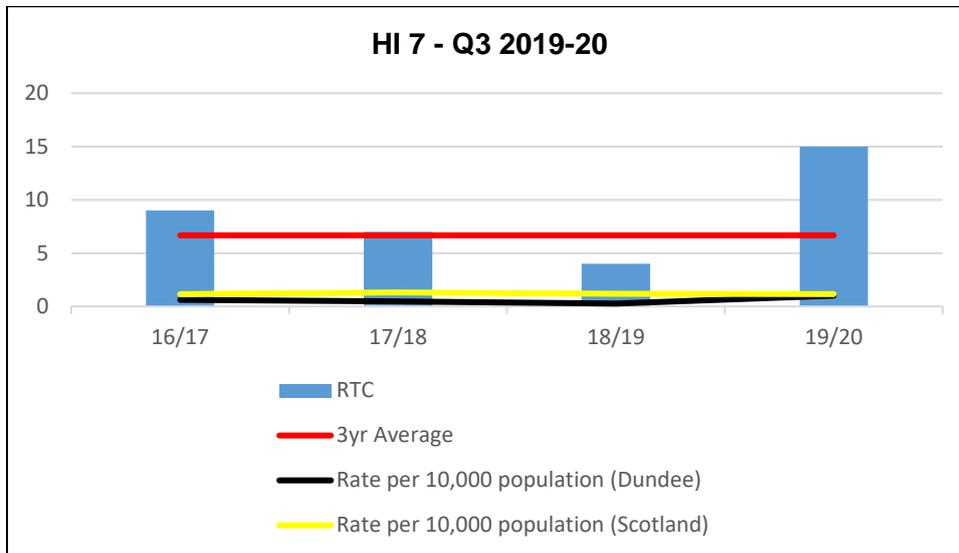


Table 5: Year to Date (April to September) Performance

	16/17	17/18	18/19	19/20	YTD	Annual Target
HI 7: RTC Incidents	25	26	30	37	Red	35

HI 8 – Fatal RTC Casualties & HI 9 – Non-Fatal RTC Casualties

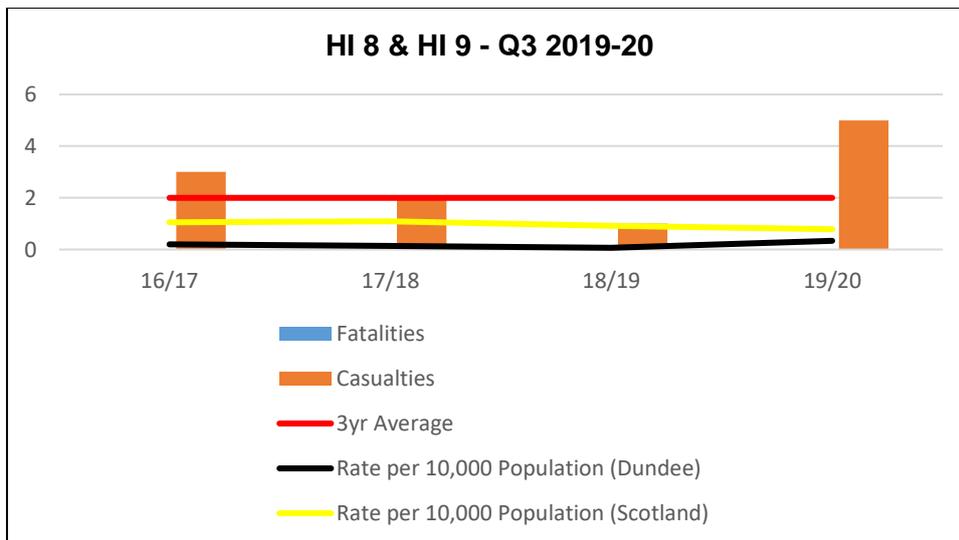


Table 6: Year to Date (April to September) Performance

	16/17	17/18	18/19	19/20	YTD	Annual Target
HI 8: Fatal RTC Casualties	0	0	0	0	Green	0
HI 9: Non-Fatal RTC Casualties	12	8	13	16	Red	17

Indicator Description

The SFRS has become increasingly involved in more non-fire related prevention work, in support of its role in promoting the wider safety and well-being of its communities, including minimising the impact of unintentional harm. The headline indicators and targets reflect the fact that most of non-fire related casualties attended by the SFRS in Dundee are at RTC Incidents.

