

## **DUNDEE CITY COUNCIL**

**REPORT TO: SOCIAL WORK COMMITTEE - 20 DECEMBER 2004**

**REPORT ON: JOINT PERFORMANCE INFORMATION AND ASSESSMENT  
FRAMEWORK - ANNUAL EVALUATION STATEMENT 2003-04**

**REPORT BY: DIRECTOR OF SOCIAL WORK**

**REPORT NO: 847 - 2004**

### **1.0 PURPOSE OF THE REPORT**

1.1 To inform the Social Work Committee of the progress towards joint working between Dundee City Council and NHS Tayside in the Dundee Partnership, as detailed in the Annual Evaluation Statement from the Scottish Executive.

### **2.0 RECOMMENDATIONS**

It is recommended that the Social Work Committee:

- 2.1 Notes the progress that has been made towards achieving joint working in Dundee Partnership;
- 2.2 Endorses the actions that the Director of Social Work will take in partnership to meet the Joint Performance Information and Assessment Framework (JPIAF) requirements.

### **3.0 FINANCIAL IMPLICATIONS**

3.1 There are no financial implications arising directly from this report.

### **4.0 LOCAL AGENDA 21 IMPLICATIONS**

4.1 Joint working ensures that best use is made of available resources between the partners.

### **5.0 EQUAL OPPORTUNITIES IMPLICATIONS**

5.1 Joint working ensures that individuals receive the high quality of care that meets their needs, by delivering improved services and ensuring equity of provision.

### **6.0 MAIN TEXT**

#### **6.1 Background**

The purpose of the Joint Future Agenda is to deliver better outcomes for individuals and their carers through improved joint working and improved services. Local Partnership Agreements (LPA) are formal agreements between partners in NHS Boards and local authorities on the ways in which they will work together to deliver improved benefits through community care services. The LPA is the vehicle for reporting on joint performance in the Joint Performance Information and Assessment Framework (JPIAF).

## 6.2 The JPIAF

The JPIAF is the national assessment process of evaluating how effectively local partnerships are achieving improvements. It measures performance through a set of Performance Indicators (PI's). The PI's have focused to date on processes, although outcome indicators are being developed. The PI's measured in the 2003-04 Evaluation were:

- JPIAF 1 - Joint Management
- JPIAF 2 - Joint Governance
- JPIAF 3 - Joint Human Resources
- JPIAF 4 - Joint Resourcing
- JPIAF 5-8 - Single Shared Assessment

## 6.2 The Annual Evaluation Team

The Annual Evaluation Team is composed of representatives from Audit Scotland, the Health Department and Social Work Services Inspectorate. The team recognises that the Joint Future Agenda is complex and demanding and that local partnerships have developed joint working in different ways to roll out the programme of changes. Joint working is assessed in one of the following four categories:

- Is significantly progressed
- Is well progressed
- Is being progressed
- Is insufficiently progressed to meet the requirements

## 6.3 Details of Annual Evaluation Statement

The individual indicators were evaluated as follows:

JPIAF Indicator	Evaluation
JPIAF 1: Joint Management	In progress
JPIAF 2: Joint Governance	In progress
JPIAF 3: Joint Human Resources	Well progressed
JPIAF 4: Joint Resourcing	Well progressed
JPIAF 5-8: Single Shared Assessment	Meets or is close to meeting requirements

Overall, the arrangements set out in the LPA are considered to be well progressed. The Partnership is commended for the Joint Future arrangements it has implemented and/or is considering and demonstrates a willingness and capacity to work together. The LPA is commended for being very clear and well written.

## 6.4 Areas of Good Practice

Within each JPIAF Indicator the Partnership was commended in areas of good practice, as evidenced in the following extracts from the Evaluation Statement:

### JPIAF 1 - Joint management

- "Partnership working in Dundee' - audit of the position (for all services) as at 31 March 2004 is a helpful document and serves to illustrate the extent to which joint working is in place across Dundee, with an emphasis on improving outcomes for citizens"

## **JPIAF 2 - Joint Governance**

- "Awareness of need for good joint governance and accountability arrangements runs through the LPA, for example, the Dundee partners have identified, through their review of intensive home care services, that they need to develop joint protocols, procedures etc."

## **JPIAF 3 - Joint Human Resources**

- "Prioritised plan to 09.04"

## **JPIAF 4 - Joint Resourcing**

- Arrangements for Older People's services and other community care groups are well progressed. "We commend the local partners on their joint work in the areas of work identified in the following table"

<b>Joint resourcing arrangements:</b>
display well developed strategic financial management arrangements
display well developed operational financial management arrangements
display well developed joint financial data collection and reporting protocols
display a risk based development approach
extend to cover some acute services and housing
extend to cover all community care services
extend to cover some joint services
link to joint service planning and commissioning
link to joint performance management arrangements
display a good level of resources being devolved to operational budgets
include a clear implementation plan setting out progress for the next year

## **JPIAF 5-8 - Single Shared Assessment**

- "Service Directory and eligibility criteria for health, housing and social work"
- "Pan Tayside collaboration for other community care groups"

## **6.5 Work in Progress**

In order to meet the full JPIAF requirements, the Social Work Department, NHS Tayside and other partners will continue to work together, through the Dundee Health and Local Authority Forum, Dundee Health and Local Authority Management Group and the Strategic Planning Groups, to progress the following areas:

- Extend joint management arrangements as part of the process of service redesign
- Develop locality / geographical virtual networks of community care staff, to support a multidisciplinary approach to the delivery of care and treatment services
- Support the development of Community Health Partnerships
- Extend joint governance and accountability arrangements, together with joint protocols and procedures, to service/operational levels
- Develop a joint complaints procedure
- Establish and review the outcomes of Joint Organisational Development and Training Plans
- Extend joint access to services across agency boundaries for all care groups

## **7.0 CONSULTATION**

- 7.1 The Chief Executive, The Depute Chief Executive (Finance) and Depute Chief Executive (Support Services) have been consulted in the preparation of this report.

## **8.0 BACKGROUND PAPERS**

None.

Alan G Baird  
Director of Social Work

Date: 10 December 2004