

REPORT TO: DUNDEE CITY COUNCIL COMMUNITY SCRUTINY COMMITTEE

REPORT NUMBER – 196-2024

26th June 2024

Report by Area Commander Derek Heaton, Local Senior Officer,  
Scottish Fire and Rescue Service

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**SUBJECT: FIRE AND RESCUE QUARTERLY PERFORMANCE REPORT**  
**1<sup>st</sup> January TO 31<sup>st</sup> March 2024**

**Abstract**

The Report contains performance information relating to the fourth quarter (January - March) of 2023-2024 on the performance of the Scottish Fire and Rescue Service in support of Member scrutiny of local service delivery.

**1 PURPOSE OF THE REPORT**

To provide information for the Committee regarding the performance of the Scottish Fire and Rescue Service against the priorities, outcomes and performance measures detailed within the Local Fire and Rescue Plan for Dundee 2020–2023, to facilitate local scrutiny.

**2 RECOMMENDATIONS**

It is recommended that members:

Note, scrutinise and question the content of this report.

**3 FINANCIAL IMPLICATIONS**

None.

**4 BACKGROUND**

4.1 The Local Fire and Rescue Plan for Dundee 2020-2023 was approved by the Community Safety and Public Protection Committee on 16 November 2020. In support of delivering the priorities in this plan, twelve headline indicators are utilised as performance measures and form the basis of quarterly monitoring reports.

4.2 The priorities and outcomes contained within the Local Fire and Rescue Plan reflect 'place' and the contribution of the Scottish Fire and Rescue Service to the City Plan for Dundee 2017-2026.

4.3 In summary the following priorities are detailed within the plan:

- Priority 1 – Improving Fire Safety in the Home
- Priority 2 – Improving Fire Safety and Resilience in the Business Community
- Priority 3 – Minimising the Impact of Unintentional Harm
- Priority 4 – Reducing Unwanted Fire Alarm Signals
- Priority 5 – Reducing Deliberate Fires
- Priority 6 – Effective Risk Management and Operational Preparedness

4.4 Appendix 1 attached to this report provides a detailed breakdown and analysis of all data collected during the reporting period. In addition, further sections are included to provide Members with an overview of a range of community safety engagement events and partnership working. Furthermore, it highlights any notable incidents and events.

## **5 EQUALITY IMPACT ASSESSMENT**

5.1 Not applicable.

## **6 ENVIRONMENTAL ISSUES**

6.1 There are no environmental issues arising as a consequence of this report.

## **7 SUMMARY**

7.1 The attached report updates members regarding significant community safety engagement activities and gives context to the performance of the Scottish Fire and Rescue Service in the Dundee area against headline indicators and performance measures.

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# QUARTERLY MONITORING REPORT

*Covering the activities and performance in support of the Local Fire and Rescue Plan for Dundee 2020-2023*

**Quarter Four: 2023-24**

## **ABOUT THE STATISTICS IN THIS REPORT**

The activity totals and other statistics quoted in this report are provisional in nature and subject to change as a result of ongoing quality assurance and review.

Because all statistics quoted are provisional there may be differences in the period totals quoted in our reports after original publication which result from revisions or additions to the data on our systems.

From 2015-16 onwards responsibility for the publication of end-year statistical data transferred from the Scottish Government to the SFRS. This change of responsibility does not change the status of the figures quoted in this and other SFRS reports reported to the Committee.

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## INTRODUCTION

This is the quarter four (Q4) monitoring report for 2023/24, covering the SFRS's performance and activities in support of the six priorities in the Local Fire and Rescue Plan for Dundee 2020-2023, namely:

- Priority 1 - Improving fire safety in the home
- Priority 2 - Improving fire safety and resilience in the business community
- Priority 3 - Minimising the impact of unintentional harm
- Priority 4 - Reducing unwanted fire alarm signals
- Priority 5 - Reducing deliberate fires
- Priority 6 - Effective risk management and operational preparedness













As well as supporting the six priorities in the Local Fire and Rescue Plan for Dundee, this monitoring report shows how SFRS activities and performance contribute to the wider priorities of the Dundee Partnership as set out in the City Plan for Dundee 2017-2026.

The figures in this report are provisional, to provide the Committee with the SFRS's direction of travel in the Dundee area, in terms of performance against headline indicators and targets. Most figures will not change; however, members should note that there may be some small variations for some indicators when the final confirmed figures are published by the SFRS.




The Community Safety and Public Protection Committee agreed the new Local Fire and Rescue Plan for Dundee 2020-2023 on 16 November 2020. In support of delivering the priorities in this plan, 12 headline indicators and targets have been set and form the basis of this quarterly monitoring report.

## PERFORMANCE SUMMARY

The table below provides a summary of 2023/24 Q4 activity and year to date (YTD) performance against headline indicators and annual targets. It aims to provide at a glance, our direction of travel during the current reporting year.