HI 7 - RTC Incidents

As a headline target, the aim is to reduce the rate of RTC incidents, by keeping them **below 35** during 2019/20.

HI 8 – Fatal RTC Casualties

As a headline target, the aim is to reduce the risk of death from RTC's in Dundee, by keeping the number of fatal RTC casualties **at 0** during 2019/20.

HI 9 - Non-fatal RTC Casualties

As a headline target, the aim is to reduce the risk of injury from RTC's in Dundee, by keeping non-fatal RTC casualties **below 17** during 2019/20.

What we aim to Achieve

As well as helping to deliver Priority Three: *Minimising the Impact of Unintentional Harm*, meeting the headline targets will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Our people will be better educated and skilled within a city renowned for learning and culture
- Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included
- People in Dundee will be able to live independently and access support when they need it
- Our communities will be safe and feel safe

Performance Management

SFRS attended **15 RTC Incidents** during Q3. This is an **increase of 7%** from the previous quarter. At 2 of these incidents, firefighters were required to use specialist hydraulic rescue equipment to release one casualty at each of these incidents, who were physically trapped within the vehicle and requiring medical attention. At the remaining 13 incidents, firefighters were utilised to release the persons without the use of specialist rescue equipment, providing medical assistance where necessary, and make the scene/ vehicles safe. The total number of RTC Incidents we attended for the year to date of 2019/20 stands at **37**, and is showing as red for exceeding the HI 7 annual target.

Of the 15 RTC Incidents we attended during Q3, there were no fatal casualties encountered. The total number of **Fatal RTC Casualties** for the year to date stands at **0** so we are showing green for achieving the HI 8 annual target. Of the 15 Incidents we attended, there were 5 Non-Fatal RTC Casualties. The total number of Non-Fatal RTC Casualties for the YTD stands at 16, and because of this increase during Q3, we are currently showing red for achieving the HI 9 annual target.

PRIORITY 4 – REDUCING UNWANTED FIRE ALARM SYSTEMS

HI10 – Unwanted Fire Alarm Signals (UFAS)

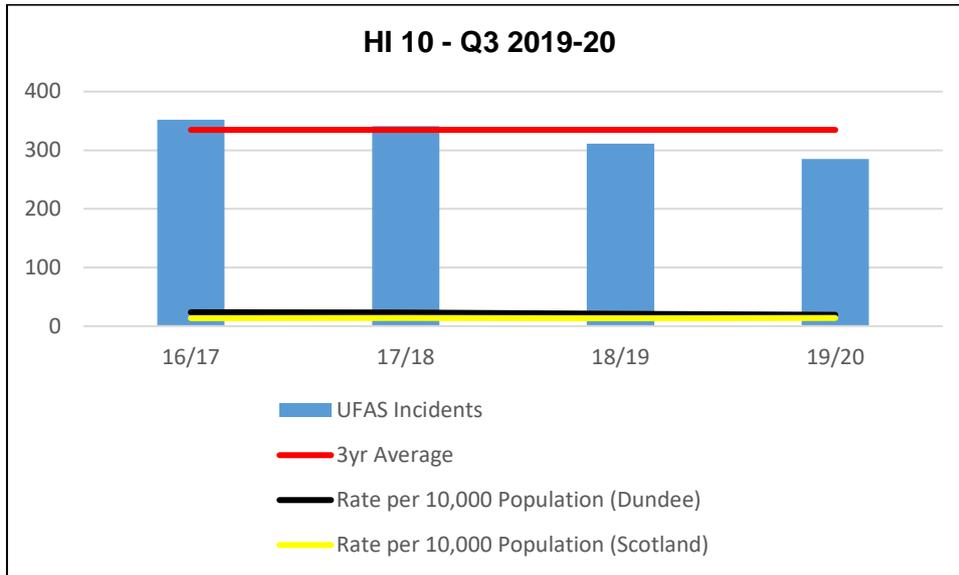


Table 7: Year to Date (April to September) Performance

	16/17	17/18	18/19	19/20	YTD	Annual Target
HI 10: UFAS Incidents	995	978	974	900	Green	1225

Indicator Description

Automatic Fire Alarms (AFA) are fundamental to providing early warning from fire, giving people the chance to evacuate safely. However, to be effective, they must be properly installed and maintained, and a good fire safety management regime must be in place by the duty holder, so they do not activate when there is no fire.

