# ITEM No ...11.....

REPORT TO:	CITY GOVERNANCE COMMITTEE – 19 FEBRUARY 2024
REPORT ON:	ANTISOCIAL BEHAVIOUR – OCTOBER – DECEMBER 2023
REPORT BY:	EXECUTIVE DIRECTOR OF NEIGHBOURHOOD SERVICES
REPORT NO:	33-2024

# 1 PURPOSE OF REPORT

1.1 The purpose of this report is to provide an overview on the reporting figures to the Neighbourhood Services - Antisocial Behaviour (ASB) Team for the period 1/10/23 - 31/12/23.

#### 2 **RECOMMENDATION**

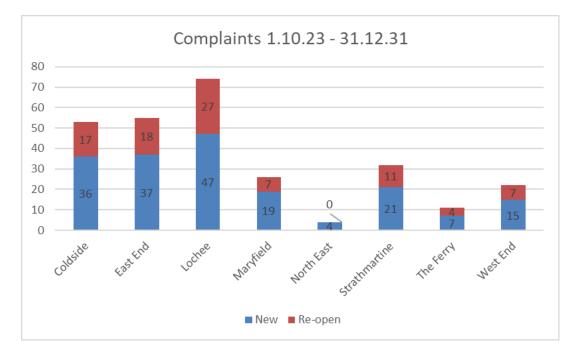
2.1. It is recommended that Committee notes the report.

#### 3 FINANCIAL IMPLICATIONS

3.1 There are no financial implications associated with this report.

# 4 DATA RELATING TO REPORTING PERIOD

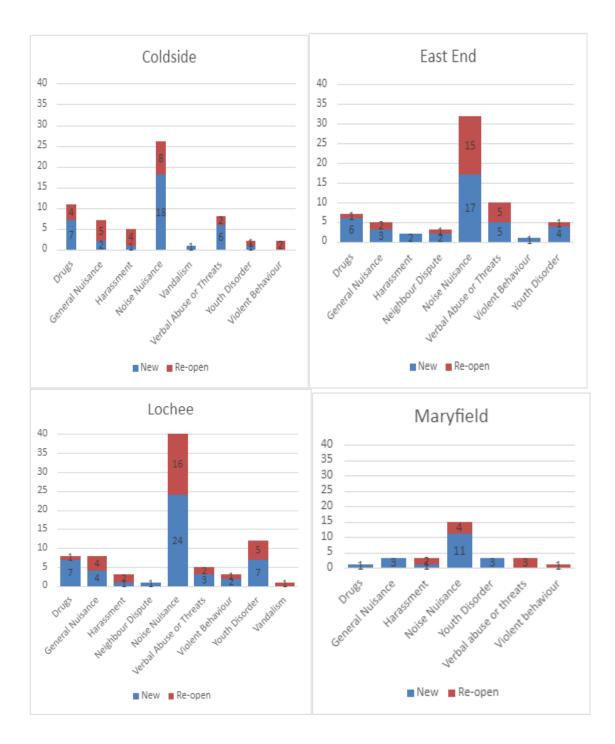
A total of 279 cases of antisocial behaviour have been recorded during the reporting period. Of these 279 cases, 186 are new cases and 91 have been re-opened and 2 cancelled. The cases re-opened are not necessarily cases which had been raised initially during this quarter and also from previous reporting periods. This compares to 347 cases last quarter (225 new and 22 re-opens). This is a sizeable reduction on last period (-68) and a slight reduction compared with the same period last year (-20).

