

REPORT TO: SCRUTINY COMMITTEE - 20 OCTOBER 2010

REPORT ON: SUMMARY OF EXTERNAL INSPECTION REPORTS FOR WHICH ALL GRADES ARE GOOD OR BETTER

REPORT BY: CHIEF EXECUTIVE

REPORT NO: 604-2010

1. PURPOSE OF REPORT

To provide a summary of recent inspection reports by the Care Commission and HMle which do not require in-depth scrutiny.

2. RECOMMENDATIONS

It is recommended that members:

- (i) note the attached summaries of recent external inspection reports, all of which received grades of good or better in all areas covered by the inspection
- (ii) remit the Directors of Social Work and Education to ensure that the Areas for Improvement, Requirements and Recommendations included in each report are acted upon, both in relation to the service inspected and as guidance on good practice for other services

3. FINANCIAL IMPLICATIONS

None

4. MAIN TEXT

- 4.1 The remit of the Scrutiny Committee states that, where the grades awarded in external inspection reports from the Care Commission or HMle are all good or better, and the reports would not benefit from in-depth scrutiny, summary scores from the inspections will be reported to the Committee, together with any best practice to improve performance.
- 4.2 Summaries of recent inspection reports by the Care Commission and HMle which fall into this category are attached, and the Committee is asked to note these and to remit the Directors of Social Work and Education to ensure that the Areas for Improvement, Requirements and Recommendations in each report are acted upon.
- 4.3 Copies of the inspection reports have been passed to group leaders, the Lord Provost and Depute Lord Provost.

5. POLICY IMPLICATIONS

This report has been screened for any policy implications in respect of Sustainability, Strategic Environmental Assessment, Anti-Poverty, Equality Impact Assessment and Risk Management. There are no major issues.

6. CONSULTATIONS

The Depute Chief Executive (Support Services), Assistant Chief Executive and Directors of Finance, Social Work and Education were consulted on this report.

7. **BACKGROUND PAPERS**

Care Commission Inspection Report
Park Place Nursery School
Day Care of Children

Care Commission Inspection Report
Turriff House
Care Home Service Adults

HM Inspectorate of Education Report
Longhaugh Primary School

David K Dorward
Chief Executive 13/10/2010

Inspection of: Turriff House
Care Home Service Adults

Inspection by: Care Commission

Grades:

Theme	Latest Grade Awarded	Grading History		
		February 2010	September 2009	January 2009
Quality of Care and Support	VERY GOOD	VERY GOOD	VERY GOOD	VERY GOOD
Quality of Environment	VERY GOOD	Not assessed	VERY GOOD	VERY GOOD
Quality of Staffing	Not assessed	VERY GOOD	VERY GOOD	VERY GOOD
Quality of Management and Leadership	Not assessed	Not assessed	VERY GOOD	VERY GOOD

Areas for Improvement:

- The service should continue the excellent practice in the area of service users and carers participating in assessing and improving the quality of care and support; should continue the very good practice in responding to service users' care and support needs using person-centred values; and should continue to maintain excellent outcomes for residents in terms of service users and carers participating in assessing and improving the quality of the environment.
- The service wrote detailed risk assessments and kept them up to date, for example, for the prevention of falls. However, the safety measure in one risk assessment to keep a walking frame by the service user was not used. Also, the service user walked unaided with no obvious risk or need for intervention by staff.

Requirements and Recommendations:

The Care Commission specified the requirement that:

- the provider must ensure that risk assessments proportionately state risks for service users and that those measures required to reduce risk are used in practice. This is in order to comply with The Regulation of Care (Requirements as to Care Services) (Scotland) (SSI 2002/114) (a) - a requirement for providers to make proper provision for the health and welfare of service users. Timescale for implementation: within four weeks of receiving this report.

There were no recommendations

Inspection of: Park Place Nursery School
Day Care of Children

Inspection by: Care Commission

Grades:

Theme	Latest Grade Awarded	Grading History
		HMle and Care Commission March 2008
Quality of Care and Support	VERY GOOD	GOOD
Quality of Environment	GOOD	Not assessed
Quality of Staffing	GOOD	GOOD
Quality of Management and Leadership	VERY GOOD	VERY GOOD

Areas for Improvement:

- The majority of parents who returned satisfaction questionnaires to the Care Commission expressed a good level of satisfaction with most aspects of the nursery. However, the nursery should review and address, as appropriate, some matters of uncertainty or concern expressed by around 4% of parents relating to:
 - the reduction of outings and trips to local venues
 - the availability of space and staffing levels
 - consultation procedures and information sharing involving parents and children
 - a consistently welcoming ethos
 - the continued management of safe parking near the nursery
- The inspector also made some comments regarding the size of furniture in the dining room, and the glare and heat from sunlight in one of the classrooms
- The inspector noted some issues about recruitment of staff and the recording of staff skills

Requirements and Recommendations:

No requirements were made by the Care Commission at this inspection. Their recommendations were as follows:

- The service should consider and address the issues on which parents expressed less satisfaction through the Care Commission questionnaires.
- The service should ensure that staff routinely communicate with parents and fully utilise all parental contacts to promote partnership working and ensure best outcomes for all children.

- The service should review its risk assessment procedures to ensure, that whilst maintaining safety, children's opportunities are not restricted.
- The nursery should fit window blinds, where required, to ensure greater comfort for the children attending.
- It is recommended that the provider ensure that a formal application process is followed for each period of employment.
- It is recommended that the provider audits the procedures for the recording of staff skills and qualification records.

Inspection of: Longhaugh Primary School

Inspection by: HM Inspectorate of Education

Grades:

Theme	Latest Grade Awarded	Grading History
		None listed in report
Improvements in performance	VERY GOOD	
Learners' experiences	VERY GOOD	
Meeting learning needs	GOOD	
The curriculum	GOOD	
Improvement through self-evaluation	GOOD	

Areas for Improvement:

- Ensure that all children have appropriately high learning goals
- Continue to extend choice within a broad and balanced curriculum
- Improve the rigour in tracking individual children's progress to increase pace in learning

Requirements and Recommendations:

None.