<p><b>HI 1</b> <b>Accidental Dwelling Fires (ADF)</b></p>  <p><b>Q4 – 26 Incidents</b> <b>YTD – 137 incidents</b> <b>Annual Target – below 175</b></p>	<p><b>HI 2</b> <b>ADF Fatal Casualties</b></p>  <p><b>Q4 – 0</b> <b>YTD – 0</b> <b>Annual Target – 0</b></p>	<p><b>HI 3</b> <b>ADF Non-Fatal Casualties</b></p>  <p><b>Q4 – 4</b> <b>YTD – 12</b> <b>Annual Target – below 30</b></p>
<p><b>HI 4</b> <b>Non-Domestic Building Fires</b></p>  <p><b>Q4 – 12 Incidents</b> <b>YTD – 34 Incidents</b> <b>Annual Target – below 37</b></p>	<p><b>HI 5</b> <b>Fatal Casualties in Non-Domestic Building Fires</b></p>  <p><b>Q4 – 0</b> <b>YTD – 1</b> <b>Annual Target – 0</b></p>	<p><b>HI 6</b> <b>Non-Fatal Casualties in Non-Domestic Building Fires</b></p>  <p><b>Q4 – 1</b> <b>YTD – 1</b> <b>Annual Target – below 2</b></p>
<p><b>HI 7</b> <b>Road Traffic Collision (RTC) Incidents</b></p>  <p><b>Q4 – 10 Incidents</b> <b>YTD – 40 Incidents</b> <b>Annual Target – below 41</b></p>	<p><b>HI 8</b> <b>Fatal RTC Casualties</b></p>  <p><b>Q4 – 0</b> <b>YTD – 1</b> <b>Annual Target – 0</b></p>	<p><b>HI 9</b> <b>Non-Fatal RTC Casualties</b></p>  <p><b>Q4 - 1</b> <b>YTD - 9</b> <b>Annual Target – below 19</b></p>
<p><b>HI 10</b> <b>Unwanted Fire Alarm Signals</b></p>  <p><b>Q4 – 169 Incidents</b> <b>YTD – 862 Incidents</b> <b>Annual Target – below 1176</b></p>	<p><b>HI 11</b> <b>Deliberate Primary Fires</b></p>  <p><b>Q4 – 22 incidents</b> <b>YTD - 143 Incidents</b> <b>Annual Target – below 63</b></p>	<p><b>HI 12</b> <b>Deliberate Secondary Fires</b></p>  <p><b>Q4 – 86 Incidents</b> <b>YTD - 518 Incidents</b> <b>Annual Target – below 512</b></p>

### Year-to-Date Legend

	Below headline target
	Less than 10% above headline target
	More than 10% above headline target



## PERFORMANCE HIGHLIGHTS

Of the 12 headline indicators and targets, the following summary should be noted for Q4 2023/24:

### **Priority 1 - Improving fire safety in the home**

Accidental dwelling fires continue to follow a downward trend with a drop from last quarter, the same quarter last year and the annual total less than the previous 3 years. Most of these incidents are cooking related and low impact with only 11/137 requiring evacuations of property with 20 incidents requiring firefighting action other than removal from heat. Heat and smoke damage only in 94 of these properties. Zero fatal incidents and 12 non-fatal casualties, this is a significant drop in the yearly total and 3-year trend.

### **Priority 2 - Improving fire safety and resilience in the business community**

Despite the Q4 incidents being above the quarterly trend the incidents total for 23/24 is below the 3-year trend and the total is below the target number. Sadly, there was a fatality earlier this year which was subject to joint investigation and may result in a case conference. There was also one non-fatal casualty in Q4 where crews attended Ninewells hospital, fire crews had limited action as staff had already dealt with the fire.

### **Priority 3 - Minimising the impact of unintentional harm**

RTCs within the city continue to follow the low speed and impact trend with the exception being the incident earlier this year where there was a fatality. In Q4 there were 10 incidents with only one resulting in extrication where a non-fatal casualty was removed to hospital for precautionary checks due to slight injuries. There were no identified trends in locations, times, or occupants of these incidents.

### **Priority 4 - Reducing unwanted fire alarm signals**

A further reduction in UFAS is welcome, SFRS attended 169 incidents in Q4 compared to 348 in Q4 last year. This reduction in disruption through unnecessary blue light journeys has a positive effect on community safety events and training activities. More detail on the property types are highlighted on page 15 of this report.

### **Priority 5 - Reducing deliberate fires**

Both deliberate primary and secondary fires reduced from the last quarter. Deliberate primary fires in buildings and other property also reduced but this has been offset by a rise in vehicle fires within Dundee over the year. This trend means that deliberate primary fires continue to increase over the 3-year average. There has been a significant reduction in deliberate secondary fires with the total being 518 against 692 last year and now within 10% of the target for the first time in 3 years.

### **Priority 6 - Effective risk management and operational preparedness**

Full details of the activities completed within Q4 are detailed on page 18 of this report.

## PRIORITY 1 - IMPROVING FIRE SAFETY IN THE HOME

### HI 1 – Accidental Dwelling Fires (ADF)

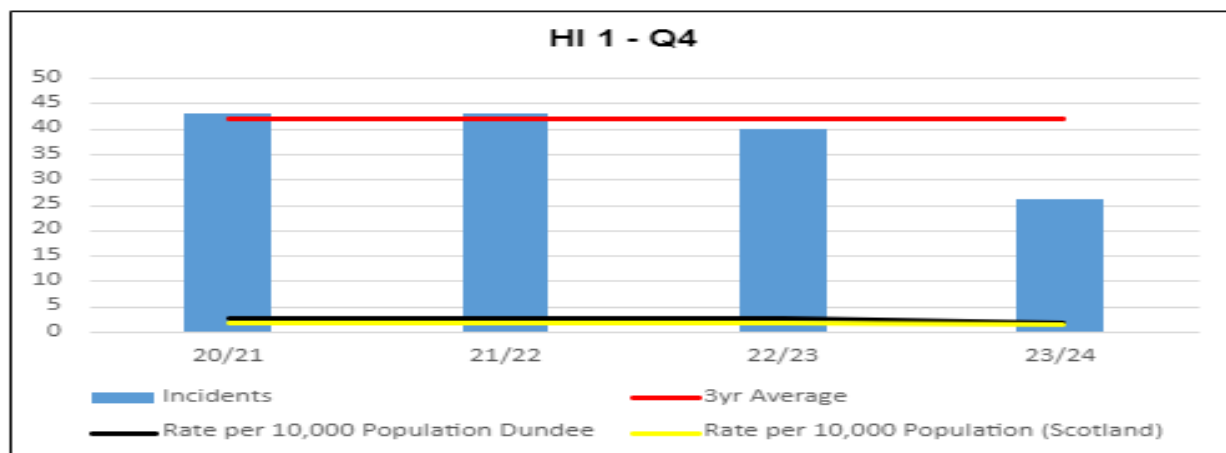


Table 1: Year to Date Performance

	20/21	21/22	22/23	23/24	YTD	Annual Target
HI 1: ADF's	186	158	166	137	Green	Below 175

