



ANNUAL PARKING REPORT

2018



Dundee City Council

2

PARKING TEAM INFORMATION

Name of Team Manager

Kenneth Kidd Team Leader

Name of Key Team Members and Job Titles

Amanda Sivewright Senior Parking Officer

Paul Zarembski Car Parking Officer

Gordon Fyffe Senior Parking Attendant

Bruce Erskine Senior Parking Attendant

Alan Muir Senior Parking Attendant

DEFINITION OF THE TEAM'S ROLE WITHIN THE PARKING OPERATION/COMPANY

AIMS AND BENEFITS OF DECRIMINALISED PARKING ENFORCEMENT

- Assist in the free flow of traffic
- Create a greener environment
- Maximise the use of spaces
- Increase Trade
- Promote safety for all road users
- Free up Police resources



3

WHAT'S NEW?

ELECTRIC VEHICLE CHARGING HUBS

With electric vehicles becoming more popular, the demand for charging points is increasing. To satisfy these demands a new charging hub has been installed and is now operational within Balgay car park, Lochee.



There are two more hubs under construction, one in Princes Street Dundee and the other within Queen Street car park, Broughty Ferry.

Electric vehicle parking is free in all Dundee City Council Car Parks. To qualify, you must register your vehicle with our fleet department. However charging facilities may be limited to a maximum stay to allow turnover of the bays and availability to all EV owners. Please ensure you adhere to the restrictions in place to prevent incurring a penalty charge notice.

More information on electric vehicle parking can be found on the Dundee City Council website by clicking the following link <https://www.dundee.gov.uk/service-area/city-development/roads-and-transportation/electric-vehicle-parking-within-dundee>

4

OVERVIEW

APRIL 2017-MARCH 2018

YEAR END APRIL 2017 - MARCH 2018

COMPARISON SUMMARY OF PCNs (Apr 2013 - Mar 2018)

	2013/14	2014/15	2015/16	2016/17	2017/18
Total Issued:	22913	25105	31236	29,266	30,083
Balance Outstanding £:	428	296924	558166	614998	564439

2017-2018 (fluid)

Fully paid		19011	
Percentage paid		65	%
Waived	1558	6.2	%
Cancelled	395	1.6	%
Written off	1222	4.9	%
Outstanding		7517	
Average Outstanding		26	%

POSSIBLE DEPLOYMENT HOURS	34587.50	
DEPLOYMENT	HOURS	%
ACTUAL DAYS DEPLOYED	22655.23	65.50

DEPLOYMENT HOURS LOST	HOURS	%
DAYS LOST (SICKNESS)	3886.5	11.24
DAYS ANNUAL LEAVE	3704	10.71
OFF STREET-ADMIN DUTIES/TRAINING	1250.02	3.61 %
HOURS LOST -VACANT POST	3091.75	8.94 %

CAR PARK OCCUPANCY RATES

	TOTAL	SPACES	% AVE DAILY TURNOVER
OLYMPIA	70482	501	38.5
GREENMARKET	136123	548	68.05
GELLATLY STREET CP	210876	460	125.59
W. BELL STREET CP	152102	930	44.8
SHORE TERRACE CP	84572	67	353.8

NB. (West Bell Street Car Park ran at half occupancy for approximately 5 months due to a lighting issue on upper levels).

