

REPORT TO: CITY GOVERNANCE COMMITTEE – 23 JUNE 2025

REPORT ON: FAIRNESS AND LOCAL CHILD POVERTY ACTION PLAN – ANNUAL REPORT FOR 2024/25

REPORT BY: CHIEF EXECUTIVE

REPORT NO: 191-2025

1. PURPOSE OF REPORT

- 1.1 This annual report presents the combined Fairness and Local Child Poverty Action Plan Report showing progress during 2024/25. It also highlights key actions to be taken in 2025/26.

2. RECOMMENDATIONS

- 2.1 It is recommended that Committee approves:
- a the Dundee Fairness and Local Child Poverty Action Plan Annual Report for 2024/25 which is attached as Appendix 1; and
 - b the actions as set out for the next phase of the Action Plan for 2025/26 onwards.

3. FINANCIAL IMPLICATIONS

- 3.1 There are no direct financial implications arising from the agreement of this report.

4. BACKGROUND

- 4.1 The Child Poverty (Scotland) Act 2017) places a duty on local authorities and health boards to jointly report annually on activity they are taking, and will take, to reduce child poverty. The Local Child Poverty Action Plan Reports are required to be produced *‘as soon as reasonably practicable after the end of each reporting year.’*
- 4.2 This report satisfies the requirements for the LCPAR and includes the partnership working and planning associated with the Dundee Fairness Strategy. Community Planning partners have collaborated accordingly, and the eighth combined report is presented in Appendix 1 for approval. As requested by the Scottish Government, this combined report sets out a statistical analysis of poverty and deprivation in the city.
- 4.3 The Child Poverty (Scotland) Act 2017 introduced a series of statutory income targets to measure reduction in child poverty in Scotland by 2030. While these targets do not apply locally, they inform Dundee’s Fairness and Child Poverty ambitions. The only indicator which is currently available at a local level is the most recent child poverty estimates by End Child Poverty which were just published in June 2025 and are based on data for the period 2023/24. They estimate that the percentage of children living in poverty after housing costs in Dundee is 26.1% compared to a national rate of 23% across Scotland. For Dundee this has reduced from 28.2% in 2022/23. End Child Poverty have advised that caution should be taken when interpreting year on year change. Officers will interrogate these figures further to consider any implications for future planning and target setting.

5. PROGRESS

- 5.1 The annual report tracks performance with the indicators set in the Fairness Plan, compared to the previous 3 years, and compared to the year 3 target. It also includes progress made on each of the actions in the Plan. It shows that the Dundee Partnership continues to take extensive action to reduce poverty and mitigate the impact experienced by families, children, individuals, and communities.

- 5.2 The summary of the Fairness and Child Poverty Plan performance by priority theme in the table below shows that, overall, 24% of the performance indicators in the Fairness Plan are on or within 5% of the target. The table also shows that 72% of performance indicators have improved over the previous year.

Theme	Indicators on or within 5% of current target	Indicators that have improved over previous year	Total number of indicators
Social Inclusion and Stigma	2 (67%)	3 (100%)	3
Work and Wages	1(20%)	2 (40%)	5
Benefits and Advice	1 (33%)	3 (100%)	3
Attainment and Child Poverty	1 (17%)	5 (83%)	6
Health and Inequalities	0 (0%) *	2(67%)	3
Housing and Communities	1 (20%)	3 (60%)	5
Total	6 (24%)	18 (72%)	25

*Please note 2 of the 3 performance indicators within the health and inequalities theme are data only indicators and therefore have no targets.

- 5.3 Looking across the total number of indicators in the appendix, the most improved indicators and the areas for improvement are noted below. The areas for improvement will be a focus during the next year to get on track towards the target.

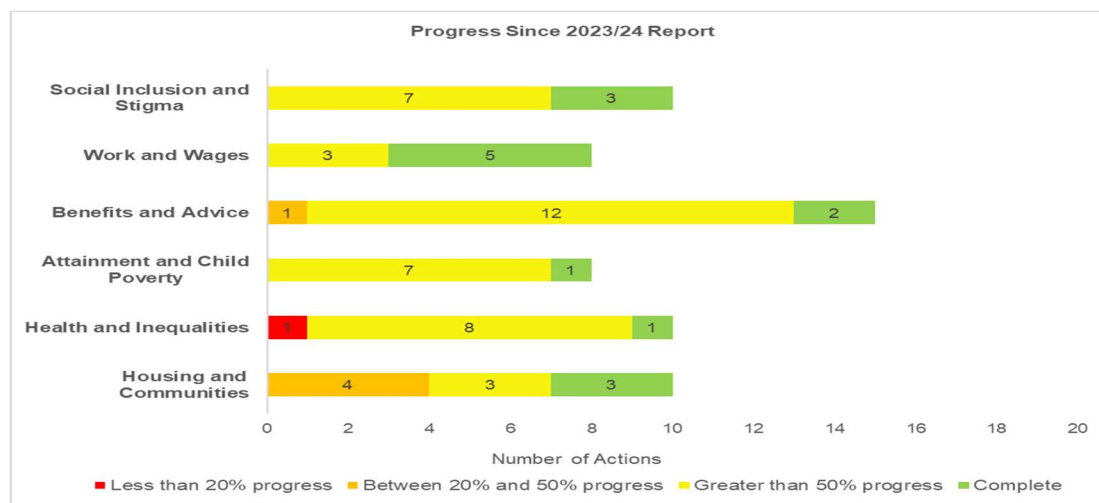
The indicators showing the most improvement are:

- number of council and registered social landlord housing completions (increased by 29.2%).
- percentage point gap in literacy in p1-p7 between pupils living in SIMD 1 areas and SIMD 5 areas (decreased by 16.6%); and
- number of children living in temporary accommodation (decreased by 13.4%).

The indicators needing further improvement or focus are:

- number of workless households.
- number of applications assessed as homeless or threatened with homelessness; and
- percentage of primary 1 children classified as obese or overweight.

- 5.4 The following summary of progress on the actions in the Fairness Plan shows that all actions have made progress since the 2023/24 annual report. The chart shows that 1 action (2%) was marked as being less than 20% complete, 5 actions (8%) were marked as being between 20% to 50% complete, 40 actions (66%) were marked as being greater than 50% complete and 15 actions (25%) were marked as being 100% complete.



5.5 Appendix 1, attached, is the full report setting out our progress in detail. It includes the following sections:

- Key Infographics (page 2).
- an Introduction by the Leader of the Council and the Chief Executive on behalf of the Dundee Partnership (pages 3).
- a summary of National and local targets and performance (pages 4-7).
- an annual statement from the Dundee Fairness Leadership Panel (page 8).
- a breakdown of key statistics giving and Understanding Poverty and Inequality in Dundee (pages 9-10); and
- a section on each of our Fairness Themes covering priorities, performance, strategic highlights, and action progress:
 - Social Inclusion and Stigma (pages 11-16)
 - Work and Wages (pages 17-21)
 - Benefits and Advice (pages 22-28)
 - Attainment and Child Poverty (pages 29-33)
 - Health Inequalities (pages 34-39)
 - Housing and Communities (pages 40-44)

6. POLICY IMPLICATIONS

6.1 The progress presented in this report and all actions in the Fairness Plan for Dundee will make an impact on reducing the levels of poverty experienced by people in Dundee. The Integrated Impact Assessment for previous years' reports continues to be accurate. Article VIII of the Minute of the Policy & Resources Committee on 26 June 2023 refers to the original report and IIA.

7. CONSULTATIONS

7.1 The Council Leadership Team, community planning partners and members of the Fairness Leadership Panel have been consulted in the preparation of this report.

8. BACKGROUND PAPERS

8.1 None.

GREGORY COLGAN
CHIEF EXECUTIVE

DATE: 9 JUNE 2025

ANDREA CALDER
HEAD OF CHIEF EXECUTIVE'S SERVICES

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Dundee

Fairness and Local Child Poverty

Action Plan 2024/25



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KEY INFORGRAPHICS

1,382 

Fuel Bank Fund energy grants for households on pre-payment meters applied for by Dundee Energy Efficiency Advice Project in 2024/25.

(Source: DCC Corporate Services)

15,483 

calls and 12,087 applications for Crisis Grants and Community Care Grants to The Scottish Welfare Fund who paid out £1,939,010 in awards.

(Source: DCC Corporate Services 2024/25)

10,525 

people on average accessing emergency food support through community larders, cafes and community cupboards/ fridges (excluding Dundee & Angus Foodbank).

(Source: DCC Chief Executive's Services 2024/25)

96,730 

number of patients in Dundee who can now access a co-located welfare rights officer in their GP Practice for help with benefits, debt and energy costs in 2024/25.

(Source: DCC Corporate Services)

£400,000 

allocated from Dundee City Council for emergency food distributed via Dundee Community Food Network (Community Larders) in 2024/25.

(Source: DCC Chief Executive's Services)

£816,261 

in Holiday Support Payments paid to families/carers to help with meals during holiday periods.

(Source: DCC Corporate Services 2024/25 figure)

90% 

of the population eligible for free travel (those under 22 and 60+) have a National Entitlement Card including 79% of eligible young people.

(Source: DCC, Chief Executive's Services - figure as at April 2025)

422,704 

individual period products distributed in 2024/25.

(Source: DCC, Chief Executive's Services)

126 

accredited Living Wage Employers headquartered in Dundee.

(Source: Living Wage Scotland, 2024/25).

£17,008,442* 

generated from income maximisation support.

(Source: DCC Corporate Services
*provisional figure for 2024/25)

43,627 

staff covered by a Living Wage commitment.

(Source: Living Wage Scotland, 2024/25)

2,128 

staff received an uplift to the Real Living Wage.

(Source: Living Wage Scotland, 2024/25).

594 

households reached by the Pension Credit Take-Up Campaign, and £3,222,802 raised in client gains as at 23/05/25, since commencement in February 2024.

(Source: DCC Corporate Services supported by CAB & Brooksbank)

27.6%  **5,567** 

of secondary school pupils registered for free school meals in Dundee City.

(Scottish Government Pupil Census 2024)

school clothing grants paid to families in 2024/25 - primary school children receive £125 and secondary age children receive £155 per academic year.

(Source: DCC, Corporate Services)

428  **EMA**

secondary pupils supported with Educational Maintenance Allowance amounting to £285,180.

(Scottish Government Pupil Census 2024)

£552,497 

claimed for households with pupils by co-location in schools project during 2024/25

(Source: DCC Corporate Services)

£595,673 

generated in welfare benefits in 2024/25 by 123 referrals from midwives and 132 referrals from Health Visitors.

(Source: DCC Corporate Services)

£2,113,601 

claimed in welfare benefits for those suffering from cancer and their families, helped by the Council's Macmillan Welfare Benefits Service in 2024/25.

(Source: DCC Corporate Services)

£4m 

of Discretionary Housing Payments/Local Authority Hardship Fund Payments awarded to tenants.

(Source: DCC, Corporate Services 2024/25)

16,212 

households supported with Council Tax Reduction to help manage their payments.

