

ITEM No ...3.....

**REPORT TO: DUNDEE CITY COUNCIL POLICY AND RESOURCES COMMITTEE
(POLICE, FIRE AND COMMUNITY SAFETY) -
21 MARCH 2016**

REPORT BY: EXECUTIVE DIRECTOR, NEIGHBOURHOOD SERVICES

**REPORT ON: SERVICE LEVEL AGREEMENT BETWEEN DUNDEE CITY COUNCIL AND
POLICE SCOTLAND – MONITORING REPORT 2015-16**

REPORT NO: 38-2016

1. PURPOSE OF REPORT

- 1.1 To provide an annual monitoring report on the Service Level Agreement between Dundee City Council and Police Scotland for the period 2015-16 and seek approval for continued funding for the final year of the agreement for 2016/17.

2. RECOMMENDATIONS

It is recommended that the Committee:

- 2.1 Notes the contents of the monitoring report for the period 2015-16. (See Appendix 1).
- 2.2 Agrees continued funding of £219,000 for the period 2016-17, the final year of the 3 year Service Level Agreement.
- 2.3 Instructs the Executive Director, Neighbourhood Services, to make the necessary arrangements for the Dundee Community Safety Partnership to undertake a Strategic Assessment of Dundee City's Community Safety priorities, to inform any future contractual arrangements between Dundee City Council and Police Scotland.

3. FINANCIAL IMPLICATIONS

The allocation of £219,000 is payable in arrears to Police Scotland subject to annual performance monitoring. This allocation will be met in full from Dundee City Council's Revenue Budget.

4. BACKGROUND

- 4.1 Dundee City Council's Policy and Resources Committee agreed a three year Service Level Agreement with Police Scotland for the period 2014-17 on 17 March 2014. (Report No 149-2014, Article V in Council Minutes)
- 4.2 In return for the annual funding award, it was agreed that the following services would be provided;
- strategic assessments and community intelligence reports for the Dundee Community safety Partnership (DCSP) to inform strategic priorities, action planning and multi agency tasking and more detailed analytical reports for the Local Community Planning Partnerships.
 - dedicated resources for the Police Scotland Safer Communities Unit to support the DCSP to deliver the Community Safety Priorities identified in the Single Outcome Agreement.

- mobile CCTV coverage to support the multi-agency tasking operations delivered by the Dundee Community Safety Hub.

5. MAIN TEXT

5.1 Community Intelligence Unit

- Provides strategic and operational analysis of community safety issues and provides high quality analytical reports to support the delivery of the Single Outcome Agreement – Outcome 6 - Our communities will feel safe and be safe.
- Undertakes systematic analysis of reported community safety issues to Police Scotland, Dundee City Council and the Dundee Community Safety Partnership to enable an intelligence led approach. This has enabled partners to work together to reduce crime in almost all major crime groups over the last 5 years.
- Delivers presentations to the Community Safety Partnership and attend meetings where necessary to provide or receive information, relevant to the processing of local and national data.
- Co-ordinates and disseminates intelligence to maximise opportunities presented by anti-social behaviour legislation to disrupt and minimise the impact of such behaviour in Dundee's Communities.
- Provide the information/data analysis required to support the work of the DUNCAN scheme, MATAC (Multi Agency Tasking) and the Hate Incident Multi-Agency Partnership (HIMAP).

5.2 Community Safety Unit

- Works with partners in the Youth Justice System to develop early intervention approaches and strategies to reduce re-offending.
- Monitors hate incidents and develops an appropriate range of interventions to reduce hate crime.
- Provides crime prevention/reduction advice to local communities.
- Supports the implementation of local community plans across all 8 multi-member wards.
- Supports the development of strategies/plans to tackle the terrorist threat posed to the UK, Serious Organised Crime, street prostitution and e-safety issues.

5.3 Mobile CCTV Unit

- Monitors mobile CCTV screens and operating equipment to provide clarification on particular incidents of crime and anti-social behaviour.
- Liaises with the Crime Management Unit in identifying and responding to emerging trends and anti-social behaviour hotspot areas.
- Obtains information and produces reports for further action.
- Undertakes requests from the Area Control Room and operational police officers to monitor incidents with the mobile CCTV unit.
- Reports to the MATAC (joint tasking) meetings, providing feedback and taking

briefings.

6. FUTURE ARRANGEMENTS

- 6.1 The Dundee Community Safety Partnership (DCSP) is about to embark on a Strategic Assessment of Community Safety Priorities, linked to the next iteration of the Single Outcome Agreement and the next round of local community plans. Any future contracting arrangements will be informed by the DCSP's strategic community safety priorities, with recommendations brought back to committee for approval.

7. POLICY IMPLICATIONS

The report has been screened for any implications in respect of Sustainability Strategic Environment Assessment, Anti-Poverty, Equality Impact Assessment and Risk Management.

There are no major issues.

8. CONSULTATION

- 8.1 The Chief Executive, Executive Director of Corporate Services, Head of Democratic and Legal Services and the Police Scotland Area Commander have all been consulted on this report and are in agreement with its contents.

9.0 BACKGROUND PAPERS

- 9.1 None

Elaine Zwirlein
Executive Director, Neighbourhood Services

POLICE SCOTLAND / DUNDEE COMMUNITY SAFETY PARTNERSHIP SERVICE LEVEL AGREEMENT

KEY SERVICE AREA :- (A) COMMUNITY INTELLIGENCE UNIT

4 posts – 2 Community Analysts, Community Intelligence Unit Administrator/Researcher, Community Intelligence Co-ordinator (Constable).

WHAT WILL BE ACHIEVED (OUTCOMES)	WHAT WILL BE DELIVERED (OUTPUTS)	HOW WILL WE KNOW (EVIDENCE)	SOA REFERENCES
<p>Our communities will be safe and feel safe.</p> <p>Continue to improve partnership working through the Community Safety Hub and associated action plan.</p> <p>Dundee has reduced levels of crime</p> <p>Dundee has reduced levels of ASB</p> <p>Dundee has reduced levels of noise nuisance</p> <p>Dundee has reduced levels of motorcycle annoyance</p> <p>Dundee has reduced levels of YCA</p> <p>Dundee has reduced levels of prostitution</p> <p>Repeat call rates for Repeat Callers will be reduced</p>	<ol style="list-style-type: none"> 1. Analysis of police and partner information and intelligence, to identify issues and trends which relate to victims and offenders. Highlight issues whilst identify preventative measures and ways of problem solving. 2. Through the Community Intelligence Unit (CIU), police information taken from crime, intelligence and control room systems will be shared appropriately with partners under an ISP at the Community Safety Hub MATAC meetings. This information is linked into the daily police tasking process 3. The repeat Caller process supports efforts to tackle anti social behaviour and crime. It identifies and supports victims by taking a problem solving approach and direct police measures to tackle offenders. 	<ol style="list-style-type: none"> 1. Crime and antisocial behaviour data 2. Weekly record of MATAC meetings 3. Repeat caller statistics to monitor progress 4. Data produced for reports/outcome monitoring 5. Reports produced 6. Audit of compliance with ISP 7. Police weekly performance reports 	<p>(6) Our communities will be safe and feel safe.</p> <p>6a) Dundee has reduced levels of crime.</p> <p>6b) Dundee has reduced fear of crime.</p> <p>6c) We have improved safety of our local communities by reducing the risk to life, property and the environment from fire.</p> <p>6e) We have improved personal safety in the home and in the community.</p>