5

PENALTY CHARGE NOTICES

TOTAL NUMBER OF PCNs ISSUED - 30083

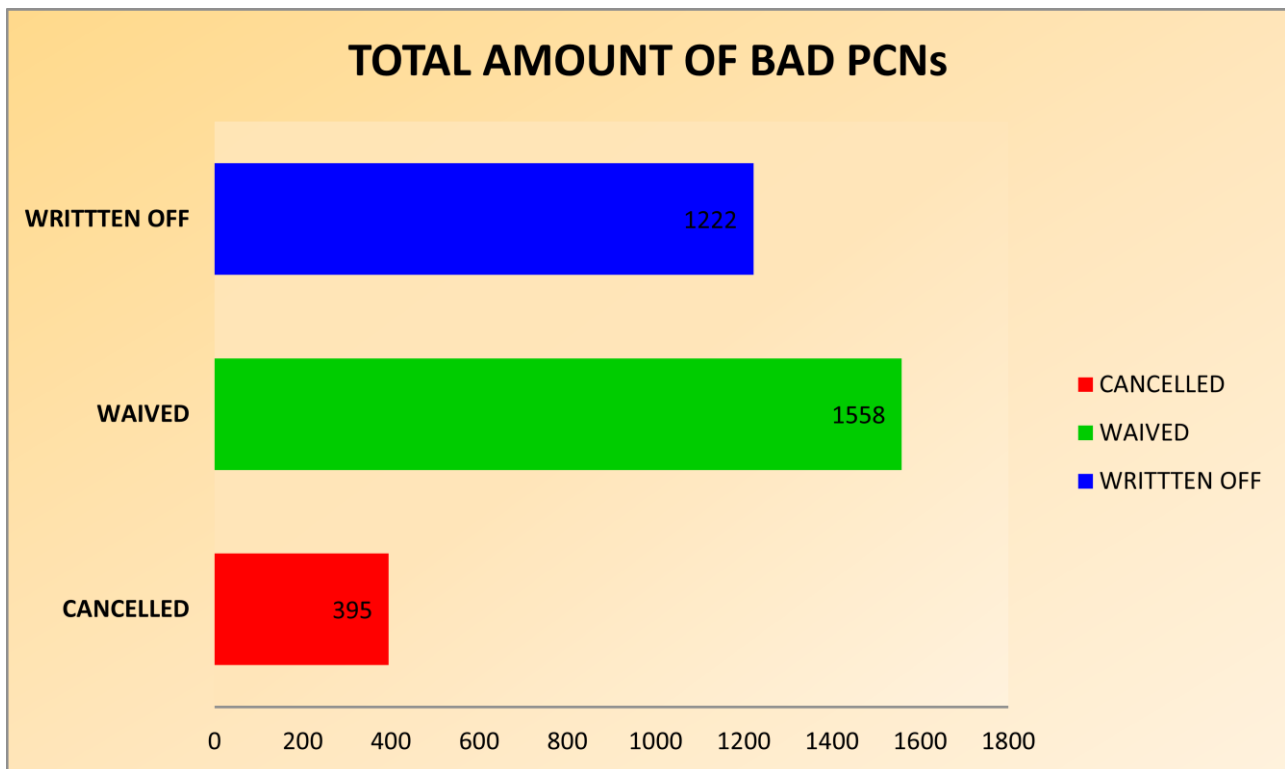
TOTAL NUMBER OF CHALLENGES / REPRESENTATIONS - 4983

CANCELLED/WAIVED/WRITTEN OFF – 317

NUMBER OF APPEALS = 24 – APPEALS ALLOWED = 2 - SUCCESS RATE IS 8%

OF THE TOTAL NUMBER OF PCNs – 10.5% HAVE BEEN SUCCESSFULLY CHALLENGED

THE PERCENTAGE OF AMOUNT CHALLENGED WHICH ARE CANCELLED = 63.7%



CAUSE OF 'BAD PCNS'

CANCELLED – PARKING ATTENDANT ERROR

WAIVED – INFORMATION NOT AVAILABLE TO PARKING ATTENDANT AT TIME OF ISSUE

WRITTEN OFF – MITIGATING CIRCUMSTANCES / CHARGE COULD NOT BE COLLECTED

PCNs BY CONTRAVENTION

2017-2018

	PCNs Issued	%
01-Restricted Street	7221	23.12
02-Loading/Unloading	763	2.44
05-P&D Ticket Expired	2830	9.06
06-P&D Ticket not Displayed	4868	15.58
14-Electric Vehicles Charging Place	14	0.04
15-Residents' Parking	679	2.17
46-Clearway	6	0.02
21- Suspended Bay	5	0.02
22-Reparked	31	0.10
23-Wrong Vehicle Class	333	1.07
24-Outside Markings	304	0.97
25-Not Loading	1681	5.38
30-Overstay	3965	12.69
40-Disabled Bay	1063	3.40
45-Taxi Rank	125	0.40
47-Bus Stop	280	0.90
48-School Restriction	75	0.24
71- Electric Vehicles Charging Place	4	0.01
80-Overstay in carpark	205	0.66
81- Car Park Restriction	27	0.09
82-P&D Ticket Expired	1299	4.16
83-No P&D Ticket	3584	11.47
86-Outside Bay Markings	470	1.50
87-Disabled Parking	241	0.77
91- Wrong Class Vehicle	9	0.03
7- meter feeding (training)	1	0.00



