

ITEM No ...4.....

REPORT TO: POLICY AND RESOURCES COMMITTEE – 19 AUGUST 2019

REPORT ON: LEISURE & CULTURE DUNDEE - PERFORMANCE AND IMPACT REPORT FOR 2018-2019

REPORT BY: CHIEF EXECUTIVE

REPORT NO: 209 - 2019

1. PURPOSE OF REPORT

To provide an annual report setting out financial and performance information on Leisure & Culture Dundee to meet the guidance on Following the Public Pound.

2. RECOMMENDATIONS

It is recommended that Committee:

- (i) Notes the performance across the range of services undertaken by Leisure & Culture Dundee in the detailed annual report attached as Appendix 1.
- (ii) Notes the highlights for Library and Information Services, Cultural Services and Leisure and Sports services provided in relation to the strategic priorities in the City Plan as reported in Appendix 2.

3. FINANCIAL IMPLICATIONS

- 3.1 In 2018-2019 the Council paid a management fee to Leisure & Culture Dundee of £7,223,000. The gross turnover for Leisure & Culture Dundee for the same financial year was £15,924,000.
- 3.2 There are further fees paid to Leisure & Culture Dundee of circa £1.1m per annum for a variety of other services (see section 4.6)
- 3.3 The Council provided £7.0m to support property and buildings maintenance, IT and support costs and loan charges in relation to facilities managed by Leisure & Culture Dundee.
- 3.4 As a Scottish Charitable Incorporated Organisation (SCIO) the Scottish Government provides relief of rates to Dundee City Council for the properties operated by Leisure & Culture Dundee, the value of which in 2018/19 was £1,938,075.
- 3.5 During 2018/19, Leisure & Culture Dundee raised £1,250,000 to support the programmes and services provided in Dundee from EventScotland, Creative Scotland, various trusts and private sector sponsorship.

4. BACKGROUND

- 4.1 Reference is made to Article VII of the minutes of the Policy and Resources Committee of 7 December 2015, (Report Number 425-2015), where approval was given for updating the Council's guidance on Following the Public Pound. As the Council provides substantial funding to Leisure & Culture Dundee to deliver a range of services on its behalf, an annual report is brought to Committee and made publicly available to ensure scrutiny and accountability.
- 4.2 Leisure & Culture Dundee is a Scottish Charitable Incorporated Organisation established in 2011 with the responsibility for delivery of the following services on behalf of Dundee City Council:
 - Library and Information Services.
 - Cultural Services.
 - Leisure and Sports Services.
- 4.3 As part of the monitoring of the service level agreement between the Council and Leisure & Culture Dundee, a quarterly performance report is provided to the Council's designated officer. Across the range of services annual customer use figures are up. The following performance highlights are taken from the public service obligation report (as described in the agreement between the Council and Leisure & Culture Dundee in

Appendix 1, which gives a comparison with the previous year and includes the statutory performance indicators included in the Local Government Benchmarking Framework.

The total number of attendances/visits to facilities operated by Leisure & Culture Dundee on behalf of the City Council during 2018/19 was in excess of 3,150,000.

Library and Information Services

- Over 1 million visits in person to Dundee Libraries (Dundee Central Library retained its position as the busiest public library in Scotland)
- 11,425 Digital Literacy sessions
- 63,236 individuals borrowed 1458,127 items
- 2,010 pre-school children borrowed 25,344 items
- 7,889 five to twelve year olds borrowed 65,571 items
- 5,848 twelve to eighteen year olds borrowed 14,198 items.

Cultural Services

- Over 205,000 visitors to McManus Galleries, numbers reflected the successful Bash Street Kids exhibition.
- Over 123,000 Box Office transactions
- Over 49,000 visits to Broughty Castle Museum
- Over 14,000 people involved in the Museums learning programmes
- Just under 327,000 reached through digital engagement. A targeted approach to digital engagement has seen a wider reach to new audiences

Leisure and Sports Services

- Over 1,700,000 attendances at Leisure and Sports services
- Over 627,000 visits to Dundee pools (of which 472,000 attended Olympia)
- Over 117,000 visitors to the McTaggart Regional Gymnastics Centre
- Just under 90,000 visitors to Camperdown Wildlife Centre

4.4 Leisure & Culture Dundee is a key partner and its priority actions and performance indicators are included in the Council Plan 2017-2022. In the Council Plan Progress Report (Article VI of the minute of meeting of the Policy and Resources Committee of 24th June, 2019, Report 198-2019 refers) progress was noted on 11 priority actions and 4 Council Key Performance Indicators where Leisure & Culture Dundee are responsible for delivery. Leisure & Culture Dundee are also essential to the delivery of the City Council's Physical Activity Strategy adopted at the Policy and Resources Committee 31 October 2016 (Article III refers) and the Cultural Strategy 2015-2025 (article VI of the minute of the meeting of the Policy and Resources Committee 12 January 2015 report 7-2015 refers). **Appendix 2** highlights where Leisure & Culture Dundee's activities align with the priorities in the City Plan 2017-2026 and shows a high level of adapting to the priorities of the City and the Community Planning Partners.

4.5 As outlined in the latest phase of our CFTF Programme - C2022 (Article V of the minute of the meeting of the Policy and Resources Committee 25 June 2018 Report No 223-2018), all services and partners delivering public services in the city are facing continued financial challenges. As one of our key partners, Leisure & Culture Dundee is developing its own transformation plan and actively working together with the Council and Community Planning Partners to ensure projects are aligned and complementary, as appropriate.

4.6 In addition to its three core service areas detailed above, Leisure & Culture Dundee is funded to deliver or oversee a variety of initiatives and agreements on behalf of the Council and Dundee Partnership e.g. Active Schools, Outdoor Education, School Library Service and the UNESCO City of Design designation.

4.7 An Annual Report is also submitted to the Office of the Scottish Charity Regulator, each service produces an annual report, copies of which are available through Dundee's Public Libraries or online at <http://www.leisureandculturedundee.com/who-we-are>. This report is ahead of that timetable and is based on the regular monitoring information shared with the Council throughout the year.

5. POLICY IMPLICATIONS

This report has been subject to an assessment of any impacts on Equality and Diversity, Fairness and Poverty, Environment and Corporate Risk. There are no major issues.

6. CONSULTATIONS

The Council Management Team and Leisure & Culture Dundee have been consulted in the preparation of this report.

7. BACKGROUND PAPERS

None.

David R Martin
Chief Executive

06 August 2019

SERVICE AGREEMENT PART 2 - SPECIFICATION OF PUBLIC SERVICE OBLIGATIONS SUMMARY – 2018 to 2019

Reporting Period: 01/04/2018 to 31/03/2019

Library and Information Services

Library and Information Services will provide the operation, management and development of library and information services throughout the City. This service will provide access to high quality resources for reading and writing as well as high quality information, as well as an access to high quality educational resources. Services provided will promote inclusion and deliver outreach activities to adults, children and families.

Attendance Indicators	Actual 2017-18 (Apr-Mar)	Actual 2018-19 (Apr-Mar)	+/-	%	Comments
Library visits per 1,000 of population	7,282	7,248	-34	-0.5%	Visits in person only. Virtual visitor figure is included in the cost per visit below.
Loans of e-books	9,026	8,446	-580	-6.5%	
Loans of e-audio books	5,615	6,740	+1,125	+20%	
Loans of e-magazines	6,272	8,182	+1,910	+30%	
Digital literacy sessions	8,274	11,425	+3,151	+38%	
Activities promoting reading	6,289	6,498	+209	+3%	Class visits increased by 16% and children's activities by 31%.

Local Government Benchmarking Framework (LGBF) (one year behind due to comparison with others being collated)				
	2016-17	2017-18	Ave*	Comments
Cost per visit to libraries	£3.13	£3.31	£3.17	Cost per visit has increased slightly and is above average and satisfaction has remained within the margin of error of the survey.
% of adults satisfied with libraries	75.7%	73%	75.8%	

* Ave is of the LGBF family group in 2017-18

Cultural Services

Cultural Services will provide the operation, management development and promotion of the arts, heritage, culture and science services throughout the City. The service will provide access to high quality educational resources and promote inclusion and deliver outreach activities to adults.

Attendance Indicators	Actual 2017-18 (Apr-Mar)	Actual 2018-19 (Apr-Mar)	+/-	%	Comments
Audit Scotland/LGBF					
Total visitors per 1,000 of population in person	213,225 (1,433)	261,706 (1,765)	48,482	+22.7%	Excellent increase in figures at L&CD museums and galleries across facilities, particularly against a positive year previously.
McManus	158,117	205,447	47,330	+29.9%	Large increase, in part, due to Bash Street Exhibition and related publicity.
Broughty Castle Museum	44,888	49,151	4,263	+9.5%	Good increase in numbers and also in shop sales.
Mills Observatory	9,149	6,239	-2,910	-31.9%	Operating winter programme from 1 October, with some reduction in opening hours (closed Sundays) due to issues with the Dome. Having no access to night viewing through main telescopes has had an impact on visitor footfall and retail sales at the Observatory Shop, showing a marked decrease in sales of telescopes within this period.
Collections Unit / Steeple	1,071	869	-202	-18.9%	Improvement in Q4. Dark Dundee tours from Steeple. Will review in one year.
Halls and Music Development Venues					
Caird Hall (per 1,000)	114,023 (768)	132,113	+18,090	+15.8%	Increase in numbers attending events.
Burgh Hall	6,240	5,879	-361	-5.7%	Slight reduction in number of regular bookings
Box Office	141,466	123,085	-18,381	-12.9%	Less events taking place in January.

Attendance Indicators	Actual 2017-18 (Apr-Mar)	Actual 2018-19 (Apr-Mar)	+/-	%	Comments
					Reduction in ticket printing service to allow for increase in sales to maximise income generation.
Hollins Room	3,520	3,408	-112	-3.3%	Slight decrease on wedding attendees.
Conference Rooms	6,468	6,730	+262	+4%	External events growing in number.
Digital Engagement with curated online content	80k approx.	326,989	+246,989	+308.7%	First full year of recording of figures. A targeted approach to digital engagement has seen a wider reach to new audiences.

Local Government Benchmarking Framework (LGBF) (one year behind due to comparison with others being collated)				
	2016-17	2017-18	Ave*	Comments
Cost per visit to museums and galleries	£4.60	£4.10	£4.65	Cost per visit has decreased slightly and satisfaction has remained within the margins of error of the survey. The figure for next year (2018-19) will include Dundee V&A visitors and costs to the Council.
% of adults satisfied with museums and galleries	83.3%	80%	71.1%	

* Ave is of the LGBF family group in 2017-18

Leisure and Sport Services

Leisure and Sport Services will provide the operation, management and development of indoor and outdoor sports facilities, the development and delivery of sports activities and events directed towards wider participation in sports and the delivery of services focused on social renewal and the needs of young people on behalf of Dundee City Council in the manner following:

1. leisure facility management
2. sports development
3. golf course management and maintenance
4. Camperdown Wildlife Centre management

Attendance Indicators	Actual 2017-18 (Apr-Mar)	Actual 2018-19 (Apr-Mar)	+/-	%	Comments
All Pools					
Olympia	475,989	472,460	-3,529	-0.75%	Attendances have fluctuated throughout the year. Months of note were: April increased by 9% (4,488) May decreased by 22% (7,284) September increased by 10% (3,554) Last quarter ended on an increase of 3%. Position for year was a decrease 3,529.
Lochee	78,037	71,269	-6,768	-8.6%	Maintenance closure and an installation of a new gym are the main causes of the reduction.
Braeview	-	2,596			
Craigie	-	5,295			
Grove	42,519	41,624	-895	-2%	18% increase in Lessons – Activity/Fitness Class use down by 48% (Juvenile).
Harris	36,708	36,821	+113	+0.31%	
St. John's	-	9,367	9,367		
St. Paul's	44,232	43,316	-916	-2.07%	Activity/Fitness Classes 50% down (membership usage).
All Indoor Sports (excl. Pools)					
Ancrum	16,413	21,857	+5,444	+33.1%	Increase in numbers due to Schools/ Bikeability participation
DIA	136,095	152,025	+15,930	+11.7%	Attendances boosted by 10,000 due to World Karate Championships. Ice Hockey attendances up on last year.
DISC	216,886	224,045	7,159	+3.3%	Event hire, school use, sports hall & dance studio usage has increased over the same period last year. External pitch attendances are very similar to last year. The fitness studio and gymnasium had a reduction in attendances, which was one of the major factors in changing the layout and usage of the old fitness suite into a new cycle studio and exercise facility.
Douglas	81,414	84,373	2,959	+3.6%	Sports hall usage is very similar to the same period as last year. Our Fitness Studio has an increase of 2,609 attendances and our activity classes have an increase of 1,026 via member's visits and PAYG customers.

Attendance Indicators	Actual 2017-18 (Apr-Mar)	Actual 2018-19 (Apr-Mar)	+/-	%	Comments
					Douglas Sauna usage has seen an increase of 131 users over the year with total usage this year at 1,523.
Fintry	2,515 (Nov-Mar)	2,690			Part year no comparison
Lynch	62,978	61,175	-1,803	-2.9%	Sports hall usage was down in October to December and a reduction in regular pay to play bookings. Fitness Suite usage is up 1,581 in total with member visits & PAYG customers. We have had a slight reduction in activity class attendances.
McTaggart	113,537	117,031	+3,494	+3%	Highest annual attendance figures to date since the centre opened, with increases in all aspects of usage: hire, dance hall hire and LACD programmes. The centre continues to balance needs of performance gymnasts with accessible recreational opportunities.
Baldragon	-	18,804			
Craigowl	2,840 (Nov-Mar)	3,650			Part year no comparison
St. Andrew's	2,785 (Nov-Mar)	3,240			Part year no comparison
Miscellaneous					
Active Living – Development	29,509	32,997	+3,488	+11.8%	.
Active Living – Sports Development	56,951	41,680	-15,271	-26.8%	Loss of Tesco Bank funding for schools programme, Dundee Partnership forums granted £32,932 less for active schools and sports team than the previous year. However, there has been an increase within the netball development programme
Golf Rounds Caird 9 Hole	6,322	6,532	+210	+3.3%	A mild Q4 has seen an increase in 9 hole attendances. This has helped ensure a good increase for the season as a whole.
Golf Rounds Caird 18 Hole	24,695	24,675	-19	-0.08%	Caird 18 hole has recovered well from a tough start to the 2018/19 season. Thanks to a mild Q4 (where attendances were up almost 50%) the year as a whole is only a fraction down on the previous year.
Golf Rounds Camperdown	16,076	17,362	+1,286	+8%	Following a period of decline the 8% increase represents the biggest single increase in attendances since 2013 and is lower than the 2016-17 attendance.
Golf Members	1,285	1,295	+10	+0.8%	This figure represents the average for the entire Season and is the first increase in average membership since 2012.
LeisureActive Members	5,373	4,924	-449	-8%	Increased competition from Budget gyms within the local area has made it difficult to compete on price.
Wildlife Centre	84,786	88,938	+4,152	+5%	
Active Schools (Terms 3, 1 & 2)	218,309	219,799	+1,490	+0.6%	Braeview closure due to fire and a long-term sickness absence of one member of staff.

Local Government Benchmarking Framework (LGBF) (one year behind due to comparison with others being collated)				
	2016-17	2017-18	Ave*	
Cost per attendance of sport and leisure facilities (including swimming pools)	£2.28	£2.46	£3.29	Cost per visit has increased slightly but it is significantly lower than the average urban local authority and satisfaction has remained within the margins of the survey.
% of adults satisfied with leisure facilities	78%	75.3%	73.2%	

* Ave is of the LGBF family group

Leisure and Culture Dundee's Contribution to the City Plan 2017 – 2026 Strategic Themes and Outcomes for Dundee



Strategic Themes & Priority Outcomes for Dundee



Fair Work and Enterprise:

How you contribute to

- raising regional productivity
- closing the jobs gap
- reduce unemployment

Library and Information Services

Weekly Job Clubs are held in Ardler, Arthurstone, Hub, Kirkton and Whitfield Libraries.

Broughty Ferry Library provides office space for the Connect project and supports members of the public with CVs and job applications on the PCs

Working for Families now has a presence in the Opportunities Room once a week, as do the Connect Team. Street League also regularly use Opportunities to meet clients and book PCs to do employability work.

NHS Health & Work Support (support service for individuals whose health is making work difficult) – information sessions have been held in Central Library and also in community library locations across the city.

EU Settlement Scheme

The EU Settlement Scheme is now live, and staff from Opportunities have attended Webinar training but there has been no further confirmation from We Are Digital on how we progress with this. Central Library is to be a delivery partner providing an assisted digital support service to EU citizens who are required to submit online applications to stay in the UK. For each application submitted, we will receive £25 from We Are Digital, the digital inclusion education provider appointed by Government to provide this service.

DWP Public Sector Recruitment

Library & Information Services has been awarded funding from the DWP Flexible Support Grant Funding to lead on a group partnership to maximise job outcomes through a recruitment programme focusing on public sector vacancies. The funding enabled the establishment of two full time Recruitment Support Workers who will deliver the training element of the project. Interviews took place on 7th March 2019 and 2 members of library staff have been seconded to the programme for one year, to start in post on 1st April 2019.

Duke of Edinburgh Placements

There are currently 7 young people working in libraries across the city towards their Duke of Edinburgh Awards, 6 silver and one bronze. They are doing a range of duties including helping at craft and code clubs, general library duties and display work.

Scottish Co-working Network

This is a new initiative funded by Scottish Library & Information Council to provide a network of business hubs within Scottish public libraries, offering dedicated spaces for start-ups and small businesses. A space has been identified in Central Library and is currently being set up to provide office accommodation at affordable prices, and a meeting space for people who want to start their own business ventures.

Cultural Services

Phase Two of the ship model project is now underway. The external funding has resources for two local researchers to spend time on a freelance basis bringing together additional information with reference to the ship model collections and maritime art. This is a two year project and will include the development of a small website. This has allowed two retired academics, who have a background in research, back into the job market for a two year period.

Images are being captured by a local photographer and we also work in partnership with DJCAD and their digital making team.

The partnership between dark Dundee and Leisure and Culture Dundee to offer tours of St. Mary's Steeple is working well, with all tours offered fully booked. It is hoped that as the partnership has worked well it can be extended for a further three years. This has allowed LACD to increase tour opportunities, bring in a small income, reduce pressure on staff who conducted tour and offered an opportunity to a local business to expand their offer.

We have continued to build upon our ongoing learning partnership with DJCAD; liaising with teaching staff to develop opportunities for workplace experiences for students within the Creative Learning Team. This quarter, as part of our Artist Rooms Project, we supported a DJCAD PhD student to develop an interactive workshop experience for FE students in response to the exhibition. 'Playing Attention' took place at McManus and explored interventions and performative actions with attendance from fellow students and FE tutors.

The Creative Learning Team were also invited to give a presentation on our approach to learning, current work and the role of artist within museum & gallery education at a 'Professional Practice' event for a 100 DJCAD 4th Year students. They were also invited to present at recent Engage Network Event @ V&A Dundee to museum & galleries educators from across Scotland.

Music Development – Soundbase employs 4 x permanent freelance music tutors from Dundee and guest freelance tutors increasing opportunities to music professionals and through successful application to the YMI CPD Training Fund supported a number of training sessions, workshops and conferences to enhance their practice and employability.

Leisure and Sport Services

Leisure and Sport have maintained a concession scheme providing discounted access to children and families from lower income households.

Active City – Active Schools

Active Schools supports over 600 volunteers across the city, providing different volunteer roles and training opportunities for parents, coaches and school pupils, which provides a range of employability skills, e.g. communication, effective team work, problem solving etc.

We work in partnership with Abertay University and Dundee & Angus College to provide an enhanced training programme and work place experience opportunities for a group of 150 selected students.

Active City – Sports Centres

Weekly Street League sessions delivered in both Lynch & Douglas Sports Centre in partnership with Street League Dundee. Sessions are designed to help young people age 16-25 to develop leadership and confidence skills in order to support them to apply for further education courses or seek employment.

Active Living – Development

The Health & Wellbeing team continue to employ coaches and instructors to deliver services across group exercise, children's physical activity programmes, community physical activity programmes in green spaces, general fitness and more specific fitness services for those facing a long-term health condition.

A number of volunteer opportunities are available across the team including Street Soccer, Urban Moves Dance and Move More Dundee. Providing volunteer opportunities can be the springboard needed to gain some skills and experience and ultimately move into an employed position.

Active Living – Sports Development

A new partnership between LACD, Scottish FA and Dryburgh Athletic has resulted in the creation of a 30 hour a week football coaching post which will focus on growing participation and developing lifelong pathways.

A new 18 month Sports Development Modern Apprentice post has been created through funding provided by Developing Opportunities. The post has been filled by an identified Care Leaver who will undertake an SVQ 3 in Leisure Management (scqf level 7) through full time employment and completion of the Modern Apprenticeship framework.

The Sports Development Team supported Fairfield CSH's latest week long Employability Programme in August with 12 candidates.

The Grove Coaching Academy Graduation took place for the 16 pupils who have worked with the sports development team to gain coaching experience under the guidance of mentor coaches over the last year. During this time, the pupils have also gained formal Scottish FA coaching qualifications, which provides them with the necessary qualifications to gain employment as football coaches.

1.6 FTE fixed term coaching posts were created for one year through Dundee Partnership funding to deliver a free weekly football programmes within the extra-curriculum.

The Sports Development team have supported senior pupils, students and volunteers through a range of projects to increase their knowledge, skills and experience as sports coaches. Projects have included the culmination of a year-long programme with 12 Dundee & Angus College students who completed their 1.3 coaching badge. 16 senior pupils graduated from the 2018/19 Grove Academy Coaching project and 30 young people aged 16-24 from the lowest 20% SIMD index enrolled in the VIP Inspire project, which is being led by the Scottish FA but supported through coach education and mentoring from LACD. Each of these projects support the individuals involved to gain paid coaching employment, if desired, through the achievement of formal coaching qualifications and mentored practical coaching experience.

The first two courses of the 2019 Football Coach Education calendar have taken place: 23 coaches attended the Scottish FA Children's 1.1 Early Touches course, followed by 30 coaches attending the 1.2 course and 20 attending the 1.3 Coaching in the Game course.

Twenty two Young CSH Leaders attended a "Coaching Children" workshop run by Dundee & Angus College as part of the LACD Young Leaders Sports Training Programme. Two other workshops to follow in March and April titled Adapting Sports and Observing Performance & Giving Feedback.

Strategic Themes & Priority Outcomes for Dundee



Children and Families:

How you contribute to

- improve early years' outcomes
- close the attainment gap
- improve physical, mental and emotional health for children and young people
- improve health and wellbeing outcomes for children and young people who experience inequalities
- increase safety and protection of young people

Library and Information Services

857 playgroup visits

792 storytelling sessions

702 class visits to the library

1244 children's activity sessions

104 children's reading group meetings

728 Bookbug sessions in all libraries.

Therapets

Hub Library is working in partnership with Therapet to offer Reading Dogs sessions to pupils from Rowantree Primary School. Children have the opportunity to choose and share stories with Pearl, a registered Therapet border collie. This reading strategy has been proven to build confidence and self-esteem in even the most reluctant readers, as the children are not being judged by the dogs and feel relaxed and motivated to read in a fun environment.

Two Moons Festival

Two Moons a festival for young adults linking themes of literacy to life and work is ongoing in Dundee schools in February and March. Delivered in partnership with Dundee Schools Library Service and Dundee City Council the festival has included author visits, comic workshops, journalism workshops and Pecha Kucha events in the Steps Theatre as well as events in the Whitehall to celebrate World Book Day.

The Knitting Stars (children from 8 to 14) continue to meet up twice a week in Central Library, ably assisted by staff knitters. It's an hour a week where children from different schools as well as home-schooled children can meet up, learn new skills and have a quiet hour where they can relax and share their week.

The Dundee Library Teen War Games Club meets once a fortnight in the Children's Centre, where children from 9 to 17 years meet, engage their social skills and interact with their peers in a game of chance, maths and strategy. Average attendance is between 12 and 16 children and the club held its first tournament this year.

Code clubs in Arthurstone, Blackness, Broughty Ferry, Central, Coldside, Douglas, Hub and Lochee attended by over 60 children learning scratch coding, microbits, raspberry pi, sonic pi, Minecraft, makey makey, digital art and animation. The code club at Opportunities now has 4 STEM ambassadors acting as volunteers who have taken over the Coderdojo club, and in Broughty Ferry one of the children helps other children learn Minecraft. There is a girls' code club in Douglas Library.

Helped by a volunteer, there is a fortnightly Minecraft club in the Opportunities department. Currently the club is growing and funding is being sought to refresh equipment and so attract numbers. Support is also given to community libraries through spare equipment and software licences so that other clubs can be set up around the city.

The Makerspace Unit in Opportunities offers 3D printing at £2 per hour for all ages as well as other activities such as T Shirt printing and embroidery for library members. Take up has been steady and we're receiving requests from both children and

adults that have attended our 3D workshops earlier in the year. Regular monthly workshops are planned as are another round of workshops for the forthcoming Dundee Design Month festival this May. A soft launch of the free membership scheme is planned for April/June.

3D design and printing classes have been run twice in Connections over the course of the year with attendees improving their digital skills and IT literacy.

3D printing/ Minecraft workshops for adults and children have also taken place this year at the Dundee Science festival and the Brick City festival at Verdant Works Museum.

Cultural Services

Our social history curator has been working with the Great War Dundee group and a small number of pupils from Harris Academy who are Great War Dundee Ambassadors. The students have access to our GW collections through facilitated events which allows them to have unprecedented access to the collections building research skills and reasonability. This research is fed back into the collections management database along with the wider Great War Dundee project. One of the students is interested in volunteering to increase skills for future job prospects.

Sensory Tours – Creative Learning worked with North East Sensory Services to help improve access to collection displays and exhibitions for BSL groups.

McManus Youth Action Programme – 5 month youth project for Artist Rooms came to a close in March with a final sharing event at McManus for friends and families. The project has involved young people from across the city and was made possible through a bursary award from Artist Rooms. During this project, young people created their own artist book publication, collaborating with professional artists and curators; and exhibiting their work through a series of displays and events.

[Internal Link](#) [External Link](#)

Soundbase – Soundbase offers music workshops for young people aged 12-18 years. A total of 624 young people attended sessions, DJ workshops, recording sessions, and a gig in City Square and a performance in the Marryat Hall. As well as being given opportunities to play at the McManus Galleries for National Museums Day and Year of Young People events.

Leisure and Sport Services

Active City – Active Schools

Active Schools provide additional opportunities, winding access to leadership opportunities (Young Ambassadors programme, Sports Leaders, Sports Reporter or Sports Official) with qualifications that are recognised by both employers and FE and HE. They are mentored and provided with quality opportunities which will support them in later work life.

With the support of Active schools, schools provide free access to school sport or physical activity opportunities, before, after school and at lunchtimes and the opportunity to play for your school team providing healthy lifestyle choices, helping them to developing new skills and confidence. We also educate children on recommended levels of physical activity and encourage non-participants to take part.

Active City – Sports Centres

Weekly children's activity sessions held at Douglas & Lynch for Little Gym Time, Baby Gym and Twisting Tots are delivered to support cognitive skills and regular activity.

Breakfast Club and Urban Arts sessions have been established at Douglas Sports Centre through a partnership programme with local community group Rock Solid. The two activities are targeting local children aged 12-18 and are delivered free of charge. The programmes are designed to offer children and young people an engaging activity at the weekend in the local community and have been well attended throughout the year.

Active City – Golf

Golf Coaching sessions with children from Morgan Academy, who have a challenging time at school with regards behaviour and social integration, were a great success in 2018/19. As well as learning the basics of golf and the golf swing, along with being out in the fresh air, these sessions aid the children in a number of other ways:

- The types of games played and tasks given help with numeracy skills, this is also backed up by the scoring system in golf which reinforces basic number skills.
- It also improves concentration levels through focus on control and self-discipline, learning to replicate the golf swing for the best result each time, along with reading greens and alignment.
- The sessions develop and improve the child's confidence as they see the result of their work each week and the improvement in their abilities reinforces self-belief and assurance.
- It also teaches self-control and positive routine building through basic swing technics and result based outcomes.

The lessons are fully inclusive, children of all age, background, physical and technical ability can and do participate. Feedback from the sessions has been overwhelmingly positive from teachers and pupils and we will continue them in 2019. We have also been in contact with other schools who are keen to add golf to the timetable and will offer them a similar experience.

Active Living – Camperdown Wildlife Centre

The Centre has a learning strategy and learning sessions for young people which directly links to the curriculum. There is also a scratch card quiz available to all young people coming to the Centre as an informal education tool, and for those just visiting the Centre we offer an enclosed space allowing them relatively free range with their parents, grandparents and guardians.

Active Living – Development

The Health & Wellbeing team provide an excellent early years physical activity programme where children from 10 months to 5 years learn new physical literacy skills, increase confidence, get active and have fun. The programmes within sports centres contributes strongly to improving early years outcomes.

Programmes including Urban Moves, Gymtime, Eat Well Play Well and ParkLives all significantly contribute to improving physical, mental and emotional health for children and young people and strive to ensure that they contribute to a sense of overall health and wellbeing.

Activate and Family Active specifically work with children and families who experience inequalities and the referral based programmes are designed to meet the needs of those children and families and break down barriers to enable the benefits of more physical activity to be enjoyed.

Active Living – Sports Development

A fun programme of sports camps were delivered during the Easter, Summer and October holidays to provide children with an opportunity to remain active and develop new friendships.

Over 2,200 adults have now completed the induction for the Family Fun Sessions at McTaggart. The sessions continue to be extremely popular, providing an opportunity for the whole family to have fun and be active together, whilst accessing a fantastic facility.

Targeted sessions for pupils attending Rockwell and also for pupils from Kingspark took place for the first time within McTaggart. The sessions were led by teaching staff from the respective schools and provided an opportunity to visit the centre which they had not previously.

Four of the 6 Dundee Partnership forums awarded grants to the Sports Development team to provide a programme of free football classes within their wards. The funding allowed 30 sessions per week to be delivered in 19 different venues, catering for over 500 children in a bid to ensure that finance and other barriers to participation within the football programme are reduced. A further 4 schools committed to utilising Attainment funding to provide free football sessions through the Sports Development team throughout 2018/19.

Three Tennis for Kids courses have been delivered involving 26 children aged 4 to 11 years. The 6 week LTA programme is designed to be a fun introduction to tennis, feeding into regular mini tennis classes upon completion.

Seventy-two young athletes have been selected for city-wide development squads within hockey and netball. The squads provide the athletes with additional training / competitions to complement their regular club sessions. Through participation in the Netball Scotland competition days, 13 players were selected to attend trials for the Netball Scotland North Academy, of which one of the players was successful.

Seventy-three athletes were selected and attended the 2018 Rising Stars Camp which took place from 23rd to 27th July. Athletes were selected from existing football, hockey and athletics, and for the first time ever, Netball Dundee player development squads / programmes. The camp was based at DISC and comprised a range of sports specific and sports science and conditioning sessions. Additionally, the netball squad played a match against the Angus Squad, the athletes travelled to Lunan Bay and the George Duncan Athletics Arena in Perth for training sessions and the football squad travelled to St Andrews to watch the Dundee United first team training.

A new, 10 week football programme for 5 year olds is being delivered at the Lynch Sports Centre utilising funding received from McDonalds through the Scottish FA. The introductory programme encourages all players to join their local football club.

Forty coaches / volunteers attended two UKCC Safeguarding & Protecting Children courses in February / March.

Strategic Themes & Priority Outcomes for Dundee



Health, Care and Wellbeing:

How you contribute to

- reduce obesity
- reduce substance misuse
- improve mental health and wellbeing

Library and Information Services

At Home Library Service – the service is being promoted by the Welfare Rights Team to staff and patients in Ninewells Hospital. Promotional flyers for the At Home Service have also been passed to Dundee City Council's Social Prescribers Team. Wards 23A/23B (Neurology) are now borrowing talking books to promote and use with their long stay patients. Loans to the Children's Ward (Ward 29) are due to commence in April 2019.

During December the Library Service benefitted from some promotional work undertaken by a Community Learning University student who was on placement with Dundee City Council's Sheltered Housing Service. He came to the Central Library for some work experience with the Outreach Services Team and subsequently undertook marketing with the wardens and residents of a number of sheltered housing complexes on our behalf. 13 new customers were referred as a result of this

In partnership with LeHands, 20 staff attended Makaton Training the simplified sign language for use with adults and children with sensory impairments and learning difficulties who would find BSL too difficult. This will enable library staff to improve communication with children and adults with learning needs who use this basic sign language.

Wellbeing Garden in Central Library. Work is ongoing on the well-being garden with artificial grass now installed as well as furniture. All plants ordered so far are edible (Lime trees, lemon trees, bay trees, tomato plants, and a selection of herbs including chives, mint, chamomile, oregano and parsley to provide library users with access to fresh produce as well as a relaxing space. The garden is already being well used - 'We are Dundee' digital story-telling project films have been playing in the garden as part of the Dundee Women's Festival, groups have been using it as a meeting space, and library customers have been using the space to relax, use Wi-Fi etc. The launch is planned for May 2019.

Librarian on Prescription

In partnership with NHS Social Prescribing Team, a Librarian on Prescription Service is now established in Central Library Opportunities Department. The Social Prescribing Team initially phone to make an appointment and gives us a little of bit info regarding the client, followed up with a visit to the library for general chat about interests and what the library can offer. We have had 2 clients so far and the response has been very positive.

New National Alcohol Campaign – Count 14

This is a new public information campaign launched by the Scottish Government aiming to raise awareness of lower risk alcohol guidelines of 14 units per week. Resource packs have been distributed to all libraries.

Cultural Services

Provision of public spaces in the form of permanent galleries and displays that are welcoming to all. Seating areas provide opportunities for visitors to stop and chat.

We continue to provide volunteer opportunities cross cultural services. From 1 January to 31 March 2019 our 9 volunteers have given 305 hours, of which 245.30 is with MSS.

Our busy Communities programme continues with weekly Creative Campus evenings supporting Choir in Residence Loasdaweeminsingin' and offering a range of tailored talks, tours and workshops for adult learners. Our work with Communities has included delivery of an event for this year's Dundee's Women's Festival, linked to the museum's Wise Ways exhibition and exploring the theme of Goddesses from around the World.

RSNO Engagement Workplace Choir – The choir has gone through a few changes since its inception in 2015. This year saw the leaving of Debra Salem the original choir leader and welcomed Aimee Toshney Soprano, Choir Leader and Educator and opened up to employees of DC Thomson. The choir goes from strength to strength and is part of the Healthy Working Lives initiative helping support health and well-being – singing works the respiratory system, so is good for the heart and lungs. It triggers feel-good chemicals in the brain, lifting our spirits. As well as this, some research has shown it can boost the immune system.

Continued collaboration between RSNO/Tayside Health Arts Trust to support music workshops through the use of the Wighton Centre. 8 x Musicality sessions and 8 x Singing sessions took place with COPD/Parkinson's sufferers to aid their breathing and recovery.

Leisure and Sport Services

Active City – Active Schools

Active Schools engage with children and young people who may experience barriers to participation to support their inclusion in activity.

Active Schools are working with other partners to provide children with a disability access to more sports opportunities. (22% of children who have a disability are taking part in school sport activity, Term 1 data). We have carried out a disability sport audit, which outlines key recommendations for increased opportunities.

SIMD areas – Active Schools supports and develops a range of school sport activity in areas of deprivation, which is accessible to all young people who wish to experience or compete irrespective of their ability or background. 40% of children access school sport activity from SIMD 1-2; 41% of Children and young people accessing school sport activity from SIMD 3-10.

Active Schools has appointed a dedicated officer to focus equalities and inclusion through sport. Teenage girls' participation, disability sport opportunities, children in care and attainment challenge schools/SIMD areas being the main focus – teenage girls – encouraging and engaging more females to take part in more sport or physical activity opportunities.

Active School Co-ordinators are targeting areas of deprivation, children on free school meals (P4-S6) and children who are in care to provide more opportunities in this area.

Active City – Sports Centres

DISC & Douglas Sports Centres have increased attendances from the corresponding period from last year with Lynch showing a small reduction of 456. This shows an increase in local people participating in regular physical activity through Leisure and Sport facilities.

Active Living – Camperdown Wildlife Centre

The Centre has been involved with the social work department in offering young adults with mental health issues to volunteer as and when their health allows.

Active Living – Development

The Health & Wellbeing team work closely with the NHS through our Activate and Active for Life programmes. Referrals are taken for children and adults with obesity as a criteria. Resource is allocated to support those referred to increase activity levels and improve health & fitness.

Street Soccer supports those affected by substance misuse and adopts a no stigma approach to those affected and attending. An encouraging and friendly environment is created to ensure those affected by substance misuse can take part when they are ready. Once engaged, and as deemed suitable, the person can be supported by a range of services who work in partnership with Street Soccer to improve the lives of those involved.

Through increasing physical activity every one of the programmes delivered by the Health & Wellbeing team can be considered as a positive towards improving mental health and wellbeing as it is widely understood that engaging in physical activity has many benefits. The programmes applicable include ParkLives, Active for Life, Group exercise, Activate, Family Active, Early Years physical activity, Urban Moves dance, Street Soccer, Steps to Health, Eat Well Play Well and Move More Dundee.

Active Living – Sports Development

The 2018 'Tennis for Mental Well-being' programme ended on a positive note when analysis of the participants from the programme showed that 4 of the players have continued to book courts and play together on a weekly basis beyond the funding period. The 12 week programme was funded by the Dan Maskell Tennis Trust.

The Bounce Back to Netball programme continues to attract ladies to return to physical activity / netball and participate on a weekly basis. Twenty-one ladies from the LACD Bounce Back to Netball programme participated in a National festival hosted by Netball Scotland at DISC, building on their participation in regular, weekly classes.

As part of the national GO LIVE! Get Active! initiative launched to use the impact of the Glasgow 2018 European Championships to get more inactive people active, Fairfield CSH launched a BoxFit class which runs on a Monday and Wednesday evening and Caird Park CSH are delivering a recreational weekly cycling class – 'Breeze' which is based at Clatto.

Strategic Themes & Priority Outcomes for Dundee



Community Safety and Justice:

How you contribute to

- reduce levels of crime
- reduce levels of domestic abuse
- reduce levels or re-offending
- reduce risk to life, property and fire
- improve road safety reduce levels of antisocial behaviour

Library and Information Services

Broughty Ferry Library – Coffee with a Cop. Local community police are attending the councillors surgeries to try and reach members of the public to talk with them informally about any issues in the local community. Similar sessions have also been held in other community libraries. Monthly police clinics are also held in Blackness Library.

All libraries are designated Keep Safe premises. This is a Police Scotland and I Am Me Scotland partnership which works with local businesses to create Keep Safe places in the community for anyone feeling lost, frightened or who has been a victim of crime. There are 39 Keep Safe premises in Dundee, including 14 libraries.

Leisure and Sport Services

Active City – Sports Centres

DISC continues to host two Youth Drop-in sessions for 12-18 year olds which is run by a local youth team from Maryfield. On Thursday & Friday evenings between 8.30pm and 10.00pm, approximately 100 young people attend the DISC to participate in

recreational football sessions. The sessions are a diversionary approach to reduce anti-social behaviour in the local area during these busy times.

Active Living – Development

Some Street Soccer players are involved with the criminal justice system and are certainly a key target group the programme supports. Changing lives through the positive impact of football, it is aimed at ensuring those who face challenges can be given a new sense of direction and some hope to reduce their involvement in crime and reduce levels of re-offending.

Active Living – Sports Development

Funding was secured through the J MacDonald Menzies Charitable Trust to deliver a weekly FreeKickz programme (previously Midnight League) throughout 2018/19. Working in partnership with DCC's Community Learning & Development team, the Friday night programme provides a diversionary activity for children in S1-S4 which aims to reduce anti-social behaviour.

Strategic Themes & Priority Outcomes for Dundee



Building Stronger Communities:

How you contribute to

- improve quality of neighbourhoods
- increase empowerment of local people
- improve housing quality, choice and affordability
- improve access to healthy green and open spaces
- improve transport connections to communities

Library and Information Services

Dundee has maintained a network at neighbourhood level across the city. This network plays a key role in building stronger communities, providing a diverse range of functions which are free and accessible locally in Dundee.

Over 300 people took part in Local History Week, a week-long series of events incorporated contributions from the Dundee Women's Festival as well as Friends of Dundee City Archives and the McManus Collections Unit. Events included talks on the history of the Stobswell area, Dundee after the War, Dundee Lunatic Asylum and Nineteenth Century Dundee's trade in exotic animals. Films and author events by Andrew Murray Scott and Malcolm Archibald were also part of this successful programme in which most sessions were fully booked.

The At Home service delivered more than 21,000 books and talking books to readers in their own homes and the Mobile library loaned 9,739 books to people in communities across Dundee. These readers often have difficulty accessing resources in their local library

474 blue badges were collected from local libraries.

Outreach Services made visits to Veterans First Point Tayside and a number of care settings including Harestane Care Home, Carmichael House, Sidlaw House (Sanctuary Scotland), Moyness Home, St Margaret's and the White Top Centre to promote the Service.

Loans of reminiscence packs from Connections is going from strength to strength – 121 packs were loaned in 2018/19 with 20 packs made up to meet specific requests from borrowers and care settings. Care settings across Dundee are reporting an increase in their residents living with dementia. While many of these individuals cannot access library resources in a traditional way (i.e. read independently) they do respond to and enjoy working in small groups or on a 1-2-1 basis with support workers to utilise the materials in the reminiscence packs. 7 new packs were created this year to cover topics such as Scottish Entertainers, Nature and Wildlife, 20th Century Design, Scents and Smells and A Working Life. The total number of packs available has risen to 31.

Promotional work undertaken with Dundee Carers centre at their outreach cafes Outreach Services staff gave a presentation at the Carers Interest Network meeting.

Arthurstone Library community orchard offers free fruit to the local community and a green space for storytelling, bird watching and minibeast hunts for local groups.

Broughty Ferry library works in partnership with the Friends of Broughty Ferry library to offer a programme of events. This programme of events tackles isolation in the older community, provides companionship and helps people's self-esteem by holding the talks in a safe, welcoming, neutral environment. The Friends also hosted a party celebrating the 90th birthday of the library. 2018 was the fourth year of the Friends and Broughty Ferry Library Poetry and Prose Competition. This year's annual competition will be an art competition based around a scene in any book available in the library.

Central Library provided a selection of books and manned a stall at the Young People's area at Dundee pride in September.

Tell Us Once. Library staff recently attended training prior to implementation of this new service. Libraries will be working in partnership with Dundee City Council Registrars and the Tell Us Once service which enables customers to report a death to several agencies in one contact.

Partnering with Dr Suzanne Zeedyk (Developmental Psychologist), and Connected Baby *Talking 'Bout Teddies* worked to highlight the importance of teddy bears for children's emotional well-being and resilience. Library users, aged from two to 92, were filmed in libraries across Dundee talking about their childhoods through their teddy bears, with a public lecture from Dr Suzanne Zeedyk highlighting the scientific evidence showing that teddies matter. The films were shown across libraries in Dundee and at the city's Science Festival. 43 people were filmed, but they didn't all make it onto the final film for various reasons. Approximately 1300 members of public have viewed the films, along with invited groups.

Lochee Library was one of 10 libraries from across the UK shortlisted in the Bookseller Library of the Year Award 2018, highlighted as an example of a local library that has put itself at the heart of its community.

Cultural Services

Professional support for cultural providers through the delivery of the VACMA scheme, in partnership with Creative Scotland, which offers grants to Dundee based artists.

Raising the profile of the city by lending items from the collection to local, national and international exhibitions and changing displays.

We continue to provide curatorial support to Dundee Museum of Transport. Now a fully accredited museum, our support is aimed at their improvement areas along with support to allow them to find a permanent home though turbulent times.

Our Natural Science curator continues work with a small group of volunteers at the Ninewells hospital sensory garden. He is spending time training volunteers in the identification of insects and moth trapping (for recording purposes). This new knowledge can then be passed from volunteers to others, including patents from the hospital.

First Foot 2019 – Our 4th annual Hogmanay event took place on 3 January and was attended by over 700 people, including those from local communities and also visitors to the city. This year's event welcomed in the new year at McManus through a celebration of Scots Culture; and taking inspiration from the exhibition 'ARTIST ROOMS Lawrence Weiner, used Scots language as its central theme. A key focus of the event was the involvement of local artists, actors, singers, poets and young musicians, ensuring the event had a strong community connection and ethos.

[Internal Link](#) [External Link](#)

Dundee Musicians Award – The award, now in its 10th year, gave out 5 x grants to Dundee musicians and one award for mentoring, supported by Dundee Place Partnership. The award continues to raise the profile of the musicians and the City through exposure in the press and social media and offering opportunities to gain funding from other sources.

Leisure and Sport Services

Active City – Sports Centres

Douglas Leisure Attendant & Management staff have this year supported two local charitable events. Staff supported the organising and delivery of a Christmas party for local disadvantaged children and this was held in the sports centre on 15 December 2018. Fundraising initiatives were held to support the delivery of the event with a sponsored cyclathon also held in our RPM studio.

A further sponsored Cyclathon was held by the staff on 17 March, which helped raise £1,060 for the Stroke Rehab classes held weekly in the sports centre. The money was raised to help the charity fund a specialist indoor bike that will be used by the group members.

Active Living – Development

ParkLives delivered by the Health & Wellbeing team within Active Living works closer with local communities and neighbourhoods to co-design the programme of activity. The programme enables green and open spaces use to be maximised through quality organised activities. Local people regularly work with us on a co-production model to ensure the programme is routed in the community.

Active Living – Sports Development

The Sports Development team took part in the Sleep in the Park fundraising challenge at Slessor Gardens and raised over £3,500 for Social Bite to help end homelessness in Scotland.

Significant strides forward were made with the implementation of the Dundee Tennis Marketing Plan through the introduction of online bookings for courts at 4 DCC parks sites and three private tennis clubs in Dundee and new marketing material for 'Get on Court' in Dundee being completed and utilised around the city.

Dundee Celtic Boys Club were presented with the Scottish FA Quality Mark Development Award at the annual awards night. The award was in recognition of the hard work undertaken by the club to increase the number of teams within the club, number of qualified coaches and a refreshed club governance to meet the criteria for Development Status.

Club Development work with Dundee Hawkhill Harriers has resulted in a new 'Hawkhill Harriers in the Community' programme being established at the Hilltown Campus as part of the Active Schools programme. Key links have also been made with Dundee University in a bid to offer support and encourage more Dundee students to take part in the National Student Championships as Dundee is very under-represented. Plans are now in place to increase the number of students attending Hawks training sessions which will hopefully also help to grow the clubs second claim membership base.