

ITEM No ...6.....

REPORT TO: POLICY AND RESOURCES COMMITTEE – 23 AUGUST 2021

REPORT ON: LEISURE & CULTURE DUNDEE - PERFORMANCE AND IMPACT REPORT FOR 2020-2021

REPORT BY: CHIEF EXECUTIVE

REPORT NO: 215-2021

1. PURPOSE OF REPORT

To provide an annual report setting out financial and performance information on Leisure & Culture Dundee to meet the guidance on Following the Public Pound.

2. RECOMMENDATIONS

It is recommended that Committee:

- (i) Notes the performance across the range of services undertaken by Leisure & Culture Dundee in the detailed annual report which is attached as Appendix 1.
- (ii) Note the contribution to the strategic priority themes in the Dundee Partnership's City Plan in Appendix 2
- (iii) Instructs the Chief Executive and Director of Leisure & Culture Dundee to review the agreements in place between the Council and Leisure & Culture Dundee to bring forward any necessary amendments.

3. FINANCIAL IMPLICATIONS

- 3.1 In 2020-2021 the Council paid a management fee to Leisure & Culture Dundee of £7,327,378. The gross turnover (unaudited) for Leisure & Culture Dundee for the same financial year was £14,359,745. The Management Fee is 51% of the turnover.
- 3.2 There are further fees paid to Leisure & Culture Dundee of £1,159,510 for a variety of other services (see section 4.7).
- 3.3 The Council provided £7.3m to support property and buildings maintenance, IT and support costs, and loan charges in relation to facilities managed by Leisure & Culture Dundee.
- 3.4 As a Scottish Charitable Incorporated Organisation (SCIO) the Scottish Government provides relief of rates to Dundee City Council for the properties operated by Leisure & Culture Dundee, the value of which for 2020- 2021 was £3,187,286.
- 3.5 During 2020-2021, Leisure & Culture Dundee raised £1.069m (£1.239m in 2019/20) to support programmes and services provided in Dundee from SportScotland (Active Schools included in para 3.2 above), and Macmillan, EventScotland, Creative Scotland, various trusts and private sector sponsorship.
- 3.6 Leisure & Culture Dundee's COVID-19 financial overview was included in a report to the Policy and Resources Committee 26 April 2021 (Report 120-2021, Article XII refers). The report noted that Leisure and Culture Dundee followed a phased programme of reopening and recovery during the period July to December 2020 when restrictions were eased across the country but all facilities and services closed from 26 December 2020 in line with the introduction of protection level 4 lockdown. Almost all staff were placed back on furlough (either full or flexibly) from that date and the majority continued to be on furlough, although staff returned for the reopening of the golf courses from 1 March 2021 and to plan the reopening of other facilities and services as part of the next recovery phase. The Job Retention Scheme continued to be claimed into 2021/22 as part of the phased reopening of services and facilities as restrictions

are eased to keep expenditure to a minimum during this period. The unaudited year end trading deficit for 2020/21 (excluding non-cash adjustments) was £3.118m

- 3.7 As noted in the Council's annual accounts in 2020/2021, the financial results of Leisure and Culture Dundee have been consolidated on a Subsidiary basis within the Council's group accounts. Previously, consolidation was on an Associate basis. This change in accounting treatment reflects the increased level of financial support and other assurances provided by the Council to Leisure & Culture Dundee in the wake of the Covid-19 pandemic.

4. BACKGROUND

- 4.1 Reference is made to Article VII of the minute of the Policy and Resources Committee of 7 December 2015, (report 425-2015), where approval was given for updating the Council's guidance on Following the Public Pound. As the Council provides substantial funding to Leisure & Culture Dundee to deliver a range of services on its behalf, an annual report is brought to Committee and made publicly available to ensure scrutiny and accountability.

- 4.2 Leisure & Culture Dundee is a Scottish Charitable Incorporated Organisation established in 2011 with responsibility for delivery of the following services on behalf of Dundee City Council:

- Library and Information Services
- Cultural Services
- Leisure and Sports Services

- 4.3 As part of the monitoring of the service level agreement between the Council and Leisure & Culture Dundee, a quarterly performance report is provided to the Council's designated officer. The following performance highlights are taken from the public service obligation report (as described in the agreement between the Council and Leisure & Culture Dundee) in Appendix 1, which gives a comparison with the previous year and includes the statutory performance indicators included in the Local Government Benchmarking Framework.

- 4.4 The total number of attendances/visits to facilities operated by Leisure & Culture Dundee on behalf of the City Council during 2020/21 compared to 2019/20 is summarised in the tables below and in fuller detail in **Appendix 1**. In person attendance fell significantly due to Covid restrictions but digital product engagement rose significantly.

In Person Attendance	2019/20	2020/21	Change	% Change
Library	977,467	32,249	-945,218	-97%
Museums	215,596	20,380	-195,216	-91%
Halls / venues	147,090	34,695	-112,395	-76%
Leisure & Sport	1,662,602	243,079	-1,419,523	-85%
Total	3,002,755	330,403	-2,672,352	-89%

Digital Products

Library	30,283	102,129	71,846	237%
Culture	371,257	492,358	121,101	33%

- 4.5 Leisure & Culture Dundee is a key partner with its priority actions and performance indicators included in the Council Plan 2017-2022. In the joint City Plan and Council Plan Progress Report (Article III of the minute of the Policy and Resources Committee of 24 August 2020, Report 169-2021 refers) progress was noted on 11 priority actions and 4 Council Key Performance Indicators where Leisure & Culture Dundee are responsible for delivery. Leisure & Culture Dundee are also essential to the delivery of the City Council's Physical Activity Strategy adopted at the Policy and Resources Committee 31 October 2016 (Report 345-2016, Article III of the minute refers) and the Cultural Strategy 2015-2025 (Article VI of the minute of the meeting of the Policy and Resources Committee on 12 January 2015, report 7-2015 refers).

Appendix 2 highlights where Leisure & Culture Dundee's activities align with the priorities in the City Plan 2017-2026 and shows a high level of adapting to the priorities of the City Council and its Community Planning partners.

- 4.6 As outlined in the latest phase of the Changing for the Future Programme - C2022 (Article V of the minute of the Policy and Resources Committee on 25 June 2018, report 223-2018 refers), all services and partners delivering public services in the city are facing continued financial challenges. As one of our key partners, Leisure & Culture Dundee is developing its own transformation plan and actively working together with the Council and Community Planning partners to ensure projects are aligned and complementary, as appropriate. As noted in paragraph 5.4 of this report, Leisure & Culture Dundee are reviewing service models, digital transformation and property rationalisation.
- 4.7 In addition to its three core service areas listed above, Leisure & Culture Dundee is funded to deliver or oversee a variety of initiatives and agreements on behalf of the Council and Dundee Partnership e.g. Active Schools, Outdoor Education, the School Library Service, Dundee Partnership funding, etc.
- 4.8 An Annual Report is also submitted to the Office of the Scottish Charity Regulator, and each service produces an annual report, copies of which are available through Dundee's Public Libraries or online at <http://www.leisureandculturedundee.com/who-we-are>. This report is ahead of that timetable and is based on the regular monitoring information shared with the Council throughout the year.
- 4.9 An Internal Audit report carried out and reported to the Scrutiny Committee 23 June 2021 (Article V, Report 186-2021 refers) concluded "Service Level Agreements and the Memoranda of Understanding are outdated and have not been reviewed recently, and therefore may no longer be fit for purpose." It is therefore recommended the Chief Executive and Director of Leisure & Culture Dundee review the agreements in place between the Council and Leisure & Culture Dundee to bring forward any necessary amendments.

