ITEM No ...4.....

`REPORT TO: PENSION SUB-COMMITTEE OF THE CITY GOVERNANCE COMMITTEE &

PENSION BOARD - 18 MARCH 2024

REPORT ON: RISK REGISTER

REPORT BY: EXECUTIVE DIRECTOR OF CORPORATE SERVICES

REPORT NO: 89-2024

1 PURPOSE OF REPORT

The Sub-Committee is asked to approve the Quarterly Risk Register for Tayside Pension Fund which was updated on 13th February 2024, noting the following changes to risk profile since the previous report.

2 RECOMMENDATIONS

The Sub-Committee is asked to approve the Quarterly Risk Register for Tayside Pension Fund, noting the following revision made:

Risk 17 - Lack of expertise on Pension Committee, Pension Board or amongst officers

This is a governance risk that has increased in likelihood as a result of the upcoming retirals. Members are asked to note that key policies and governance arrangements are in place to minimise the potential impact and likelihood of any negative consequences, and also that remaining staff have sufficient knowledge and experience in the short-term. There is also ready access to external specialist advice and peer support from other LGPS if required.

3 FINANCIAL IMPLICATIONS

There are no financial implications other than those highlighted in the risk register.

4 INTRODUCTION

The Local Government Pension Scheme Management and Investment of Funds (Scotland) Regulations 2010 requires funds to state the extent to which they comply with guidance given by the Scotlish Ministers.

The Scottish Ministers guidance refers to the six revised principles on investment decision making contained within CIPFA publication "Investment Decision Making and Disclosure in the Local Government Pension Scheme: A Guide to the Application of the Myners Principles" (December 2009).

Principle 3: Risk and Liabilities (paragraph 98) states that "The annual report of a pension fund should include an overall risk assessment in relation to each of the funds activities and factors expected to have an impact on the financial and reputational health of each fund. This could be done by summarising the contents of a regularly updated risk register. An analysis of the risks should be reported periodically to the committee, together with necessary actions to mitigate risk and assessment of residual risk".

The initial Tayside Superannuation Funds Risk Register (Article III of the Minute of Meeting of the Superannuation Sub-Committee of the Policy and Resources Committee of 21 February 2011, Report No 114-2011 refers) requires conformity with the Statements of Investment Principles for the Tayside Pension Fund.

In 2021, an internal audit review of Risk Management and Regulatory Compliance was undertaken and the findings were reported to the Pension Sub-committee & Board (Article IX of the Minute of Meeting of the Pension Sub-Committee of the Policy and Resources Committee & Pension Board of 21 March 2022, Report No 87-2022 refers). The review suggested the following changes be made to the risk register:

Update of current risk descriptions to use cause, event and consequence format

- Addition of risks not specified within current risk register
- Implementation of a revised risk scoring matrix specific to Tayside Pension Fund

All risks and controls have been reviewed and rescored accordingly.

5 **POLICY IMPLICATIONS**

This report has been subject to the Pre-IIA Screening Tool and does not make any recommendations for change to strategy, policy, procedures, services or funding and so has not been subject to an Integrated Impact Assessment. An appropriate senior manager has reviewed and agreed with this assessment.

6 **CONSULTATIONS**

The Chief Executive and Head of Democratic and Legal Services have been consulted in the preparation of this report.

7 BACKGROUND PAPERS

None

ROBERT EMMOTT EXECUTIVE DIRECTOR OF CORPORATE SERVICES

8 MARCH 2024

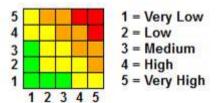


Quarterly Risk Report

Report Type: Tayside Pensions Fund Risks Report Report Author: Executive Director of Corporate Services