(Source: DCC, Corporate Services 2024/25)

6,885 

households supported with Housing Benefit to help manage rent payments.

(Source: DCC, Corporate Services 2024/25)

1. INTRODUCTION

This is Dundee's eighth Fairness and Child Poverty Report (Our Local Child Poverty Action Report (LCPAR) for national reporting). In it, we set out the action we have taken over the last year to reduce the impact of poverty and the many inequalities that remain a large part of life in the city. While data shows that levels of child poverty in Dundee remain stubbornly high, this report presents the major efforts that partners in Dundee took in 2024/25 to change that for children, families and communities. We are determined to improve the lives of more than 7,000 young people and their families who are vulnerable to the damage that poverty and inequality can do.

This is an important time to reflect on the impact of the work we have done locally to support the Scottish Government's ambitious targets to reduce child poverty by 2030. The Scottish Government is expected to publish its final delivery plan for 2026-2031 by Spring next year. They will present the measures they intend to take to meet their 2030 targets. This will undoubtedly shape that way that local authorities, health boards and their community planning partners play their part alongside the communities they serve.

As a result, the current version of the Dundee Fairness and Child Poverty Plan will be extended to March 2027. This will give us a year from the publication of the national delivery plan to consider its proposals, review our existing approach and commitments, revise our local targets and then create our new action plan for 2027 onwards. This timescale also provides us with the opportunity to align our Fairness and Child Poverty Plan with any changes made to Dundee's City Plan 2022-2032 when the 5-year review is initiated for 2027 too. Thereafter, both plans will drive co-ordinated action to reduce child poverty and inequality as part of our collective long-term vision for a fairer Dundee.

Following constructive feedback from the Fairness Leadership Panel and other partners, this year's report is streamlined to make it more accessible. It focuses on performance and progress to detail what is changing and how we are delivering on the commitments we have made across our six Fairness themes: Social Inclusion and Stigma; Work and Wages; Benefits and Advice; Attainment and Child Poverty; Health Inequalities; and Housing and Communities. We give a brief description of each action and an estimate of progress towards the deadlines we set. Many of these are revised in line with the extended life of this plan. As in previous years, this report is augmented by an updated poverty profile of the city and communities and a collection of case studies.

We are delighted to note the ongoing development and contribution of the Dundee Fairness Leadership Panel and the members of Dundee Fighting for Fairness. Their work was recently commended by the Joseph Rowntree Foundation as an excellent example of *putting the voices of people who have lived experience of poverty and inequality at the centre of efforts to tackle these issues*. The Panel's latest report was endorsed by the Dundee Partnership and Dundee City Council who agreed that the Panel's recommendations on Mental Health and Isolation; Pressures on 3rd Sector Projects Tackling Poverty; and Fair Housing will be added to this action plan and reported on in future annual reports. Every year we want to improve this report and are grateful to Dundee Fighting for Fairness, the Improvement Service and other partners for their feedback. We are incorporating many of the suggested improvements.



Councillor Mark Flynn
Chair of the Dundee
Partnership Forum

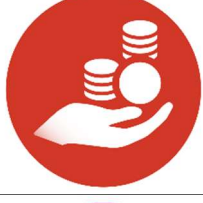


Gregor Colgan
Chair of the Dundee Partnership
Management Group

2. NATIONAL TARGETS AND LOCAL PERFORMANCE

a. Dundee Fairness and Child Poverty Approach

Since the adoption of the first Fairness strategy for Dundee in 2012, the Dundee Partnership has taken a broad approach to reducing child poverty and improving outcomes for individuals and families in the city. Our performance indicators and action plan commitments demonstrate a coherent cross-cutting look at the range of outcomes for people experiencing socio-economic disadvantage. These are shaped by the outcomes presented below.

Social Inclusion and Stigma	Increase social and digital inclusion	Reduce stigma and discrimination of people living in poverty and people with protected characteristics	Improve resilience, aspirations, and purpose for people in poverty	
Work and Wages	Increase wage levels and Scottish Living Wage Accreditation	Increase learning, skills, and employment opportunities for people in poverty	Reduce persistent and rising levels of unemployment and underemployment	
Benefits and Advice	Maximise income from social security and benefits in kind	Reduce household costs, debt, and fuel poverty	Improve access to advice services for all households	
Attainment and Child Poverty	Reduce the poverty-related attainment gap	Reduce the number of children living in poverty	Improve engagement of priority families with support services	
Health Inequalities	Reduce health gaps caused by social inequality	Improve physical and mental health and wellbeing for people in poverty	Reduce the causes and consequences of substance misuse	
Housing and Communities	Build social capital, connectedness, and trust in disadvantaged communities	Promote safe and supportive environments at home, at work, and in the community	Ensure access to basic human necessities including food, heat, medicine, and hygiene products	

b. Targets and Progress

Dundee set itself the ambitious goal of matching the Scottish Government's overall national target of reducing child poverty to less than 10% of children living in relative poverty by 2030 from an existing rate of 26.1%. Our efforts are directed by the combined fairness and child poverty outcomes explained above.

2023/24 child poverty estimates by End Child Poverty were published in June 2025. These estimate the percentage of children in poverty after housing costs and show that 26.1% of children in Dundee City were living in poverty in comparison to 23% across Scotland. The following table shows how the percentage of children in poverty after housing costs has changed in Dundee City during the period 2014/15 to 2023/24.

2014/ 2015	2015 /2016	2016 /2017	2017 /2018	2018/ 2019	2019/ 2020	2020/ 2021	2021 /2022	2022 /2023	2023 /2024
23.8%	25.0%	26.4%	27.0%	26.2%	26.8%	22.5%	27.1%	28.2%	26.1%

Source: End Child Poverty- Child Poverty in your area 2014/15-2023/24 (Published June 2025)
Due to changes in methodology caution should be taken when looking at changes over time

c. Dundee Performance

The Dundee Partnership supports the Scottish Government's aspiration to make Scotland the best place for children to grow up, and tackling poverty will contribute a large part of achieving this. Local Authorities and Health Boards have a joint duty to publish a joint annual report on activities undertaken at a local level to contribute to meeting the child poverty targets shown above.

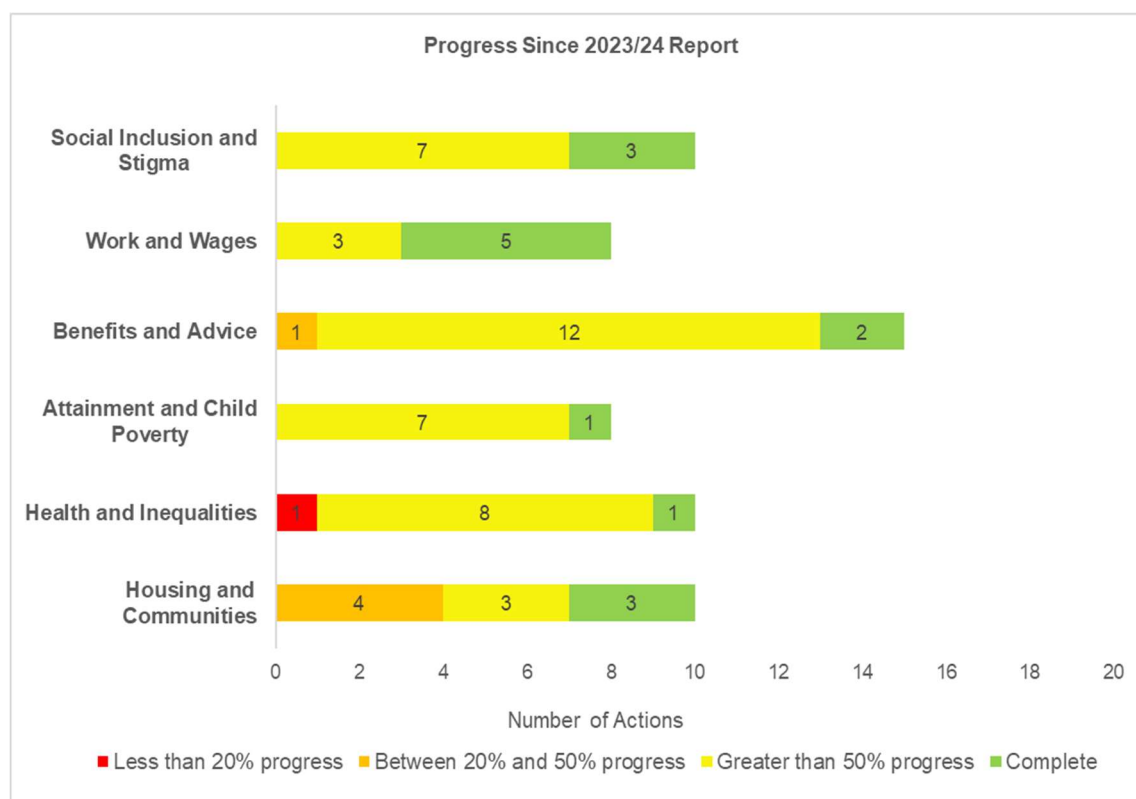
The latest data on the Fairness Plan is summarised below for each priority theme. This shows a final tally for each priority shown in the table below. 72% of performance indicators across the priority theme scorecards in the Plan have improved when comparing the latest figures to the previous year.

Theme	Indicators on or within 5% of current target	Indicators that have improved over previous year	Total number of indicators
Social Inclusion and Stigma	2 (67%)	3 (100%)	3
Work and Wages	1(20%)	2 (40%)	5
Benefits and Advice	1 (33%)	3 (100%)	3
Attainment and Child Poverty	1 (17%)	5 (83%)	6
Health and Inequalities	0 (0%) *	2 (67%)	3
Housing and Communities	1 (20%)	3 (60%)	5
Total	6 (24%)	18 (72%)	25

*Please note 2 of the 3 performance indicators within the Health and Inequalities theme are data only indicators and therefore have no targets

The chart below shows how Dundee is progressing on its actions to reduce child poverty and poverty-related socio-economic impacts on vulnerable groups

Overall Progress – Progress of Completed and Ongoing Actions since the 2023/24 Report



Fairness Theme Progress

As explained in the introduction to this report, the timescale for the current Dundee Fairness and Child Poverty Plan will be extended to March 2027 to accommodate the Scottish Government's forthcoming delivery plan and align with the next Dundee City Plan. This may impact on the % of progress stated for our actions across our Fairness themes. Where this is the case, these have been adjusted to take account of the slightly longer timescale. Monitoring will continue to be as open and rigorous as ever and from this year forward, this report will include updates from partners on the actual work carried out over the last year to implement the actions we have published.

The following legend explains the icons and progress percentages within the action tables.