### HI 2 - ADF Fatal Casualties & HI 3 - ADF Non-Fatal Casualties

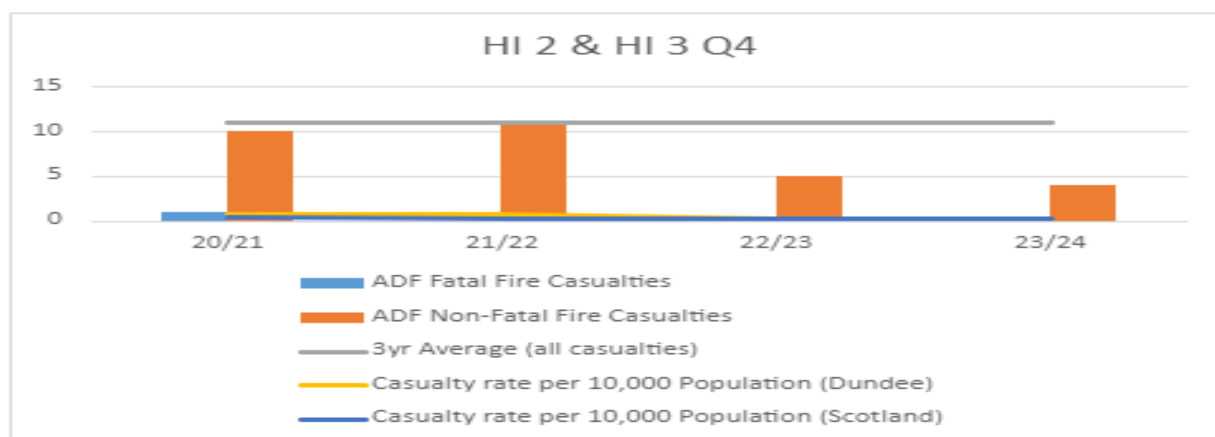


Table 2: Year to Date Performance

	20/21	21/22	22/23	23/24	YTD	Annual Target
HI 2: ADF Fatal Casualties	3	1	2	0	Green	0
HI 3: ADF Non-Fatal Casualties	31	35	21	12	Green	Below 30

## Indicator Description

The largest single type of primary fire in Dundee is accidental fires in the home and their prevention is a key focus of the Service's community safety activity.

### **HI 1 – Accidental Dwelling Fires (ADF)**

As a headline target, the aim is to reduce the rate of ADF's by keeping these incidents below 175, during 2023/24

### **HI 2 – ADF Fatal Casualties**

This indicator concentrates on members of the community for whom fire has been clearly identified as the cause of death, even if they die some-time after the actual fire. Those who die at, or after, the fire but where fire is not identified as the cause of death, are not included within these figures.

As a headline target, the optimum aim is to always strive to have zero ADF Fatal Casualties in Dundee City.

### **HI 3 – ADF Non-Fatal Casualties**

This headline target counts all types of non-fatal fire injury in the home, including precautionary checks.

As a headline target, the aim is to reduce the risk of injury from fire in the home by keeping fire injuries below 30, during 2023/24

## What we aim to Achieve

As well as helping to deliver Priority One: *Improving Fire Safety in the Home*, meeting the headline targets will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Our people will be better educated and skilled within a city renowned for learning and culture;
- Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included;
- People in Dundee will be able to live independently and access support when they need it;
- Our communities will be safe and feel safe.

## Performance Management

Dundee CAT continue to deliver risk recognition inputs and benefits of Home Fire safety Visits (HFSV) referrals to Dundee City Council Social Work, Tenancy & Estates, Social Care Response Service, carers and Housing Associations.

Dundee CAT and operational watches have carried out a total of 384 HFSV in Q4 and 2059 HFSV over the year within Dundee and surrounding areas.

Station	Number of HFSV Q4	Number of HFSV 2023-2024
Balmossie	67	262
Blackness Road	117	455
Kingsway East	116	440
Macalpine Road	84	481
CAT	Included across station areas	421

## PRIORITY 2 – IMPROVING FIRE SAFETY AND RESILIENCE IN THE BUSINESS COMMUNITY

### HI 4 – Non-Domestic Building Fires

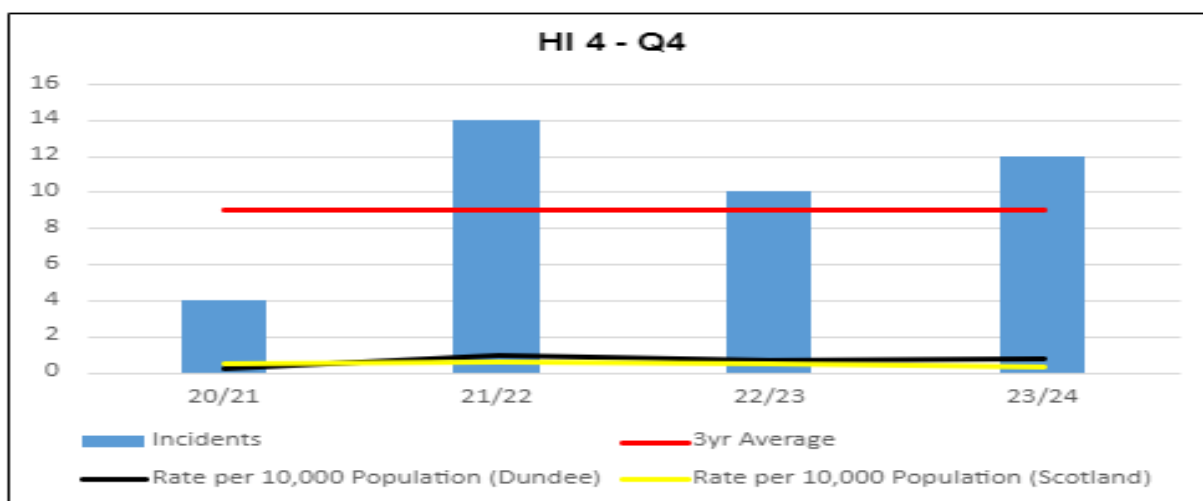


Table 3: Year to Date Performance

	20/21	21/22	22/23	23/24	YTD	Annual Target
HI 4: Non-Domestic Building Fires	35	44	39	34	Green	Below 37