5. COVID IMPACTS AND RECOVERY PLANS

- 5.1 Leisure & Culture Dundee is playing a crucial role in Dundee's response to the pandemic supporting the mental and physical wellbeing of communities, a role that will become even more important as Dundee progresses with its recovery from the pandemic. Increasingly as the figures show digital inclusion is major issue for the service as digital became one of the main ways to reach communities and deliver services. As a service that had a large proportion of staff furloughed and redeployed employee welfare was a critical issue.
- 5.2 Leisure and Culture Dundee achievements during the COVID year include:
- Undertaken rapid responses to announcements from Scottish and UK Governments to protect jobs and services and minimise the significant economic impact to the organisation and the city.
 - Worked with Dundee City Council, NHS and other agencies to assist with set-up of the temporary mass Vaccination Centre at the Caird Hall.
 - Worked with Dundee City Council to redeploy staff into the critical services of social care, community support and temporary vaccination centre.
 - Supported the Scottish Blood Transfusion Service with temporary relocation of services to Caird Hall.
 - Developed a 'Reconnect and Collect' personal shopper service at Libraries across the city.
 - Increased the provision of eBooks, audiobooks, magazines and comics at Libraries.
 - Assisted and supported Dundee City Council with the transfer of the Lynch Sports Centre to Street Soccer. Leisure and Culture Dundee continue to develop the partnership with Street Soccer Scotland and will help them provide sports-based programmes for those citizens suffering from social disadvantage and engage with families, children & young people to help tackle inequality.
 - The McManus have embarked on an ambitious six-month remote learning and engagement project with partners to help combat isolation heightened by the current COVID-19 pandemic.

'Reconnect' will enable the museum to continue to provide valuable cultural engagements, resources and experiences for community groups with long term health conditions and families groups. This will enhance positive cultural participation and ensure that isolated and shielding participants can still benefit from the rich experiences the museum has to offer.

- Moved towards cashless transactions at our venues and a 'digital first' approach to marketing and promoting our services.
- Increased digital communication and engagement with staff and Trade Unions. In a staff survey, 95% of employees felt that Leisure & Culture Dundee has taken appropriate action in response to COVID-19.
- Resumed face to face frontline services at The McManus, Libraries, Gyms, Sports Centres, Camperdown Wildlife Centre, Caird Park Golf Course, Dundee Ice Arena when possible subject to Scottish Government guidance
- Continued the successful ParkLives programme that provides group exercise opportunities in the City's greenspaces, this is subject to government guidance.
- Put in place protective measures to keep the public and staff safe at our venues, giving confidence that our facilities are Covid secure and that we can resume our services with confidence as guidance allows. Elsewhere, home working has increased significantly. As a result, any positive Covid cases have so far had a minimal effect on our services.
- Active Schools created online activities and challenges that young people and families can take part in.
- Introduced online leisure and sport activities for 0-5s including videos, ideas and activities to do at home with little ones free of charge
- Leisure Active gym instructors shared home workout ideas and streamed live classes on our social media channels free of charge. The recorded videos remain free to access on our social media channels.
- Libraries started video storytelling sessions with local history themes on our social media channels.
- The McManus made an audio guide tour available online where everyone can embark on a journey through 400 million years, and witness how a small settlement developed into the City of Dundee as it is today.
- Cultural Services also continues to take the museum's fantastic collection as inspiration. They developed hands-on activities each week to provide fun DIY learning ideas to keep families creative.
- UNESCO City of Design Dundee - Sunny Dundee Face Coverings - Developed with Halley Stevensons and made by local freelance designers the face coverings were sold with a Pay It Forward model ensuring that for every face covering sold, another was given away to someone in need. Nearly 1500 face coverings were circulated for free to the community via community groups, charities and foodbanks.
- Spaces for People, Union Street - UNESCO City of Design Dundee in partnership with Dundee City Council led this project through a co-design approach to create a pedestrianised space which made more space for people and supported businesses to trade outdoors.
- UNESCO City of Design Dundee - Projects for 2021 - Dundee Design Festival 2021 - Revised the proposal for DDF 2021 changing from one large city-centre based venue to multiple venues (Design Houses) which will be located in communities across Dundee. The content in the Design Houses will be developed collaboratively with designers community-based organisations.

- 5.3 The COVID-19 Recovery Plan (Article XIV of the minute of meeting of this Committee of 24 August, 2020, Report 185–2020 refers) for Council services including Leisure & Culture Dundee, identified that significant changes will need to be made, including new models of service delivery, greater use of digital facilities and opening hours different from pre-lockdown, and that discussions are underway with the Council to look at options to protect services and reduce property costs. Changes may necessitate a review of the agreement between the City Council and Leisure & Culture Dundee.

6. POLICY IMPLICATIONS

6.1 This report has been subject to an assessment of any impacts on Equality & Diversity, Fairness and Poverty, Environment and Corporate Risk. There are no major issues.

7. CONSULTATIONS

7.1 The Council Management Team and the management team of Leisure & Culture Dundee have been consulted in the preparation of this report.

8. BACKGROUND PAPERS

None

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CHIEF EXECUTIVE

5 AUGUST 2021

SERVICE AGREEMENT PART 2 - SPECIFICATION OF PSO SERVICES SUMMARY – 2020 to 2021

Reporting Period: 01/04/2020 to 31/03/2021

Library and Information Services

Library and Information Services will provide the operation, management and development of library and information services throughout the City. This service will provide access to high quality resources for reading and writing as well as high quality information, as well as an access to high quality educational resources. Services provided will promote inclusion and deliver outreach activities to adults, children and families.

Service Update:

Local Government Benchmarking Framework (LGBF)				
LGBF	2018-19	2019-20	+/-	%
Cost per visit to libraries	£2.91	£2.93	0.02	0.7
% of adults satisfied with libraries	72.3%	71.3%	-1	-1.4

Attendance Indicators	Actual 2019-20 (Apr-Mar)	Actual 2020-21 (Apr-Mar)	+/-	%	Comments
Library visits	977,467	32,349	-945,218	-97%	Visits in person only.
Dundee Outcomes					
Loans of e-books	8,672	15,826	+7,154	+82%	Loans of all e-resources have risen significantly since the first lockdown. E-books and e-audio books are promoted on our social media pages, linked in to national events such as International Children's Day, Women's Prize for Fiction, International Women's Day and World Book Day.
Loans of e-audio books	8,510	13,093	+4,583	+54%	
Loans of e-magazines	13,101	73,210	+60,109	+459%	In April 2019, Pressreader was launched which gives free unlimited access to thousands of newspapers from both the UK and over 100 other countries. Over the year over 50,000 articles have been accessed. In March 2021 a new Overdrive e-magazine service became available, increasing access to over 3,000 UK and international magazines.

Attendance Indicators		Actual 2019- 20 (Apr- Mar)	Actual 2020-21 (Apr-Mar)	+/-	%	Comments
Digital literacy sessions		15,005	6	-14,999	-100%	Due to social distancing the number of PCs available to customers was reduced. During the times libraries were open, there were 6 taster sessions and 178 users were helped with basic troubleshooting.
Activities promoting reading		3,941	6	-3,935	-100%	All libraries except Whitfield were open for some of this period, but due to Covid restrictions, no activities were able to take place. There were 6 class visits to Blackness Library.