Every Unwanted Fire Alarm Signal from an AFA has an impact in terms of unnecessary blue light journeys, redirecting SFRS resources away from other activities such as community safety work and causing considerable disruption to businesses.

HI 10 – Unwanted Fire Alarm Signals (UFAS)

As a headline target, the aim is to improve fire safety management and awareness, by reducing the number of attendances to unwanted fire alarm signals (UFAS) from automatic systems in non-domestic buildings to **less than 1225** during 2019/20.

What we aim to Achieve

As well as helping to deliver Priority Four: *Reducing Unwanted Fire Alarm Signals*, meeting the headline targets will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for people;
- Our people will be better educated and skilled within a city renowned for learning and culture;
- Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included;
- Our communities will be safe and feel safe.

Performance Management

During Q3, we were called out to **285 UFAS**. This is **15% lower** than the three-year average for that quarter. YTD, the total number of UFAS stands at **900** so we are now currently showing green for achieving the HI 10 annual target. This is an improving shift from amber for the previous quarter. There has been an **8% reduction** however for YTD figures from the previous year.

The table below lists the top five property types that had persistent call-outs due to UFAS during quarter four.

Property Types	No. of UFAS
Hospitals/Medical Care	60
Student Residences	49
Education - College/University	20
Education - Infant/Primary Schools	18
Residential – Care Home	17
Offices	9

Our operational crews continued to investigate the cause of every UFAS event and engaged with the duty holder when in attendance at these call-outs. Every UFAS call-out was utilised as an opportunity to educate the duty holder about the impact UFAS has on their businesses and the Service as a whole. UFAS incidents create a significant number of unnecessary blue-light journeys, placing our firefighters and communities at risk, and tying up resources that may be needed at a real emergency elsewhere. To reduce the impact of UFAS, we have introduced a process, that will ensure our weight and speed of response to UFAS incidents is based on risk.

PRIORITY 5 – REDUCING DELIBERATE FIRES

HI 11 – Deliberate Primary Fires

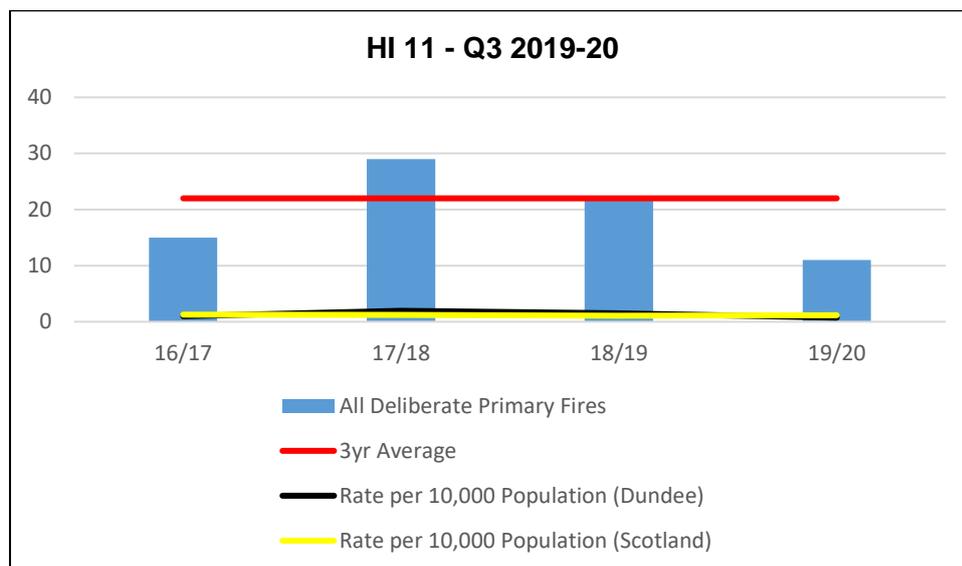


Table 8: Year to Date (April to September) Performance

	16/17	17/18	18/19	19/20	YTD	Annual Target
HI 11: Deliberate Primary Fires	52	57	58	39	Green	71