Legend	
	Unassigned – The action has been created on the system, but hasn't yet had the required relevant officers assigned to it.
	In Progress - Action is progressing well, on target for achieving all objectives set in the initiation phase. 20% - The task is defined and agreed by relevant partners/stakeholders 40% - Necessary tasks planned and implementation in early stages 60% - Number of key actions achieved/agreed process or improvement taking shape or in place or underway 80% - Majority of actions achieved/ agreed process or improvement largely in place or underway leading to confidence that the overall action will be delivered in full/on schedule
	Overdue – Action is still progressing; however, it has exceeded its due date.
	Completed - Action has been completed, and objectives have been achieved.
	Alternative Action Identified - When the action will not reach its due date or/and an alternative has been initiated

d. Areas for Improvement

While the Partnership continues to develop and implement actions to mitigate the impacts of poverty in Dundee, we acknowledge that there are still areas where greater progress is needed and must be pursued. The following table shows the performance indicators which were highlighted as areas for improvement in the **2023/24** Local Child Poverty Action Plan Annual Report. The latest figures available have been shown to record improvements achieved in these areas.

Performance Indicator	Latest Position
Percentage point gap in literacy in P1-7 between pupils living in SIMD 1 areas and living in SIMD 5 areas	The latest figures available for this indicator are for the period 2023/24. The literacy attainment gap decreased from 19.9% in 2022/23 to 16.6% in 2023/24. This indicator is contained within the Local Government Benchmarking Framework (LGBF). Dundee has a smaller attainment gap than the family group average benchmark of 17.1% and maintained its ranking as 4 th in the family group. Dundee is ranked 7 th nationally.
Children aged under 16 years and living in relative low-income families (before housing costs)	The figures used to populate this indicator are sourced from the <i>DWP Children in Low Income families before housing costs</i> publication. Figures for the financial year ending 2024 which were published in March 2025 stated that the methodology used to calculate these figures had been changed and due to this change DWP also revised the historical data. Provisional figures for 2023/24 estimated that 18.7% of children (aged under 16) in Dundee City (4,476) were living in relative low-income families before housing costs. This is a reduction from the 21% or 4,934 children who were reported to be living in relative low-income families (before housing costs) in the period 2022/23.
% of young people 16 to 24 who are unemployed	Latest statistics published on the NOMIS website reported in the period January to December 2024 the youth unemployment rate in Dundee City decreased to 28.9% from the 31.7% reported for the period January to December 2023.

Based on an analysis of performance against targets set in the Dundee action plan for **2024/25**, the following performance indicators are the furthest away from target and with no improvement on the year before. The relevant Dundee Partnership's Child Poverty and Inequalities strategic leadership group will be charged with investigating the reasons for this and taking action to address and close these gaps. The action taken and the results will be reported in next year's report.

- Number of workless households in Dundee
- Number of applications assessed as homeless or threatened with homelessness
- Percentage of Primary 1 children classified as obese or overweight

3. Dundee Fairness Leadership Panel Annual Statement

The Fairness Leadership Panel is a collective response to poverty and inequality in Dundee. It brings together people with lived experience and representatives from local organisations working together to ensure that those who are vulnerable and facing disadvantage in our city have a voice. The Panel works to address the impact of external challenges by focusing on areas where it can influence change. Members are committed to asking difficult questions and holding services to account.

Here are a few highlights of the Panel's work during 2024/2025:

The Dundee Fairness Action Plan

A Panel subgroup has continued to review and critique each section of the Plan and given honest insight into how these proposed actions will or won't help the community. The group have shared ideas about how to widen and deepen the impact of the actions outlined in the Plan. As the Action Plan is constantly being updated, the Panel are part of a rolling review programme, making sure that actions are realistic and achievable, and are genuinely taken forward.

Hearing from our Communities

In early 2024, the Panel agreed to look further into three common challenges that the community had identified the year before. These challenges were: Mental Health and Isolation; Pressures on Third Sector Projects Tackling Poverty; and Fair Housing. Between February 2024 and January 2025, the Panel investigated deeper into these issues, spending time listening to people in local communities, front line staff and managers within relevant services, and local funders. They spoke to community members across more than twenty different community projects and more than ten services relating to these issues.

The Panel has produced a report with thirteen recommendations to strategic partners across the city that would improve these three challenges faced by communities.

Annual Fairness Conference

The panel held its third Annual Conference in November 2024. These conferences help the Panel share key issues they have focused on over the past year and hear from a cross section of sectors about current issues and concerns. The importance of the subject was reflected in the excellent attendance from local communities; local and neighbouring councils; NHS and Public Health; local employability services; third sector organisations and charities; local housing associations; Scottish Government; Social Security Scotland; faith communities; further education; and the Arts. There were also representatives from funders, the Robertson Trust and the National Lottery; and the local Northwood Charitable Trust.

Leaders from the Joseph Rowntree Foundation presented the findings from the Independent Assessment they ran over a nine-month period to study the way the Panel works. They published a briefing called 'Alternative voice: inclusive decision-making empowering Dundee's community' in November 2024. The brief examines the Panel's success and what others might learn from the way we have tried to empower people with lived experience of poverty to play a full part in discussing what should be done about it.

4. Understanding Poverty and Inequalities in Dundee

a. Measuring Inequality in Dundee

The long-term trend of poverty levels in Dundee remains stubbornly consistent over time. As the prices of everyday essentials continue to increase, it is important that all available evidence continues to be monitored as this will allow us to identify the highest priority groups and local issues and monitor progress towards our child poverty targets.

The following summary shows the extent and range of poverty challenges which families and communities in Dundee face. A full and detailed Poverty Profile for Dundee can be found on the Dundee City Council website.

Population

150,390

Population of Dundee.

(Source: National Records of Scotland 2023 mid-year population estimates)



23,971

Child population of Dundee City (those aged 0-15 years).

(Source: National Records of Scotland 2023 mid year population estimates)



6.9%

of households in Dundee City are lone parent households.

(Source: Scottish Government Core Survey Questions 2023) -The definition of single parent does not make any distinctions between situations where a child has regular contact and/or partly resides within their other parent and a child who solely resides with and is cared for by one parent)



16.6%

minority ethnic groups.

(Source: Scottish Census 2022 - this includes white irish, white gypsy traveller, white polish, other white, mixed or multiple ethnic groups, Asian, African, Caribbean or Black and Other ethnic group)



36.7%

of people in Dundee City live in a data zone ranked within the 20% most deprived.

(Source: SIMD 2020 – 20% most deprived data zones and National Records of Scotland 2022 Small Area Population Estimates)



7

of the eight LCPP/Wards in Dundee City contain data zones ranked in the 20% most deprived.

(Source: SIMD 2020)

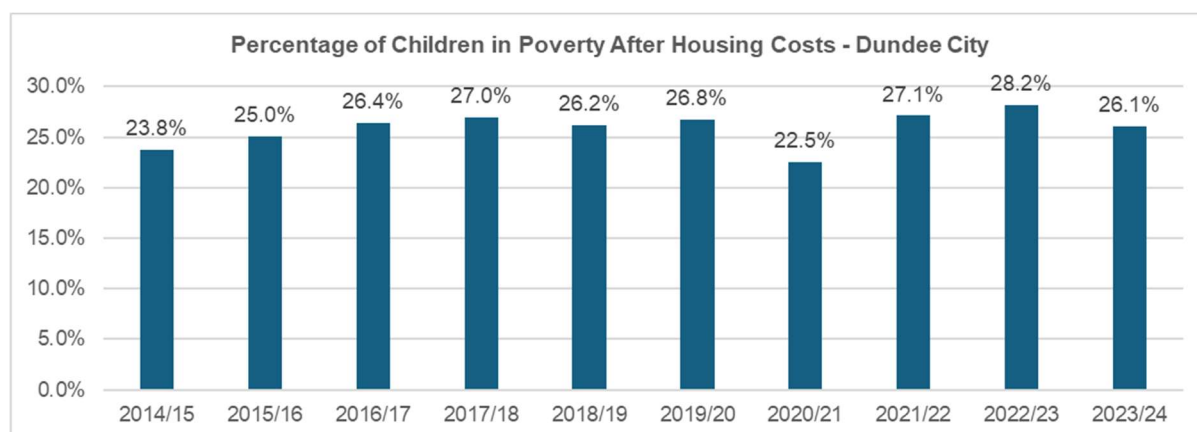
East End (71.9%) and Coldside (60.8%) are the LCPP/Wards within Dundee City which have the greatest proportion of their respective populations living in data zones ranked in the 20% most deprived

(Source: SIMD 2020 – 20% most deprived data zones and National Records of Scotland Mid 2022 Small Area Population Estimates)

End Child Poverty – Percentage of Children in Poverty After Housing Costs

2023/24 child poverty estimates by End Child Poverty were published in June 2025. These estimate the percentage of children in poverty after housing costs and show that 26.1% of children in Dundee City are living in poverty after housing costs in comparison to 23% across Scotland. The chart below shows timeseries data for Dundee for the period 2014/15 to 2023/24.

Figure 1: End Child Poverty – Percentage of Children in Poverty After Housing Costs



Source: End Child Poverty - Child Poverty in your area 2014/15-2023/24 (Published June 2025)
Due to changes in methodology in how the figures are collected caution should be taken when looking at changes over time.

Percentage of children (aged under 16) living in relative low-income families before housing costs

The Department for Work and Pensions (DWP) publishes statistics on the percentage of children (aged under 16) living in relative low-income families before housing costs. A family must have claimed child benefit and at least one other household benefit (universal credit, tax credit or housing benefit) at any point in the reference year to be classed as low income within these statistics.

The latest provisional statistics from this publication estimated that in the period 2023/24 4,476 (18.7%) of children aged under 16 in Dundee City were living in relative low-income families before housing costs. Statistics for each ward showed the percentages varying across the City. The highest percentages were experienced in Coldside (27.7%), East End (26.7%), and Maryfield (23.2%). The lowest proportions occurred in The Ferry (6.6%) and West End (15.4%).

More detailed breakdowns of the 2023/24 provisional figures found that 52.9% of children aged under 16 living in relative low income families (before housing costs) in Dundee City were within lone parent families. It was also estimated that in Dundee City 33.5% of children aged under 16 living in relative low income families (before housing costs) were within non-working families.

Households in receipt of Universal Credit

The number of households receiving Universal Credit provides an insight into priority families in relative poverty. The table below shows the number and proportion of households in Dundee City receiving Universal Credit.

Universal Credit Households	Households	%
Total households in Dundee	69,855	
Total households on Universal Credit	17,464	25%
Households with children aged 1 and under*	1,045	6%
Single with children*	5,613	32%
Couple with children*	1,870	11%
Total Universal Credit Household with Children*	7,486	43%
Households with 3 or more children*	1,468	8%
Households with a disabled child element*	1,485	9%

Source: DWP Stat Xplore
Households on Universal Credit – as at November 2024
*% of all households in receipt of universal credit



SOCIAL INCLUSION AND STIGMA

17%



of Dundee City respondents in the 2023 Scottish Household Survey stated that their household doesn't manage well financially. This is higher than the Scottish proportion which stood at 9%

(Source: Scottish Household Survey 2023)

73%



of Dundee City respondents in the 2023 Scottish Household Survey stated that they felt very or fairly strongly when asked their strength of feeling belonging to the community. At a Scottish level 82% of respondents felt this way

(Source: Scottish Household Survey 2023)



7,295

food vouchers issued from Dundee and Angus Foodbank.