Performance Highlights	
During COVID	<ul style="list-style-type: none"> Developed a 'Reconnect and Collect' personal shopper service at Libraries across the city. Increased the provision of eBooks, audiobooks, magazines and comics at Libraries. Libraries started video storytelling sessions with local history themes on our social media channels. There were virtual author visits attracting 2835 online attendees.
International Women's Day – 8 th March 2021	For International Women's Day on 8th March we broadcast an interview with Janet Skeslien Charles, author of <i>Moonlight in Odessa</i> and <i>The Paris Library</i> . on our social media channels. This online event was viewed by 144 people, a good turn-out for an author.
World Book Day – March 14 th 2021	For World Book Day event we were treated to a performance from the irrepressible duo that is Macastory. Originally booked for the Steps Theatre, they shared a 40-minute film of their performance featuring stories and legends from India, Greece and Persia, which by the end of March had achieved 1875 views.
Outreach events	<p>Local History hosted an online book launch for Margaret Bennett's Dundee Street Songs, Rhymes and Games book on 2 March, which had 60 attendees - lots of reminiscences from the audience and a lot of people keen to borrow the book in the future.</p> <p>Another online event An A-Z of Dundonian Dissent took place on 25 Feb - this was a collaboration between the Cooper Gallery at Duncan of Jordanstone College of Art and Design and Local History to launch their latest exhibition The Ignorant Art School. There were around 200 people watching live when it went out, and the YouTube video now has 796 views and some very positive feedback in the chat.</p> <p>The Tay Reflections banner made by ScrapAntics artists in response to our short oral history recordings with people about their lockdown experience of the Tay is now up on the side of Discovery - it went up on 19th March (with an explanation banner about the project also on the railings in front of the boat).</p>
Book Week Scotland 2020 – The Future	On Saturday 21 st November the Friends of The Wighton broadcast a Zoom event, No Trees to Whisper – The Music of Poetry. The poetry workshop was led by Dawn Wood, with musicians Frances Cooper and Joanna Nicholson of the duo Turning the Elements. This was an opportunity to be part of a collaborative writing event and to hear about the creative processes behind 'No Trees to Whisper', a new song cycle commissioned by soprano and clarinet duo, Turning the Elements.

Cultural Services

Cultural Services will provide the operation, management development and promotion of the arts, heritage, culture and science services throughout the City. The section will provide access to high quality educational resources and promote inclusion and deliver outreach activities to adults.

Service Update:

Local Government Benchmarking Framework (LGBF)				
	2018-19	2019-20	+/-	%
Cost per visit to museums and galleries	£2.61	£2.49	-£0.12	-4.6%
% of adults satisfied with museums and galleries	77.87%	78.53%	+0.66%	1%

Attendance Indicators		Actual 2019-20 (Apr-Mar)	Actual 2020-21 (Apr-Mar)	+/-	%	Comments
Total visitors in person		215,596	20,380	N/A	N/A	Limited opening for McManus only during this period due to restrictions
McManus		167,391	20,380	-147,011	-87%	Open from 20 Aug 2020 until 23 December 2020 due to restrictions
Broughty Castle Museum		42,149	0	N/A	N/A	Closed due to restrictions
Mills Observatory		5,601	0	N/A	N/A	Closed due to restrictions
Collections Unit / Steeple		455	0	N/A	N/A	Closed due to restrictions
Halls and Music Development Venues						
Caird Hall (per 1,000)		132,113	33,887	-98,226	-74.5%	Supporting NHS in s venue for the Mass Vaccine Centre and Scottish National Blood Transfusion Service
Burgh Hall		5,879	0	0	0	Closed due to COVID restrictions.
Box Office		123,085	1,596	-121,489	-98.7	Public office & phone lines closed due to COVID restrictions. Online ticket sales only.
Hollins Room		2,368	808	-1,560	-65.9	Only figures to 31 December 2020 available
Conference Rooms		6,730	0	0	0	DCC using all rooms, Lord Provost & Staff. Mitchell Street 'English to Speakers of Other Languages' services etc. Closed to external events due to COVID restrictions.
Volunteering						
Hours		1248.33	0	N/A	N/A	Moving forward we will be working to safely bring volunteers back to on-site. Improvements to the collections management system may also offer the opportunity of remote working for appropriate projects.
Individuals		9	0	N/A	N/A	Our nine volunteers remain committed to the service, although have not been able to come in and work on projects since the start of Covid-19 restrictions in March 2020. We have kept in touch with our team of

						volunteers through regular updates, and by including them in catch up video calls with staff.
Attendance Indicators		Actual 2019-20 (Apr-Mar)	Actual 2020-21 (Apr-Mar)	+/-	%	Comments
Digital						
Digital Engagement		371,257	492,358	121,101	+32.6%	Much of our learning and engagement move to digital remote provision. Many members of staff were furloughed over this period however, we still increased digital engagement significantly.

Performance Highlights	
During COVID	<ul style="list-style-type: none"> The main Caird Hall opened as the Mass Vaccine Centre for the City at the beginning of February 2021, contributing enormously to the city response to dealing with the COVID pandemic. We continue to support the SNBTS with blood collecting three days per week in the Marryat Hall. The McManus embarked on an ambitious six-month remote learning and engagement project with partners to help combat isolation. 'Reconnect' ensure that isolated and shielding participants can still benefit from the rich experiences the museum has to offer. The McManus made an audio guide tour available online where everyone can embark on a journey through 400 million years, and witness how a small settlement developed into the City of Dundee as it is today. Cultural Services also developed hands-on activities each week to provide fun DIY learning ideas to keep families creative. UNESCO City of Design Dundee - Sunny Dundee Face Coverings - Developed with Halley Stevensons and made by local freelance designers the face coverings were sold with a Pay It Forward model ensuring that for every face covering sold, another was given away to someone in need. Nearly 1500 face coverings were circulated for free to the community via community groups, charities and foodbanks. Spaces for People, Union Street - UNESCO City of Design Dundee in partnership with Dundee City Council led this project through a co-design approach to create a pedestrianised space which made more space for people and supported businesses to trade outdoors. UNESCO City of Design Dundee - Projects for 2021 - Dundee Design Festival (DDF) 2021 - Revised the proposal for DDF 2021 changing from one large city-centre based venue to multiple venues (Design Houses) which will be located in communities across Dundee. The content in the Design Houses will be developed collaboratively with designers community-based organisations.
Exhibition Programme	<p>Key focus on collections across our social media channels in addition to physical visitors being able to access McManus displays.</p> <p>The two exhibitions Time and Tide: The Transformation of the Tay and A Love Letter to Dundee: Joseph McKenzie photographs 1964-1987 continue to be promoted through weekly posts on our social media channels. Digital access has been provided through two filmed exhibition overviews.</p> <p>A Love Letter to Dundee was featured as a photo story in the January 2021 edition of Scottish Field.</p> <p>Streetlevel Photoworks Glasgow also included the exhibition in their online programme with a talk by The Times Journalist Kenny Farquharson.</p> <p>John Duncan's Riders of the Sidhe was featured in the Great British Art tour an initiative by Art UK that featured in the online Guardian on 10 Feb 2021.</p>

