

DUNDEE CITY COUNCIL

REPORT TO: Policy & Resources Committee - 25 October 2010

REPORT ON: Service Level Agreement between Dundee Community Safety Partnership and Tayside Police

REPORT BY: Director of Leisure and Communities

REPORT NO: 427-2010

1.0 PURPOSE OF REPORT

1.1 The report provides detailed information on the impact of the Service Level Agreement between the Dundee Community Safety Partnership and Tayside Police for the period 2008-2011 and seeks approval for the establishment of a new three year Service Level Agreement for the period 2011-2014.

2.0 RECOMMENDATIONS

It is recommended that the Committee:

2.1 remit to the Director of Leisure and Communities to enter into a Service Level Agreement between Dundee City Council and Tayside Police from 1 April 2011 to 31 March 2014 for the delivery of the following services:

- provision of strategic assessments and community intelligence reports by the Community Intelligence Unit for the Dundee Community Safety Partnership and local analytical reports for Local Community Planning Partnerships and partner agencies.
- police support for the DUNCAN/Safer Retail Initiatives.
- dedicated resources for the Tayside Police Community Engagement Team

3.0 FINANCIAL IMPLICATIONS

The Service Level Agreement will award an annual allocation of £215,000 payable to Tayside Police in arrears subject to performance which will be monitored annually. This allocation will be met in full from the Council's revenue budget. This award will fund:

- Community Intelligence Unit (2 analysts, a researcher/administration assistant and a police constable) - £100K
- DUNCAN/Safer Retail Scheme Link Officer - £ 25K
- Police Community Engagement Team (3 police constables) - £ 90K

4.0 BACKGROUND

4.1 A Service Level Agreement was established between the Dundee Community Safety Partnership and Tayside Police for the period 2008-2011. This was agreed by the Policy and Resources Committee on 23 June 2008 (Report No 327-2008).

4.2 In addition to the areas identified in Item 3, Tayside Police received a funding allocation to employ a mobile CCTV driver to deal with emerging crime hot spots across the City.

4.3 The 2008-2011 Service Level Agreement has been monitored on an annual basis and

commissioned services have produced positive outcomes in relation to criminal activity and anti-social behaviour across the City.

5.0 MAIN TEXT

Details of each element of the SLA, the impact of commissioned services and the risks associated with the possible discontinuation of these services are detailed as follows:

5.1 Police Community Engagement Team

The Tayside Police Community Engagement Team (formerly referred to as the Antisocial Behaviour Hot Spot Team) now consists of a Sergeant and six Constables, three of which are funded through the Service Level Agreement

During the last three years, the emphasis of the Team has changed from the delivery of short term interventions to the concentration of police effort and partner involvement in problematic hotspot areas for longer periods of time to achieve lasting change in these areas. The team which has been deployed in Lochee, Mid Craigie and Linlathen and the City Centre has achieved a dramatic increase in the number of highly visible patrols and a dramatic drop in crime rates as follows:

- a decrease in the number of youth causing annoyance calls
- an increase in the amount of alcohol recovered from young people
- a decrease in the number of incidents involving motor cycle offences
- a decrease in the number of discarded needles
- an increase in the number of female prostitutes referred to drug treatment services
- increased detection rates for crimes relating to drug dealing and theft

5.2 Community Intelligence Unit

The Tayside Police Community Intelligence Unit consists of two analysts, a researcher, a police constable (all of which are part funded by the SLA). The Unit is responsible for generating the Community Safety Strategic Assessment documentation on which the DCSP Strategy and Action Plan is based. This model has been recognised nationally as best practice.

The Unit also provides three monthly analytical documents for all eight Local Community Planning Partnerships which enables partner agencies to identify and address community safety issues at local level as well as a monthly tactical document which drives the work of the DCSP Operational Group. The Unit also provides detailed information for the daily tactical assessments which enables Tayside Police and partner agencies to deploy their resources more effectively to tackle crime and anti-social behaviour. The Unit also provides one off analytical products on request to enable specific issues to be tackled by partner agencies.

The above mentioned community intelligence reports have been used extensively by community planning partners to plan and deliver early intervention strategies to deal with emerging issues. The intelligence reports have also assisted the police in improving their crime detection rates.

The current Service Level Agreement funds one analyst, one researcher and one Police Constable. It is recommended that the 2011-2014 SLA funds an additional analyst post to further develop the Unit's community intelligence capacity. If approved, Tayside Police would cover the cost of the mobile CCTV Unit Driver from their mainstream budget.