Generated on: 13 February 2024

Pentana Risk Matrix



Risk Type & Title	Causes	Impact	Consequence	Inherent Risk	Controls	Residual Risk (Previous Quarter)	Residual Risk (Current)
Pension Administration (Risk appetite - minimalist) 1.Failure to process pension payments and lump sums on time	of pension / payroll systems Resource unavailable New staff undertaking duties Increased workload	 Processing delays Processing errors Retiring members will be paid late Reputational risk for the Fund Breach of statutory requirements 	 Financial implications for members. Loss of stakeholder confidence. Financial cost to the fund if interest has to be paid to members. Regulatory action 	pood on Tuesday	 Regular update & maintenance of Altair & Resourcelink Standardised processes & independent review of calculations Sufficient staff cover arrangements Task prioritisation Contingent measures to prevent financial detriment 	Impact	No change

Risk Type & Title	Causes	Impact	Consequence	Inherent Risk	Controls	Residual Risk (Previous Quarter)	Residual Risk (Current)
Funding - Employer related (Risk appetite - cautious) 2.Failure to collect and account for contributions from employers and employees on time	 Non-availability of financial system (Fund and employer) Resource unavailable New staff undertaking duties Failure to communicate with employers effectively Failure of employer to provide required information Failure of employer to make financial settlement 	 Adverse audit opinion Breach of statutory requirements Knock on effect on reporting requirements Financial impact as insufficient cashflow to meet monthly pension payments without unplanned sale of assets 	Requirement for report of regulatory breach & subsequent action if required Potential delays to employers' FRS17 year-end accounting reports Loss of stakeholder confidence Recovery / legal action required Opportunity cost of lost investment income	Inherent Impact	 Robust maintenance and update of Resourcelink and Authority Financials systems Sufficient staff cover arrangements Staff training and checking of work. Ongoing employer communication to ensure they understand responsibilities to pay by the 19th of the month. Contribution tracker system Introduction of employer contribution payment flexibility within financial year (subject to agreement) 	Impact	No change

Risk Type & Title	Causes	Impact	Consequence	Inherent Risk	Controls	Residual Risk (Previous Quarter)	Residual Risk (Current)
Funding - Liquidity (Risk appetite - averse) 3.Insufficient funds to meet liabilities as they fall due	 Contribution levels are inadequate Contributions Investment strategy fails to deliver adequate returns Significant changes in member profile (i.e. rapid maturing of fund liabilities) Significant increases in actuarial assumptions (i.e. longevity. 	 Rise in employer contribution rate required Unplanned asset sales required to meet Revision of Funding and Investment strategies required 	Inability to meet overall strategic objectives Immediate cash injections would be required from employers by means of contributions Reduced funding levels Lost investment income from unplanned asset sales Transaction costs associated with changing strategies	Inherent Impact	 Funding Strategy Statement Investment Strategy Ongoing advice from investment consultants, etc. Suitable policies & strategies in place to prevent Regular monitoring of asset / liability valuations Triennial actuarial valuations 	Do A-Jay Impact	Impact No Change
Operational (Risk appetite - minimalist) 4.Inability to maintain service due to loss of main office, computer system or staff	Fire, bomb, flood, etc. Staff unable to access office (i.e. public health restrictions) IT system / network outage	 Temporary loss of service provision. Delayed payments & processing Retiring staff will be paid late Reputational risk for the Fund Breach of statutory requirements 	 Financial implications for members. Loss of stakeholder confidence. Financial cost to the fund if interest has to be paid to members. Regulatory action 	Inherent Impact	DCC business continuity plan (top priority) Contractual agreement with system provider Daily back up and contingent procedures Back-up server located in different building 100% staff remote working capabilities	Impact	Impact No Change