	<p>We supported DCA to market their streaming of the Anthony Baxter documentary Eye of the Storm which featured artist James Morrison and The McManus exhibition Among the Polar Ice.</p> <p>The film was then broadcast on BBC Two and BBC Scotland.</p>
Loans Programme	<p>Covid-19 restrictions had an impact on our loans programme, with both incoming and outgoing loans cancelled or rescheduled.</p> <p>We have extended our loans to Musei di San Domenico Forli in Italy and the Guildhall Art Gallery in London, to give more visitors the chance to see the artworks lent. Despite the challenges of the pandemic, we have brought objects on loan from National Museums of Scotland to enrich our current exhibition <i>Time and Tide: The Transformation of the Tay</i>. We will continue to work with lenders and borrowers in the coming year to deliver our revised loans programme.</p>
Engagement programme	<p>The Reconnect project is a six-month project to combat Covid-19 social isolation.</p> <p>Participant groups involved are from Alzheimer Scotland, Home-Start Dundee and Tayside Healthcare Arts Trust. The project has been made possible thanks to Art Fund support and additional funding from Tayside Healthcare Arts Trust.</p> <p>'Reconnect' enabled the museum to continue to provide valuable cultural engagements, resources and experiences that enhance positive cultural participation and ensure that isolated and shielding participants can still benefit from the rich experiences the museum has to offer.</p> <p>An integrated team of museum educators, curators, cultural partners and freelance artists supported those most in need. All project activities are designed to spark imagination and support shared remote learning experiences, utilising the museum's new temporary exhibitions 'Time and Tide: The Transformation of the Tay' and 'A Love Letter to Dundee: Joseph McKenzie Photographs 1964-1987' as creative catalysts.</p> <p>Participants of one group are working to launch a series of webpages that share the work they have done so far.</p>
Collections Online	<p>We have made significant headway with the delivery of collections online which will prove to be a major connection with audiences to the city's stored collections and history.</p> <p>Staff have worked to make web ready records during the period of flexible furlough this has allowed 5655 records to be made web ready and the next step is running it on a test site.</p>
Strengthening the permanent collections through acquisition	<p>While we continued to acquire objects during lockdown, the final stages of acquisition process, accessioning, could not be completed due to lack of access to our sites.</p> <p>Objects donated, but not accessioned during this period will be reported on in 2021/22, once the accessioning process has been completed.</p> <p>A number of purchases were made with support from the National Fund for Acquisitions, and publicity will be undertaken for these in due course. These objects will be reported on in 2021/22, once the accessioning process has been completed. Grant application decisions awaited on a significant historic acquisition. Although the vast majority of staff remained on furlough, significant work was undertaken to gain external funds to acquire these objects.</p> <p>We are working in partnership with the Contemporary Art Society (CAS) to acquire a contemporary artwork for the fine art collection. Anticipated in 2019-20, the timescale for this has been extended by CAS. We have accepted two major gifts, a bequest of 2 works and associated letter by Stewart Carmichael linked to a Dundee sitter and a collection of items relating to Lt General Sir William Chalmers, donated by his descendants. We have been in discussion with possible donors during this period.</p>

<p>Ensure the City's collections maintain standards to retain their fully accredited status.</p>	<p>Staff who continued to work through the initial lockdown, those who worked a flexible furlough and when staff returned between August to December undertook significant retrospective documentation work, this essential documentation has a post in discussion to support, the retrospective documentation is an essential requirement for the accreditation process.</p> <p>The transcription of the accession registers is a significant piece of work which will support the physical audit and reconciliation (the latter elements can only be undertaken once back in the building) all support the approved retrospective documentation strategy. 3696 register entries transcribed, improving provenance information for 8481 object records.</p> <p>Documentation undertaken during lockdown and records enhanced on Kemu system. Object preparation for works identified for display undertaken by our conservator during. Specialist conservation identified but unable to be delivered to the studio due to COVID restrictions.</p> <p>Opportunity taken to prepare objects required for 2021/22 exhibition programme.</p> <p>All works on display within Chambers moved to temporary storage area.</p>
<p>Professional support for cultural providers through artists and musicians grants schemes.</p>	<p>The Visual Artist and Craft Makers Awards run by Creative Scotland distributed 100% of its grant funds to Dundee-based artists. Musicians awards distributed in full.</p>

Leisure and Sport Services

Leisure and Sport Services will provide the operation, management and development of indoor and outdoor sports facilities, the development and delivery of sports activities and events directed towards wider participation in sports and the delivery of services focused on social renewal and the needs of young people on behalf of Dundee City Council in the manner following:

1. leisure facility management
2. sports development
3. golf course management and maintenance
4. Camperdown Wildlife Centre management

Service Update:

Local Government Benchmarking Framework (LGBF)				
	2018-19	2019-20	+/-	%
Cost per attendance of sport and leisure facilities (including swimming pools)	£2.48	£2.75	+£0.27	+10.9%
% of adults satisfied with leisure facilities	72.07%	70.40%	-1.67	-2.3%

Attendance Indicators	Actual 2019-20 (Apr-Mar)	Actual 2020-21 (Apr-Mar)	+/-	%	Comments
Attendance per 1,000 of population	1,662,602	243,079	-1,419,523	-85%	
All Pools	652,569	46,210	-606,359	-93%	
Olympia	463,141	38,508	-424,603	-91.6%	Whole facility closed from 18 March to 31 August 2020 and from 24 Dec. 2020 to 26 April 2021 (5 out of 12 months total closure). Between closures the Competition Pool was reopened for lane swimming, club training, Aquafit and Learn To Swim. Fitness Studio reopened for individual training. Attendances are down 92.17% for the equivalent activities on offer last year.
Lochee	65,316	7,702	-57,614	-88%	All facilities at Lochee closed from 18 th March to 31 st August 2020 and from 24 th December 2020 to 26 th April 2021 (5 out of 12 months total closure). Pool opened later than Fitness Studio on the 26 th October 2020 following necessary maintenance. Out-with closure periods, restricted Pool and Fitness studio 1hr bookable sessions have been made available. Sauna & steam room remains unavailable, programmed classes have been relocated and tuition remains unscheduled.
Braeview	0	0	N/A	N/A	School Community Sports facilities have never reopened since the fire in 2018/19.
Craigie	4,742	0	-4,742	-100%	Sports facilities closed due to Covid-19 lockdown March 2020 to March 2021
Grove	34,912	0	-34,912	-100%	Sports facilities closed due to Covid-19 lockdown March 2020 to March 2021

Attendance Indicators		Actual 2019-20 (Apr-Mar)	Actual 2020-21 (Apr-Mar)	+/-	%	Comments
Harris		40,066	0	-40,066	-100%	Sports facilities closed due to Covid-19 lockdown March 2020 to March 2021
St. John's		7,718	0	-7,718	-100%	Sports facilities closed due to Covid-19 lockdown March 2020 to March 2021
St. Paul's		36,674	0	-36,674	-100%	Sports facilities closed due to Covid-19 lockdown March 2020 to March 2021
All Indoor Sports (excl. Pools)		822,013	117,765	-704,248	-86%	
Ancrum		33,612	23,928	-9,684	-29%	Open between Sept & Dec but large increase on same period previous year.
DIA		132,524	25,259	-107,265	-81%	Open between Sept & Dec
DISC		218,355	10,243	-208,112	-95%	Sport Centre opened on 1 st September with minimal programmes allowed to participate. Decision taken by LACD to close again 23 rd December. Re-opened on 15 th March 2021 for Morgan Academy school PE only.
Douglas		81,800	11,860	-69,940	-86%	Sport Centre opened on 1 st September with minimal programmes allowed to participate. Decision taken by LACD to close again 23 rd December.
Fintry		2,164	0	-2,164	-100%	Sports facilities closed due to Covid-19 lockdown March 2020 to March 2021
Lynch		45,320	0	-45,320	-100%	Sports facilities closed due to Covid-19 lockdown March 2020 to March 2021. The centre has now been asset transferred to Street Soccer.
McTaggart		95,118	0	-95,118	-100%	The centre has remained closed for the full year due to the COVID pandemic.
Menzieshill Community Hub		26,877	6,170	-20,707	-77%	Sport Centre opened on 1 st September with minimal programmes allowed to participate. Decision taken by LACD to close again 23 rd December.
Baldragon		26,833	3,910	-22,967	-86%	
Craigowl		3,440	0	-2,190	-100%	Sports facilities closed due to Covid-19 lockdown March 2020 to March 2021
St. Andrew's		1,750	0	-1,110	-100%	Sports facilities closed due to Covid-19 lockdown March 2020 to March 2021.
RPC		154,220	36,395	-117,825	-23.6%	The Centre was completely closed from April to the end of August due to the Covid pandemic. Partial opening, in line with Scottish Government restrictions, was facilitated for the last 6 months of the year.
Miscellaneous		188,020	79,104	-108,916	-58%	
Development (Health & Wellbeing)		36,098	1,102	-34,996	-96%	
Sports Development		30,560	2,757	-27,803	-91%	Limited activity delivered between September and December 2020 while restrictions allowed, with most sessions taking place in sports centres (therefore not counted within this figure).