5.3 DUNCAN Link Officer

The Dundee Co-ordinated Anti-Crime Network was established to reduce crime and the fear of crime in town centres. The Best Bar None Scheme is an accreditation scheme which seeks to establish award winning standards in the pubs and clubs in

Dundee. The DUNCAN Link Officer post has had a key role in the development of both of these initiatives and the scheme now services 137 retail members and 40 licensed premises. This has enabled these schemes to be extended to local communities. The Link Officer post has also had a role in supporting the establishment of the Safer Retail Initiative which seeks to develop safe retail practices in retail outlets in local communities in respect of age restricted goods. The Scheme has been piloted in the Mid Craigie and Linlathen area. Other key areas supported by the DUNCAN Link Officer post include:

- Processing of 10-20 anti-social behaviour/exclusion orders per month
- Production and dissemination of community intelligence reports
- Sharing of best practices between DUNCAN Scheme members
- Dealing with 1617 incidents during the period 2008-2010 under the data sharing protocol
- Introduction of the polycarbonate glasses scheme
- Completion of 141 Best Bar None Assessments
- The delivery of target hardening training awareness sessions
- Provision of information and advice to parents on how best to deal with missing children via the 'Little And Lost' scheme.

5.4 **CCTV Mobile Driver**

The SLA has enabled daily mobile CCTV coverage almost anywhere in the city. This facility has enabled individuals and groups to be traced and charged for various anti-social behaviour offences including breach of the peace, assaults and road traffic offences including the illegal use of motorbikes. Some of the other positive impacts delivered by the mobile CCTV unit include:

- CCTV operations reports feed into daily tasking meetings to enable incidents to be followed up using high quality footage.
- presence of CCTV unit provides public reassurance which reduces fear of crime
- a reduction in the number of secondary fires on bonfire night by 58%
- a reduction in anti-social behaviour in relation to fly tipping, dog fouling, vandalism, graffiti and other environmental issues
- a reduction in the number of incidents in relation to on-street prostitution

6.0 **IMPACT**

6.1 The SLA has enabled community planning partners to work more effectively together to prevent crime and improve detection rates. This is reflected in a significant decrease in the crime rates in almost all major crime groups, outlined as follows:

Crime Category	2006	2007	2008	2009
Youths causing annoyance	10227	10482	8410	6384
Vandalism	3489	3371	2930	2561
Shoplifting	1849	2065	2154	2122
Theft	2064	1808	1834	1628
Robbery	1443	1256	1497	1349
Serious Assault	124	105	125	100
Secondary Fires	2049	2092	1392	881
House Breaking	724	670	504	493
Drugs Offences	1443	1256	1497	1349

7.0 CONCLUSION

- 7.1 The report concludes that the Police SLA has made a significant contribution to the Dundee Single Outcome Agreement and has enabled partner agencies to work together more effectively to prevent crime and increase detection rates.
- 7.2 It is recommended that the Service Level Agreement is extended from 1 April 2011 to 31 March 2014. This will mean that the mobile CCTV facility will be funded through the Tayside Police mainstream budget with a corresponding increase in resources allocated to the Tayside Police Community Intelligence Unit.

8.0 POLICY IMPLICATIONS

- 8.1 This report has been screened for any implications in respect of Sustainability, Strategic Environment Assessment, Anti-Poverty, Equality Impact Assessment and Risk Management

There are no adverse implications.

- 8.2 Implementation of the Service Level Agreements will contribute to the following policy and strategic priorities:

- National Outcomes 9 and 11
- Dundee Outcomes 7(a) and (b)
- The Council Plan 2010-12
- Leisure and Communities Service Plan 2010-12
- Dundee Community Safety Strategy 2009-12
- Dundee Community Safety Partnership Strategic Priorities.

- 8.3 The discontinuation of the services provided by Tayside Police under the Service Level Agreements would make it very difficult for Dundee City Council and the Dundee Partnership to deliver their outcomes in relation to community safety and would seriously weaken the basis for most of the Council's partnership working with Tayside Police. The end result would inevitably lead to an increase in crime and the fear of crime in Dundee and the dissolution of the Community Intelligence Unit and Community Engagement Team.

9.0 CONSULTATION

- 9.1 The Chief Executive, Depute Chief Executive (Support Services), Director of Finance and the Chief Constable, Tayside Police have been consulted on this report and are in agreement with its contents.

8.0 BACKGROUND PAPERS

- 8.1 None.

STEWART MUDOCH
DIRECTOR OF LEISURE AND COMMUNITIES
14 OCTOBER 2010