

### 3 TRAINING FOR TAXI DRIVERS (AN180-2012)

Reference is made to Article II of the minute of meeting of this Committee of 20th December, 2011, wherein a further report regarding appropriate training for taxi drivers was requested.

The matter has been discussed at the Taxi Liaison Group at which the majority of Trade representatives indicated their preference for training to be provided to SVQ Level 2. Unite the Union have indicated that they can provide this training for their members at no cost. They also indicated that they can also provide the course for non-members at a cost of approximately £600. Details of the course are attached (**Appendix 1**). Discussions were also held with Dundee College who have also sourced a course by Go Skills which is similar to the course to be offered by Unite the Union. This course also comprises nine modules with 79 guided learning hours. The cost of this course is likely to be in excess of the discounted price of £600 being offered by Unite.

These courses meet all the requirements of those who responded to the 2011 survey.

Having drivers trained to the above level should raise standards leading to a better service for passengers and fewer complaints and accordingly, it is recommended that the Committee agree, in principle, to introducing a requirement that all taxi drivers be trained to the above level and that a report outlining how this will be implemented, including timescales, be submitted to a future meeting.