Attendance Indicators		Actual 2019-20 (Apr-Mar)	Actual 2020-21 (Apr-Mar)	+/-	%	Comments
Golf Rounds Caird 9 Hole		5,965	13,179	+7,214	+121%	Attendances have more than doubled in 2020, with the course only opened for 8 months out of 12.
Golf Rounds Caird 18 Hole		21,150	24,484	+3,334	+16%	Same as 9-Hole course, despite only 8 months of play, attendances have increased significantly compared to 2019/20.
Golf Members		1,192	1,077	-115	-9.65%	Memberships for the 18-Hole course have been frozen from the beginning of March. During 2020 memberships peaked at 812 for the 18-Hole course.
Leisure Active Members		4,842	4,333	-509	-10.5%	Limited services between mid-September and December only.
Wildlife Centre		73,757	32,172	-41,585	-56%	Limited opening but animals still required the same care and attention by staff throughout the year.
Active Schools Academic Year		Actual 2019-20	Actual 2020-21	+/-	%	Comments
Active Schools		229,424	93,993	-135,431	-59%	Limited provision due to Covid restrictions for physical activity and sport

Performance Highlights	
During COVID	<ul style="list-style-type: none"> Moved towards cashless transactions at our venues and a 'digital first' approach to marketing and promoting our services. Assisted and supported Dundee City Council with the transfer of the Lynch Sports Centre to Street Soccer. Continued the successful ParkLives programme that provides group exercise opportunities in the City's greenspaces, this is subject to government guidance. Active Schools created online activities and challenges that young people and families can take part in. Introduced online leisure and sport activities for 0-5s including videos, ideas and activities to do at home with little ones free of charge Leisure Active gym instructors shared home workout ideas and streamed live classes on our social media channels free of charge. The recorded videos remain free to access on our social media channels.
Lochee Swim & Leisure Centre	<p>All facilities at Lochee closed from 18th March to 31st August 2020 and from 24th December 2020 to 26th April 2021 (5 out of 12 months total closure). Pool opened later than Fitness Studio on the 26th October 2020 following necessary maintenance.</p> <p>Out-with closure periods, restricted Pool and Fitness studio 1hr bookable sessions have been made available. Sauna & steam room remains unavailable, programmed classes have been relocated and tuition remains unscheduled.</p>
Active City – Active Schools	<p>On-line Class Visits</p> <p>From January, Active Schools provided online virtual support. Some schools asked for support for online activities such as live sessions or pre-recorded activities; physical activity drills/competitions and challenges. Each week the team would connect with classes and set them different physical activity challenges.</p> <p>We supported weekly pre-recorded Fun in Athletics drills, which is a programme that would have been running during this time had we been in school. The weekly video was posted for pupils to use through MS Teams channels or Google classrooms. Each week pupils were asked to complete the activities and add their score to the weekly leader board to create some form of competition for the pupils to get involved in. The Fun In Athletics programme also worked in hand with the sportshall athletics pentathlon at home activities that they sent out during lockdown.</p>

Performance Highlights

Daily Mile

The Active Schools team has been encouraging schools to do the Daily Mile in their playground since the schools returned in August. This is an activity schools can do easily with no equipment required. This worked especially well with P6 & P7 pupils as the team organised the Road Relay citywide virtual competition.

The team has engaged with the newly appointed Daily Mile Development Officer for Scotland and are planning to encourage all schools to connect more with The Daily Mile and all their projects to get children more active.

This term we have been offering schools the resources to do the Tour of Britain and Desk to Daily Mile projects alongside other projects from The Daily Mile initiative itself. All information can be found on our website.

Walk & Talk

Active Schools has been challenging our teenagers (and adults) to spend the month of February 'Walking and Talking' to promote the mental health benefits.

Back Supporting Schools

Activities in school have taken shape through playground games, resilience activities, leadership sessions and the daily mile programme.

Staff have been very friendly and have been ensuring that Active Schools staff have felt comfortable coming back into school, following protocols and hygiene measures.

Strava Challenge

In lieu of holding our usual Cross-Country Championships this year, we looked at holding a virtual competition instead. Using the activity tracking App, Strava, we challenged primary and secondary aged pupils to run a modified cross-country route in Baxter Park or to run one mile anywhere over a one-month time period. Pupils then had to upload their efforts to the Dundee Active Schools 'club' on Strava so we could see the results and chart the fastest times.

There were some very impressive times recorded for the one-mile challenge and some great efforts around the tough undulating cross country route. The fastest boy and girl in both challenges will receive a Fitbit fitness tracker watch.

Weekly Active Schools Video Challenges

The Active school team connected with pupils through a series of videos sent out each week to encourage the children and young people to achieve one hour of daily physical activity each day. This was done through the Coordinators creating a short 1 minute 30 second video each week, which was uploaded to YouTube and sent out to all primary schools for use in school, hubs and to compliment home learning. Challenges included daily running, walking, cycling, yoga activities which, if achieved each day, would allow participants to achieve one hour of activity each day.

NHS Programme


Best Foot Forward (BFF) is the name we are using for our newly developed family lifestyle weight management programme. It is a targeted programme, targeting the areas where there is greatest overweight and obesity. The overall aim is to change behaviours across the whole family in order to reduce the risk of overweight and obesity. It is important to note here that the emphasis is not on losing weight (although a long-term outcome of the programme is to help people work towards attaining a healthy weight), but on developing behaviours that will improve the health of the whole family. This programme is currently in the hands of two clusters in Dundee, piloting discussions as to how this will look when we are allowed to work face to face with both partners and parents in school. Pupils have been identified in school, and discussions with the FDW have been positive with clear visions of simple benefits to be had for both parents and pupils.

Performance Highlights	
	<p>Sports Leadership Academy – Make It Happen</p> <p>Dundee Sports Leadership Academy was successful in running two separate courses through Basketball Scotland for a Make It Happen course. The most recent of them being on Tuesday 16th February (10am to 1pm). At this course we had 12 signed up with 9 attending and passing (75%). There were good numbers for both community and school club involvement, and we hope to follow this up with opportunities when able to do so.</p> <p>With the difficulties surrounding online engagement we are pleased with our attendance. We are hopeful to have further discussions in June for the SLA to run slightly later this year, in October, with the hope of face-to-face involvement.</p> <p>Orienteering</p> <p>In partnership with Scottish Orienteering we have created courses across the whole of Dundee for people of all ages and abilities to access.</p> <p>We have been part of a team that has digitally mapped out courses and physically trialled them before uploading them to an app for all to use. We have worked hard to ensure our maps and clues sheets are accurate and clear with instructions and are now housed on our new Active Schools website. The majority of our courses are post box challenges which provide local routes in urban places encouraging many to get out and get active. We have also included maps of differing difficulties for many of our parks and city centre area. At present we have 27 maps available, with a plan to create more.</p> <p>We also have our tutor course organised for May, which will ensure we can train and provide CLPL opportunities to team members, students/young people and teachers alike.</p> <p>We are also currently waiting for mapping in clusters of the city, for school grounds and local parks. We will then engage schools to use resources on their school grounds. We also have volunteers from Scottish Orienteering available to support a summer holiday programme in some capacity.</p> <p>Abertay/Student Programme</p> <p>This programme is currently coming to an end of a 6-week placement with students from Abertay University. 74 students from sports courses from Abertay University have undertaken (a first) online 6-week placement to create physical activity resources for primary schools across Dundee. Coordinators have met weekly with the students following a programme of tasks to be completed to support students in completing resources for our online content on our website and for in class physical activity ideas for teachers and staff.</p> <p>This has been a new and challenging experience for both students and Coordinators. However, all have successfully engaged in the programme and produced some amazing exemplary content.</p>
Active City – Community Sports Hubs	<p>Community Sports Hubs</p> <p>As a result of lockdown being enforced across Scotland again from 26th December, the period January to March has been challenging for Community Sport Hubs due to the restrictions bringing a halt to community sporting activity. However, once again as also demonstrated in 2020, Community Sport Hubs and member clubs have risen to the challenge by engaging with members through online sessions and a variety of step & fitness challenges. Our CSHO has been working hard to support clubs to maintain engagement with participants during this lockdown.</p> <p>A focus area for our CSHO during this period has been the Changing Lives Through Sport and Physical Activity Programme. Our CSHO is part of the Changing Lives Learning Programme with sportscotland and has engaged in weekly sessions aimed at supporting Community Sport Hubs and colleagues to embed a Changing Lives approach through Scottish Sport.</p> <p>The aim of the programme is to equip Sports Officers from across Scotland with knowledge, skills and tools to apply a Changing Lives approach and ultimately support Community Sport Hubs and Sports Clubs develop a mindset to intentionally use sport and</p>