HI 12 – Deliberate Secondary Fires

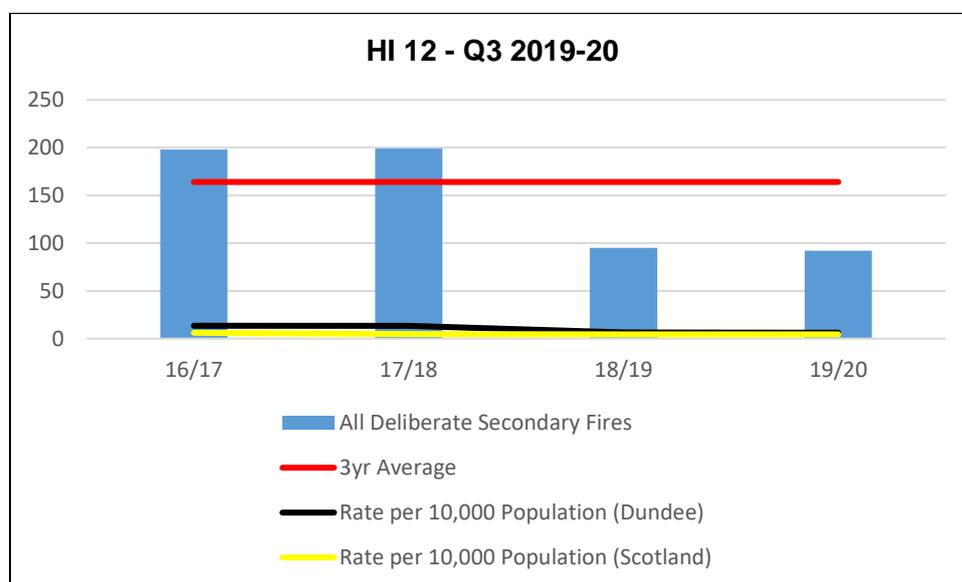


Table 9: Year to Date (April to June) Performance

	16/17	17/18	18/19	19/20	YTD	Annual Target
HI 12: Deliberate Secondary Fires	528	574	422	312	Green	540

Indicator Description

These headline and indicators targets account for all types of fire that are believed to have been started intentionally, and are categorised as Deliberate Primary Fires and Deliberate Secondary Fires.

HI 11 – Deliberate Primary Fires

These deliberate fires cover the following types:

- Fires in the home
- Fires in non-domestic buildings
- Fires in motor vehicles

As a headline target, the aim is to reduce the rate of deliberate primary fires in Dundee by keeping these fires **below 71** during 2019/20.

HI 12 – Deliberate Secondary Fires

These deliberate fires cover the majority of outdoor fires including grassland and refuse fires and include fires in derelict buildings, but not chimney fires. As a headline target, the aim is to reduce the rate of deliberate secondary fires in Dundee by keeping these fires **below 540** during 2019/20.

What we aim to Achieve

As well as helping to deliver Priority Five: *Reducing Deliberate Fires*, meeting the headline targets will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for people
- Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included
- Our communities will be safe and feel safe
- Our people will live in strong, popular and attractive communities

Performance Management

There were 11 deliberate primary fires reported during Q3, which is an encouraging **50% reduction** in comparison to the previous year for that quarter. These incidents included a number of vehicle fires and a mixture of non-residential and dwelling fires in Dundee. Prevention work is ongoing to address deliberate fire setting. The total number of deliberate primary fires we attended for the YTD 2019/20 stands at 39, and is therefore showing green for achieving the HI 11 annual target of below 71. There were 92 deliberate secondary fires reported during Q3, which is **44% below** the three-year average for that quarter. The total number of deliberate secondary fires we attended for the YTD 2019/20 currently stands at 312, and as a result we are now showing green for achieving the HI 12 annual target.

Intelligence relating to deliberate fires is shared with our partners during multi-agency tasking and co-ordinating meetings and is also discussed at the fire related anti-social behaviour group. Innovative partnership working opportunities have resulted in a very pleasing downward trend in deliberate secondary fires and the associated anti-social behaviour that is often attributed to these types of incidents.

PRIORITY 6 – EFFECTIVE RISK MANAGEMENT AND OPERATIONAL PREPAREDNESS

Description

Risk Management and operational preparedness is a key area of work for the SFRS. In Dundee, this means:

- Knowing what the risks are in Dundee and then making plans, so we are resilient to respond to any event.
- Being prepared to respond to national threats or major emergencies.
- Developing flexibility to deploy crews, to take on a broadening role within the community.
- Firefighters being equipped to deal with emergencies safely and effectively and our stations being in a constant state of readiness.

