

REPORT TO: THE SCRUTINY COMMITTEE - 24 AUGUST 2011

REPORT ON: CORPORATE PERFORMANCE SELF-ASSESSMENT 2010/2011 - INCIDENTS OF VIOLENCE

REPORT BY: DIRECTOR OF FINANCE

REPORT NO.: 340-2011

1 PURPOSE OF REPORT

- 1.1 To provide Elected Members with more detail as regards the incidents of violence towards Council employees as presented at the last Scrutiny Committee per Report 282-2011, Position Statement 6 per Appendix 1.

2 RECOMMENDATIONS

- 2.1 Elected Members note the detailed breakdown of the statistics provided in Appendix 2, in particular the split between Kingspark Special School and the other Education incidents.
- 2.2 Chief Officers should review these figures to ensure they are satisfied that all reasonable steps are being taken to protect employees in carrying out their duties.
- 2.3 The detailed schedule be provided as back up to future Position Statements in the event of further performance deterioration.

3 BACKGROUND

- 3.1 Incidents of violence towards employees have been reviewed in recent self-assessment performance reports as their number appears to have increased.
- 3.2 Further examination reveals that the increase is due to Education statistics being incorporated in the corporate system, in particular the increase is primarily due to the incidents reported at Kingspark Special School.

4 DETAILED SCHEDULE OF RECORDED INCIDENTS OF VIOLENCE

- 4.1 A detailed schedule of recorded incidents of violence has been prepared on a quarterly basis and as a result of discussion by Elected Members this has now been amended to show Kingspark Special School separately.

5 POLICY IMPLICATIONS

- 5.1 This report has been screened for any policy implications in respect of Sustainability, Strategic Environmental Assessment, Anti-Poverty, Equality Impact Assessment and Risk Management.

6 **CONSULTATION**

6.1 The Chief Executive and Depute Chief Executive have been consulted in the content of this report.

7 **BACKGROUND PAPERS**

7.1 Report 282-2011.

**MARJORY M STEWART
DIRECTOR OF FINANCE**

05 JULY 2011

DUNDEE CITY COUNCIL				
Statutory Performance Indicators				
Position Statement				
Department	Council-Wide			
Performance Indicator	Incidents of violence towards council employees			
Trend	Previous +1 N/A	Previous 721	Current 917	
Deterioration rate	27.2%			
Latest Scottish Ranking	N/A			
Statistical Overview	This is not an Audit Scotland indicator but forms part of the Council's self-assessment of performance. This indicator has shown steady improvement in recent periods.			
Specified/Non-specified	Non-spec			
Commentary	<p>Most of the increase relates to the Education Department in particular Kingspark School.</p> <p>Kingspark Special School was asked to trial an electronic form of reporting "violent incidents". Kingspark was chosen because the range of and the nature of their additional support needs result in numerous incidents which can be regarded as "violent" even when there is no malicious intent. In hindsight this was not a good choice as the frequency of "violent" incidents is so high in Kingspark that it creates a very distorted picture when the data is combined with mainstream data for the city</p> <p>Kingspark is unique in that it deals with violent incidents on a daily basis This is not to say that this is an unsafe or violent place to work or to be educated. However it does reflect a school which ensures the safety of staff and pupils by recording all incidents to ensure the care and welfare of staff and pupils.</p>			

A & V Summary - April 2010 - March 2011

Appendix 2

Department	12 Month Period			
	Apr - March '10		Apr - March '11	
Architectural Services	0		0	
Chief Executive's Group	0		0	
Contract Services	2		9	
City Development	27		22	
EHTS	0		6	
Finance	0		0	
Finance Revenues	3		3	
Housing	31		36	
IT	1		0	
Leisure & Communities	8		34	
Personnel	0		0	
Public Relations	0		0	
Support Services	0		0	
Social Work	57		58	
Waste Management	10		9	
Sub-Total	139		177	
Kingspark School	100		259	
Other - Education	482		481	
Council Total	721		917	