Performance Highlights	
	<p>physical activity to bring about positive change for people and communities. This approach will help clubs to more effectively meet the needs of their communities and use sport to achieve both sporting and social outcomes. Our Community Sports Hub Officer has led a workshop with the Active Schools team to share learning from the Changing Lives Programme to date. Dundee North West Community Sports Hub has also started the Changing Lives Direct Club Support Programme where an action plan will be collated in line with the Changing Lives approach.</p> <p>In March our Community Sports Hub Officer worked with Kanzen Karate to welcome them to join Caird Park Community Sport Hub. This adds to the diversity of sports within the Hub, brings additional knowledge and experience to the Hub and brings additional opportunities for collaboration across different sports.</p>
Active City – DISC	<p>Re-opened the facility on Monday 31st August and saw a positive uptake in attendance at the group exercise programme with additional sessions being delivered, and also a higher attendance uptake due to most classes being held in the large sports hall.</p> <p>Morgan Academy pupils have returned to both outdoor and indoor non-contact physical education lessons.</p> <p>There was a positive return of external Dance sessions since September and also indoor football juvenile sessions between October and December. Outdoor 3G pitch bookings were 90% capacity between October and December, with the Government restrictions allowing outdoor play. Unfortunately, the local Hockey clubs decided not to return to the outdoor Hockey pitch during this period.</p> <p>Local charity Dundee United Community Trust were able to deliver two School Holiday Summer & October holiday programmes at DISC utilising our Outdoor 3G pitch. Both camps were well attended and allowed participants to enjoy a week of football.</p>
Active City – Douglas Sports Centre	<p>Since reopening of facilities on Monday 31st August there has been a positive uptake in attendance at both the fitness suite booking sessions and the group exercise programme.</p> <p>Indoor juvenile football sessions were proving very popular October to December as one of the few groups who could participate indoor in team sports. Some internal & external Dance sessions had also been able to resume in the Sports Hall.</p>
Active City – Golf	<p>Demand for golf remains at a very high level since re-opening in March, with a 75% increase compared to March 2019 (closed midway through March 2020, therefore this is not comparable).</p> <p>During 2020 the demand for golf was such that we introduced booking limits for all 18-Hole members (3 per week). We have taken the decision to freeze membership intake in March 2021, which allows us to assess the situation. We will allow a limited intake of members as soon as this becomes viable.</p> <p>The 9-hole course use more than doubled (121%) compared to the previous year despite only being open for 8 of the 12 months.</p> <p>Memberships for 9-Hole have remained available throughout and we now have over 400 9-Hole members.</p>
Active City – Lynch Sports Centre	<p>Lynch remained closed due to Covid restrictions. The innovative asset transfer was concluded by lease of the Lynch Centre to Street Soccer who will combine sport and fitness with helping people struggling with a range of issues such as homelessness, poor mental health and addiction.</p>
Active City – Menzieshill Community Hub	<p>After reopening of facilities on Monday 31st August we saw a positive uptake in attendance at Adult Fitness sessions in Menzieshill Community Hub.</p> <p>There were also regular casual badminton & table tennis bookings through a special promotion offered to the public for evening and weekend use.</p>
Active City – School Community Facilities	<p>N/A – Schools have remained closed for community usage since March 2020. Lengthy discussions took place between LACD and Education to discuss the reopening for August to December, but it was decided not to after updated Government restrictions.</p>

Performance Highlights	
Active Living – Ancrum Outdoor Learning Centre	Ancrum returned to full school contract and Active Travel Project delivery from Monday 14 th September until 24 th December 2020. We were extremely busy with so much demand for our services by schools with all Covid related risk assessment adaptations made. During this period, we managed to fulfil our contractual obligations with additional sessions to schools for the Scottish Attainment Challenge funds of £12k which we were unable to deliver from April to June 2020. During October holidays we ran a local programme to remain within parameters of restriction in place which saw a really good uptake from new customers within Dundee area. In addition to this we ran our usual beginner ski blocks which were fully booked in that period and a few private group activity bookings for families. I am very confident that despite the lockdowns due to the pandemic, Ancrum will always bounce back with great demand for our services.
Active Living – Camperdown Wildlife Centre	Centre only opened to the public from August until December 24 th due to Covid restrictions. All Keeper staff retained throughout the year to ensure animal welfare.
Active Living – Dundee Ice Arena	Dundee Ice Arena only opened to the public from August until December 24 th due to Covid restrictions. Attendance numbers during this period were limited following industry guidance. The only activity during the closure period was Elite Figure Skater training, in line with Sport Scotland guidance. Minimal staff presence for maintenance and building security.
Active Living – Olympia	Whole facility closed from 18 th March to 31 st August 2020 and from 24 th December 2020 to 26 th April 2021 (5 out of 12 months total closure). Between closures the Competition Pool was reopened for lane swimming, club training, Aquafit and Learn To Swim. Fitness Studio reopened for individual training. Attendances are down 92.17% for the equivalent activities on offer last year.
Business Improvement – Aquatic Development	The Learn to Swim programme at Olympia returned November to December with capacity reduced to half to accommodate industry guidance and facility access capabilities. Prior to attending participants, we emailed a 'Welcome Back to the Water' video. The video provided parents with reassurance on social distancing and hygiene measures in place. A virtual building tour highlighted changes made to access and also what was expected of participants and parents when attending. A leaflet was also produced and emailed to those attending to highlight access, changing area and changes to teaching methods. Feedback from those who are attending is very good and, as we would expect, those still waiting to resume their lessons are frustrated and can't wait to get back.
Business Improvement – Development (Health & Wellbeing)	The Health and Wellbeing programmes and team members mainly only returned from September until December in line with restrictions and closure of facilities. Examples of success were particularly evident with ParkLives, Urban Moves and Steps to Health. Exercise referral could not return in a group setting and many logistical issues existed around booking and access for many participants of Health & Well-Being programmes. Ready Steady Go was not able to fully return with issues around equipment sharing and groups of parents. Some success is noted around virtual sessions. In particular for exercise referral through Active for Life and Move More. Street Soccer provided support to participants of the programme throughout the pandemic in line with restrictions.