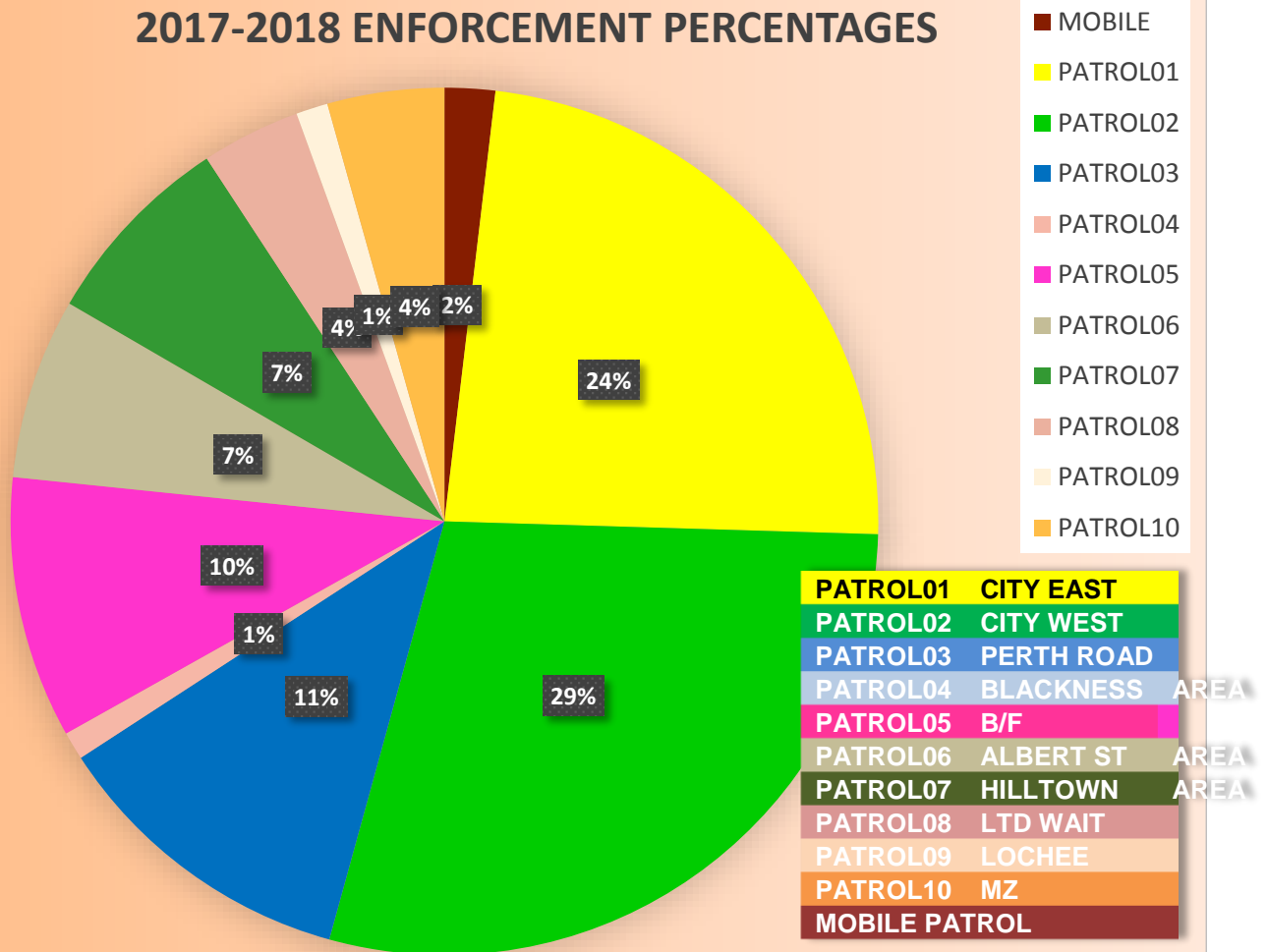
MOST ISSUED CONTRAVENTIONS:

