

# DUNDEE CITY COUNCIL

**REPORT TO:** Housing Committee - 16 September 2002  
Social Work Committee - 16 September 2002  
Personnel and Management Services Committee - 16 September 2002

**REPORT ON:** Housing with Care

**REPORT BY:** Director of Housing, Director of Social Work and the Director of Personnel and Management Services

**REPORT NO:** 640-2002

## 1 PURPOSE OF REPORT

- 1.1 The purpose of this report is to advise the Committee of further development of accommodation choices for older people who might otherwise require institutional forms of care

## 2 RECOMMENDATIONS

It is recommended that the Housing and Social Work Committees:-

- 2.1 agree to the establishment of additional care and support services located in 3 local authority sheltered and very sheltered housing complexes, as described in paragraph 6.1.4 below, which will be designated as 'Housing with Care'.
- 2.2 agree to the further adaptation of up to 8 houses in each of the three complexes to meet the needs of frail older people
- 2.3 agree that a further report is brought forward detailing charging for these services within the context of the Supporting People regulations

It is recommended that the Personnel and Management Services Committee:-

- 2.4 establishes a post of Social Care Organiser, Residential Grade SCP27-30, £18,878 - £20,897;
- 2.5 establishes 15, Social Care Worker posts, 30 hours per week, Residential Grade SCP16-23, £13,976 - £16,673;
- 2.6 establishes 0.5 Clerical Assistant post, grade GS1/2, £9,680 - £12,899

### 3 FINANCIAL IMPLICATIONS

- 3.1 The cost of the proposals outlined in the report will be £258,000 in a full financial year. This will be funded through the reinvestment of resources released through the implementation of the recommendations of the Older People Working Group and Joint Future monies allocated by the Scottish Executive.
- 3.2 The cost in 2002/03 is expected to be £225,500 which includes one off start up costs for the adaptation of 24 housing units.

### 4 LOCAL AGENDA 21 IMPLICATIONS

- 4.1 This proposal contributes to the Council's policy in sustaining local settlements; provides for diversity in choosing how care needs are met; ensures that these needs are met locally and at a reasonable cost both to the individual and to the Council

### 5 EQUAL OPPORTUNITIES IMPLICATIONS

- 5.1 This policy promotes equity of access to and local provision of services; provides a further option to support carers who are mainly women and supports an inclusive approach to the development of care services at home.

### 6 MAIN TEXT

#### 6.1 Housing with care

- 6.1.1 The Housing Department in Dundee in its report An Accommodation Strategy for Older People (Housing Committee Report 288-2002) has proposed the development of a wider range of differentiated accommodation with support and care across the city. *Housing with care* can be developed as a supplement to existing and proposed very sheltered housing; providing an amalgam of support and care services and maximising funding sources.
- 6.1.2 The Social Work Department Home Care service is currently realigning service provision to localities which are consistent with recognisable neighbourhoods and where there is an opportunity for sheltered housing facilities to provide a hub for contact and base for staff. The development of *Housing with care* builds on the locality team model, recognises that such housing provision will create additional care alternatives for a number of individuals currently assessed as requiring residential care.
- 6.1.3 The current models of *Housing with care* seek to build on sound social work and housing practice. The intention is to build on existing experience of housing management and support services and models and to complement these with a care team which can meet the assessed needs of vulnerable adults.

The suggested model is one which anticipates providing a level of care commensurate with that which is available in a residential setting; with a team of staff working on shifts to provide constant care throughout the day. Additionally, the model seeks to provide appropriate overnight care and support. This is consistent with the research by Communities Scotland (previously Scottish Homes) in to the preferences of tenants/service users.

- 6.1.4 It is proposed that 3 existing very sheltered and sheltered housing complexes; at Craigie Street, Powrie Place and Brington Place; incorporate a number of units for Housing *with care*. This type of accommodation already has housing support arrangements which have been agreed with the Housing Benefit Section for Transitional Housing Benefit Arrangements and will fully comply with any future requirements for Supporting People.
- 6.1.5 The experience of these schemes will be used to inform future development of Housing with Care.

## **6.2 Service development**

### **6.2.1 Additional Care and Support services**

It is proposed that in each of the selected complexes that the following is established:-

A Social Care team to meet the assessed needs for social and personal care throughout the day. The ratio of this team to service users should be consistent with current residential care ratios.

A comprehensive meals service able to provide at least two meals per day and seven days per week

### **6.2.2 Model of care team**

The *Housing with care* teams will be deployed in an integrated and flexible manner to make best use of the different skills and services on offer to maximise benefit to the tenants in each complex. The model of care team to support this service is consistent with the approach both in residential care and within the developing locality teams. A staff team of 5 Social Care Officers providing shift based cover from 7.30 am to 10.30pm. Overnight care can be arranged as a peripatetic service calling in as planned or called through the alarm system.

The model also assumes that personal care will be free but that elements of social care can be addressed within the role of warden/support staff as well as that provided by social care staff.

The proposed service development is also consistent with the guidance offered on registration of supported accommodation. The separation of housing tasks from care tasks not only reduces the time element spent on care but also separates out the provision of the accommodation and support from the provision of care - key factor in the future determination of what is registerable and what is not.

**6.3 Staffing establishment**

6.3.1 Care and support teams will be required within the three identified sheltered/very sheltered housing complexes. Each team will consist of 5x30 hour Social Care Workers.

6.3.2 These teams will require support and supervision and it is proposed that a social care organiser post be established together with 0.5 clerical assistant to provide the necessary management and leadership for the teams.

**6.4 Criteria for access to this service**

6.4.1 Access to this service will be through a single shared assessment which identifies the need for intensive personal and social care and allocation of a tenancy by the Housing Department

**7 CONSULTATION**

7.1 The trades unions have been consulted about this service development

**8 BACKGROUND PAPERS**

8.1 No background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (other than any confidential or exempt information), were relied on to any material extent in preparing the above report.

**9 SIGNATURE**

A. Baird  
Director of Social Work .....

Date .....

E. Zwirlein  
Director of Housing .....

Date .....

J.C. Petrie  
Director of Personnel & Management Services .....

Date .....

## FINANCIAL APPENDIX

Staffing	FTE	Hours	SCP		Full Year	2002/03
				£	£	£
Social Care Organiser	1.0	37.0	30	20,897	20,900	10,500
Social Care Worker	12.2	450.0	19	14,984	182,800	91,400
Clerical Assistant GS1/2	0.5	18.5	10	12,296	6,100	3,100
	<b>13.7</b>	<b>505.5</b>			<b>209,800</b>	<b>105,000</b>
			NI & Superannuation		34,800	17,400
					<b>244,600</b>	<b>122,400</b>
			Practical Support		12,700	6,400
			Adaptation of 24 Flats			75,000
			<b>TOTAL COSTS</b>		<b>257,300</b>	<b>203,800</b>
			<b>FUNDING:</b>			
			Older People Working Group		210,000	204,200
			Joint Future		48,000	
					<b>258,000</b>	<b>204,200</b>