(Source: Dundee and Angus Foodbank figures Jan-Dec 2024)



4,515

children fed via Dundee and Angus Foodbank.

(Source: Dundee and Angus Foodbank figures Jan-Dec 2024)



8,433

customer calls to the advice line, looking for help with benefits, debt and energy advice, dealt with by Welfare Rights, DEEAP and Connect in 2024/25.

(Source: DCC Corporate Services)

1) Strategic Highlights and Progress During 2024/25

- New opportunities are being created to enable those with convictions to access training.
- A new Senior Active Schools Coordinator is providing enhanced activities in the Local Fairness Initiatives in Linlathen and Stobswell West areas.
- Holiday programmes covering Easter, Summer and October breaks are being funded for low-income priority groups in 20 schools.
- The Fairness Leadership Panel completed its research and produced a widely endorsed report with significant recommendations.
- Seven Cash First Community Guiders are supporting seeing older people, families and single adults who uses seven ladders in five wards across the city. A further five are being trained in local food projects.

2) Performance Scorecard

Indicator	-3 Years	-2 Years	-1 Year	Latest Figure	Year 3 Target	Short Term Trend	Long Term Trend
Number of food vouchers issued from Dundee and Angus Foodbanks (Source: Dundee and Angus Foodbank)	6,979 (2021)	8,655 (2022)	8,261 (2023)	7,295 (2024)	5,984	↑	↑
Children fed via Dundee and Angus Foodbank (Source: Dundee and Angus Foodbank)	5,212 (2021)	5,961 (2022)	5,111 (2023)	4,515 (2024)	4,469	↑	↑
Employment rate for those with a disability (ONS Annual Population Survey)	43.7% (2020)	46.3% (2021)	52.5% (2022)	Not available	53.6%	↑	↑

When looking at the short-term and long-term trend: dash means maintaining, upwards arrow means improving trend and downwards arrow means deteriorating trend.

3) Progress on Actions

Status	Action Title	Progress	Due Date	Latest Update
	Design and deliver training events responding to the stated learning needs of kinship carers.	100%	31-Mar-2025	This year, the kinship team piloted an online parenting programme, supporting 9 kinship carers to participate. Psychologically/trauma-based parenting input is currently available via 2 clinical psychologists, both on an individual consultative basis for workers and kinship carers, and through group learning sessions. They also contribute to learning materials used with kinship families. This is a time-limited service due to funding constraints, although alternative sources of funding are being sought. There are links with other family-based care teams to share resources and training for foster carers/adopters as relevant/appropriate. Links are also in place with third sector organisations that provide individual and wider community supports to kinship families. These links continue to be developed and expanded.
	Undertake research to understand the stigma and challenges experienced by people struggling against in-work poverty	85%	31-Mar-2027	The Fairness Leadership Panel conducted extensive research into poverty related issues including housing and mental health services. Its report has been approved by the Dundee Partnership and Dundee City Council. Members are scheduled to present their recommendations to a range of influential groups. The Panel's work has been recognised in research conducted by the Joseph Rowntree Foundation.
	Reduce the barriers to education, employment and volunteering for those with convictions by increasing referrals to Dundee employability, education support services and volunteering agencies from community justice partners	70%	31-Mar-2027	Officers continue to seek ways to use 'Other activity' up to the legal maximum of 30% of hours to allow several online training courses run by the Open University to be included. Skills Development Scotland remains part of the Community Justice Partnership (CJP), and employability remains on the CJP agenda. Work is underway with Employability services to identify potential resources for service users.
	Improve offering from Active Schools Programme targeting children and young people from families on low incomes	90%	31-Mar-2027	A new Senior Active Schools Coordinator has been appointed to enhance the provision of activities in the Local Fairness Initiative areas - Linlathen and Stobswell West. A comprehensive plan to increase resources and expand offerings is underway.
	Develop youth activities via CLD youth workers teams	100%	31-Mar-2025	CLD Youth Work teams have continued to develop youth activities in all areas of the city. We will review the position going forward to ensure that we are delivering relevant programmes that meet the needs of young people and the communities in which they live.

Status	Action Title	Progress	Due Date	Latest Update
	Develop activities and learning from Summer of Play	100%	31-Mar-2025	The Whole Family Wellbeing Fund (WFWF) Holiday Programme Partnership awarded funding to 20 schools and 6 partner agencies to deliver activities and food to targeted children and families from the low-income priority groups as well as those children needing support to access to fun holiday activities and experiences in 2024. This includes Easter, Summer and October 2025. Improvements were made to the One Stop Shop 'What's On' resource for families to increase awareness of what was available across Dundee during the Summer 2024 Holidays and this was expanded, for the first time, for Easter 2025. Following the Holiday Programme Partnership Learning and Sharing Event in November 2024, a number of service improvements have been identified and systems/process improvements made for 2025 applications.
	Implement actions for positive destinations for young carers who are particularly vulnerable	85%	31-Mar-2027	Young Carers, as a group identified as having Additional Support Needs (ASN), continue to be supported by MCR Pathways and are matched with mentors. In March 2025 the lead officer for ASN, met with Carer Centre staff and parent carers to share post-16 transition procedures. All school guidance teams were also briefed to ensure they were aware of the procedures to follow.
	Expand delivery of Dignity and Right to Food awareness sessions for service providers who work with clients facing food insecurity	70%	31-Mar-2027	Dignity Principles and a Right to Food continue to form a key part of Cash First training facilitated by Faith in Community Dundee. This includes the Community Guiders Programme - a dedicated triage role to identify issues people present with, (from financial to housing and mental health and substance use) and help them access the support they need. There are currently seven Community Guiders trained across seven larders in five wards who are mainly seeing older people, families and single adults. A further five are being trained across five food projects. Cash First Training has also been carried out with frontline services across the city, including DCC Housing, NHS Dietetics, Dundee University Social Medicine Society at Ninewells Hospital, and members of the Local Employability Partnership. Cash First and bespoke signposting training sessions can be delivered as and when requested to food projects, organisations and frontline services

Status	Action Title	Progress	Due Date	Latest Update
				to improve their knowledge of local support, including dignified access to food, and how and where to signpost and refer.
	Increase opportunities for positive destinations for young people with Additional Support Needs (ASN), including complex needs, through transition planning and skills enhancement	95%	30-Jun-2025	The partnership between the Children and Families Service and the City Development team is pursuing the best outcomes for positive destinations for young people with ASN. Joint school visits with Health and Social Care workers provide each secondary school has up-to-date information and enable data gathering. Collaboration with third sector partners, Skills Development Scotland (SDS), and Youth Employability, has resulted in a list of available resources to help young people make better choices when they leave school.
	Expand and scale up the Making Recovery Real Network approach in localities	90%	31-Mar-2026	Peer 2 Peer training to support individuals and organisations across Dundee to strengthen their approach to peer support is being delivered. A more coordinated approach is being taken to build the capacity of other organisations to deliver both Peer 2 Peer training and Creating Hope Through Peer Support. A local peer support framework is being co-produced with 15 individuals from a range of organisations with the first meeting held in May 2025. Lived experience will be embedded through ongoing input from the Peer Supporters Network, ensuring the framework reflects the realities of peer support in practice. Partners are working alongside the Scottish Recovery Network (SRN) as they shape a national framework to ensure that local and national efforts are aligned and mutually supportive. Work on Recoverzine continues with the upcoming 10th edition, which will take a reflective look back at the journey of the publication so far. Developed in close collaboration with the editorial groups at the Lochee and Bella Centre, this celebratory issue offers an opportunity to recognise the creativity, voices, and stories shared through the magazine over time.
	Prioritise and protect local community projects that provide early interventions to improve people's wellbeing, mitigating the negative impacts of the cost-of-living crisis and isolation.	NEW	March 2027	

4) Case Studies ([link](#))

- Strengthening family support through volunteering – DVVA Programme
- Building confidence and belonging through creative community groups – ScrapAntics Collective
- Empowering a young New Scot through leadership and creativity
- Reducing isolation and promoting wellbeing – Lochee Friendship Group
- What Matters To You – Targeted Group Work
- Connecting new parents through Douglas Pram Pushing Walk & Talk
- Promoting community-led suicide prevention – Dundee Creating Hope Awards Pilot



WORK AND WAGES



12.0%*

of employees aged 18+ in Dundee City were earning less than the living wage

(Source: ONS Annual Survey of Hours and Earnings 2024 *provisional figures)



£673.30

Gross median weekly earnings for full time workers residing in Dundee City in 2024.

(Source: NOMIS - ONS Annual Survey of Hours and Earnings – Resident analysis)



36.5%

of the population in Dundee City live in a data zone ranked in the 20% most deprived in the income domain.

(Source: SIMD 2020 20% Most Deprived data zones in the income domain and National Records of Scotland Mid 2022 Small Area Population Estimates)



14,300

workless households in Dundee City.

(Source: NOMIS – ONS Annual Population Survey – households by combined economic activity status Jan-Dec 2023)



28.9%

Youth Unemployment rate (aged 16 to 24).

(Source: NOMIS ONS Annual Population Survey – Jan-Dec 2024)



69.1%

of people aged 16-64 years and economically active in Dundee City were in employment.

(Source: ONS Annual Population Survey Jan-Dec 2024)

1) Strategic Highlights and Progress During 2024/25

- Joint working between the Discover Work Partnership and the Fairness Leadership Panel has shaped employability principles that are now being implemented across services.
- The Child Poverty / Employability Pathfinder has expanded from Linlathen to Mid-Craigie, Douglas and Stobswell West, supporting the development of multi-agency advice hubs.
- A new Employability Development Officer (Child Poverty) post has been created to increase the ways parents can access employment and improve the incomes of priority family groups, as well as to progress new projects aimed at reducing inequalities in employment and income.
- Despite economic challenges, the number of Living Wage accredited employers in Dundee continues to grow, supporting efforts to reduce in-work poverty.

2) Performance Scorecard

Indicator	-3 Years	-2 Years	-1 Year	Latest Figure	Year 3 Target	Short Term Trend	Long Term Trend
% of employees in Dundee earning less than the real living wage (Source: ONS Annual Survey of Hours and Earnings)	10.2% (2021)	7.2% (2022)	9.8% (2023)	12% (2024 provisional)	10.3%	↓	↓
Gross weekly pay for full time employees living in the area (Source: ONS Annual Survey of Hours and Earnings – Resident Analysis)*	£575.00 (2021)	£586.70 (2022)	£624.80 (2023)	£673.30 (2024)	£665.63	↑	↑
Number of workless households in Dundee (Source: ONS Annual Survey of Hours and Earnings Resident Analysis)*	9,500 (2020)	10,500 (2021)	10,300 (2022)	14,300 (2023)	8,145	↓	↓
% of young people 16 to 24 who are unemployed (Source: ONS Annual Population Survey)*	22.1% (2021)	21.7% (2022)	31.7% (2023)	28.9% (2024)	18.7%	↑	↓
The total number of opportunities provided to young people (e.g. modern apprenticeships, trainees) (Source: DCC Corporate Services)	280 (2021/22)	117 (2022/23)	199 (2023/24)	181 (2024/25)	297	↓	↑

When looking at the short-term and long-term trend: dash means maintaining, upwards arrow means improving trend and downwards arrow means deteriorating trend.