1. RESTRICTED STREET (YELLOW LINE OFFENCES)
2. P&D TICKET NOT DISPLAYED (ON STREET)
3. OVERSTAY (LIMITED WAITING AREAS)
4. NO P&D TICKET (CAR PARKS)
5. P&D TICKET EXPIRED (ON-STREET)

7

PCNs BY ZONE

2017-2018 ENFORCEMENT PERCENTAGES



ZONE	TOTAL	%	PCNS MOST ISSUED BY ZONE
MOBILE	566	1.9	1. CITY CENTRE WEST
PATROL01	7097	23.6	2. CITY CENTRE EAST
PATROL02	8665	28.8	3. PERTH ROAD AREA
PATROL03	3473	11.5	4. BROUGHTY FERRY AREA
PATROL04	314	1.0	5. HILLTOWN AREA
PATROL05	2938	9.8	
PATROL06	2029	6.7	
PATROL07	2225	7.4	
PATROL08	1110	3.7	
PATROL09	357	1.2	
PATROL10	1309	4.4	

8

PCNs BY STREET (MOST FREQUENTLY ISSUED)

	STREET / CAR PARK	NUMBER ISSUED	MOST FREQUENT CONTRAVENTION
1	Yeaman Shore Car Park	1,566	P&D Ticket Expired
2	Perth Road	1,229	P&D Ticket not Displayed
3	Brook Street (BFY)	895	Not Loading
4	South Tay Street	841	P&D Ticket Expired
5	Castle Street	825	Restricted Street
6	Union Street	818	Not Loading
7	Exchange Street	749	P&D Ticket not Displayed
8	Whitehall Crescent	724	P&D Ticket Expired
9	Crichton Street	718	P&D Ticket Expired
10	Bell Street	612	P&D Ticket Expired
11	Cowgate	534	Not Loading
12	Miller's Wynd Car Park	511	Parked longer than Permitted
13	Dock Street	451	P&D Ticket Expired
14	Commercial Street	445	Not Loading
15	Gray Street (BFY)	434	Restricted Street
16	Reform Street	430	Not Loading
17	Nethergate	415	P&D Ticket Expired
18	Brown Street	394	Restricted Street
19	Charleston Drive	385	Overstay
20	Brook Street Car Park BFY	340	P&D Ticket Expired

9

MONTHLY COMPARISONS (BY ENFORCEMENT ZONE)

Although the recorded amount of PCNs issued on mobile patrol this year is recorded as only 543 (1.81%), this is not a true reflection of the actual number, which is 4615. (15.3% of the overall total)

The reason this is not shown accurately is due to the crossover of enforcement, where the mobile patrol unit are also issuing PCNs in zones predominantly covered on foot (patrols 1-10).

