

DUNDEE CITY COUNCIL

REPORT TO: SCRUTINY COMMITTEE - 26 JUNE 2019

REPORT ON: EXTERNAL INSPECTION REPORT FOR FAIRBAIRN STREET YOUNG PERSON'S HOME

REPORT BY: EXECUTIVE DIRECTOR OF CHILDREN AND FAMILIES

REPORT NO: 246-2019

1.0 PURPOSE OF REPORT

To provide a summary of recent external inspection reports which do not require in-depth scrutiny.

2.0 RECOMMENDATIONS

It is recommended that members:

- 2.1 Note the attached summary of the external inspection report on Fairbairn Street Young Person's Home which received grades of good or better in all areas covered by the inspections;
- 2.2 Remit the Executive Director of Children and Families to ensure that the areas for improvement, requirements and recommendations included in the reports are acted upon, both in relation to the particular services inspected and as guidance on good practice for other services.

3.0 FINANCIAL IMPLICATIONS

None.

4.0 MAIN TEXT

- 4.1 One summary report is included from the Children's Residential Service in relation to Fairbairn Street. There were no requirements and 1 recommendation. The areas for improvement will be actioned for all the regulated residential services in Children's Services.
- 4.2 Copies of the inspection reports have been passed to the Lord Provost, Group Leaders and Councillor Murray.

5.0 POLICY IMPLICATIONS

- 5.1 This report has been subject to an assessment of any impacts on Equality and Diversity, Fairness and Poverty, Environment and Corporate Risk. There are no major issues.

6.0 CONSULTATIONS

- 6.1 The Council Management Team were consulted in the preparation of this report.

7.0 BACKGROUND PAPERS

Fairbairn Inspection Report.

Paul Clancy
Executive Director
Children and Families Service

DATE: 7 May 2019

Inspection of: Fairbairn				
Inspection by: Care Inspectorate				
Grades: Theme	Latest Grade Awarded	Grading History		
		Nov 2017	Nov 2016	Feb 2016
Quality of care and support	4 Good	4 Good	5 Very Good	4 Good
Quality of environment	Not Assessed	Not Assessed	Not Assessed	5 Very Good
Quality of staffing	Not Assessed	5 Very Good	Not Assessed	5 Very Good
Quality of management and leadership	5 Very Good	Not Assessed	5 Very Good	4 Good

Summary

The Inspector obtained the views of 4 young people and a parent through questionnaires and face to face discussions as well as several mealtimes with staff and young people. Young people commented on having good relationships with staff, enjoying the food as well as recent holidays and activities with staff with further comments on how Fairbairn had made a positive impact on their lives. One young person was less happy, which did not reflect the quality of care and the Manager was already aware of the situation.

What The Service Does Well

The care and support offered to young people were noted to have a positive impact on young people's experiences and outcomes with a recognition that the service needs to continue to work towards greater consistency.

The Inspector noted that risk was assessed and managed effectively along with increased staffing levels to ensure that young people were kept safe from harm and abuse. Young people were supported to access health services, as well as providing options for healthy eating, access to exercise and improving sleep routines.

It was positive to note that the service is described as nurturing with the Inspector observing positive relationships between staff and young people and a strong sense of community within the house despite the diversity and challenges that exist within the group. Staff clearly evidenced that they support young people to maintain relationships with family members and friends for those young people living in Fairbairn and also providing support to those who previously lived there too.

The Inspector noted that the quality of management and leadership was very good with major strengths being demonstrated through the service plan and committed leadership from the manager and senior staff. The manager evidenced effective quality assurance tasks and audits that involved the staff group to ensure there is a child-centred ethos and learning culture. The external manager was evidenced to provide additional safeguards for young people and was aware of developments within the service as well as for individual young people.

It was positive to note that there had been a measurable improvement in the frequency of supervision for the staff team since the last inspection.

What the Service Could do Better

The quality of young people's plans remained inconsistent and improvements that had been made following the last inspection had not been sustained. Plans that the Inspector had looked at highlighted some areas for improvement including the need to fully reflect the work that staff were doing with young people or provide clear evidence of the support required for young people. There

was also a delay in the development of an initial plan for a young person. Greater management oversight is required in this area of practice and is noted in Recommendation 1.

Within this Inspection Report there was 1 Recommendation:

- The provider should improve the quality of personal plans in order to more effectively meet young people's needs.

Actions From Recommendations

The service has developed a Residential and Locality Team Interface Group to ensure that the houses, Social Workers and young people work together in creating a single Child's Plan with clearer, measurable outcomes for each young person. This is being led by Senior Management and involving practitioners at different levels to ensure that the plans reflect each young person's identified needs and how the work being undertaken is meeting these needs within the houses, in school and in the community.