### HI 5 – Fatal Fire Casualties in Non-Domestic Buildings & HI 6 – Non-Fatal Fire Casualties in Non-Domestic Buildings

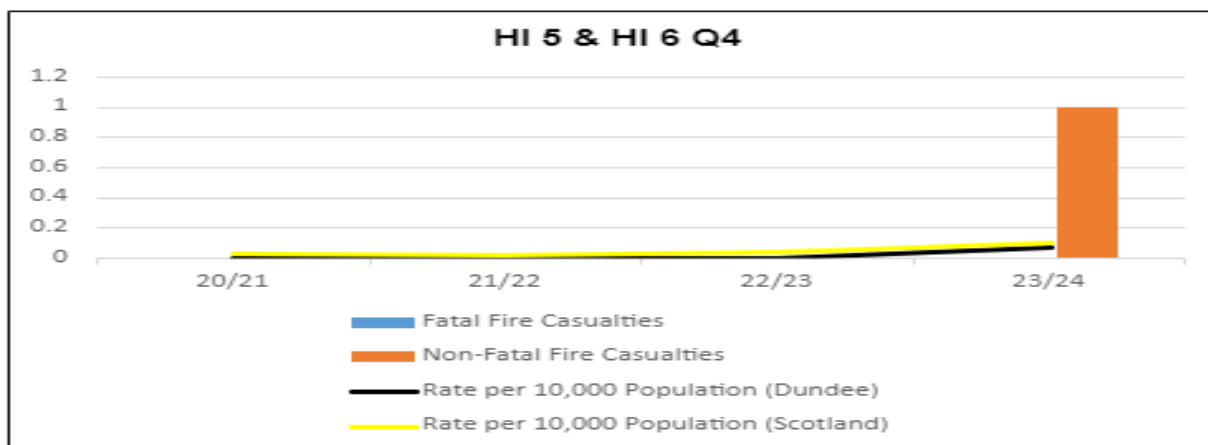


Table 4: Year to Date Performance

	20/21	21/22	22/23	23/24	YTD	Annual Target
HI 5: Fatal Fire Casualties	0	0	0	1	Red	0
HI 6: Non-Fatal Fire Casualties	0	1	1	1	Green	Below 2

## Indicator Description

These headline indicators and targets cover the types of non-domestic buildings applicable to Part 3 of the Fire (Scotland) Act 2005 ('The Act') (e.g. care homes, hotels and hospitals) and is designed to reflect the effectiveness of fire safety management in respect of these types of buildings.

### HI 4 - Non-Domestic Building Fires Applicable to the Act

As a headline target, the aim is to reduce the rate of accidental fires in non-domestic buildings (where 'The Act' applies), by keeping these fires below 37 in Dundee during 2023/24

### HI 5 – Fatal Fire Casualties in Non-Domestic Building Fires Applicable to the Act

This indicator counts those people for whom fire has been clearly identified as the cause of death, even if they die some time after the actual fire. Those who die at, or after, the fire but where fire is **not** identified as the cause of death are not included in these figures. As a headline target, the aim is to have zero Fatal Fire Casualties in non-domestic buildings applicable to the Act, in Dundee during 2023/24

### HI 6 – Non-fatal Fire Casualties in Non-Domestic Building Fires Applicable to the Act

This headline target counts all types of non-fatal fire injury in non-domestic buildings, including precautionary checks. As a headline target, the aim is to reduce risk of injury from fire in non-domestic buildings, by keeping fire injuries at one in Dundee during 2023/24

## What we aim to Achieve

As well as helping to deliver Priority Two: *Improving Fire Safety and Resilience in the Business Community*, meeting the headline targets will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for people;
- Our communities will be safe and feel safe;
- Our people will live in strong, popular and attractive communities.

## Performance Management

### Audit Activity

During Q4 a total of 95 premises that fall within the scope of the Act were audited. The breakdown of these are as follows: 52 HMOs; 16 Hospitals (inc. wards); 15 care homes; 3 self-catering premises; 3 licensed premises; 2 shops; 1 hotel; 1 nightclub; 1 prison; 1 café; 1 workshop.

Of these, 10 were Post Fire Audits to provide support and guidance following an incident.

No patterns or trends were identified across these premises and support and guidance were given to improve fire safety management in the workplace in relation to the cause of the incident.