WHAT WILL BE ACHIEVED (OUTCOMES)	WHAT WILL BE DELIVERED (OUTPUTS)	HOW WILL WE KNOW (EVIDENCE)	SOA REFERENCES
<p>Dundee has reduced levels of vandalism</p> <p>Dundee has reduced levels of graffiti</p> <p>Dundee has reduced levels of drug related antisocial behaviour incidents</p> <p>Dundee has reduced levels of alcohol related incidents</p>	<p>4. The Community Intelligence Unit undertakes the role of highlighting and reporting on antisocial behaviour within Dundee. The following issues are identified and addressed:</p> <ul style="list-style-type: none"> • Alcohol related disorder • Needle litter • Drug misuse • Vandalism • Prostitution • Motorcycle Annoyance (Operation Challenge) • Youths Causing Annoyance • ASB incidents • Noise Nuisance • Neighbourhood disputes <p>The Community Safety analysts provide detailed assessment reports for police and partners. Examples include:</p> <ul style="list-style-type: none"> • ASB around city centre pharmacies • Needle Group profiles • City Centre beggars • Housebreaking • Priority location profiles • Alcohol Related ASB and Crime Comparison • Weekly police performance reports • Quarterly LCPP reports <p>The CIU shares appropriate information with the DUNCAN scheme under the provision of an information sharing protocol</p>	<ol style="list-style-type: none"> 1. Crime and antisocial behaviour data 2. Weekly record of MATAAC meetings 3. Repeat caller statistics to monitor progress 4. Data produced for reports/outcome monitoring 5. Reports produced 6. Audit of compliance with ISP 7. Police weekly performance reports 	<p>(6) Our communities will be safe and feel safe.</p> <p>6a) Dundee has reduced levels of crime.</p> <p>6b) Dundee has reduced fear of crime.</p> <p>6c) We have improved safety of our local communities by reducing the risk to life, property and the environment from fire.</p> <p>6e) We have improved personal safety in the home and in the community.</p>

POLICE SCOTLAND / DUNDEE COMMUNITY SAFETY PARTNERSHIP SERVICE LEVEL AGREEMENT

KEY SERVICE AREA:- (B) SAFER COMMUNITIES OFFICERS
3 posts (PCs)

WHAT WILL BE ACHIEVED (OUTCOMES)	WHAT WILL BE DELIVERED (OUTPUTS)	HOW WILL WE KNOW (EVIDENCE)	SOA REFERENCES
<p>Our communities will be safe and feel safe</p> <p>Dundee has a reduced fear of crime</p> <p>Improved personal safety within the home and community</p> <p>Tackle antisocial behaviour through the Repeat caller process</p> <p>Continue to tackle hate crime through the HIMAP action plan</p> <p>Develop prevention and intervention measures in line with Police Scotland.</p> <p>Support to local community planning process to tackle identified local issues of concern</p> <p>Deliver outcomes as highlighted in the street prostitution working group</p>	<p>Through the Safe Taysiders annual event help young people to make safe decisions within their home and community whilst encouraging individual responsibility.</p> <p>An effective investigation process to direct investigations in Repeat Callers to support the vulnerable and identify and take action against offenders.</p> <p>Support local community planning through working in partnership to achieve local community safety objectives.</p> <p>Reduce the fear of crime through HIMAP processes to support victims, highlight diversity, and promote third party reporting.</p> <p>Support partnership working through police prevention and intervention measures directed at ASB and crime in the areas of:</p> <ul style="list-style-type: none"> • Street prostitution • Youth diversion • Door step crime • Hate crime 	<p>Record of numbers of primary school children in Dundee who take part in Safe Taysiders.</p> <p>Measurement of retained knowledge post event.</p> <p>Police Scotland community consultation process.</p> <p>Number of personal safety inputs to disability groups</p> <p>Number of calls made by Repeat Callers.</p> <p>Number of Repeat Caller files diverted to partner agencies</p> <p>Dundee Citizen Survey to measure the level of fear of crime.</p> <p>Number of hate crimes reported to police.</p> <p>Number of inputs carried to provide support to minority groups.</p>	<p>(6) Our communities will be safe and feel safe.</p> <p>6a) Dundee has reduced levels of crime.</p> <p>6b) Dundee has reduced fear of crime.</p> <p>6c) We have improved safety of our local communities by reducing the risk to life, property and the environment from fire.</p> <p>6e) We have improved personal safety in the home and in the community.</p>

