

6 COMPLAINTS REVIEW COMMITTEE (SOCIAL WORK) (AN74-2012)

The Council requires to set up a Complaints Review Committee, the remit of which would be to review on the request of the complainant any response or action to be taken by the authority.

The Committee previously comprised two elected members and one non-elected member.

It is recommended that two elected members be appointed and that it be remitted to the Chief Executive in terms of paragraph 13 of the Council's Scheme of Delegation of Powers to Officers (Chief Executive) to appoint a chairperson (non-elected member).