The percentage increase this year is 83.67%

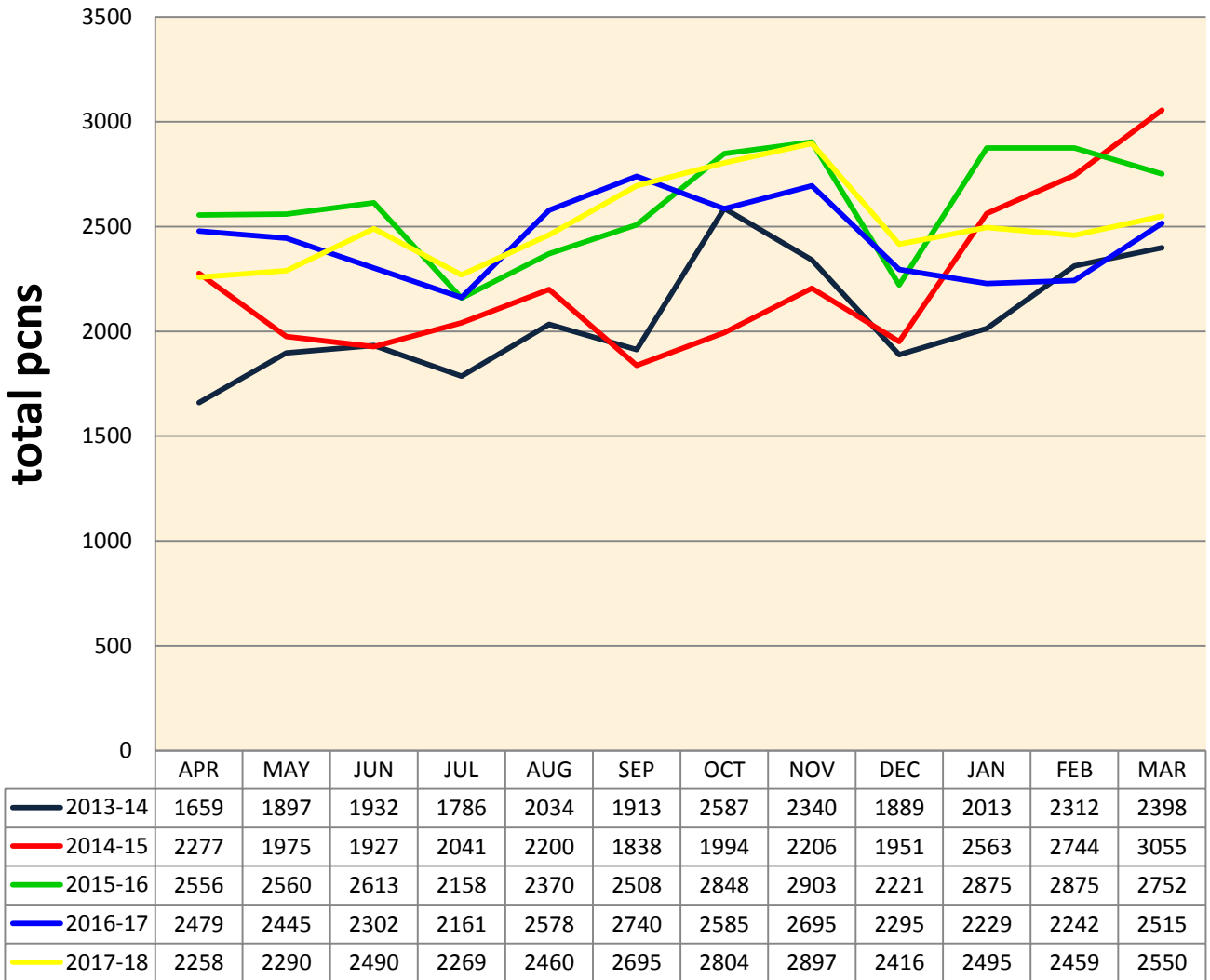
2017-2018	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
MOBILE	62	53	48	30	45	49	54	37	24	44	44	58
CITY EAST	530	513	602	584	663	643	659	660	632	544	549	536
CITY WEST	661	661	763	709	739	780	775	770	729	649	698	731
PERTH ROAD	299	275	263	190	235	348	321	378	255	302	304	303
BLACKNESS	32	30	21	19	11	29	33	54	15	35	17	18
BROUGHTYFERRY	195	248	238	260	280	234	265	250	228	256	241	243
ALBERT ST	173	140	209	129	118	188	213	192	176	155	165	171
HILLTOWN	114	122	147	191	179	221	218	229	171	207	213	213
LTD WAIT	68	94	58	41	82	114	131	151	76	90	92	113
LOCHEE	37	51	18	53	14	6	26	42	6	33	34	37
MENZIESHILL	87	103	123	63	94	83	109	134	104	180	102	127