What we aim to Achieve

As well as helping to deliver Priority Six: *Effective Risk Management and Operational Preparedness*, our activities will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for people
- Our communities will be safe and feel safe
- Our people will live in strong, popular and attractive communities

Activity

During Q3 we delivered our quarterly training commitment to operational firefighters with a focus on the core skills of Breathing Apparatus, Fire Behaviour and Tactical Ventilation as well as ensuring training/testing preparedness to deal with the following standard/advanced modules for incidents involving the following subject areas;

- Extrication/Casualty Care
- Collapsed Structures/Heavy Lifting Equipment
- Explosives

During Q3, firefighters visited a range of sites to gather operational intelligence and review our response plans. Our operational crews continually focus on raising their awareness of new and existing associated risks and hazards at these sites, and take necessary and effective action to constantly improve pre-planning arrangements for dealing with these local risks. These visits included premises such as Hospitals, Care Homes, High Rise Buildings, Forth Ports Dundee, Education and Student Accommodation, Industrial, and Large Shopping Centres. In particular, local fire crews engaged with schools prior to bonfire night, and student talks were delivered at Heathfield Halls to reduce automatic fire alarm (AFA) activations. Further malicious AFA joint engagement sessions with Police Scotland were delivered to St. Paul's Academy. Multi-pump/station high rise building exercises were undertaken at Overgate House, with specialist practical skills training in collapsed structures arranged at Portlethen Training Centre for crews from MacAlpine Road Fire Station in Dundee.

Senior Commanders attended planning meetings and workshops to identify the SFRS resources that would be required to support several events that took place throughout the festive period. Practical demonstrations were also provided to Senior Commanders at Portlethen Training Centre on a new enhanced specialist rope rescue capability, which will be going live as a regional resource in the near future once all operational personnel have received their intensive training.

APPENDIX 1: COMMUNITY SAFETY ENGAGEMENT PROGRAMMES

Safe Drive Stay Alive



Safe Drive Stay Alive Roadshow took place at Caird Hall, Dundee on 12th November 2019.

Over the 2 shows during the day, crucial road safety messages and life skills were delivered to the audience via a mixture of a filmed scenario, hard hitting road safety television adverts and using real personnel on stage affected by Road Traffic Collisions from Emergency Service Personnel to local family members affected by tragedy.

The shows were delivered to 1216, S5 Dundee Secondary School Pupils from across the city including students from Dundee & Angus College.

This was a multi-agency event involving partner agencies from the Scottish Fire and Rescue Service, Police Scotland, Scottish Ambulance Service, NHS and Scottish National Blood Transfusion Service.

Electric Blanket Testing Initiative 2nd – 9th December 2019



Scottish Fire and Rescue Service Dundee Community Action Team in partnership with Dundee Volunteer & Voluntary Action and Dundee City Council Community Safety Wardens undertook a series of Electric Blanket Testing and Seasonal Safety Advice Roadshows across the City Wards over the festive week.

Events took place at the following venues: Barnhill St. Margaret's Church Hall, Central Library, Rocksolid – Douglas & Mid Craigie Church, Boomerang Centre, St. Kilda Road Community Centre and Menzieshill Community Centre.

28 Electric Blankets were tested and 10 required replacement. Replacement blankets were funded through the Dundee Community Safety Partnership – Commissioning Budget.

APPENDIX 2: NOTABLE INCIDENTS/EVENTS

Road Traffic Collision – Balfield Road, Dundee



On Wednesday 4th December 2019, at 14:15hrs, three fire engines and a heavy rescue unit were mobilised to initial reports of a 4 vehicle RTC at the junction of Balfield Road and Loons Road, Dundee.

The collision resulted in one vehicle breaching a large window at Arnold Clark Showroom, with the occupant of the car subsequently trapped and requiring urgent medical attention. The scene was swiftly made safe, with hydraulic rescue equipment deployed to rescue the casualty from within the vehicle.

All other vehicle occupants were released unharmed, and checked over by paramedics. Traffic management was effectively managed by Police Scotland utilising local road closures and temporary diversions whilst the incident was brought to safe and successful conclusion.