Risk Type & Title	Causes	Impact	Consequence	Inherent Risk	Controls	Residual Risk (Previous Quarter)	Residual Risk (Current)
Operational (Risk appetite - minimalist) 5.Loss of funds through fraud or misappropriation	Fraud or misappropriatio n of funds by staff/employer/ 3 rd party service provider	 Financial loss to the fund Reputational risk for the Fund Adverse audit opinion Breach of statutory requirements Enforcement action 	 Requirement for report to regulator & subsequent action if required Criminal investigation Loss of stakeholder confidence Recovery / legal action required 	Inherent Impact	 Internal and external audit regularly test that appropriate controls are in place and working effectively. Regulatory control reports from investment managers, custodian, etc are also reviewed by audit. Due diligence carried out when a new manager is appointed. Reliance also placed on Financial Conduct Authority registration & requirements. 	Impact	No Change
Funding - Employer related (Risk appetite - cautious) 6.Employers unable to participate in scheme	Employer liabilities increase disproportionat ely as a result of changed member profiling	 Employers unable to maintain contributions Employers exit from fund Employer cannot meet liabilities on exit 	 Inability to meet overall strategic objectives Financial loss to fund, triggering asset sales to meet pension payments 	Boot 1981 Tabaset	Full Actuarial Valuation undertaken every 3 years (employers advised of liability)	Impact	No Change

Risk Type & Title	Causes	Impact	Consequence	Inherent Risk	Controls	Residual Risk (Previous Quarter)	Residual Risk (Current)
	Employer liabilities increase disproportionat ely as a result of external factors (i.e. change in bond yields) Reduced asset values in relation to liabilities due to external factors		 Fund profile changed as a result of employer exit Insolvency of employer Recovery of liabilities in liquidation 		 Funding Strategy enables exit at minimum risk. Independent covenant and financial settlement assessment on affordability Employer contribution payment flexibility within financial year (subject to agreement) Employer / fund communications and relationship management 		
Funding - Investment (Risk appetite - open) 7. Significant rises in employer contributions due to poor/negative investment returns		 Financial impact as a result of poor/negative investment returns Revision of investment strategy required Dismissal of investment managers 	Inability to meet overall strategic objectives Reduced funding level Increased contributions required Transaction costs on change of strategy or investment manager	Inherent Impact	 Performance & funding levels monitored on an ongoing quarterly basis Investment & Funding strategies reviewed and assessed independently Diversified range of investment managers over 	Pool 1944	Impact No change

Risk Type & Title	Causes	Impact	Consequence	Inherent Risk	Controls	Residual Risk (Previous Quarter)	Residual Risk (Current)
					different asset classes 10% asset shock reserve		
Operational (Risk appetite - minimalist) 8.Failure of global custodian	Financial collapse of global custodian or failure to safeguard assets or records	 Financial loss to the fund. Loss of information required for statutory and accounting purpose 	 Inability to meet overall strategic objectives Severe service disruption as a result of recovery action Statutory breaches 	Inharent Impact	 Legal agreement with custodian. Credit rating monitored on an ongoing basis. Regulated by Financial Conduct Authority. Assets not on custodian balance sheet. 	Impact	Impact No Change
Funding - Investment (Risk appetite - open) 9.Failure of Investment Manager	Substantial decline of global financial market Economic factors impacting on asset class Under performance of investment manager	 Financial loss to the fund Reduced asset returns Investment outflows from investment manager portfolio Termination of mandate with investment manager 	 Inability to meet overall strategic objectives Reduced funding level Increased employer contribution levels Required appointment of alternative investment manager Transaction costs associated with change 	Inharant Impact	 Performance monitored on an ongoing quarterly basis. Diversified range of asset classes. Advice provided by Investment Consultant. 	Impact	Impact No Change

Risk Type & Title	Causes	Impact	Consequence	Inherent Risk	Controls	Residual Risk (Previous Quarter)	Residual Risk (Current)
Funding - Investment (Risk appetite - open) 10.Equity Risk	Market sector falls substantially as a result of global economic factors	Financial loss to the fund	Inability to meet overall strategic objectives Reduced funding level Increased employer contribution levels	Inherent Impact	 Performance monitored on an ongoing quarterly basis. Investment strategy with diversified range of asset classes and long-term investment objectives. Advice provided by Investment Consultant. Fund officers remain in close communications with investment managers 10% volatility reserve 	Impact	Impact No Change
Governance (Risk appetite - minimalist) 11.Failure to comply with changes to LGPS regulations and other new regulations / legislation Specifically: GMP McCloud Pensions Dashboard	Significant changes to scheme & regulations which staff are unfamiliar with Failure in readiness for changes Lack of technical expertise / training	 Incorrect calculations Delays in processing Statutory breaches Reputational risk 	 Financial implications for members. Loss of stakeholder confidence. Financial cost to the fund if interest has to be paid to members. Regulatory action 	B B B B B B B B B B B B B B B B B B B	 Verification process in place within Pensions section Staff training Audited key processes reviewed prior to significant changes Recruitment exercises as required 	Impact	No change