*The Scottish Government's Chief Statistician highlighted concerns about the reliability of economic data from the Annual Population Survey, citing issues such as reduced sample sizes, especially since the pandemic. While the data remains usable, caution is advised when interpreting the statistics.

3) Progress on Actions

Status	Action Title	Progress	Due Date	Latest Update
	Develop opportunities for care experienced young people (CEYP) to improve their skills for work	100%	31-Mar-2025	Key workers continue to support CEYP in Dundee by providing one-to-one sessions to develop work skills. Bespoke support includes access to employability services' training academies and job shops, which provide hands-on experience and skill development; application support, mock interviews, and job matching; referrals to additional training providers for further qualifications and skills.
	Increase positive destinations for care experienced young people and those with Additional Support Needs through the Young Persons Guarantee	100%	31-Mar-2025	The Youth Employability Service supports young people with Additional Support Needs (ASN). Support includes assistance with college applications, job applications, CV creation, applying for training, accessing funding and aftercare to help clients sustain their outcomes. They also have access to academies, job shops, and work experience opportunities.
	Implement the new Employability Pathway Programme for 2024-29 once the Corporate Employability Review has concluded	70%	31-Mar-2027	70% of support provided by the new Employability Pathway programme commenced as planned from April 2024 as a result of Discover Work Challenge Funding to All in Dundee – a consortium of Third Sector Employability Providers led by ENABLE Works in partnership with Alexander Community Developments, Barnardo's, Helm, One Parent Families Scotland, Street League, Volunteering Matters. Following progress in September 2024, the Council's new Corporate Employability Service is expected to be fully implemented the very near future. In addition, elements of All in Dundee's service offer were scaled up from April 2025 following the award of additional No One Left Behind funding for Specialist Employability Support. Information on performance of the Employability Pathway programme for 2024/2025 will be reported to the Fair Work, Economic Growth, and Infrastructure Committee from June 2025.
	Develop opportunities for care experienced young people (CEYP) to improve their skills for work	100%	31-Mar-2025	Key workers continue to support CEYP in Dundee by providing one-to-one sessions to develop work skills. Bespoke support includes access to employability services' training academies and job shops which provide hands-on experience and skill development; applications support; mock interviews and job matching; referrals to additional training providers for further qualifications and skills.
	Maximise the use of Child Poverty Employability Funding to support Priority	100%	31-Mar-2025	All Child Poverty Employability Funding channelled via No One Left Behind has been allocated to the All in Dundee consortium. Performance

Status	Action Title	Progress	Due Date	Latest Update
	Family Groups and other families/communities based on local need			information on support to priority groups will be reported to Council Committee from June 2025.
	Continue to work in partnership with the Fairness Leadership Panel and Dundee Fighting for Fairness to ensure Employability Providers uphold commitments to the new principles for Discover Work and respond fully to pre-existing Fairness Commission Recommendations	80%	31-Mar-2025	The Fairness Leadership Panel was briefed by lead officers in April 2025 with an update on progress on the co-created principles for Discover Work and responses to the earlier Fairness Commission recommendations. The Panel was particularly interested in the recent review of Dundee City Council's employability teams and the ongoing efforts to co-locate services where possible. Employability pathway providers (All in Dundee and DCC) have offered to give a joint presentation to the Fairness Leadership Panel about their work later in 2025/26 depending on the panel's priorities for this financial year.
	Support the Local Fairness Initiatives through the provision of employability services delivered alongside others in any place-based approaches	80%	31-Mar-2025	Discover Work is supporting the Local Fairness Initiatives on an ongoing basis. All In Dundee partners and the Council Employability Services are supporting multi-agency hub models in Linlathen and Douglas and are involved in planning for a new advice hub in Stobswell West. Discover Work is also supporting engagement plans to reach priority groups and customers in Stobswell West, as well as monitoring customers registered onto the Employability Pathway through these initiatives.
	Establish the post of Employability Development Officer (Child Poverty) to support wider activity delivered to address inequalities relating to employment, income and poverty	100%	31-Dec-2025	Discover Work appointed the Employability Development Officer (Child Poverty) in July 2024. This role supports ongoing targets to address inequalities in employment, income, and poverty. The officer collaborates with NHS Tayside Employability and Public Health Directorates, DCC Community Learning and Development, and the community-based Adult Learning Network. The role also aligns with the aims of "A Step Change in Positive Destinations for Young People," focusing on improving engagement with priority family groups and progressing new projects for priority customers. New actions in this plan will outline this post's ongoing work to better engagement of priority family groups and progress new projects for priority customers.
	Facilitate and resource 'Discover Together' – NHS Tayside Family Friendly Employment	NEW	31-Mar-2027	
	Facilitate a Local Childminder Recruitment Programme	NEW	31-Mar-2027	
	Develop a Single Gateway / Directory for Attainment and Employment Pathways	NEW	31-Mar-2027	

4) Case Studies ([link](#))

- Supporting young people into employment – Employability Pathfinder (LFI Linlathen)
- Overcoming Barriers to Work – Employability Pathways
- Safe Housing Enabling Employment – Housing & Communities Team
- Inclusive Careers in Healthcare – NHS Tayside Healthcare Academy



BENEFITS & ADVICE

32%*



of households receiving universal credit in Dundee City were single person households with children

(Source: DWP Stat Xplore figures as at November 2024)
*figures are provisional.

52.9%*



of children in low income households (before housing cost) are within lone parent families.

(Source: DWP Stat Xplore – children in low income families in relative poverty data set 2023/24)
*figures are provisional

58.6%



take up rate of pupils eligible for free school meals.

(Source: Dundee City Council, Children & Families Service P1-S6)

4,476*
(18.7%*)



of children aged under 16 years are living in relative low income families (before housing costs).

(Source: DWP Children in low income families local area statistics UK financial year 2023/24 – figures are provisional*)

1) Strategic Highlights and Progress During 2024/25

- Increasing numbers of pupils taking up free school meals
- Outreach advice and benefit support to parents through schools has expanded from Morgan to Braeview, Baldragon and Craigie
- Gendered-sensitive Scottish Welfare Fund advice is being offered in Dundee Women's Aid, the Women's Hub and Aberlour.
- A Pension Credit uptake campaign secured £2.8 million for clients

2) Performance Scorecard

Indicator	-3 Years	-2 Years	-1 Year	Latest Figure	Year 3 Target	Short Term Trend	Long Term Trend
Children aged under 16 years and living in relative low income families (before housing costs) Source: DWP Children in Low Income Families	19.1% (2020/21)	19.4% (2021/22)	21.0% (2022/23)	18.7% (2023/24)	16.6%	↑	↑
% of children who are in low-income households (before housing costs) and within lone parent families Source: DWP Stat Xplore Children in low income families data set	48.1% (2021/21)	48.1% (2021/22)	54.2% (2022/23)	52.9% (2023/24)	41.2%	↑	↓
The % take up of free school meals (data is P1-S6) Source: DCC Children and Families Service	46.2% (2021/22)	48.4% (2022/23)	52.5% (2023/24)	58.6% (2024/25)	54%	↑	↑

When looking at the short-term and long-term trend: dash means maintaining, upwards arrow means improving trend and downwards arrow means deteriorating trend.

Due to changes in methodology historical data has been revised for all of the PIs in the above table – the targets were also recalculated based on the updated historical figures

3) Progress on Actions

Status	Action Title	Progress	Due Date	Latest Update
	Deliver training to Support Workers in partnership with Welfare Rights to provide advice within their teams	70%	31-Mar-2027	An online video has been developed that informs support workers how to make direct referrals for their clients to Council Advice Services via a newly built Firmstep form. Support provided includes income maximisation, debt and energy advice.
	Work in partnership with the Scottish Prison Service (SPS) and Department of Work and Pensions (DWP) to ensure prisoners have access to their appropriate benefits on release	90%	31-Mar-2027	Prison Link Centres continue to remain open to visiting agencies to facilitate preparation for release. An update on pre-release benefit assessment will be sought by the Community Justice Service (CJS). Short-term prisoners are offered voluntary throughcare by Community Justice workers and the National Throughcare Service. Long-term prisoners have a pre-release Integrated Case Management (ICM) where issues are discussed. All prisoners are offered a same day appointment with CJS on the day of release. Positive Steps works with prisoners throughout their time in custody, before release and then on the day of liberation, which ensures access to benefits.
	Focus on take up of free school meals, free transport and free after-school activities as a means of reducing the cost of living with a city wide communication approach adopted with information about these cost reducing initiatives	55%	31-Mar-2027	Tayside Contracts and schools promote free school meals and each primary pupil attending secondary school induction days in June are provided with a free snack at break and lunch. Schools also involve young people in menu developments. Secondary schools continue to encourage free meal take up and figures supplied by Tayside Contracts show this is increasing. In primary pupils it rose from 59.5% in 2023/24 to 65.01% in 2024/25. For secondary pupils it also rose from 47.95% in 2023/24 to 49.24% in 2024/25. Free travel initiatives are in place and well embedded across the city. Recent figures reported that 79% of Dundee's 5-21 years population currently have a National Entitlement Card with free bus travel included. Children and Families service continues to work with Active Schools to promote after school activities. In academic year 2023/24, 7,494 pupils participated in school sports activities, representing 39.9% of the total school enrolment. Additionally, there was an 11% increase in pupil visits to clubs compared to last year. The latest figures available up to term 2 in academic year 2024/25 reported that there were 7,271 distinct pupils

Status	Action Title	Progress	Due Date	Latest Update
				participating in Active Schools equating to 38.5% of the school role. The number of children in SIMD 1 and 2 participating increased from 35% in 2022/23 to 40% 2023/24. Children and Families service continues to work with Active Schools to promote after school activities. In academic year 2023/24, 7,494 pupils participated in school sports activities, representing 39.9% of the total school enrolment. Additionally, there was an 11% increase in pupil visits to clubs compared to last year. The latest figures available up to term 1 in academic year 2023/24 reported that there were 6,955 distinct pupils participating in Active Schools equating to 37% of the school role. The number of children in SIMD 1 and 2 participating increased from 35% in 22-23 to 40% 2023/24. One of our key goals was boosting participation among Primary 1 to 3 children, in this area there has been an increase in participation by 27%.
	Work with partners to devise a fuel poverty strategy for the City	60%	31-Mar-2027	Ongoing data analysis of the current profile of the different wards in Dundee is being utilised to identify gaps in provision including differentiation between building fabric and income deficiency as the key factor. The Advice Service Team continues to work with the Research and Information Team and the Climate change team on this data analysis. Additional work is continuing to map DEEAP's (Dundee Energy Efficiency Advice Project) current work to inform strategy on which fuel cost mitigation work contributes best to reducing fuel poverty and how this compares with/complements income maximisation.
	Prioritise current year interventions aiming to tackle fuel poverty	80%	31-Mar-2027	Over the last year the priority has been on identifying additional fuel voucher monies to tackle fuel poverty, identify customers disconnected/at risk of disconnection and on those with high fuel arrears. There have been several practice improvements identified. Dundee Citizens Advice Bureau (CAB) and SCARF partnerships continue to be reviewed. Attempts are being made to revive the Warmth Matters app for Dundee and Tayside residents with the help of NHS.
	Set up a support hub within Morgan Academy where services can do outreach to support families e.g. money advice,	100%	31-Mar-2025	Between April 2024 and March 2025, the support hub continued to operate at Morgan Academy and was extended to Baldrigon Academy from August 2024. Over the course of the year, a total of 104 clients were supported across both schools, with 72 achieving financial gains. The project secured