### Short Term Lets

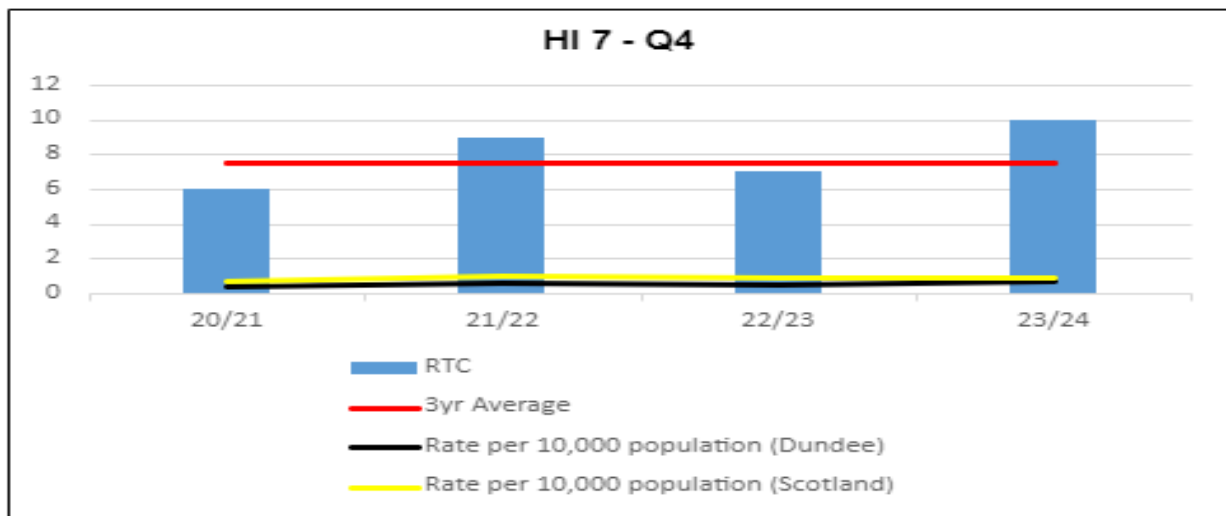
A total of 62 Short Term Let applications were submitted to SFRS from Dundee City Council in Q4. 3 of these resulted in audits. Most of the work with STL's involves SFRS consulting with applicants before and following registration and application.

### Other Work

Other work included 9 high rise inspections or consultations; 15 fire engineering consultations; and several complaints and concerns as they were submitted to SFRS staff.

## PRIORITY 3 – MINIMISING THE IMPACT OF UNINTENTIONAL HARM

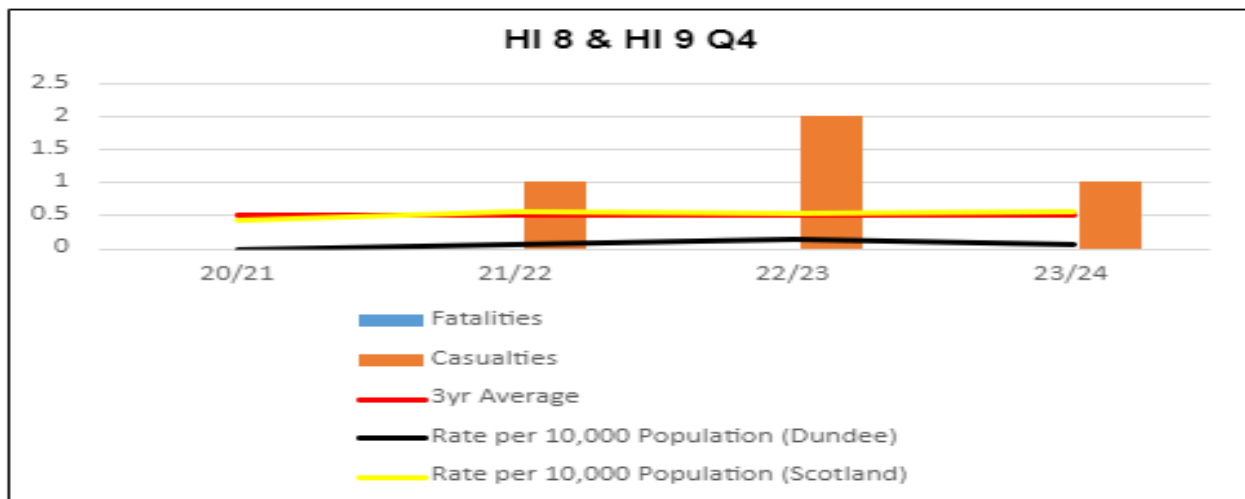
### HI 7 – Road Traffic Collision (RTC) Incidents



**Table 5: Year to Date Performance**

	20/21	21/22	22/23	23/24	YTD	Annual Target
HI 7: RTC Incidents	31	44	47	40	Green	Below 41

### HI 8 – Fatal RTC Casualties & HI 9 – Non-Fatal RTC Casualties



**Table 6: Year to Date Performance**

	20/21	21/22	22/23	23/24	YTD	Annual Target
HI 8: Fatal RTC Casualties	1	0	0	1	Red	0
HI 9: Non-Fatal RTC Casualties	7	21	20	9	Green	Below 19

## Indicator Description

The SFRS has become increasingly involved in more non-fire related prevention work, in support of its role in promoting the wider safety and well-being of its communities, including minimising the impact of unintentional harm. The headline indicators and targets reflect the fact that most of non-fire related casualties attended by the SFRS in Dundee are at RTC Incidents.

### HI 7 - RTC Incidents

As a headline target, the aim is to reduce the rate of RTC incidents, by keeping them below 41 during 2023/24.

### HI 8 – Fatal RTC Casualties

As a headline target, the aim is to reduce the risk of death from RTC's in Dundee, by keeping the number of fatal RTC casualties at 0 during 2023/24.

### HI 9 - Non-fatal RTC Casualties

As a headline target, the aim is to reduce the risk of injury from RTC's in Dundee, by keeping non-fatal RTC casualties below 19 during 2023/24.

## What we aim to Achieve

As well as helping to deliver Priority Three: *Minimising the Impact of Unintentional Harm*, meeting the headline targets will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Our people will be better educated and skilled within a city renowned for learning and culture
- Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included
- People in Dundee will be able to live independently and access support when they need it
- Our communities will be safe and feel safe

## Performance Management

### Dundee CAT Activities

In order to reduce deliberate set fires and fire related anti-social behaviour Dundee CAT continue to engage with youths at schools and youth groups and as part of this engagement they have also carried out CPR training with youths across Dundee.