Risk Type & Title	Causes	Impact	Consequence	Inherent Risk	Controls	Residual Risk (Previous Quarter)	Residual Risk (Current)
	Inadequate procedures / process Lack of resources Error in interpreting requirements IT systems not updated to reflect changed requirements				Robust system maintenance & upgrade Specialist advice used as required to ensure correct interpretation Performance monitoring Project management for implementation of key changes / exercises		
Governance (Risk appetite - minimalist) 12.Failure to comply with governance best practice Specifically: TPR New Draft Code of Practice TPR Good Governance project outcomes	 Failure to implement requirements Inadequate processes / procedures Inadequate training as to changed requirements 	 Breach of statutory requirements Sub-standard service to members and employers Reputational risk for the Fund 	Regulatory action Loss of stakeholder confidence	Inherent impact	 Staff training Audited key processes reviewed prior to significant changes Specialist review and advice 	Pod les l	No Change
Pension Administration (Risk appetite - minimalist) 13.Failure to provide quality service to members	 Inadequate administration & communication policies Lack of resources 	 Reputational risk for the Fund Processing delays & errors Late payments Sub-optimal decision making 	 Financial implications to members Loss of stakeholder confidence 	1 Inherent Impact	 Key policies reviewed and updated annually or sooner if required Recruitment exercises as required in keeping with 	December 1	No Change

Risk Type & Title	Causes	Impact	Consequence	Inherent Risk	Controls	Residual Risk (Previous Quarter)	Residual Risk (Current)
	Lack of staff skills / knowledge Lack of training Ineffective processes & procedures Poor communication documentation Unanticipated workloads	Reputational risk for the Fund			statutory requirements Ongoing staff training and support Key processes audited and reviewed annually Communication / documentation reviewed regularly and updated Weekly work allocation to prioritise and avoid bottlenecks		
Operational (Risk appetite - minimalist) 14.Failure to hold personal data securely	 Insufficient system abilities re security of data Sub-standard retention processes & procedures Inadequate data retention policy, backup and recovery procedures Change of retention requirements 	 Data lost or compromised Incorrect member records Processing delays & errors Retiring staff will be paid late Reputational risk for the Fund Breach of statutory requirements 	 Financial impact to members Loss of stakeholder confidence. Financial cost to the fund if interest has to be paid to members. Regulatory action 	Inherent Impact	Data security system settings & controls Data retention policy & processes / back up & recovery procedures	pour la principal de la princi	No Change

Risk Type & Title	Causes	Impact	Consequence	Inherent Risk	Controls	Residual Risk (Previous Quarter)	Residual Risk (Current)
Operational (Risk appetite - minimalist) 15.Cybercrime	Inadequate system abilities re security of data Inadequate controls and security protocol	 Data lost or compromised Incorrect member records Processing delays & errors Retiring staff will be paid late Reputational risk for the Fund Breach of statutory requirements 	Financial impact to members Loss of stakeholder confidence. Financial cost to the fund if interest has to be paid to members. Regulatory action	Inherent Impact	Data security system settings & controls Data back-up & recovery procedures	Poor Impact	No Change
Pension Administration (Risk appetite - minimalist) 16.Failure to keep pension records up-to-date and accurate	Non-availability of pension / payroll systems Resource unavailable New staff undertaking duties Increased workload Failure to gain relevant information from employers to enable processing	 Processing delays Processing errors Retiring members will be paid late Reputational risk for the Fund Breach of statutory requirements 	Financial implications for members Loss of stakeholder confidence Financial cost to the fund if interest has to be paid to members Regulatory action	Pool of Inherent Impact	System contingency / recovery prioritised Service prioritisation / allocation Staff training Scheduled communications / updates from employers	Impact	Impact No Change