MONTHLY COMPARISONS - PCNS ISSUED

10

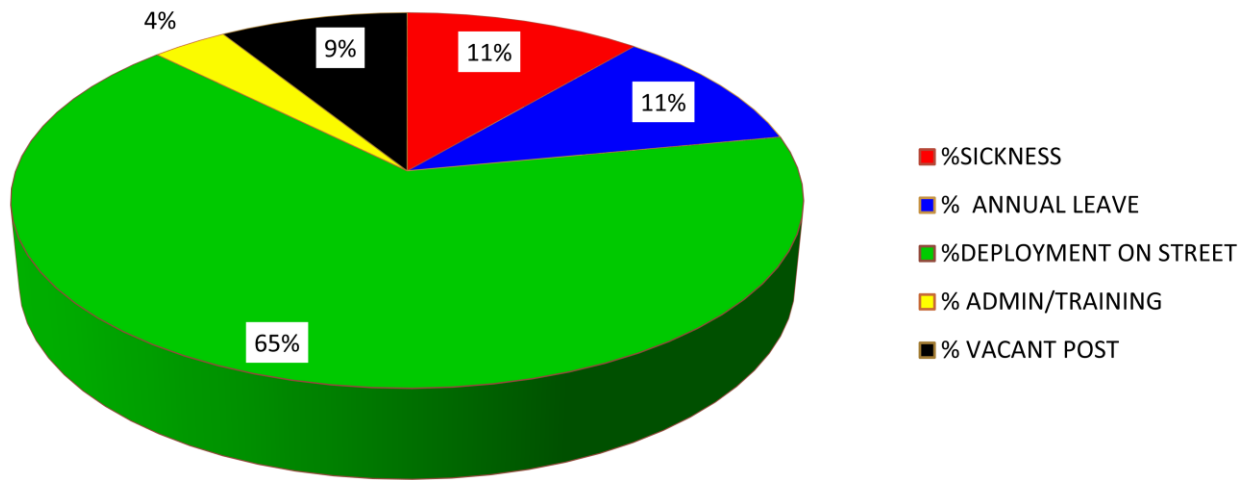
2013/14 - 2017/18

PCN COMPARISON

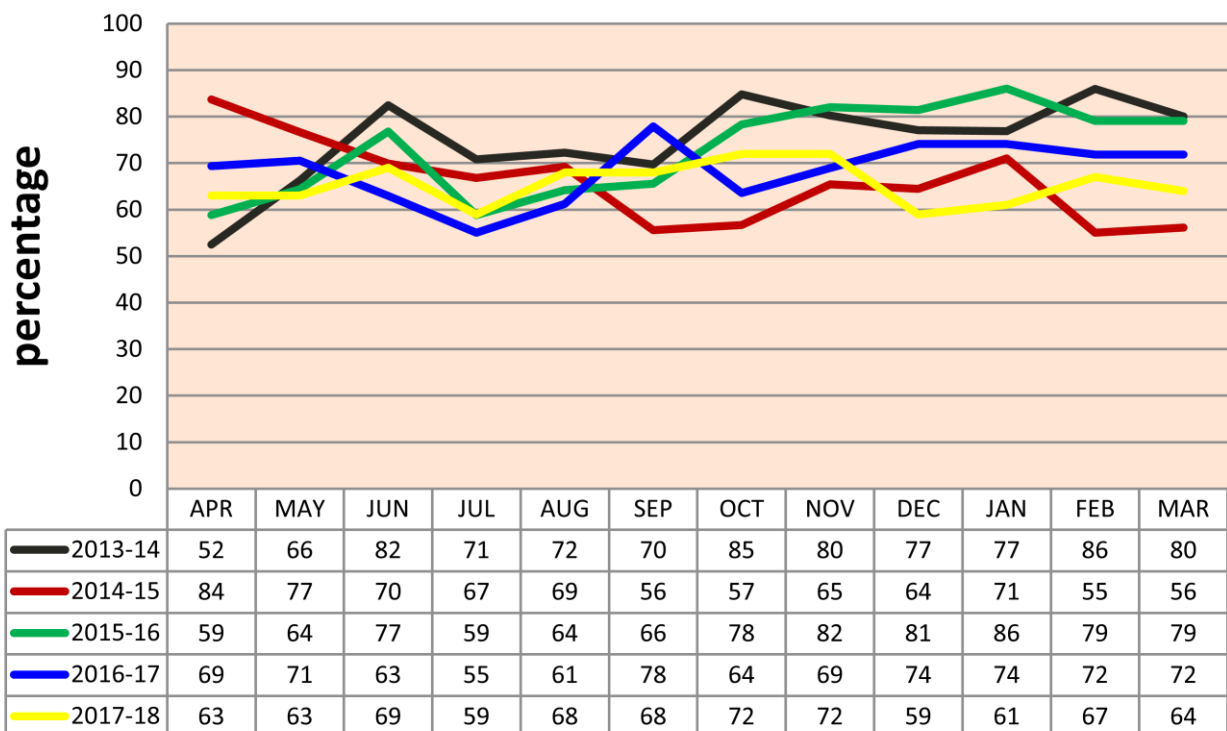


PARKING ATTENDANT DEPLOYMENT

Deployment Percentages 2017/18



DEPLOYMENT COMPARISON CHART - PERCENTAGE



CAR PARK OCCUPANCY

12

PAY ON FOOT CAR PARKS

YEARLY COMPARISON 2013/14 – 2017/18

2017/18

	OLYMPIA	G.MARKET	GELLATY ST	W BELL ST	SHORE TCE
APR	6879	11612	16034	10800	6731
MAY	5422	11271	17065	13597	6787
JUN	5584	10844	17968	12276	7071
JUL	6754	10348	17038	10063	7301
AUG	6879	11699	18272	12708	7408
SEP	5377	11640	17650	14546	7319
OCT	7086	11525	17917	14792	7528
NOV	5565	12527	19402	15817	7090
DEC	4914	12976	21360	10926	7294
JAN	4958	9689	16154	11454	6572
FEB	5643	11057	15745	11860	6591
MAR	5421	10935	16271	13263	6880
	70482	136123	210876	152102	84572

2016/17

	OLYMPIA	G.MARKET	GELLATY ST	W BELL ST	SHORE TCE
APR	7607	11043	17376	8641	7349
MAY	6108	11310	17061	8714	7439
JUN	5612	10870	17170	7915	7864
JUL	6780	9879	17870	6613	7978
AUG	7607	10947	18210	8062	8753
SEP	5899	11797	17452	10890	8539
OCT	6782	11627	18039	9619	7036
NOV	5793	13337	19114	11744	7475
DEC	5098	13920	22244	8971	7068
