REPORT TO: SCRUTINY COMMITTEE – 25 JUNE 2013

REPORT ON: SUMMARY OF EXTERNAL INSPECTION REPORTS FOR WHICH ALL GRADES ARE GOOD OR BETTER

REPORT BY: CHIEF EXECUTIVE

REPORT NO: 258-2013

1. **PURPOSE OF REPORT**

To provide a summary of recent external inspection reports which do not require in-depth scrutiny.

2. **RECOMMENDATIONS**

It is recommended that members:

- note the attached summaries of recent inspection reports on Grove Academy and Claypotts Castle Primary School Nursery and Millview Cottage, all of which received grades of good or better in all areas covered by the inspections
- (ii) remit the Directors of Education and Social Work to ensure that the Areas for Improvement, Requirements and Recommendations included in the reports are acted upon, both in relation to the particular services inspected and as guidance on good practice for other services

3. FINANCIAL IMPLICATIONS

None.

4. MAIN TEXT

- 4.1 The remit of the Scrutiny Committee states that, where the grades awarded in external inspection reports are all good or better, and the reports would not benefit from in-depth scrutiny, summary scores from the inspections will be reported to the Committee, together with any best practice to improve performance.
- 4.2 Summaries of recent inspection reports which fall into this category are attached, and the Committee is asked to note these and to remit the Directors of Education and Social Work to ensure that the Areas for Improvement, Requirements and Recommendations are acted upon.
- 4.3 Copies of the inspection reports have been passed to the Administration and Opposition group leaders and to the Conservative, Liberal Democrat and Independent members.

5. **POLICY IMPLICATIONS**

This report has been screened for any policy implications in respect of Sustainability, Strategic Environmental Assessment, Anti-Poverty, Equality Impact Assessment and Risk Management. There are no major issues.

6. **CONSULTATIONS**

The Directors of Corporate Services, Education and Social Work and the Head of Democratic and Legal Services have been consulted on this report.

7. BACKGROUND PAPERS

Education Scotland report Grove Academy

Care Inspectorate Report Claypotts Castle Primary School Nursery

Care Inspectorate Report Millview Cottage

David K Dorward Chief Executive

18/06/2013

Grades:						
Theme	Latest Grade Awarded	Grading History				
Improvements in performance	VERY GOOD					
Learners' experience	VERY GOOD	There are no previous reports using these quality indicators				
Meeting learning needs	GOOD					
The curriculum	GOOD					
Improvement through self- evaluation	GOOD					

Areas for Improvement:

- Ensure the wider support team works together better to provide a high quality support service for all young people
- Continue to develop all young people as independent learners
- Continue to use rigorous self-evaluation to create more consistency in approaches to learning across the school

Requirements and Recommendations

None

Inspection by: Care Inspectorate

Grades:						
Theme	Latest Grade Awarded	Grading History				
	(March 2013 unannounced)	January 2010 (unannounced)				
Quality of Care and Support	VERY GOOD	GOOD				
Quality of Environment	VERY GOOD	GOOD				
Quality of Staffing	VERY GOOD	GOOD				
Quality of Management and Leadership	VERY GOOD	GOOD				

Areas for Improvement:

- The information for parents about their child's learning journey requires to be better explained e.g. at the start of the school year, and re-visited throughout the year
- The nursery needs to review the recording of the storage and administration of medication to bring it into line with best practice guidance, including a separate sheet for recording medication for each child containing what medication came into the nursery, what medication was administered and the review information
- The nursery may wish to consider reviewing children's files to ensure that where children have health needs that require the administration of medication, each child has a care plan which details protocols for emergencies
- The local authority needs to work with the building's facilities management team to develop increased opportunities for planting and growing, as part of the curriculum for excellence
- The inspectors talked to the nursery staff about further promoting children's knowledge and understanding of hand washing and told them about material that they may wish to get to help in this area
- The local authority should ensure that all staff working in the nursery have regular support meetings, observation of practice and an annual appraisal. This will ensure that staff practice continues to be monitored. It also provides senior managers with an opportunity to recognise and acknowledge good practice from members of the staff team
- In the nursery's self assessment form, the following areas for improvement were identified:

"Further use of the LTiD to expand skills and knowledge to support and improve practice – ongoing.

"Further use Quality Indicators Child at the Centre to assess practice – ongoing"

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Requirements and Recommendations

None

Inspection of: Millview Cottage – Care Home, Children and Young People

Inspection by: Care Inspectorate

Grades:							
Theme	Latest Grade Awarded	Grading History					
	February 2013 (unannounced)	December 2010 (unannounced)	August 2010 (unannounced)	March 2010 (unannounced)			
Quality of Care and Support	VERY GOOD	VERY GOOD	VERY GOOD	VERY GOOD			
Quality of Environment	VERY GOOD	Not assessed	VERY GOOD	Not assessed			
Quality of Staffing	VERY GOOD	Not assessed	Not assessed	VERY GOOD			
Quality of Management and Leadership	GOOD	Not assessed	Not assessed	Not assessed			

Areas for Improvement:

- The inspectors found one small error in the medication record, where it was not possible to be sure that a child had been given eardrops as prescribed. They also thought that the audit system which was in place to monitor the medication system could be improved by clearly recording which young person had been given medication, so that a clear audit trail could be established
- The service had been without a manager for almost a year before the acting manager was appointed in December 2012. The Care Inspectorate was not formally notified of the absence of the manager, nor of the management arrangements which had been put in place in the interim
- The service had previously had in place a good system for seeking feedback from young people, parents, carers and other professionals: this had not been used recently, and although feedback the inspectors saw was generally very positive, it did not reflect the current picture of the service

Requirements

 The service provider must ensure that notifications are made to the Care Inspectorate in accordance with SSI/2011/28 Regulation 4 (1)(b). (Guidance on the details of notifiable incidents can be found in "Records that all registered care services (except childminding) must keep and guidance on notification reporting

Recommendations

- The service should continue to make sure that staff have opportunities to refresh their practice in relation to recording medication through further training
- The service should consider whether there is a need to increase the number of staff who have had recent training in first aid
- The service must ensure that it establishes a system of regular 1:1 supervision for all staff, with a clear focus on practice and professional development issues
- The service should seek the views of children and young people, parents and carers and other stakeholders and use the feedback to help to develop the quality of the service