Status	Action Title	Progress	Due Date	Latest Update
	employability etc. This will include a trial of welfare rights supports also			over £552,497 in financial gains for families and made 42 outbound referrals to a range of services, including employability, Dundee Energy Efficiency Advice Project (DEEAP), Cosy Bairns and Welfare Rights.
	Agree a detailed business plan with all advice agencies to allow the new Advice Strategy to be implemented across all partners	80%	31-Mar-2027	The current business plan has been agreed, which is supported by regular bi-monthly Advice Workers Forum meetings. Mechanisms are in place to identify emerging trends and develop take up campaign initiatives through these meetings. New 2025/26 advice contracts with Dundee Citizens Advice Bureau (CAB) and Brooksbank have been strengthened using Key Performance Indicators (KPIs) to identify further strategic goals.
	Expand outreach of advice provision in the community through colocation within health service, schools and grass-roots partner organisations	80%	31-Mar-2027	The Council's Connect Service is now successfully operating from 15 community venues across Dundee, providing accessible advice and support to residents in local settings. In schools, advice services are currently available through different delivery models, i.e co-location at Morgan Academy and access to advice through established referral routes at Craigie and Braeview. Co-location within GP surgeries has also expanded, with services now embedded in 13 practices across the city—reaching nearly 100,000 patients. Work is ongoing to extend this model further in the coming years.
	Adopt gender-sensitive approach to service planning with regarding effects of welfare reforms on those impacted by substance use and women	100%	31-Mar-2025	To support a gendered-sensitive approach to service planning, a Scottish Welfare Fund adviser has been co-located within Dundee Women's Aid and the Women's Hub 1 day per week, and a remote access device has been put in place within Aberlour's premises.
	Target efforts to increase uptake of pensioner benefits	80%	31-Mar-2027	In partnership with Dundee Citizens Advice Bureau (CAB), an older people's Pension Credit uptake campaign was launched on 23 February 2024 with publicity provided via the Council's Communications Team. Within the first year a total of £2,844,811 of client gains was achieved. This equates to engagement with 550 pensioners each achieving an average annual Pension Credit gain per household of £4,403 (318 households). The take-up campaign will continue in 2025/26.
	Utilise Fuel Well data to target those most in need of support	60%	31-Mar-2027	Following the end of Fuel Well Dundee 3, officers are working in partnership with Public Health Scotland and the Council's Research and Information

Status	Action Title	Progress	Due Date	Latest Update
				Team to analyse Fuel Well data at ward level. Data maps of fuel support across the city are being used to target future activity.
	Embed financial inclusion pathways and routes to sustained positive destinations with Care Experienced Young People's Service (CEYPS)	60%	31-Mar-2027	A Welfare Rights referral pathway is to be embedded in CEYPS electronic assessment documentation, to promote financial inclusion/money maximisation for service users. Rollout has been delayed by challenges with data systems. Progress and training are due in May 2025. A coordinated initiative with Citizens Advice Bureau (CAB) and The Corner will result in a weekly drop-In session to streamline financial inclusion services for C&YPF.
	Increase referrals of "priority groups" who are at higher risk of poverty to money maximisation and parental employability services across maternity, health visiting, family nurse partnerships and paediatrics	40%	31-Mar-2027	Support staff have been trained to recognise the six priority family groups more at risk of poverty. The training delivered with CAB to priority staff has supported this. The incorporation of financial wellbeing within electronic assessment documentation will facilitate the desired referrals.
	Increase in-patient referrals to money maximisation	80%	31-Mar-2027	Work was undertaken to raise awareness of financial inclusion/money maximisation to frontline healthcare staff, in Primary & Secondary Care, as an intrinsic part of the holistic patient-needs assessment. Similarly, partnership working between NHS Tayside's Public Health Directorate and Tayside's Citizens Advice Bureau led to training to support healthcare staff to address financial wellbeing with patients on admission. Training was delivered in Ninewells to frontline nursing and midwifery staff and allied health professionals between June 24-Feb 25, including maternity, neonatal, paediatrics, family nurse partnership, health visiting and community-based practitioners in school health. Financial wellbeing is to be incorporated within patients' electronic assessment documentation.
	Co-produce actions to mitigate child poverty across the Women, Children and Families (WVF) division within NHS Tayside	60%	31-Mar-2027	Tayside Public Health Directorate (PHD) has collaborated with CAB co-deliver training within maternity, neonatal & paediatrics and facilitating drop-in surgeries in NHS Tayside Advice Centre, NWH Neonatal Unit & The Corner YP Service. NHS Tayside Family Nurse Partnership & Energy Systems Catapult worked together to facilitate Warm Home Prescriptions.

Status	Action Title	Progress	Due Date	Latest Update
				The Tayside Infant Food Insecurity Pathway went live in February 2025. The pathway aims to provide a supportive resource to ensure parents and carers can access timely, sustainable support if they face food insecurity for their infant. The pathway has been developed in partnership with NHS Tayside, Angus Council, Angus HSCP, Dundee Council, Dundee HSCP, P&K Council, P&K HSCP and Social Security Scotland. Work to develop the pathway with 3rd sector and NHS Tayside staff and took place over the year with an open awareness session offered in April 2024 for feedback and discussion on the draft pathway from 3rd sector representatives. Social work, Health Visiting, FNP and maternity colleagues were consulted and from the feedback provided, the finalised pathway includes a way of contacting health visiting administrative team so that wrap around support at the end of the pathway is in place. Feedback from Welfare Rights and Social Work will be collected every 3 months. This will also help highlight if there are families who have used the pathway more than once. Links are being made with Maternal and Infant Nutrition grants.

4) Case Studies ([link](#))

- Income Maximisation for a Young Family – Connect Team
- Unlocking Support for Working Parents – School-Based Advice
- Preventing housing insecurity through school-based advice
- Supporting expectant parents to access financial entitlements
- Improving financial stability for kinship carers
- Securing backdated benefits for an older resident



ATTAINMENT AND CHILD POVERTY

26.1%



of children in Dundee City are in poverty after housing costs.

(source: End Child Poverty 2023/24 data published June 2025)

373

care experienced young people in Dundee City, this represents 2% of the 0-17 years population.

(Source: Scottish Government – Children's Social Work Statistics 2023/24 looked after children – figures as of 31st July 2024)



10,208

children (aged 0-15 years) live in 20% most deprived data zones, this accounts for 43.4% of the children in that age group in Dundee City overall.

(Source: SIMD 2020 20% Most Deprived Data Zones and National Records of Scotland 2022 Small Area Population Estimates)



The majority of Children (0-15 years) who live in East End (80.3%) Coltside (66.1%) and Strathmartine (49.4%) live in a data zone ranked in the 20% most deprived.

(Source: SIMD 2020 – 20% Most Deprived data zones and National Records of Scotland Mid 2022 Small Area Population Estimates)



593

average tariff score for school leavers living in most deprived SIMD area.

(Source: Local Benchmarking Framework 2023/24)

1,088

average tariff score for school leavers living in least deprived SIMD area.

4.2%



difference in school attendance between children living in most deprived SIMD areas and the average for those living in less deprived SIMD areas.

(Source: Dundee City Council, Children and Families Service 2024/25)

1) Strategic Highlights and Progress During 2024/25

- A partnership project with Education Scotland has seen attendance rise for targeted groups in five schools since October 2024.
- More pupils are participating in Active Schools and sports activities including increasing numbers of pupils vulnerable to child poverty.
- Community groups and activities have transferred from Kirkton Community Centre to St Paul's and Baldrigon as part of our community campus approach.
- Work on the Drumgieth Community is nearly complete and will open in August 2025.
- Schools are sensitively providing stigma-free access to cosy clothes and food larders.

2) Performance Scorecard

Indicator	-3 Years	-2 Years	-1 Year	Latest Figure	Year 3 Target	Short Term Trend	Long Term Trend
Children living in poverty to be reduced by half in 2030 Source: End Child Poverty	22.5% (2020/21)	27.1% (2021/22)	28.2% (2022/23)	26.1% (2023/24)	19.3%	↑	↑
Children who live within the 20% most deprived data zones Source: SIMD 2020 and NRS Small Area Population Estimates	N/A	43.8% (SIMD 2020)	42.9% (SAPE 2021 and SIMD 2020)	43.4% (SAPE 2022 and SIMD 2020)	37.6%	↓	↓
Percentage gap in attainment – Average scores between school leavers living in SIMD 1 areas or SIMD 5 areas (Source: DCC Children and Families Service)	51% (2020/21)	48% (2021/22)	49% (2022/23)	45% (2023/24)	43%	↑	↑
Percentage point gap in literacy in P1-7 between pupils living in SIMD 1 areas and SIMD 5 areas Source: DCC Children and Families Service	20.4% (2020/21)	19.9% (2021/22)	19.9% (2022/23)	16.6% (2023/24)	14.3%	↑	↑
Percentage point gap in numeracy in P1-7 between pupils living in SIMD 1 areas and SIMD 5 areas (Source: DCC Children and Families Service)	17.3% (2020/21)	13.6% (2021/22)	16.3% (2022/23)	14.3% (2023/24)	13%	↑	↑
Percentage point difference attendance gap between children living in SIMD 1 areas and the average for SIMD 2-5 (Source: DCC Children and Families Service)	3.6 (2021/22)	4.3 (2022/23)	4.3 (2023/24)	4.2 (2024/25)	3.1	↑	↑

When looking at the short-term and long-term trend: dash means maintaining, upwards arrow means improving trend and downwards arrow means deteriorating trend.