JAN	5524	10821	15792	10705	6022
FEB	6370	11294	15645	10324	6284
MAR	5353	12473	17294	11317	7104
	74533	139318	213267	113515	88911

2015/16

	OLYMPIA	G.MARKET	GELLATY ST	W BELL ST	SHORE TCE
APR	6523	11370	17301	13976	12917
MAY	6155	10918	18312	13241	13475
JUN	4287	10505	17646	11113	6825
JUL	6288	9946	18517	11428	7253
AUG	4553	11300	18875	11935	7378
SEP	6806	12030	17449	15454	7578
OCT	7059	12288	18322	15945	7576
NOV	6578	14407	20553	15653	7073
DEC	7023	16541	25132	14427	6492
JAN	6403	11414	16852	14748	6303
FEB	5871	12577	17763	15217	6794
MAR	6632.873	12248	18060	16128	7274
	74179	145544	224782	169265	96938

2014/15

	OLYMPIA	G.MARKET	GELLATY ST	W BELL ST	SHORE TCE
APR	6085	10097	18223	14451	
MAY	5194	9747	20111	14420	
JUN	9768	11922	19735	4454	
JUL	9075	10559	19330	6265	
AUG	7301	10550	19531	12566	
SEP	4741	8645	16487	15708	
OCT	5956	10465	16025	17420	
NOV	5261	12195	19086	16199	
DEC	4708	13055	23995	14827	
JAN	2426	17892	11486	14834	
FEB	4737	12242	17225	14142	10870
MAR	5081	13546	16301	14518	12152
	70333	140915	217535	159804	23022

2014-2015 - SHORE TERRACE CAR PARK WAS NOT RECORDED AT THIS TIME.

2015-2018 - GIVES FULL REPRESENTATION OF ALL PAY ON FOOT CAR PARKS.