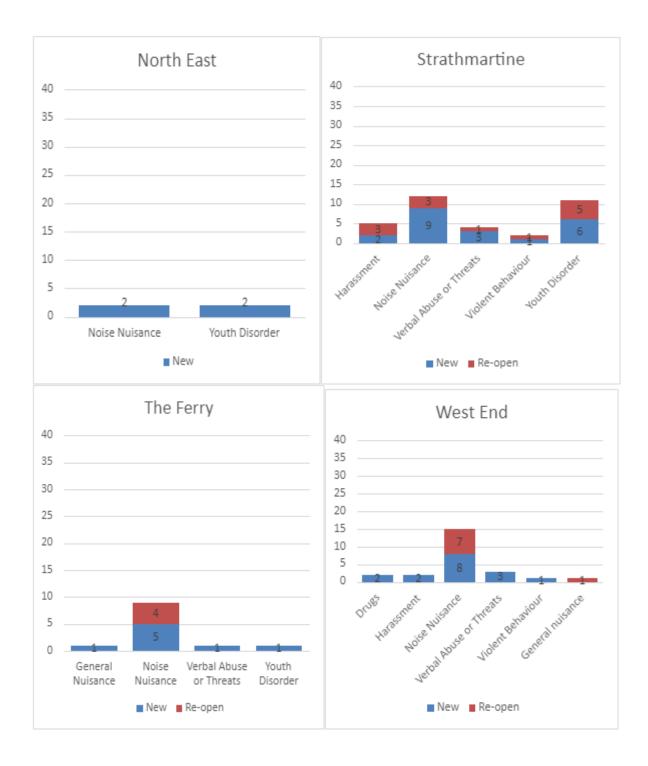


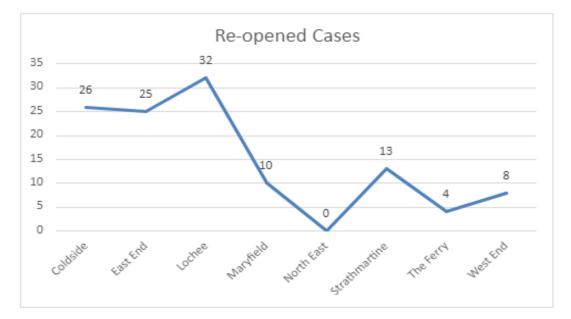
4.1 Number of cases recorded per multi member ward area between 1/10/23 - 31/12/23:

The above graph shows the number of new cases together with the number of re-opened cases reported. Two cases cancelled are not included in these numbers, as cancellations were after the reporting period.

4.2 Types of complaints (new and re-opened) per multi member ward area between 1/10/23 - 31/12/23. Please note some cases have multiple categories applied, therefore the total numbers of categories may be slightly higher than the number of cases.



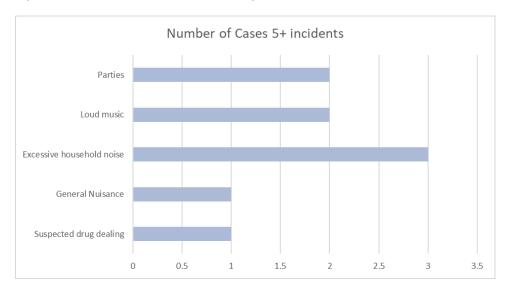




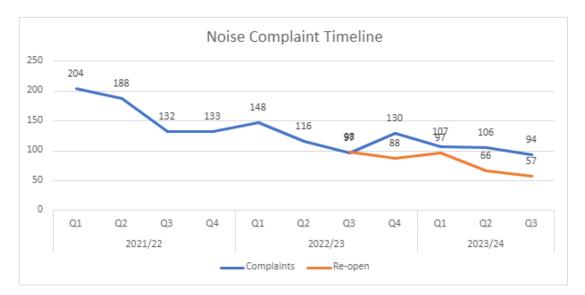
#### 4.3 The graph below shows the categories for which cases were re-opened in each ward area:

As with the ward specific graphs above, this shows most re-opened cases are in the areas with the highest number of overall complaints. Noise complaints account for 48% of re-opened cases. These figures count the categories, and some cases have multiple categories, therefore the total number of categories reported may exceed the number of actual cases opened.