3) Progress on Actions

Status	Action Title	Progress	Due Date	Latest Update
	Implement CELCIS (Centre for Excellence for Children's Care and Protection) Programme addressing neglect and enhancing wellbeing	75%	31-Mar-2026	The work has paused while GIRFEC (Getting It Right for Every Child) partners are regrouping. Work is scheduled to recommence by June 2025.
	Accelerate closure of the poverty attainment gap	70%	31-Mar-2027	In February 2025, Insight (the senior phase benchmarking tool) was refreshed with national leavers' benchmarking data for the session 2023/24. This data showed that gaps between leavers in the most and least deprived SIMD quintiles in Dundee have increased for most measures since 2022/23. Some progress however was seen: the gap in complementary tariff points for the highest attaining 20% of leavers from SIMD quintiles 1 and 5 reduced from 390 last year to 347. The gap in the percentage of leavers from SIMD quintiles 1 and 5 attaining 5 or more awards at SCQF Level 6 or better narrowed from 34 percentage points to 31.
	Improve pupil attendance within primary and secondary sector	75%	31-Mar-2027	Attendance for Session 2024/25 (up to 13th March) has been 86.2% for Secondary, up from 85.6% for the same period last session, and 92.9% for Primary, up from 91.9% for the same period last session. Improving attendance remains a key priority as one of our stretch aims for the Strategic Equity Fund. The Scottish Government is now producing fortnightly attendance data, published at local authority level and supplied to us at school level. We are supplying our schools with an analysis of the data to enable them to track absence and attendance. Education Scotland have been working with targeted stages in five schools on an attendance improvement project since October 2024. Initial analysis shows these stages have seen improvements in attendance this session compared to 2023/24.
	Reduce levels of exclusion across primary and secondary sector	80%	31-Mar-2027	The primary exclusion rate for 2024/25 (as at end of February 2025) was 4.4 incidents per 1,000 pupils. This is up compared to the same period in the previous session which saw a rate of 2.7.

Status	Action Title	Progress	Due Date	Latest Update
				The secondary exclusion rate for 2024/25 (as at end of February 2025) was 36.9 incidents per 1,000 pupils. This is up slightly compared to the same period in the previous session which saw a rate of 34.1. There are a range of strategies in schools to reduce exclusion rates such as alternative to exclusion models, amended timetables and bespoke curriculum offers. There is still a legislative process for exclusion and the service is monitoring the level of exclusions regularly, addressing the reasons for exclusion and looking at trends to determine next steps. There is also a working group with representation from schools/Head Teachers, Dundee Educational Psychology Service, Trade Unions and other professionals to address the concerns of violence and aggression in schools, which often leads to the need for exclusion. All exclusions relating to CECYP are discussed with the relevant Education Manager and link Social Worker before going ahead. All exclusions result in a meeting with the young person and their parent/carer where a plan for return and strategies to address the reasons for exclusion are put in place.
	Increase uptake of Continuing Care by care experienced Young People	92%	31-Mar-2027	32 young people are currently in continuing care placements - 4 in external residential, 6 in kinship, 15 external fostering and 7 internal fostering. This demonstrates stability in placements for children. The fostering team and through care team developed a leaflet for foster carers and children to explain continuing care processes.
	Refresh Cost of a School Day commitment for all schools	85%	31-Mar-2027	A decision was made last session that all schools should be addressing the cost of the school day as a matter of course. There remains a lead officer who links with CPAG and shares CoSD initiatives with schools ensuring that schools are kept apprised of updates to resources. Schools continue to provide breakfast clubs, a 'wardrobe' of cosy clothes/uniforms as a means of helping reduce uniform costs as well as having 'give and/or take' larders available to families. Pupils at the new Greenfield Academy, due to open in August 2025, have been involved with the headteacher in deciding on a suitable school uniform.
	Ensure all school staff complete the Cost of a School Day e-learning module	100%	30-Jun-2024	Schools will provide details of participation in the annual audit, which is completed in June each year.

Status	Action Title	Progress	Due Date	Latest Update
	Kirkton Community HUB trial	95%	30-Jun-2025	The work to re-locate groups and services from Kirkton Community Centre has been completed and the centre closed to all users on 28 April 2025. The building is being prepared for demolition. All Local Management Group activities are taking place in temporary locations until building works are completed to their proposed new locations. Services being delivered as part of our community campus approach in Baldragon and St Paul's have successfully moved. Work has been completed on building modifications in St Paul's, and the library service for the community and the school is now operational. Monthly updates are provided to an officers' working group who are overseeing the implementation of the community campus approach in Kirkton and at Drumgeith.

4) Case Studies ([link](#))

- Tackling poverty and increasing attainment in Longhaugh and St Francis' Primary Schools
- Closing the attainment gap through the Strategic Equity Fund



HEALTH INEQUALITIES



1,315

births registered in
Dundee City in 2023.

(Source: National Records of Scotland –
Birth Time Series Data)



65%

of respondents in the
2023 Scottish Survey
Core Questions rated
their general health as
very good or good.

(Source: Scottish Government, Scottish
Core Survey Questions)

25.7%



of those in Dundee City said
that they had a health problem
or disability that limited their
day-to-day activities either a
little or a lot. This was slightly
higher than the Scottish average
of 24.1%.

(Source: Scottish Census 2022)

25.1%

of primary 1
children
classified as obese
or overweight.

(Source: Public Health Scotland – Primary 1 Body
Mass Index (BMI) statistics Scotland 2023-24 BMI
distributions epidemiological categories)



79.2 yrs

Female life expectancy
at birth.

(Source: National Records of Scotland – Life Expectancy in Scotland 2021-2023)



74.6 yrs

Male life expectancy
at birth.

1) Strategic Highlights and Progress During 2024/25

- 355 frontline workers in the Dundee received training across a range of mental health issues including suicide awareness, recovery, poverty and mental health.
- Proposals to embed a welfare rights service for Care Experienced Young People have been agreed and are ready to implement.
- An application for the license needed to establish a Drug-Checking service in Dundee was submitted to the UK Home Office. Once received, a response will be considered by the Alcohol and Drug Partnership.
- Hope Point, the community wellbeing centre, has provided support to over 75 new people each month in 2024/25 with clients praising the availability of round the clock access and peer support.
- The AIM Anxiety in Motion AIM programme has offered support across seven secondary schools for S1/2 pupils who struggle to attend due to their mental health and wellbeing.

2) Performance Scorecard

Indicator	-3 Years	-2 Years	-1 Year	Latest Figure	Year 3 Target	Short Term Trend	Long Term Trend
Life Expectancy at birth (Males) Source : National Records of Scotland: Life Expectancy in Scotland publication	73.8 (2018-20)	73.5 (2019-21)	74 (2020-22)	74.6 (2021-23)	N/A	↑	↑
Life Expectancy at birth (Females) Source: National Records of Scotland: Life Expectancy in Scotland publication	79.4 (2018-20)	79.1 (2019-21)	79 (2020-22)	79.2 (2021-23)	N/A	↑	↑
Percentage of Primary 1 children classified as obese or overweight Source: Public Health Scotland – Primary 1 BMI Publication	N/A	26.6% (2021/22)	23.8% (2022/23)	25.1% (2023-24)	21.1%	↓	↑

When looking at the short-term and long-term trend: dash means maintaining, upwards arrow means improving trend and downwards arrow means deteriorating trend.

3) Progress on Actions

Status	Action Title	Progress	Due Date	Latest Update
	Develop Counselling service for young people in secondary schools	100%	31-Mar-2025	Counselling in schools is now fully integrated across all Secondary schools and clusters in Dundee. There is a clear procurement and ongoing review process. There is an established data recording system.
	Reduce teenage pregnancy and implement a Pregnancy and Parenthood in Young People Strategy	55%	31-Mar-2026	The Tayside RSHP (Relationships, Sexual Health and Parenthood) Alliance continues to progress actions, including training for staff on Early Protective Messages for Early Years staff. The train the trainers module is in progress and will be offered to Early Years staff in the next school year. A reviewed PSE curriculum will be piloted in a secondary school in Dundee. Further development to consider this approach for a Primary setting is planned for the 2025/26 school year.
	Target and support groups of young people at risk from early initiation into alcohol/drug use	70%	31-Mar-2026	The Alcohol and Drug Partnership (ADP) allocated one year's funding to the Planet Youth Project working within specific schools to support young people vulnerable to early onset of alcohol use. Additional funding was allocated to the Health Inequalities Team to continue with local communities-based prevention work. During 2025 this will be supported by the Protecting People Prevention officer with a focus on implementing the substance use Prevention Framework.
	Improve harm reduction service and responses to non-fatal overdoses (NFOD).	90%	31-Mar-2026	The ADP supports the work of the NFOD multi-agency team. During 2024-25 the Emergency Department at Ninewells joined the scheme and individuals are now referred from A&E to the daily meetings. The ADP continues to fund the assertive outreach service providing support within 72 hours. Work to develop a joint assessment / response to complex needs is underway. An application for a license to provide a Drug-Checking service was submitted to the UK Home Office and a response is awaited.
	Improve access to mutual-aid and peer support recovery groups to help people avoid relapse into harmful substance use	85%	31-Mar-2026	Dundee Volunteer and Voluntary Action (DVVA) continues to lead this work on behalf of the ADP and a number of groups are supported. SMART Recovery Groups continue to be delivered from various locations in the city. A Mutual Aid group is also available for family members supported by Scottish Families.
	Increase Crisis and Suicide prevention training to front-line staff and communities	95%	31-Mar-2026	Between October 2024 - February 2025, 154 people completed training at informed-level and 128 at skilled level. Within current capacity, training

Status	Action Title	Progress	Due Date	Latest Update
				delivery is likely to be maintained around this level over the coming months. The Suicide Prevention Training Forum is currently considering ways to streamline the local suicide prevention training offer and identify opportunities to further increase delivery capacity. A suicide prevention training framework has recently been adapted and approved for training school staff which will be activated in the coming months. Work is also underway to develop and pilot a suicide prevention course for parents/carers in conjunction with members of the Community Health Advisory Forum. The pilot session is scheduled for April with a plan for roll-out to be implemented shortly after. Learning from this development is being shared with national colleagues to inform wider support for parents/carers and children/young people.
	Re-model mental health and wellbeing community services by developing early intervention services and crisis care models, including services delivered from GP Practice and 'peer navigation' services within acute hospital and accident and emergency setting	90%	31-Mar-2027	Hope Point has continued to provide support to over 75 new people each month with totals for each quarter varying between 227 and 320 new individuals accessing the service in 2024/25. Hope Point supported 1,078 individuals with a total of 6,015 supports carried out via drop-in, phone and text. An agreed pathway with Police Scotland became operational in October 2024. This allows for improved transitions for people requiring support due to distress, who do not meet the threshold for clinical input. The feedback continues to be overwhelmingly positive with Peer Support and 24/7 access regularly being cited as key factors for people. From 1 April 2025, Distress Brief Interventions (DBI) will be provided locally by the Health and Social Care H&SC Partnership and transition arrangements are underway. Navigators continue to provide support for part of the week in the A&E department and continue to provide crucial support. The Paramedic Mental Health Response Vehicle operates during peak times. Additionally, staff provide support and guidance to the 'standard' ambulance crews when working solo shifts, ensuring access to specialist mental health advice is available whenever possible. Within Primary Care, the Mental Health and Wellbeing Strategic Delivery Plan 2024-2027 is underway.

