

REPORT TO: HOUSING COMMITTEE – 8 JUNE 2015

REPORT ON: CARETAKER SERVICES REVIEW

REPORT BY: DIRECTOR OF HOUSING

REPORT NO: 209-2015

1 PURPOSE OF REPORT

- 1.1 The report seeks approval to consult with relevant stakeholders on the review of the caretaker services provide by the Council's Housing Department.

2 RECOMMENDATION

- 2.1 It is recommended that Committee approve consultation with relevant stakeholders on the review of caretaker services.

3 FINANCIAL IMPLICATIONS

- 3.1 None.

4 BACKGROUND

- 4.1 The Policy and Resources Committee on 8 June 2015 will be asked to create a single Safety and Alarm Centre at West Housing Office with a scheduled opening of May 2016. Report No 204-2015 refers.
- 4.2 Housing currently has 11 multi storey blocks located at Dallfield Court, Dudhope Court and in Lochee with 81 cameras installed. There are varying levels of security and caretaker cover across the multi storeys.
- 4.3 The establishment of a single Safety and Alarm Centre would present the opportunity to enhance the security and safety for tenants living in the multi storeys with the potential to provide 24 hour monitoring and response services.
- 4.4 Therefore in order to ensure that Housing can best use the new Safety and Alarm Centre and deploy caretaker resources to enhance services to tenants and provide best value the Housing Department seeks approval to commence consultation with relevant stakeholders including tenants, the Dundee Federation of Tenants Associations, caretaker staff and Trades Unions on a review of the caretaker services. The timescale for the review would fit with the anticipated creation of the Safety and Alarm Centre in May 2016.
- 4.5 Following on from the consultation a report will be prepared for Housing Committee on any proposed changes to the caretaker services.

5 POLICY IMPLICATIONS

- 5.1 This Report has been screened for any policy implications in respect of Sustainability, Strategic Environmental Assessment, Anti-Poverty, Equality Impact Assessment and Risk Management.

There are no major issues.

6 CONSULTATIONS

- 6.1 The Chief Executive, the Director of Corporate Services and Head of Democratic and Legal Services have been consulted and are in agreement with the contents of this report.

7 BACKGROUND PAPERS

- 7.1 None.

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Director of Housing

GB/EH

27 May 2015

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