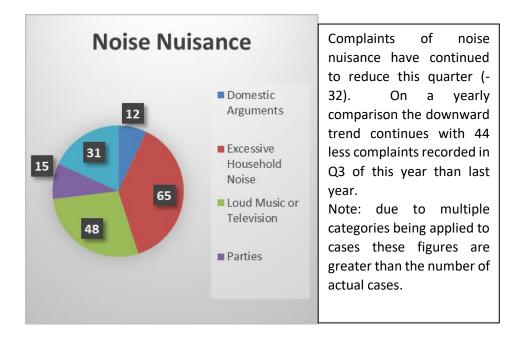
Below are the cases received during the reporting period, where 5 or more incidents have been reported. This shows where there are repeated issues, this is due to noise related complaints.



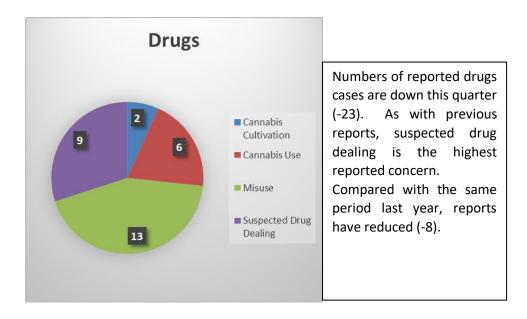
4.4 Consistent with previous reports, noise nuisance has been the highest reported complaint overall. The noise timeline below shows the current pattern for noise complaints. It should be noted that data up to Q2 of 2022/23 did not illustrate how many complaints were new and this was applied from Q3 of that year onwards. Noise complaints have reduced this quarter, with a total of 151 reported between 1/10/23 and 31/12/23.

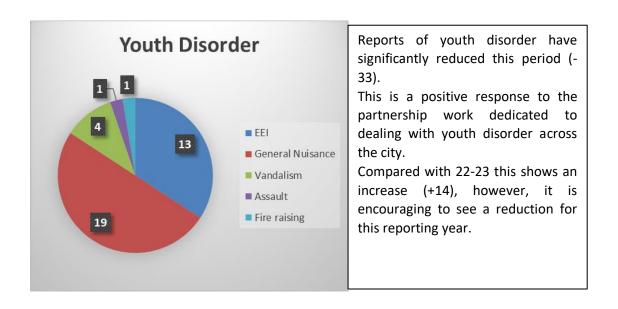


NB at Q3 of 2022/23 the figures are 98 new complaints and 97 re-opens.



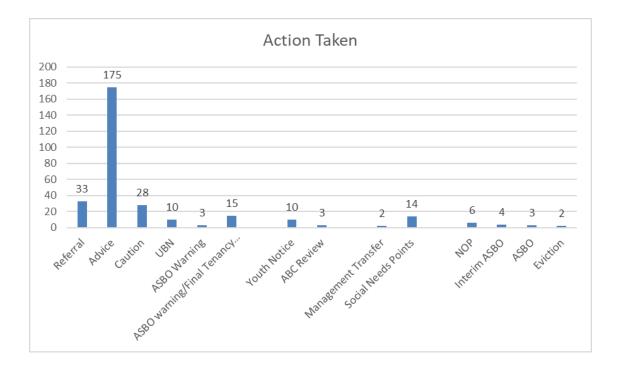
4.5 The graphs below show further breakdowns of complaint and sub-categories:





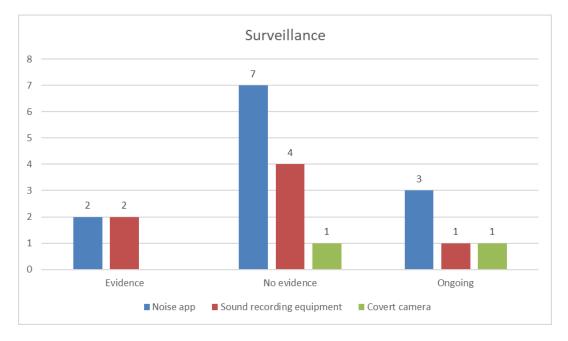
# 4.6 Actions taken:

Given the small number of legal actions required, this report will provide figures on a citywide basis to ensure anonymity.