Status	Action Title	Progress	Due Date	Latest Update
				For services for people with severe and enduring and mental health (seen in Community Mental Health Teams), an accelerated redesign workshop is to take place.
	Extend the AIM (Anxiety in Motion) programme within all secondary schools to support attainment of targeted S1/S2 young people with mental health and wellbeing needs	80%	31-Mar-2027	Provision for S1/2 pupils (and others) who struggle to attend school as a result of mental health and well-being concerns is currently in place in 7 of the 8 secondary schools. The model differs across schools. Some is provided in-school and others are community-based. All are staffed by a mix of support staff and teachers. The final school is working with the Accessibility and Inclusion Service to create provision. Emotional Based School Avoidance Career Long Professional Learning has been offered to schools and delivered twice this session. Tools to identify the reasons behind school avoidance are shared and support with implementation offered to help identify patterns and trends to ensure that schools can put the correct supports in place.
	Deliver a range of Mental Health Awareness Training including Mentally Healthy Workplace, Resilience and Wellbeing and Scottish Mental Health First Aid (This action replaces the previous actions: Increase delivery of mental health awareness training and NHS continues to offer its workforce opportunities to support financial wellbeing and resilience)	90%	31-Mar-2027	Nearly 100% of the mental health improvement training target was achieved in 2024/25. A total of 355 frontline workers in the Dundee City area received training across a range of mental health courses. These included Scotland's Mental Health First Aid, Suicide Awareness Informed Level (now known as SAFE), Mental Health and Wellbeing Awareness, Poverty and Inequality Practice, Sleep and Mental Health, Food and Mental Health, Recovery in Mental Health, and Alcohol, Substance Use and Mental Health. To further strengthen community and sector-wide capacity in Dundee, a Training for Trainers (T4T) programme was launched in early 2024. To date, 10 Scotland's Mental Health First Aid instructors/trainers and 9 Stigma and Discrimination instructors have been trained. This initiative was delivered in partnership with Public Health Scotland, See Me, The Discover Work Partnership, Dundee's Local Employability Partnership, Dundee and Angus College, Boomerang Community Centre, Dundee Volunteer and Voluntary Action (DVVA), and several local partners.
	Support Whole Systems Approaches that will focus on child health inequalities and child poverty	0%	31-Mar-2027	A small group of staff within Directorate of Public Health undertook Whole Systems Approach training that would support the work of child healthy weight and inequalities with overlapping links with other related topics such as breastfeeding, child poverty, physical activity and mental health. The lead for the Child Healthy Weight programme and the Whole Systems Approach work has now left post so the work around this within Public

Status	Action Title	Progress	Due Date	Latest Update
				Health will be put on hold until it is known whether the post will be replaced and how this work can progress.
	Co-create all Mental Health and Wellbeing developments in the city with people with lived experience of poverty and mental health challenges to ensure that people know about developments, they are accessible, and they meet the needs of the community.	NEW	March 2027	
	Inform and support third sector and community projects about services and resources that can help address poor mental health and its causes so that projects can signpost people in need to relevant support.	NEW	March 2027	

4) Case Studies ([link](#))

- Promoting wellbeing and resilience in schools - S2 Health & Wellbeing Group.
- Supporting mental health through community-led events – Hilltown Community Centre.
- Increasing access to wellbeing activities – Coldside's Wellbeing Wednesdays.
- Promoting Inclusive Employment Through Workplace Training.



HOUSING AND COMMUNITIES



31%

of all households in Dundee City were estimated to be fuel poor.

(Source: Scottish House Condition Survey: Local Authority Analysis 2017-2019)

431



households (including 227 children) in temporary accommodation in Dundee City

(Source: Dundee City Council – Neighbourhood Services figure as at 31st March 2025)



97

households with children or a pregnant woman in temporary accommodation in Dundee City.

£800



Median rent for a 2 bedroom property in the private sector per month.

(Source: Scottish Government Private Rent Statistics – Scotland 2010 to 2024 – Dundee and Angus Broad Rental areas year to end of September 2024)

26.2%



of households in Dundee are social rented properties.

(2022 Census)

20.6%



of households in Dundee are private rented properties.

(2022 Census)

1) Strategic Highlights and Progress During 2024/25

- 43 tenants who were having difficulties with their landlords were supported to make referrals to the Housing and Property Chamber (HPC).
- The What Matters to You Initiative (WM2U) is operating in 3 communities and is to be expanded to all wards including Community Cafes and a Make it Happen Fund.
- The initial steps to provide additional secure door entries in Stobswell West have been taken.

2) Performance Scorecard

Indicator	-3 Years	-2 Years	-1 Year	Latest Figure	Year 3 Target	Short Term Trend	Long Term Trend
Number of applications assessed as homeless or threatened with homelessness Source: DCC Neighbourhood Services	1,010 (2021/22)	1,100 (2022/23)	1,106 (2023/24)	1,378 (2024/25)	922	↓	↓
Number of children living in temporary accommodation Source: DCC Neighbourhood Services	215 (2021/22)	229 (2022/23)	262 (2023/24)	227 (2024/25)	196	↑	↑
Households with children or pregnant woman in temporary accommodation Source: DCC Neighbourhood Services	90 (2021/22)	92 (2022/23)	109 (2023/24)	97 (2024/25)	82	↑	↑
Number of council and registered social landlord housing completions Source: DCC Neighbourhood Services	100 (2021/22)	101 (2022/23)	264 (2023/24)	341 (2024/25)	200	↑	↑
Percentage of council dwellings that are energy efficient (ESSH) Source: DCC Neighbourhood Services	87.2% (2021/22)	90.7% (2022/23)	89.8% (2023/24)	86.4% (2024/25)	100%	↓	↓

When looking at the short-term and long-term trend: - dash means maintaining, upwards arrow means improving trend and downwards arrow means deteriorating trend.

3) Progress on Actions

Status	Action Title	Progress	Due Date	Latest Update
	Homelessness and Complex Needs - Implement a Lead Professional (LP) Model	100%	30-Sep-2024	Action marked complete as this has now been superseded by the review being carried out under the Adults at Risk Committee with a sub group looking to develop a TATA (Team Around the Adult) model similar to the Lead Professional.
	Increase the number of accredited private sector landlords by 5%	80%	31-Mar-2025	Landlord accreditation is a voluntary scheme that landlords agree to undertake. Currently there are 139 landlords accredited in the city. A total of 16,138 registered properties are managed by 9,215 landlords registered through landlord registration scheme. This equates to 30% of the properties where the property is operated by an accredited landlord or letting agent.
	Support to enable private tenants to making Repairing Standard referral to the First Tier Tribunal and Third Party Referrals	100%	31-Mar-2025	The First Tier Tribunal, Housing and Property Chamber (HPC) are the statutory body tenants can approach if their landlord fails to maintain the property to the Repairing Standard. Where a tenant is having difficulty with their landlord we will provide support to enable them to submit a referral to the HPC. Where a tenant is unwilling or unable to make the referral themselves, we can make a Third Party Referral to the HPC on their behalf. This is a reactive service. Tenant support to make HPC referrals 1 Apr 2024 to 31 Mar 2025 - 43 Third Party referrals to HPC 1 Apr 2024 to 31 Mar 2025 – 3.
	Implement learning from 'What matters to you' (WM2U)	75%	31-Mar-2026	The WM2U initiative has now been scaled to 3 locality areas and an implementation plan will extend this to others via LCPPs in 2025-26. Some key features of the approach involve supporting families via Columba 1400 Leadership Academies, listening and responding to families via Community Cafes and administering a Make it Happen Fund. The approach is also being formally evaluated and going forward there are further opportunities for system re-design through integrated funding deployed to and by local communities.
	Expand access to housing advice in the community	60%	31-Aug-2025	Housing Options & Lettings and Tenancy & Estates officers are attending drop-in sessions throughout the city. Many of these sessions are well attended and have led to genuine and effective engagement with the community on a range of housing issues. Analysis of sessions will be undertaken to establish whether improvements are required.

Status	Action Title	Progress	Due Date	Latest Update
	Deliver a personal housing support plan for all new Dundee City Council tenants to ensure awareness and understanding of their full circumstances which will contribute to tenancy sustainment	40%	31-Aug-2025	Progress to date includes the bringing together of key stakeholders to co design a Personal Housing Plan (PHP) referral procedure and to develop key guidance. Next stage is to pilot the PHP procedure and review it before implementation of an integrated IT case management system.
	Examine potential for a pilot project in conjunction with Shelter aimed at raising awareness of tenants rights and supporting vulnerable private sector tenants to make applications to the Housing Property Chamber	100%	31-Dec-2025	Agreement reached with Shelter Scotland and Dundee CAB to deliver these sessions. Dundee Law Centre will also be part of this exercise. Anticipate planning and delivery to be agreed with the first session taking place with private sector tenants being delivered September 2025.
	Target identified buildings in Stobswell West to increase number of secure door entry installations in properties	40%	31-Mar-2026	Identification of tenure/landlords and agents underway. Property inspections have taken place and an agreed proforma of inspection template has been shared with the wider team to escalate the completion of the inspections. Completely privately owned blocks will be the priority of Private Sector Services Unit in the first instance with mixed tenure blocks being targeted by Housing Asset Management Unit. An assessment will follow to determine how many doors are required and how much this will cost before installation.
	Develop low and zero emission heat networks (district heating and communal heating)	50%	31-Mar-2027	The Heat Network Support Unit is carrying out a feasibility study into viable heat sources and heat centres for the City Centre heat network then 4 other priority heat network zones identified in the Local Heat and Energy Efficiency Strategies (LHEES). A further study into viable heat network delivery models is to be undertaken.
	Undertake the data gathering over the next year on homelessness to allow better targeting of resources	40%	31-Mar-2026	The project has been scoped and initial data gathering process has been carried out with Dundee Health & Social Care Partnership. The next steps will involve analysing the data and developing a framework for identifying gaps in current provision.
	Develop a 'Dundee Standard' of training for front line staff (phone and in person), for social housing providers, taking on board some of the principles of trauma informed practice, mental health approaches, and diversity/inclusion. (For example, training on the use of the language line)	NEW	March 2026	

Status	Action Title	Progress	Due Date	Latest Update
	Create a single place for housing information on the Dundee City Council website that uses understandable language, is easy to 'search' and involve tenants in this process.	NEW	September 2025	
	Create a secure drop-off point in Dundee City Council's West Office in Lochee for tenants to leave keys, letters, forms etc.	NEW	September 2025	
	Increase tenant engagement in design/development and review of social housing services. (For example, further tenant involvement in the development of the Dundee City Council Tenants' Portal)	NEW	March 2027	
	Develop a 'Dundee Standard' of damp/condensation guidance for social housing providers, ensuring a consistent approach to quality advice and information to all tenants.	NEW	March 2026	
	Deliver a Dundee-wide publicity campaign using different communication methods to make private tenants aware of their rights; and to raise awareness of tenants and landlords' responsibilities.	NEW	October 2025	

4) Case Studies ([link](#))

- Supporting kinship carers with housing and advice.
- Adapting homes for children with disabilities.
- Helping a mother achieve housing stability.
- Helping a young person build independence through housing support.
- Providing coordinated housing and community support.

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