Risk Type & Title	Causes	Impact	Consequence	Inherent Risk	Controls	Residual Risk (Previous Quarter)	Residual Risk (Current)
Governance (Risk appetite - minimalist) 17.Lack of expertise on Pension Committee, Pension Board or amongst officers	Lack of training & continuous professional development Loss of key individuals	 Detrimental decision making Reputational risk for the Fund Breach of statutory requirements Failure to meet objectives 	 Financial loss Inability to meet overall strategic objectives Increase in employer contribution requirements Regulatory action Loss of stakeholder confidence 	Inharent Impact	Key policies and governance arrangements independently audited and reviewed Key officer meets MIFIID professional investor requirements Training & support External specialist advice	Impact	Increased
Governance (Risk appetite - minimalist) 18.Over reliance on key officers	Loss of key individuals Inability to recruit individuals with specialist skills & experience Inadequate governance arrangements Lack of specialist advisors to support	 Detrimental decision making Reputational risk for the Fund Breach of statutory requirements Failure to meet objectives 	 Financial loss Inability to meet overall strategic objectives Increase in employer contribution requirements Regulatory action Loss of stakeholder confidence 	Pocktiving Thereat Impact	Key policies and governance arrangements independently audited and reviewed Knowledge & experience of staff External specialist advice Peer support from other LGPS	Impact	Impact No Change

Risk Type & Title	Causes	Impact	Consequence	Inherent Risk	Controls	Residual Risk (Previous Quarter)	Residual Risk (Current)
Governance (Risk appetite - minimalist) 19. Failure to communicate adequately with stakeholders	Inadequate communication policy Inadequate processes & protocols with employers and scheme members	 Scheme members not aware of their rights Employers not aware of regulations, procedures, etc. Reputational risk Breach of statutory requirements 	Sub-optimal decision making resulting to financial detriment of members Errors in members calculations Loss of stakeholder confidence Regulatory action	Inherent Impact	Communications policy Standard documentation & communications Website information Standard key processes & protocols Employer communications (e mails / info sessions / documentation / guidance Adequately trained staff	Impact	Impact No Change
Funding - Employer related (Risk appetite - cautious) 20.Employer Covenant Risk	Change in employer actuarial profile which has resulted in significant increase in liability Unsuitable guarantee / financial health of employer	Employers unable to financially provide for exit liability	Inability to meet overall strategic objectives Financial impact on overall funding level Remaining employers required to accommodate the shortfall via increased contribution	Inherent Impact	Government or local authority guarantees, bonds or securities over assets Independent covenant review and financial assessments to identify Funding strategy to enable exit at minimal risk to remaining employers	Impact	Impact No Change

Risk Type & Title	Causes	Impact	Consequence	Inherent Risk	Controls	Residual Risk (Previous Quarter)	Residual Risk (Current)
					Affordable payment schedule independently assessed		
Governance (Risk appetite - minimalist) 21.Risks in relation to use of 3 rd party service providers	Inadequate policy Poor due diligence and selection processes Poor contract management	 Poor decision making Failure of supplier adhering to contractual agreement Reputational risk 	 Financial detriment to the fund Loss of stakeholder confidence 	pood said interest Impact	 Procurement policy Contracts database Documented contract management protocol Use of national frameworks 	Fading Impact	Impact No Change
Funding - ESG (Risk appetite - cautious) 22.Failure to implement ESG Policy (specifically in relation to Climate Change and incoming requirements of TCFD)	 Inadequate policy & practices Failing to understand incoming requirements Failing to plan and implement changes required Lack of knowledge & skills 	 Poor decision making Non-compliant actions being taken Statutory breach Reputational risk 	Failing to meet strategic objectives Regulatory action Loss of stakeholder confidence	Inherent Impact	Regularly reviewed policies, processes and reporting Project plans to meet changing requirements Specialist advice as required Training	Impact	Impact No Change

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