Dundee CAT have been proactive in working with partner agencies to reduce the number of deliberate set fires that we attend this has included school talks at Fintry Primary School which included information from Longhaugh Community Policing Team and Dundee City Council Anti-Social Behaviour Team.

Dundee CAT have also engaged with schools and have run a work experience courses which has received positive feedback from pupils, parents and teachers.

“Safer Dundee” is about to launch and will look to deliver a multi-Agency educational initiative to all Primary Seven pupils across Dundee. Aimed at pupils transitioning to secondary schools and will be delivered on school campus from May until end of term.

## PRIORITY 4 – REDUCING UNWANTED FIRE ALARM SYSTEMS

### HI10 – Unwanted Fire Alarm Signals (UFAS)

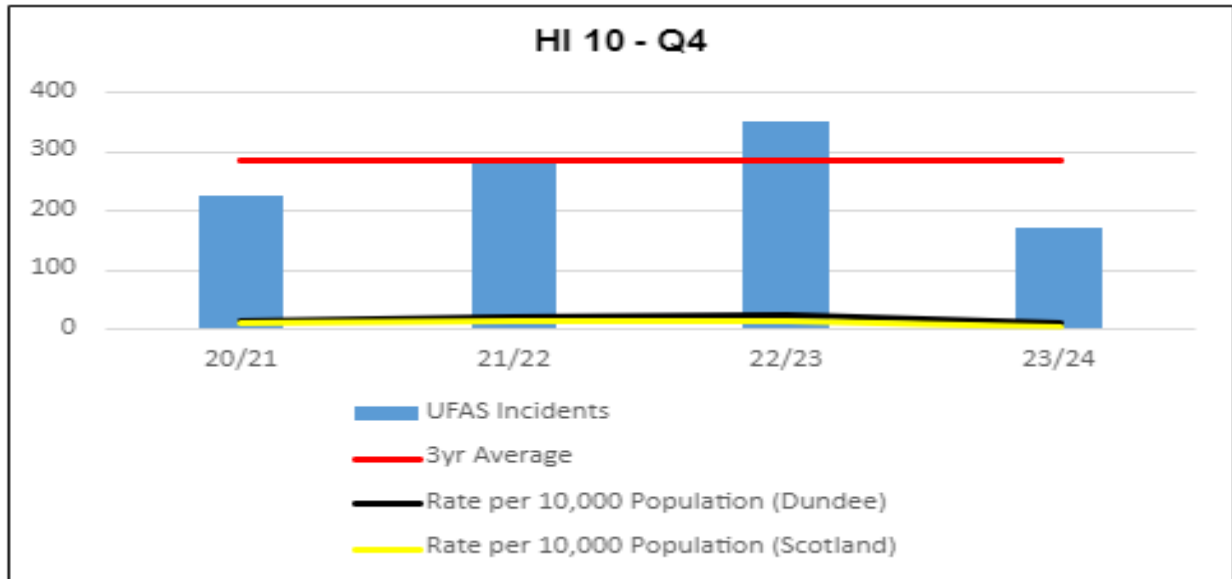


Table 7: Year to Date Performance

	20/21	21/22	22/23	23/24	YTD	Annual Target
HI 10: UFAS Incidents	928	1141	1332	876	Green	Below 1176

#### Indicator Description

Automatic Fire Alarms (AFA) are fundamental to providing early warning from fire, giving people the chance to evacuate safely. However, to be effective, they must be properly installed and maintained, and a good fire safety management regime must be in place by the duty holder, so they do not activate when there is no fire.

Every Unwanted Fire Alarm Signal from an AFA has an impact in terms of unnecessary blue light journeys, redirecting SFRS resources away from other activities such as community safety work and causing considerable disruption to businesses.

#### HI 10 – Unwanted Fire Alarm Signals (UFAS)

As a headline target, the aim is to improve fire safety management and awareness, by reducing the number of attendances to unwanted fire alarm signals (UFAS) from automatic systems in non-domestic buildings to less than 1176 during 2023/24.



## What we aim to Achieve

As well as helping to deliver Priority Four: *Reducing Unwanted Fire Alarm Signals*, meeting the headline targets will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for people;
- Our people will be better educated and skilled within a city renowned for learning and culture;
- Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included;
- Our communities will be safe and feel safe.

## Performance Management

In Q4, SFRS were called out to 169 UFAS incidents in the city of Dundee compared to 348 in the same quarter last year. For the year we attended 876 incidents compared to 1332 last year, this meant less unnecessary blue light journeys, increased appliance availability for real incidents, less disruption to training and community safety events and less road risk to our firefighters and the public.

The table below lists the top five property types that had persistent call-outs due to UFAS during Q4.

Property Types	No. of UFAS
Residential - Student Halls of Residence	54
Hospitals/Medical Care	46
Residential – Nursing/Care	16
Other Residential – Sheltered	10
Residential Home – Childrens	9

Of the 169 incidents 108 occurred in the West End putting demand on resources from Blackness. Peaks in activity around mealtimes with the cause trend being either cooking, system faults or testing without following correct procedures. Local enforcement officers are looking to arrange meetings directly with dutyholders and assist with a reduction strategy.

Ongoing UFAS engagement with partners, local premises & dutyholders including management audits to support and educate repeat offenders to reduce unnecessary blue light journeys and also inform and educate following the UFAS Time for Change implementation on 1st of July 2023.

