

**REPORT TO: PLANNING AND TRANSPORTATION COMMITTEE –
26 APRIL 2004**

REPORT ON: PERFORMANCE INDICATORS 2002/2003

REPORT BY: DIRECTOR OF PLANNING AND TRANSPORTATION

REPORT NO: 280-2004

1 PURPOSE OF REPORT

- 1.1 The report outlines the aspects of Audit Scotland's report on Performance Information for Scottish Councils 2002/2003 as far as it relates to the repair of faulty street lights and traffic signals.

2 RECOMMENDATIONS

- 2.1 It is recommended that Committee note the high level of service provided in the repair of street lights and traffic signal faults.

3 FINANCIAL IMPLICATIONS

- 3.1 There are no financial implications associated with this report.

4 LOCAL AGENDA 21 IMPLICATIONS

- 4.1 There are no Local Agenda 21 implications associated with this report.

5 EQUAL OPPORTUNITIES IMPLICATIONS

- 5.1 There are no equal opportunities implications of relevance to this report.

6 BACKGROUND

- 6.1 Audit Scotland recently published their annual report for 2002/03 on the Performance Indicators for local authority environment and regulatory services which compare the performance of Scottish Councils. Of particular interest to the Planning and Transportation Committee are the performances against the indicators for the time to repair street lights and traffic signals.
- 6.2 The figures for Dundee show that 98% of all street lighting faults were repaired within 7 days. This is the third highest performance rating in Scotland with only two other authorities achieving a 99% figure.
- 6.3 The Audit Scotland Report went on to note that Dundee is one of nine Authorities which has consistently carried out, nine in every ten repairs within target over the last five years.
- 6.4 The figure for repairs to traffic lights are similarly pleasing with 99% of all repairs carried out within 48 hours. This is the fourth highest performance rating in Scotland.

7 CONSULTATIONS

- 7.1 The Chief Executive, Depute Chief Executive (Support Services), Depute Chief Executive (Finance), and Assistant Chief Executive (Community Planning) have been consulted and are in agreement with the contents of this report.

8 BACKGROUND PAPERS

- 8.1 None.

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