Performance Highlights	
Business Improvement – Leisure Active Membership	<p>Leisure active memberships were frozen between the months of March and mid-September due to the national lockdown. Leisure active continued to offer free group exercise to its members through lockdown live on Facebook.</p> <p>From mid-September limited services resumed and we were able to successfully reinstate many members, whilst other stayed frozen. Most of the memberships staying frozen did so due to a service or facility not being available.</p> <p>Across Scotland membership numbers were reported at being anything between 30% and 50% down; a trend consistent with the industry as a whole. Leisure active successfully reinstated 70% of adult members. Children services were largely unavailable.</p> <p>All memberships were placed on frozen for a second time for the second lockdown from Christmas eve. We were successful in re-purposing many areas, including Activity rooms and sports halls to help ensure our offering remained competitive and appealing despite the restrictions placed on the industry.</p> <p>In November, Scotland moved into level 3 which resulted in group exercise being stopped, group ex accounts for approximately 30% of Leisure active usage. In particular we had great results from delivering group exercise in the larger sports halls. Increased capacity allowed more members to attend classes at high demand times whilst also massively reducing our instructor costs. Participation in group exercise continue to grow in popularity and the limited offering of this type at budget operators presents a commercial opportunity.</p>
Business Improvement – Training	<p>Lifeguard training and National Pool Lifeguard Qualification requalification resumed after the first lockdown at the start of September. This was a big task due to the restrictions and controls put in place to reduce the spread of Covid. Numbers had to be reduced to 6 per course due to the space and the fact that candidates had to have a manikin each for the duration of the course. Costs have increased due to the need to replace manikin lungs after every course and demand is higher for first aid renewals due to qualifications expiring over the period of both lock downs.</p> <p>First aid courses resumed again after the second lock down at the end of April (still at 6 candidates per course), but demand is still high within DCC.</p> <p>Until restrictions are eased to a point where numbers in one course can increase, it is unlikely that any first aid waiting lists will reduce anytime soon.</p>
Performance Sport McTaggart Regional Gymnastics Centre	<p>The Centre remained closed for the full year.</p>
Performance Sport Regional Performance Centre Dundee	<p>In line with Scottish Government restrictions, the Centre remained closed for the first half of the year. However, between the end of August and the end December the RPC welcomed back a number of key clubs, including Dundee FC, Dundee Hawkhill Harriers, Dundee Rugby, Abertay University clubs, Monifieth Triathlon Club, Peterhead FC and several junior football clubs, as well as the LACD sports development programmes and sportscotland medical and strength conditioning programmes. Unfortunately, the Country was placed back in lockdown for the final quarter of the year. However, due to Scottish Government exemptions which allowed professional football teams to continue training, the Regional Performance Centre remained partially open to allow the first teams for both Dundee and Dundee United Football Clubs to continue training on the pitches during this period.</p>

	<p>Fair Work and Enterprise: L&CD Contribute to</p> <ul style="list-style-type: none"> • raising regional productivity • closing the jobs gap • reduce unemployment
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CULTURAL SERVICES

Successful delivery of the Visual Artists and Craft Makers Awards and Musicians Awards schemes 2020/21 in which the entire budget for grants was distributed in grants to visual artists and craft makers, supporting local practitioners at a particularly challenging time due to COVID restrictions.

LEISURE AND SPORT SERVICES

Active City – Active Schools / Community Sport Hubs

Active Schools has secured funding for a new Cashback Community Rugby post. The post will go to advert soon, providing a new job opportunity in the area. The programme will deliver on key outcomes for Cashback in the communities.

Our Community Sport Hub Officer (CHSO) has also been successful with a funding application to the NHS Community Innovation Fund. The funding awarded will enable LACD to recruit a Community Sport Hub Modern Apprentice who will work under the supervision of the CSO to support the recovery of, and future development of, Community Sport Hubs in Dundee. This is a fantastic opportunity for a young person aged between 16 & 19 years old and we will now be proceeding with the recruitment process.

Business Improvement – Sports Development


A Volunteer Development Programme was given the go-ahead from management in December with the Sports Development team looking to recruit volunteers across our target sports with the aim of investing in their development to improve their employability skills and ultimately become paid coaches for LACD. It is hoped this programme will be progressed in 2020/21.

14 Grove Academy pupils were supported through their SFA 1.1 qualification by the Football Development Officer who provided support during school time.

LIBRARY AND INFORMATION SERVICES

Lockdown for much of the year and Covid restrictions being in place for the months libraries were open had a severe impact on the support offered to job seekers. We were unable to use volunteers during this time and the number of PCs available also had to be reduced. The impact of Covid on the job market will increase demand on library services as we start to reopen.

Child Disability Payment is to be piloted in Dundee and other areas before its nationwide launch in the autumn, and Social Security Scotland are hoping to use Central Library for face to face appointments

	<p>Children and Families: L&CD contribute to</p> <ul style="list-style-type: none"> • improve early years' outcomes • close the attainment gap • improve physical, mental and emotional health for children and young people • Improve health and wellbeing outcomes for children and young people who experience inequalities • increase safety and protection of young people
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CULTURAL SERVICES

The McManus: Dundee's Art Gallery & Museum delivered an ambitious six-month remote learning and engagement project to help combat isolation heightened by the current COVID-19 pandemic.

'Reconnect' enabled the museum to continue to provide valuable cultural engagements, resources and experiences for community groups with long term health conditions and families groups.

An integrated team of museum educators, curators, cultural partners and freelance artists supported those most in need. Participant groups involved are from Alzheimer Scotland, Home-Start Dundee and Tayside Healthcare Arts Trust. The project has been made possible thanks to ArtFund support and additional funding from Tayside Healthcare Arts Trust.

All project activities are designed to spark imagination and support shared remote learning experiences, utilising the museum's new temporary exhibitions 'Time and Tide Transformation of the Tay' and 'A Love Letter to Dundee' Joseph McKenzie Photographs 1964 – 1987 as creative catalysts throughout. Both exhibitions narrate Dundee's stories through film, photography, audio, objects and artworks from across the city's collections and celebrate the influence the River Tay has had and still has on our city.

Activities include digital reminiscence sessions and tutor led zoom sessions to develop skills in photography. A wide range of family friendly digital activities, free art kits, artist-led art activities as well as specially choreographed museum themed online dance sessions. Participants will also have a wide range of opportunities to share their own stories and co-produce final project artworks and publications.

"Many people in our city are currently facing poverty and hardship. It's a crucial time for cultural venues to reach out and provide creative engagement with groups. Equalities and inclusion are central to the museum's audience engagement and at this time in particular, we want to activate positive mental health and wellbeing.

Estelle Coulthard, Young Parents Co-ordinator from Homestart Dundee, said: "Covid-19 has caused enormous negative impacts on the mental and physical health and wellbeing for families. Many families are extremely worried about their income and do not have the means to purchase art materials or feel creative enough to provide their children with a creative activity at home. This partnership will benefit our groups massively, allowing them to connect to positive experiences, cultural access and free enjoyable creative activity or similar."

Nicola Lorimer, Locality Leader at Alzheimer Scotland, said: "These groups will be invaluable for many of the people we support and linking up with the McManus will be beneficial to people with dementia and their carers by building positive relationships and improving their health and wellbeing in these difficult times."

Chris Kelly, Projects Coordinator for Tayside Healthcare Arts Trust said: "We are excited to be collaborating with The McManus for the first time and it is particularly valuable for us to be sharing resources at this difficult time. Our participants are finding this second lockdown even more difficult and the weekly creative challenges provide a positive focus and exchange for everyone."

LEISURE AND SPORT SERVICES

Active City – Active Schools

The Active Schools team has been supporting children's' physical and mental health through a range of interventions. We have created a website to support teachers, pupils and parents keep active in school and at home. Each week the team has been engaging with pupils in different ways, such as online meetings, online Strava challenges, Orienteering post box challenge and many more.

As well as online interventions, we have been in schools delivering sports and PA with a large number of school classes.

Active City – Sports Centres & School Facilities

Weekly children's activity sessions held at Douglas Sports Centre & Menzieshill Community Hub for Little Gym Time, Baby Gym and Twisting Tots are delivered to support cognitive skills and regular activity.

Weekly NHS Rebound therapy sessions are delivered in Menzieshill Community Hub utilising trampolines as a way of supporting rehabilitation for young people and adults with physical disabilities.