## PRIORITY 5 – REDUCING DELIBERATE FIRES

### HI 11 – Deliberate Primary Fires

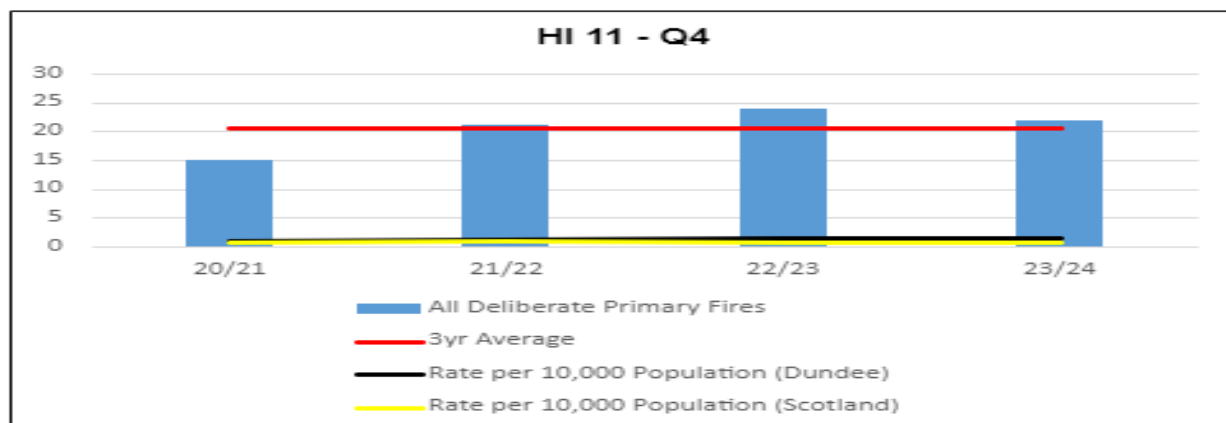


Table 8: Year to Date Performance

	20/21	21/22	22/23	23/24	YTD	Annual Target
HI 11: Deliberate Primary Fires	72	109	126	143	Red	Below 63

### HI 12 – Deliberate Secondary Fires

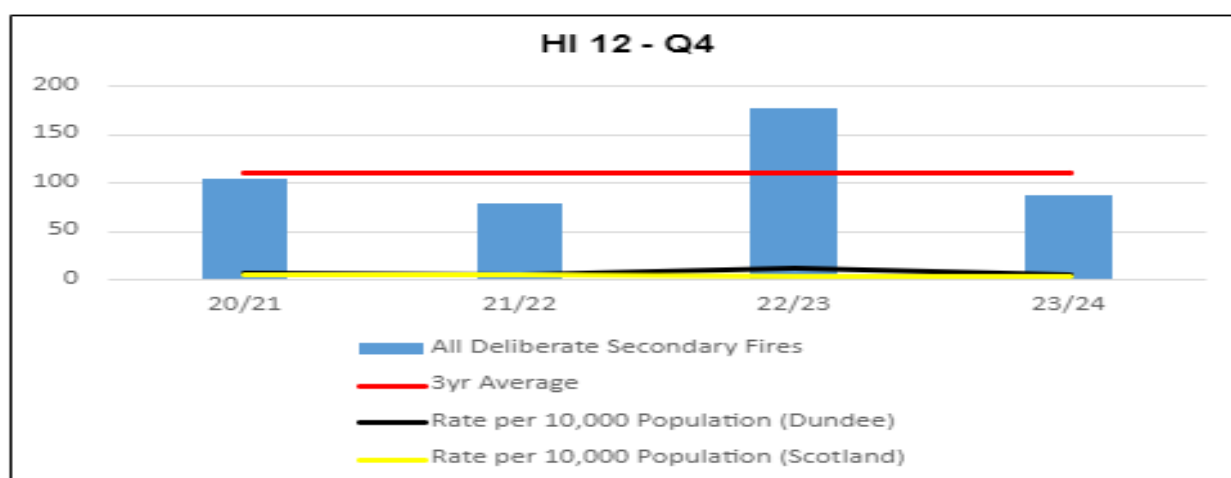


Table 9: Year to Date Performance

	20/21	21/22	22/23	23/24	YTD	Annual Target
HI 12: Deliberate Secondary Fires	579	682	692	519	Amber	Below 512

## Indicator Description

These headline and indicator targets account for all types of fire that are believed to have been started intentionally and are categorised as Deliberate Primary Fires and Deliberate Secondary Fires.

### HI 11 – Deliberate Primary Fires

These deliberate fires cover the following types:

- Fires in the home
- Fires in non-domestic buildings
- Fires in motor vehicles

As a headline target, the aim is to reduce the rate of deliberate primary fires in Dundee by keeping these fires below 63 during 2023/24.

### HI 12 – Deliberate Secondary Fires

These deliberate fires cover the majority of outdoor fires including grassland and refuse fires and include fires in derelict buildings, but not chimney fires. As a headline target, the aim is to reduce the rate of deliberate secondary fires in Dundee by keeping these fires below 512 during 2023/24.

## What we aim to Achieve

As well as helping to deliver Priority Five: *Reducing Deliberate Fires*, meeting the headline targets will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for people;
- Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included;
- Our communities will be safe and feel safe;
- Our people will live in strong, popular and attractive communities.

## Performance Management

### **Deliberate set fire reduction:**

Dundee CAT have been proactive in working with partner agencies to reduce the number of deliberate set fires that we attend this has included school talks at Fintry Primary School which included information from Longhaugh Community Policing Team and Dundee City Council Anti-Social Behaviour Team.

During the month of January an increase in deliberate fires was identified, along with Downfield Community Policing Team, Dundee City Council Community Safety Wardens and Dundee City Council Anti-Social Behaviour Teams information was shared and through a partnership approach saw a decrease in deliberate fires.

Dundee CAT continue to work with Operational Watches to reduce the number of deliberate set fires which has resulted in leaflets drops being carried out and information being shared with Police Scotland, Dundee City Council Anti-Social Behaviour Team, Community Safety Wardens, and Community Officers from Dundee City Council.