POLICE SCOTLAND / DUNDEE COMMUNITY SAFETY PARTNERSHIP SERVICE LEVEL AGREEMENT

KEY SERVICE AREA:- (C) Mobile CCTV
Hire of CCTV Van

WHAT WILL BE ACHIEVED (OUTCOMES)	WHAT WILL BE DELIVERED (OUTPUTS)	HOW WILL WE KNOW (EVIDENCE)	SOA REFERENCES
<p>Our communities will be safe and feel safe.</p> <p>Dundee has reduced fear of crime.</p> <p>We have improved personal safety in the home and community.</p> <p>Carry out taskings as directed by the Community Safety Hub.</p>	<ol style="list-style-type: none"> 1. To research and have knowledge of the daily tasking document, to identify crimes and locations of anti social behaviour which require the attention of the mobile CCTV unit. 2. View CCTV screens and operating equipment to provide clarification of particular incidents of crime and anti social behaviour. 3. Liaise with the Crime Management Unit and the Community Inspector regarding current or emerging crime trends and anti social behaviour hotspot areas. 4. Obtain information and complete reports regarding incidents attended. 5. Undertake requests from the Area Control Room staff and operational officers in respect of monitoring incidents with the mobile CCTV unit. 6. Maintain a library of all recordings from the mobile CCTV system and administration support in respect of such systems. 	<p>Crime statistics.</p> <p>Minutes of Community safety Hub MATAC meetings.</p> <p>Weekly tasking reports.</p> <p>Daily police management meeting.</p> <p>Community impact assessments.</p> <p>Record of recorded evidence from CCTV camera</p> <p>Police 24 hour recording process at the Area Control Room</p>	<p>(6) Our communities will be safe and feel safe.</p> <p>6a) Dundee has reduced levels of crime.</p> <p>6b) Dundee has reduced fear of crime.</p> <p>6c) We have improved safety of our local communities by reducing the risk to life, property and the environment from fire.</p> <p>6e) We have improved personal safety in the home and in the community.</p>

WHAT WILL BE ACHIEVED (OUTCOMES)	WHAT WILL BE DELIVERED (OUTPUTS)	HOW WILL WE KNOW (EVIDENCE)	SOA REFERENCES
<p>Our communities will be safe and feel safe.</p> <p>Dundee has reduced fear of crime.</p> <p>We have improved personal safety in the home and community.</p> <p>Carry out taskings as directed by the Community Safety Hub.</p>	<ol style="list-style-type: none"> 7. Comply with the Force Code of Practice in relation to the security of video and digital recordings and any other recorded images. 8. Produce hard copies of recorded images of evidence as requested. 9. Provide advice, assistance or training to staff on the use and applications of the mobile CCTV system. 10. Deliver presentations on the use and operational effectiveness of the mobile CCTV system to police staff and community safety partners. 11. Work in partnership with the Community safety wardens. 12. Maintain, update and service of mobile CCTV system and van through the hire agreement with Ceebotec. 	<p>Crime statistics.</p> <p>Minutes of Community safety Hub MATAC meetings.</p> <p>Weekly tasking reports.</p> <p>Daily police management meeting, community impact assessments.</p> <p>Record of recorded evidence from CCTV camera</p>	<p>(6) Our communities will be safe and feel safe.</p> <p>6a) Dundee has reduced levels of crime.</p> <p>6b) Dundee has reduced fear of crime.</p> <p>6c) We have improved safety of our local communities by reducing the risk to life, property and the environment from fire.</p> <p>6e) We have improved personal safety in the home and in the community.</p>