

REPORT TO: PLANNING & TRANSPORT COMMITTEE - 8 SEPTEMBER 2008

REPORT ON: PASSENGER WAITING SHELTER VANDALISM

REPORT BY: DIRECTOR OF PLANNING & TRANSPORTATION

REPORT NO: 368-2008

1 PURPOSE OF REPORT

- 1.1 Vandalism of passenger waiting shelters has been causing concern throughout the community. An updated policy to mitigate this problem has been drawn up and is discussed throughout this report.

2 RECOMMENDATION

- 2.1 It is recommended that the Committee approve the new passenger waiting shelter vandalism mitigation policy.

3 FINANCIAL IMPLICATIONS

- 3.1 Vandalism to passenger waiting facilities in the City of Dundee cost £80,847.35 during financial year 2007/2008. This was wholly met by the Insurance Fund. It is hoped that the updated policy will reduce this to less than £60,000 per annum by financial year 2010/2011.

4 BACKGROUND

- 4.1 As previously identified, vandalism relating to passenger waiting facilities cost £80,847.35 during financial year 2007/2008. This was made up of a total of 343 incidents at 160 different locations (out of 321 shelters).
- 4.2 Of the 160 locations where vandalism has occurred, the majority of incidents have been relatively minor ie one pane of glass smashed.
- 4.3 Unfortunately, 21 of the 160 affected locations accounted for £42,653.61, with repeated acts of vandalism being recorded. Appendix 1 lists incidents of vandalism at these 21 locations.
- 4.4 To address this ongoing problem an updated policy has been developed which will include escalation procedures where repeated or significant incidents occur. Please refer to Appendix 2 which details the proposed policy.

5 POLICY IMPLICATIONS

- 5.1 This Report has been screened for any policy implications in respect of Sustainability, Strategic Environmental Assessment, Anti-Poverty, Equality Impact Assessment and Risk Management.

The major issues identified relate to financial risk management and maintaining community safety and a quality streetscape environment.

6 CONSULTATIONS

- 6.1 The Chief Executive, Depute Chief Executive (Support Services), Depute Chief Executive (Finance), Head of Finance and Assistant Chief Executive (Community Planning) have been consulted and are in agreement with the contents of this report.

7 BACKGROUND PAPERS

- 7.1 There are no background papers of relevance to this report.

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Director of Planning & Transportation

Neil Gellatly
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NHG/LMcC/KM

29 August 2008

Dundee City Council
Tayside House
Dundee

APPENDIX 1

PASSENGER WAITING SHELTER - VANDALISM LOCATION (SORTED BY COST)

FINANCIAL YEAR 2007/2008

Location of Shelter	Zone Name	Vandalism Incidents	Total Value (£)
Findowrie Street Terminus	Fintry	5	4,775.81
Summerfield Avenue at Kirkconnel Terrace	Whitfield	12	3,865.49
Berwick Drive Opp Carberry Crescent	Whitfield	5	3,808.54
Berwick Drive Opp The Willows	Whitfield	6	3,179.78
Pitairlie Road Opp Valgreen Court	Pitkerro	10	2,916.04
Strathmore Street South Near Nursery Road	Barnhill (Broughty Ferry)	4	2,613.05
Berwick Drive at Haddington Avenue	Whitfield	10	2,527.57
Macalpine Road Opp Birkdale Place	Ardler	3	2,308.32
Fintry Road Near Finavon Place	Fintry	9	1,999.80
Lochee Bypass at Adamsons Court	Lochee	3	1,827.54
Fintry Road Opp Finavon Place	Fintry	4	1,404.97
Strathmore Street Opp Abercromby Street	Barnhill (Broughty Ferry)	2	1,230.22
Balunie Drive Near Baldovie Road	Douglas	1	1,225.20
St Kilda Road at St Boswell Terrace	St Marys	6	1,204.19
Rosemount Road at Blackshade School	Ardler	5	1,190.41
Fountainbleau Drive Opp Pitkerro Drive	Longhaugh	4	1,182.99
Fountainbleau Drive at Honeygreen Road	Longhaugh	2	1,159.95
Balunie Drive South Near Douglas Road	Douglas	5	1,136.12
Blackness Road Opp Annfield Road	Logie	3	1,068.33
Balunie Drive North Near Douglas Road	Douglas	4	1,026.29
Birkdale Place North Middle	St Marys	7	1,003.00
		110	42,653.61

APPENDIX 2

PASSENGER WAITING SHELTER VANDALISM MITIGATION POLICY

The current cost of installing a new passenger waiting shelter is approximately £12,000 (includes installation, Real Time Passenger Information, electricity and groundwork to ensure that the bus stop is fully accessible). The cost to clean and maintain a bus shelter is approximately £300 per annum excluding vandalism. The cost of vandalism is approximately £250 per shelter per annum. However, where vandalism is repeated at one location this can result in excessive repair costs and this policy will mitigate these costs.

The following criteria and actions will be adopted:

- where in excess of 80% of panels are destroyed on one occasion, all glass panels will be replaced with polycarbonate;
- where in excess of £1,000 worth of damage occurs in any 12 month period, all glass panels will be replaced with polycarbonate;
- where repeated acts of Fire or Electrical Interference occur Dundee City Council officers will remove the shelter by giving 2 weeks notice to local members and facility users. Please note that where there is a health and safety concern it may be that the shelter is removed with immediate effect;
- where polycarbonate is damaged within a 2 year period a decision will be taken in consultation with local members for the area as to whether to replace the polycarbonate with ripple mesh galvanised steel or remove the shelter altogether;
- Dundee City Council will continue to work with Tayside Police, VOYCE and SACRO to reduce crime levels by assisting in the rehabilitation of offenders; and
- Dundee City Council and Tayside Police will continue to collaborate on crime reporting, incident investigation and other related joint working.