The school facilities operation provides a range of quality school sports facilities, fitness suites and exercises classes as well as swimming pools and learn to swim programmes, supporting the citizens of Dundee to live active healthy lifestyles.

Business Improvement – Sports Development

Diversionsary – The Football Development Officer delivered a Freekickz programme at Craigie and North East Campus from September to December 2020 in partnership with DCC Youth teams reaching out to 12-16-year olds. These young people are mainly targeted through the youth work team who link to community safety meetings to identify areas with high levels of anti-social behaviour and signpost the youths to this provision. LACD coaches simply deliver on the football activity and pathways for the young people and youth workers attend weekly to engage with them to support them out with our provision

84 netball players were selected for the Dundee Pathways / U13 / U15 / U17 netball squads in 2019/20. Players were provided with weekly training and, when restrictions allow, opportunities to compete in Netball Scotland competition, Perth Junior Netball League and the Netball Dundee League.

144 football players have been selected for the new Dundee Football Performance Academy for 2021/22. Players are coached on a weekly basis by highly qualified coaches and additional match play and strength & conditioning sessions will be included in the programme.

Football camps were run in the October holidays and in-service day football camps also took place in partnership with Dundee United Community Trust offering local children the opportunity to get active and develop new friendships.

LIBRARY AND INFORMATION SERVICES

For Book Week Scotland 2020 – The Future, the programme was changed to a digital model and we joined with the Schools Library Service and The Friends of the Wighton to provide author events. Every day during the week Dundee Libraries shared a short film from authors and illustrators on our social media channels. Taking part were authors Michelle Sloan, Gill Arbutnott and Dave Cousins, writer and Poet Jenny Lindsay and illustrator Tom Foster who all talked about their favourite things.

The Children's Centre encouraged children and families to Jump into the Future and make and fill in their own time capsule. Staff presented ideas during a design session on Dundee Libraries Facebook page and free craft kits were available from the Central Library anytime during the week.

Free copies of the Future book, which includes real life stories from people around the country, were available from libraries across the city and delivered to At home customers during Book Week Scotland.

There were 966 video views, 560 for time capsule craft activity, 406 for authors' favourite things. Virtual BookBug sessions, including a festive session were filmed by library staff and made available via YouTube and through the library Facebook account.

**Health, Care and Wellbeing:**

L&CD contribute to

- reduce obesity
 - reduce substance misuse
- improve mental health and wellbeing

CULTURAL SERVICES

The significant contribution of the Caird Hall becoming the Mass Vaccination Centre for the city has been recognised. Caird Hall staff have responded and adapted to change the concert and conference venue into a facility that supports the NHS effort to vaccinated the population. This has seen seven day opening and will continue to the middle of October 2021.

LEISURE AND SPORT SERVICES**Active City – Active Schools**

Active Schools has in the past year been working closely with the NHS to develop a programme aimed at the changing lives agenda. The programme that has been developed will be known as "Best Foot Forward" the programme is a 9-week programme aimed at families to improve healthy lifestyle habits, which will include food habits including portion size and the eat well plate, screen time habits and physical activity goals. The project will incorporate information and physical activity in each session.

The programme itself has three tiers:

Tier 1 – A whole class approach, which will see students trained to deliver an activity to a whole class in the P1-3 age bracket.

Tier 2 – This will see Active school and NHS staff deliver face to face sessions to groups of families, in consultation with the school, in order to target families looking to be involved in the intervention.

Tier 3 – This will see families already in the programme (through referrals) partnered with Coordinators who will arrange weekly meetings with the parents to help and provide advice on physical activity opportunities and goals.

Active City – Golf

Golf is a lifelong sport from pre-school to old age, leading to long term benefits from taking up the sport. Its therefore pleasing to note a significant increase in golf at Carid Park during the Covid Pandemic. Despite only being open 8 out of the 12 months attendances at the 9-hole course more than doubled (121%) and rose by 16% on the 18-hole course

Active City – Sports Centres & School Facilities

Street Soccer Scotland now taken on the lease of the premises at Lynch Sports Centre vacated by Leisure & Sport. The offices will be renovated into a drop-in centre and will host future education and welfare tutorials as well as football drop in sessions will be delivered on the Sports Halls.

LIBRARY AND INFORMATION SERVICES

Contributed local history content and pictures to Helping Older People Engage's activity magazines in July, August and December, including quizzes and sites to look out for on local walks.

**Community Safety and Justice:**

L&CD contribute to

- reduce levels of crime
 - reduce levels of domestic abuse
 - reduce levels of re-offending
 - reduce risk to life, property and fire
 - Improve road safety
- reduce levels of antisocial behaviour

LEISURE AND SPORT SERVICES**Sports Development**

Diversionsary – The Football Development Officer delivered Freekickz programmes at Craigie and North East Campus from September to December 2020 in partnership with DCC Youth teams reaching out to 12-16yr olds. These young people are mainly targeted through the youth work team who link to community safety meetings to identify areas with high levels of anti-social behaviour and signpost the youths to this provision. LACD coaches simply deliver on the football activity and pathways for the young people and youth workers attend weekly to engage with them to support them out with our provision.

LIBRARY AND INFORMATION SERVICES

Promoted Keep Safe Awareness Day on 4th March. Keep safe is a partnership between I am Me Scotland and Police Scotland, and all Dundee Libraries remain Keep Safe spaces for anyone to use if they feel vulnerable or scared.

**Building Stronger Communities:**

L&CD contribute to

- improve quality of neighbourhoods
 - increase empowerment of local people
 - improve housing quality, choice and affordability
 - improve access to healthy green and open spaces
- improve transport connections to communities

CULTURAL SERVICES

All of our museum venues contribute positively to the quality of the neighbourhoods in which they are located, and are key to engendering a sense of community pride and belonging. Both Time and tide and A Love Letter to Dundee focus on Dundee's built and natural environment – historic and contemporary.

LEISURE AND SPORT SERVICES**Active City – Community Sport Hubs**

Community Sport Hubs (CHS) play a key role at the heart of communities in Dundee, achieving both sporting and social outcomes. Each Community Sport Hub is managed by a network of local volunteers with the Community Sport Hub Officer providing excellent ongoing advice and support to Community Sport Hubs's to enable them to make an impact in their chosen priority areas.

The pandemic has had a huge impact on Community Sport Hubs with restrictions putting a stop to sporting activity. However, the strong, hardworking and committed network of volunteers in Dundee has seen many sports clubs continue to provide activities to keep individuals active at home and respond to wider community need.

Fairfield CSH and Dundee North West CSH have both operated food larders, while Forthill CSH issued activity workbooks to support parents with home-schooling.

Ongoing learning for our CSHO, in regards to the Changing Lives Through Sport Approach, will support CSH's to use sport to overcome social issues in communities. There has also been ongoing support to CSH's in relation to facility development, funding and maintaining member engagement.

LIBRARY AND INFORMATION SERVICES

Connecting Scotland is a Scottish Government initiative being managed by the Scottish Council for Voluntary Organisations aimed at providing digital training, devices and internet access for those in need. In November we successfully applied for 20 iPads supplied with Mi-Fi Units supplying 12 months of free internet access. Working in partnership with Dundee City Council's Children and Families service, these were distributed to families with young children without internet access or devices in early January. Trained library staff will then provide online training and direct support where possible to these families and encourage use of library resources.

Local History held a Facebook Live event with James Robertson on 19 August funded by Scottish Book Trust. The event was "live only" and there were 340 watches and 118 comments which far exceeded the audience that could be accommodated within the library.

4 story videos for Dundee's West End Christmas Fortnight in December, a live digital story event with Being Human Festival in November and a digital workshop on local history research with a group of artists for Creative Dundee in September.