

DUNDEE CITY COUNCIL

REPORT TO: SOCIAL WORK COMMITTEE – 20 January 2003
PERSONNEL & MANAGEMENT SERVICES COMMITTEE
- 13 January 2003

REPORT ON: NIGHT CARE SERVICE - COMMUNITY CARE

REPORT BY: DIRECTOR OF SOCIAL WORK &
DIRECTOR OF PERSONNEL & MANAGEMENT SERVICES

REPORT NO: 869-2002

1.0 PURPOSE OF REPORT

1.1 This report proposes the establishment of night care provision to meet the overnight and interval care needs of vulnerable people.

2.0 RECOMMENDATIONS

2.1 It is recommended that the Social Work Committee:-

2.1.1 agrees the provision of social care responses to overnight care needs for vulnerable individuals, identified through direct assessment.

2.1.2 agrees to meet regular and interval demand for social and personal care in the late evening and overnight.

2.2 It is recommended that the Personnel Committee:-

2.2.1 approves the establishment of a night care service with 840 Social Care Worker hours per week, residential grade SCP 16-23 (£13,976-£16,673).

2.2.2 approves the establishment of 1 Social Care Organiser, residential grade, SCP 27-30 (£18,878 - £20,897).

2.2.3 approves the establishment of 1 Clerical Assistant, GS1/2, SCP 3-12 (£9,680 - £12,899).

3.0 FINANCIAL IMPLICATIONS

3.1 The cost of the service will be £147,700 in 2002/03 and £590,100 in a full financial year. This will be met from the Home Care budget and from additional resources allocated by the Scottish Executive to invest in home based services.

4.0 LOCAL AGENDA 21 IMPLICATIONS

- 4.1 The additional provision in the Home Care Service meets the Council's policy to meet local needs within defined neighbourhoods and delivered by local people.

5.0 EQUAL OPPORTUNITIES IMPLICATIONS

- 5.1 This report takes full account of the rights of vulnerable service users to have access to a range of service provision which supports them to make a contribution to their communities.

6.0 BACKGROUND

- 6.1 The assessment and care management service has identified that there is a requirement to meet the intensive personal care needs of a significant group of vulnerable individuals overnight during a period of crisis or an unplanned life event, e.g. a main carer going into hospital.
- 6.2 The service has also identified another significant group who do not have intensive personal care needs and who can manage their day to day care with assistance at regular intervals during the day. However, they also require social and personal care at regular intervals, particularly in the evenings and overnight, to meet their needs.
- 6.3 This unmet need is also reflected in analysis of the range and type of responses requested of the Community Alarm Emergency Response Teams. A considerable number of these requests are for routine assistance, as there is presently no other service to undertake these tasks. Community Alarm is not resourced to meet these needs, and their attempts to do so can lead to delays for everyone.

7.0 SERVICE DEVELOPMENT

- 7.1 The proposal seeks to develop and differentiate the range of services available overnight and aims to establish a Night Care Service which allows for a more targeted and flexible use of resources.

7.2 Overnight Care

- 7.2.1 This will provide an overnight service for vulnerable individuals who have intensive personal care needs or who have experienced a crisis as a result of a breakdown of their care arrangements and who are assessed as being at high risk if left alone overnight.
- 7.2.2 The social and personal care tasks will be carried out in the individual's own home. The Social Care Worker will be present all night between 10 pm and 8 am.
- 7.2.3 This service will be available for a period of up to 3 months with a possible extension for up to 6 months until alternative arrangements are made for overnight care once the situation has stabilised.

7.3 **Interval Care**

- 7.3.1 This service is aimed at service users whose needs are complex but who do not require intensive and continuous care. Their needs can be met by undertaking routine personal care and support tasks at regular intervals, particularly in the evening and overnight by a team of workers.
- 7.3.2 The proposal will ensure that long term dependency is avoided and offers a service that intervenes no more than is necessary to foster independence.
- 7.3.3 The workers will be deployed between the two night care service components to ensure continuity and flexibility of response to changing needs and service requests. Staffing and funding will be as laid out in the attached Financial Appendix.
- 7.3.4 The proposals will complement other overnight arrangements provided in the city.

8.0 **CONSULTATION**

- 8.1 The Director of Finance and the relevant Trade Unions have been consulted in the preparation of this report.

9.0 **BACKGROUND PAPERS**

No background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (other than any confidential or exempt information), were relied on to any material extent in preparing the above report.

10.0 **SIGNATURE**

Alan G Baird
Director of Social Work

9 January 2003

Jim C Petrie
Director of Personnel and
Management Services

9 January 2003

FINANCIAL APPENDIX

NIGHT CARE SERVICES

Staff Costs	FTE	Hours	SCP	Salary £	Full Year 2002/03 £	
Social Care Organiser	1.0	37.0	27	18,878	18,900	4,700
Social Care Worker	22.7	840.0	19	14,984	340,200	85,100
Night Premium					113,400	28,400
Clerical Assistant	1.0		10	12,296	12,300	3,100
	24.7				484,800	121,300
NI & Superannuation					87,300	21,800
Non Staff Costs						
Telephones					5,000	1,300
Transport Costs					10,000	2,500
Operational Costs					3,000	800
					18,000	4,600
Proposed Budget					590,100	147,700