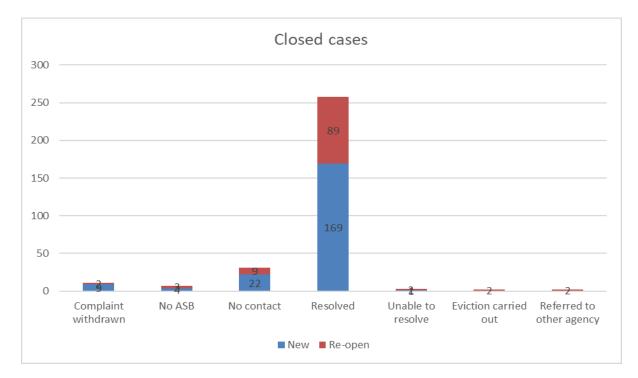


# 4.7. Surveillance:

To assist with investigating complaints of antisocial behaviour, the team has access to various surveillance options. The table below shows the use of surveillance over the reporting period and outcomes:



All outcomes provide a resolution to the case. Use of surveillance will either allow the team to progress appropriate action or to feedback that the complaint does not constitute antisocial behaviour.



# 4.8 314 cases have been closed within the reporting period. The graph below shows the case closure reasons.

# 4.9 Quarterly update:

This quarter's update will focus on the partnership work which was undertaken across the city in the lead up to Halloween and Bonfire Night.

Preparations for managing this started several months ago, led by colleagues in Scottish Fire & Rescue. Regular partnership meetings were held to go over plans and preparations to limit the number of incidents across Dundee. These included representation from Police Scotland, Communities, Environment, Housing, Education, City Development and Leisure and Culture.

The work undertaken by the partnership involves large scale waste uplifts across the city, speedy removal of any debris left by bonfires, engagement with council tenants on safe presentation of waste, increased patrols by SARC (Safety & Alarm Response Centre) and Community Safety Wardens in areas of concern, engagement with local schools around being safe, engagement with young people and their families to encourage positive behaviour and a high level of intelligence fed in to Police Scotland and the Fire Related Antisocial Behaviour Working Group for appropriate deployment of resources.

This year additional work was undertaken. The Police Scotland Youth Volunteers were keen to focus on a positive event for the Community in the Strathmartine ward. Their pro-social behaviour event was held at Downfield Football Club on Sunday 29<sup>th</sup> October offering a range of activities to residents in the Kirkton area including a BBQ, free food parcels, clothing bank, free hygiene packs, free bike marking, football, dance and more. There was also attendance from many other organisations offering advice and assistance on their services. This event was aimed at offering the community reassurance.

Our Communities Team also responded to the incidents which occurred last year with an offering of a football tournament which took place on Monday 30<sup>th</sup> October at Baldragon Academy. This was highly promoted around the local area and the event received a good turnout. Both Dundee Community Trust and Dundee West Football Club attended and facilitated the tournament.

A Halloween party was hosted at Kirkton Community Centre on Tuesday 31<sup>st</sup> October for younger members of the community and their families. The Communities team had around 200 guests at the party and well received in the local area.

Despite some antisocial behaviour occurring on the evening of 31<sup>st</sup> October, this was significantly less than what was reported last year. The excellent work by all involved will continue to be built upon to prevent this behaviour and keep communities safe.

# 5 POLICY IMPLICATIONS

5.1 This report has been subject to the Pre-IIA Screening Tool and does not make any recommendations for change to strategy, policy, procedures, services, or funding and so has not been subject to an Integrated Impact Assessment. An appropriate senior manager has reviewed and agreed with this assessment.

#### 6 CONSULTATIONS

6.1 The Council Leadership Team were consulted on the preparation of this report and agree with its contents.

#### 7 BACKGROUND PAPERS

7.1 None.

Elaine Zwirlein Executive Director of Neighbourhood Services Tom Stirling Head of Communities, Safety & Protection

16 January 2024

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