

## Further Information

If you would like more details or advice about how to apply for housing on medical grounds, please contact the Lettings Centre, **Tel: 307400**.

## Contact details

### LETTINGS CENTRE

East District Housing Office  
169 Pitkerro Road  
Dundee  
**Tel: 307400**

### EAST DISTRICT HOUSING OFFICE

169 Pitkerro Road  
Dundee  
**Tel: 307401**

### WEST DISTRICT HOUSING OFFICE

3 Sinclair Street  
Lochee  
Dundee  
**Tel: 307301**

### CUSTOMER SERVICES TEAM

Dundee House  
50 North Lindsay Street  
Dundee  
**Tel: 433129**



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Language Line  
services



Recycled Paper

# Medical Points for Housing

What you need to know



MEDICAL POINTS

Designed by Dundee City Council, Communications KLJ/5/19



## Medical Points for Housing

If your present home is unsuitable for your needs because you or a member of your household have a health problem or if you need to be housed near a relative to give or receive support for health reasons, you may qualify for medical points.

## How do I apply?

To apply you will have to complete a housing application form as well as a Medical Assessment Form (TMAS 3).

The forms and guidance notes can be sent to you by contacting our Lettings Centre, **Tel: 307400** or you can pick them up from any housing office. They can also be downloaded from the council's website [www.dundee.gov.uk/housing](http://www.dundee.gov.uk/housing). The Medical Assessment form is also available from your GPs surgery.

Please make sure that you answer all relevant questions and that you sign the declaration, so that an accurate and fair assessment can be made. If there is information missing it will take longer to assess your application.

When completed the forms should be returned to the Lettings Centre or any housing office. The Medical Assessment form can also be returned to your GPs surgery.

Your doctor or any health authority may also support your application by forwarding any information relating to your medical circumstances to our Medical Adviser. This information will be considered when your application is assessed.

## How is my application assessed?

Your application will be assessed by the independent Medical Advisory Service. The Medical Advisor will assess the details you have given on your form and any other information submitted on your behalf.

The Advisory Service will then decide how urgent your need is to be rehoused on medical grounds and what type of housing will suit you best. The assessment normally takes 6 to 8 weeks.

## How will I know when a decision is made?

The Medical Advisory Service notifies the Housing Department if medical points are to be awarded and what type of housing is required.

We will then write to you advising you of any recommendation made. You will be offered a house which meets the requirements of your medical needs, e.g. ground floor, level access or near support.

You will also be notified if no points have been awarded.

If the housing you have requested on your application form does not meet the medical criteria, we will contact you to discuss your requirements.

## How long can I expect to wait for a house?

This will depend upon the points awarded to your application and availability of a suitable house in the areas you have requested.

You will only be offered houses which meet your medical requirements as assessed by our Medical Adviser.

## What happens if I refuse a house?

If you refuse 3 offers of suitable housing that would have met your medical priority your medical priority may be withdrawn and your application may be suspended from the active waiting list.

## What if my circumstances change?

If your circumstances change, you must let us know as soon as possible as it may affect your medical points.