## PRIORITY 6 – EFFECTIVE RISK MANAGEMENT AND OPERATIONAL PREPAREDNESS

### Description

Risk Management and operational preparedness is a key area of work for the SFRS. In Dundee, this means:

- Knowing what the risks are in Dundee and then making plans, so we are resilient to respond to any event.
- Being prepared to respond to national threats or major emergencies.
- Developing flexibility to deploy crews, to take on a broadening role within the community.
- Firefighters being equipped to deal with emergencies safely and effectively and our stations being in a constant state of readiness.

### What we aim to Achieve

As well as helping to deliver Priority Six: *Effective Risk Management and Operational Preparedness*, our activities will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for people
- Our communities will be safe and feel safe
- Our people will live in strong, popular and attractive communities

### Activity

**Training** During Q4 2023/24, we delivered our quarterly training commitment to operational firefighters, whereby we trained and confirmed their preparedness to deal with:

- |                                     |                    |
|-------------------------------------|--------------------|
| • Compartment Fire Behaviour (B.A.) | • Incident Command |
| • RTC - Extrication                 | • Knots and Lines  |
| • Casualty Care                     | • Asbestos         |

#### Advanced modules

- Cyber Security
- MTFA (Preparedness and Response to Terrorist Attacks)
- Electricity
- Data Protection & Information Security

#### Gathering and updating operational intelligence

Crews continue to revalidate properties across the city based on a risk priority and conduct visits to new premises to gather information on risks so that this information is available to Incident Commanders should an incident occur.

#### Crew Commanders Campaign - Assessment of Incident Command Competence

Fire Fighters across Dundee have been taking part in practical assessments to assess their ability to take the next step for promotion and ultimately be in command of an Appliance and Crew. The assessments include candidates taking command of a standard fire service drill utilising a crew and tasking that crew with a set of instructions to get to work a main jet at height by pitching a ladder. They also take on the role of an Incident Commander for a scenario-based drill and must make command decisions and deploy resources to bring the incident to a successful conclusion.

## APPENDIX 1: COMMUNITY SAFETY ENGAGEMENT & PARTNERSHIP WORKING



March saw Dundee's community action team start its student work placements for another year where we have s3-4 young people, for a 3-day experience.

During this time these young people from (Cragie & Braeview High Schools) are given an insight into all the different areas of SFRS and how we function. From Operational front line staff operational control and our store and resource centre. They are given a fire skills experience too where they are taught how to roll out hose and extinguish fire safely and in a controlled manner. Other topics covered are line and boat rescue during a visit to the Kingsway East fire station and finally they are given a smoke and darkness confined space exercise at Blackness Road at their Training facility. This work is a collaborative approach with both Operational personnel and the Community action team involved.



### Reactive Diversionary work Fire Safety and Education programme

During this Last Quarter Dundee Community Action team have been involved in 4 reactive and diversionary cases in relation to wilful fire raising as a team and in line with, Scottish Fire and Rescue Service (SFRS) aims to reduce service demand through working with partners to support the right people at the right time with prevention and protection activities to improve community safety and wellbeing and support sustainable economic growth.

### Role Overview

Our goal is to engage with Children and Young People (CYP) who have been involved in fire setting behaviour, malicious actuation of fire alarm systems, hoax calls, hydrant abuse and or attacks on personnel. Advisors will receive referrals from partner agencies, internal partners within SFRS and parents / carers and will support CYP with a series of engagement sessions, detailing the risks of such behaviour to themselves, and their community.

Fire-related antisocial behaviour places a significant demand on the resources of the SFRS, other public services and communities and we aim to continue with this for positive outcomes in the Dundee community.

## MCR Pathways continue.



We believe every young person deserves a trusted adult to whom they can turn for guidance and support. By becoming a volunteer mentor, you have the power to make a difference in the lives of young people who need someone to chat with, listen to them, and encourage them.

We have several colleagues already supporting a young person in their local community. MCR Pathways' impact on attainment, achievement, Community Safety Advocate's Kevin Philips and Brogan Gilchrist has been supporting young people at Baldragon Academy.

MCR school-based mentoring and talent taster programme in partnership with SFRS, supports disadvantaged and care-experienced young people, helping them to find, grow and use their inspiring talents and then progress onto positive destinations.

The programme supports SFRS Corporate Parenting commitments, and we are the very first emergency service provider to promote and support the MCR programme. It's a national, award-winning mentoring programme with the aim of helping Care Experienced young people and those facing disadvantage unlock their potential, no matter what their circumstances.

At the core of the MCR Pathways programme is one to one relationship-based mentoring focused on building confidence, belief and self-esteem. Our volunteer mentors spend an hour each week listening to and encouraging a young person in their school.

## APPENDIX 2: NOTABLE INCIDENTS & TRAINING EVENTS

### Incident Type – “RAILWAY – ACCIDENT DERAILMENT” - 27<sup>TH</sup> December 14:44

Dundee crews and partner agencies including SAS SORT, Police Scotland and Network Rail Incident Officer were mobilised to a railway incident where initial information was that a tree had struck a train, location east coast line at Orchar Park Broughty Ferry.

This prompted a large-scale response including specialist Heavy Rescue units and Firefighter safety resources.

The initial Incident Commander quickly confirmed a “Stop” on the line through Dundee Operations control prior to committing personnel onto the line and established an RVP for all oncoming resources.

Crews used hand tools to cut access routes through fencing and undergrowth at the most suitable point from the park to establish a safe route for passengers to be evacuated.

It was quickly established that the Train remained upright with no stability issues and that there were limited injuries to passengers as the driver had managed to apply the emergency braking system and remove himself to a place of relative safety prior to the collision with the tree.

Firefighters used ladders to access the train and assisted all 37 passengers and crew from the train and across the track to the north side (Orchar Park) of the railway line where SFRS had established a casualty first aid assessment point which was resourced by SORT and paramedics for Triage. Network Rail had made arrangements for passengers welfare and onward transport.





