

Report To: Leisure Services Committee 18th March, 2002
Report Title: Leisure Management System
Report by: Director of Leisure and Arts
Report No: 218-2002

1. Purpose of Report

To report selection of a preferred supplier of replacement Leisure Management System.

2. Recommendation

2.1 It is recommended that Gladstone MRM are selected as the preferred supplier of the MRM Plus 2 Leisure Management System as a replacement for the existing system.

3. Financial Implications

The financial implications of this project are as follows:-

	2001/02	2002/03
Hardware and Software	£10,700	
Training and System Development	£4,000	£19,150
Annual Licence and Maintenance		£18,300
TOTALS	£14,700	£37,450

The financial implications for the Leisure and Arts Department are 2001/02 (£9,100) and 2002/03 (£19,150) which will be met from the revenue budget for each year. The ICT Strategy Capital Plan Budget will fund £5,600 of hardware costs during 2001/02. The current licence and annual maintenance costs for the system will be met from the Information Technology Department's revenue budget and can be contained within the existing levels.

4. Local Agenda 21 Implications

4.1 This initiative helps to ensure that "opportunities for culture, leisure and recreation are readily available to all"

5. Equal Opportunities Implications

5.1 The development of a replacement Leisure Management System will assist in promoting access to leisure facilities to all members of the public.

6. Main Text

6.1 Reference is made to Report 540/1996, which recommended approval of enhanced leisure access opportunities and related systems developments for the existing leisure management systems.

6.2 Reference is also made to Report 822/2001, which identifies a plan for the introduction of a smartcard for all council services requiring a card. The leisure access and concessions cards will be one of the first applications available for this card. The development of the leisure management system is required to secure the reliable functionality to support the operation and development of the smartcard.

6.3 The existing Quota Leisure Management System was developed and implemented from 1996 onwards. Experience in operating this system has demonstrated the need

for development in order to meet the corporate plan objectives of improving access to leisure and recreational facilities throughout the city.

- 6.4 The current situation is becoming more critical as the existing system is becoming more difficult to operate and support while also failing to provide the management information necessary for the future development of the service
- 6.5 During August 2001, it was acknowledged that a replacement for the existing system was required. During the period to January, 2001, an evaluation exercise was completed to identify a preferred supplier for the replacement system.
- 6.6 A group consisting of representatives of the Leisure and Parks and Information Technology Departments was formed to perform the evaluation and identify a preferred supplier.
- 6.7 An initial list of potential suppliers was compiled on the basis of market analysis and recommendations from existing software users. A specification identifying the required criteria of the replacement system to be met by each of the suppliers was prepared.
- 6.8 The responses to the system specification by each of the potential suppliers was assessed. The result of the initial assessment resulted in three potential suppliers being selected. This list included Gladstone MRM, Flex Systems and Torex Leisure Systems.
- 6.9 A detailed evaluation, including an assessment of functionality, value for money, support available (i.e. training, support, delivery) and current performance was completed. Each of the companies was invited to give a practical demonstration of the products to an assessment group of relevant staff from the Leisure and Parks and Information Technology Departments.
- 6.10 The results of this evaluation were to recommend to Gladstone MRM as the preferred system suppliers for the Leisure Management System.
- 6.11 Planned system development and implementation is expected to commence during April 2002 with a planned completion date of September 2002.

7. Consultation

- 7.1 The Chief Executive, Director of Information Technology, Director of Finance, Director of Support Services and Director of Corporate Planning have been consulted on this report and are in agreement with its contents.

8. Background Papers

- 8.1 Report No. 540-1996 and 822-2001.

9. Signature:

Director of Leisure and Arts:

Date: