

**Dundee City Council Policy and Resources Committee**

**18 March 2012**

**Report by Chief Inspector Suzie Mertes,  
Chief Inspector Support  
Tayside Police Community Policing Division**

**SUBJECTS:**

- 1. UPDATE ON DUNDEE CITY LOCAL POLICING PLAN AND PRESENTATION OF THE FINAL LOCAL POLICING PLAN FOR APPROVAL.**
- 2. UPDATE ON MULTI MEMBER WARD PLANS**

**Report No. 134-2013**

**Abstract:** This report outlines the results of the consultation for the one year interim Dundee City Local Policing Plan and presents the finalised plan for member's approval. Information is also given on the new Multi Member Ward Plans

**1 RECOMMENDATION**

- 1.1 It is recommended that that this report is noted by members and that members approve the final one year interim Local Policing Plan.

**2 BACKGROUND**

- 2.1 A draft interim one year Local Policing Plan for Dundee has been developed.
- 2.2 This report outlines :
  - The results of public consultation on the Local Policing Plan
  - How the Local Policing Plan has been amended as a result of consultation
  - Presents the finalised Local Policing Plan for members to consider for approval
  - Updates members on the new Multi Member Ward Plans for Dundee City.

**3 CURRENT POSITION**

**3.1 Draft Plan.**

- 3.1.1 The draft one year interim Local Policing Plan was presented to members at the previous Policy and Resources Committee on 21 January 2013.
- 3.1.2 At that meeting members were advised that extensive consultation would be carried out and feedback sought from a wide range of partners, stakeholders, staff and the public on the draft plan.
- 3.1.3 Between 28<sup>th</sup> January and 18<sup>th</sup> February 2013, Tayside Police undertook a consultation exercise to gather public, partner and staff feedback on the draft interim Local Policing Plans prior to finalisation of the Plans in March this year.

- 3.1.4 To ensure that the Plans and feedback questionnaire reached as wide an audience as possible, it was agreed to conduct an electronic consultation exercise with the Plans and a short questionnaire hosted on the force website. The consultation was widely promoted by way of a press release, social media and local authority websites. Alternative methods of providing feedback were also detailed in the press release. These included requesting a paper copy of the Plans or questionnaire, emailing feedback to the force general mailbox or writing to the force using a freepost address.
- 3.1.5 In addition, emails with a link to the appropriate section of the force website, were issued to a cross-section of the general public who had previously agreed to assist in future research. Similarly, elected members, partner organisations etc were contacted by the same method. In terms of 'hard to reach' groups, the force Diversity Adviser agreed to promote the consultation through her comprehensive network of contacts to ensure wider participation.

## **3.2 Findings**

- 3.2.1 94.8% of consultees found the Dundee city Local Policing Plan easy to understand, 5.2% neither agreed nor disagreed that the Plan was easy to understand. No consultees found the Plan hard to understand.
- 3.2.2 When asked to what extent the stated Local Policing Priorities were right for their respective areas, respondents answered as follows:
- 84.2 % agreed  
15.8% neither agreed nor disagreed  
0% disagreed.
- 3.2.3 The most objectives consultees found to be most important for Dundee were:
- Public Protection and Safety
  - Antisocial Behaviour
  - Acquisitive Crime
- 3.2.4 When invited to comment on anything else respondents would like to see included in their respective Policing Plans, their suggestions can be summarised as follows:
- Prostitution (both on and off street)
  - Human trafficking
  - Underage drinking
  - Drugs (especially with respect to dealers)
  - Break-ins
  - 'Muggings'
  - Child Protection
  - Environmental and Wildlife Crime
  - Begging
  - Noise Nuisance
- 3.2.5 A summary of additional comments/issues/concerns is:
- Plan is concise, easy to read and focused.

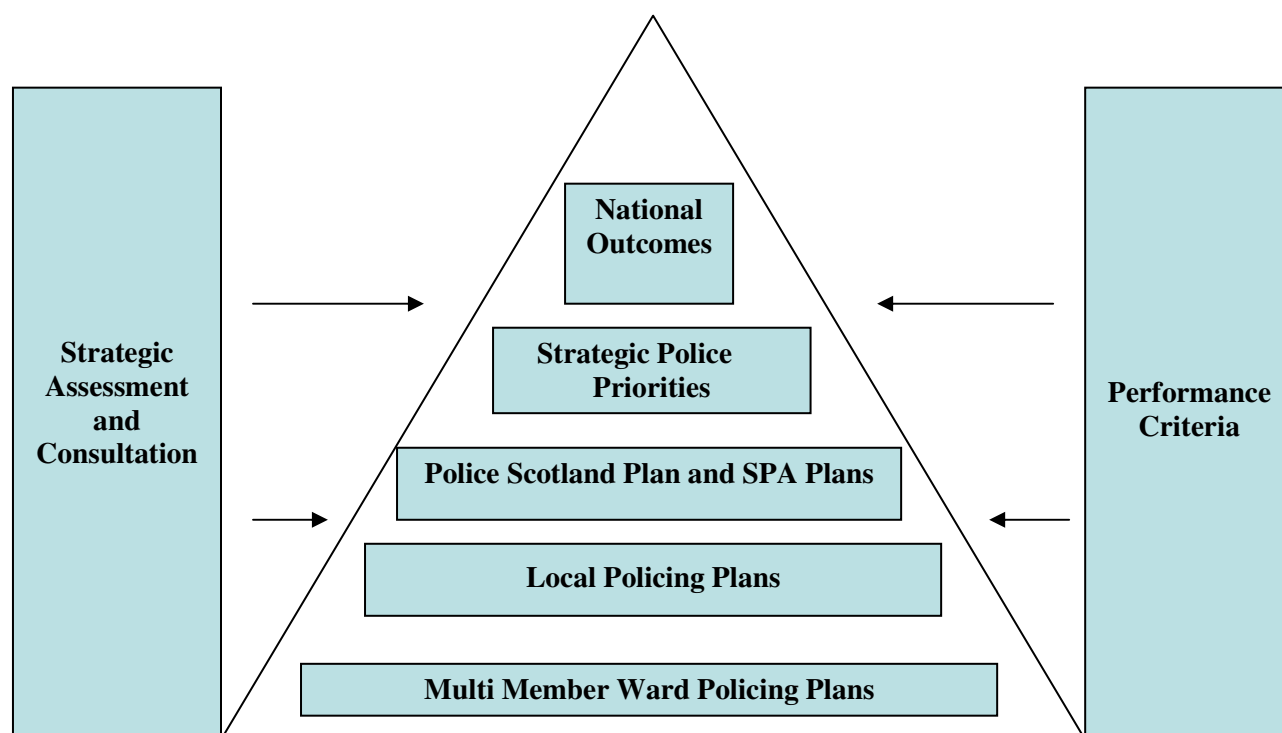
- More detail is needed on how priorities will be achieved.
- Police resources
- Officer recruitment and training, and visibility on the beat
- Investment in the force
- Sentencing policy

3.2.6 Many of the above issues have now been incorporated into the Plan either through additional explanation and descriptors to objectives or by being included as a measurement of achievement against an objective. Where an issue was raised by only one consultee and there was no other evidence to support the inclusion of that issue in the plan these were not included.

3.2.7 Some issues, such as investment in the force, sentencing policy etc are beyond the remit of the police service or the Local Policing Plan and therefore, although raised as concerns, have not been included in the finalised plan.

### 3.3 **Further Consultation with Police Scotland.**

3.3.1 As well as reflecting local aspirations the Local Policing plan feeds into the wider landscape of policing plans and objectives demonstrated graphically below;



3.3.2 Police Scotland requested that all 32 Scottish Local Policing Plans are in a standard format and this has been adopted.

3.3.3 All plans have been reviewed by Deputy Chief Constable Rose Fitzpatrick and Chief Constable Stephen House and their 'fit' with the national plan has been considered.

- 3.3.4 As a result of the public consultation and the review of all 32 Local Policing Plans by Police Scotland it was felt that in some Local Policing Plans the tariff for inclusion of some priorities had not been met and these objectives were removed. However this was not the case for Dundee City and all of Dundee City's priorities remain the same, although additional detail has been added into the explanation of why the objectives were chosen for inclusion, their description has been added to and some broad indicators on how achievement against the objective will be measured have also been added.
- 3.3.5 A forward has been added by Chief Constable Stephen House QPM and Mr Vic Emery OBE, Head of the Scottish Police Authority.

### **3.4 Multi Member Ward Plans**

- 3.4.1 Draft Multi Member Ward Plans have been submitted to Police Scotland for review. These plans identify 3 or 4 priorities for each Multi Member Ward and outline action taken to date to address these priorities, intended action over the coming year and some useful contact information. The priorities were identified in conjunction with the Local Community Planning Partnerships and further refined and informed by the results of Tayside Police's public perception and customer satisfaction surveys. These plans will be published on 1 April 2013. A comprehensive programme of consultation is being designed to inform future Multi Member Ward Plans. The intention is refresh the plans 6 months after their publication.

## **4 FINANCIAL IMPLICATIONS**

- 4.1 There are no financial implications as a result of this report.

## **5 STAFFING IMPLICATIONS**

- 5.1 There are no staffing issues as a result of this report.

## **6 ENVIRONMENTAL ISSUES**

- 6.1 This report does not have any impact on the environment.

## **7 SUMMARY**

- 7.1 The Local Policing Plan fits into a wider and deeper framework of national aims and objectives, whilst meeting the particular needs of Dundee City in response to crime and disorder.
- 7.2 The Dundee City Interim One Year Local Policing Plan is formulated on a wide spread of data and reflects current crime patterns and types and predicted crime trends.
- 7.3 Through extensive consultation it takes into account the opinions, issues and concerns of local people.
- 7.4 The final interim Local Policing Plan, which will run for one year, will be the culmination of the intensive process of data gathering, analysis, assessment,

identification of risk, review of performance and consultation and which will guide police activity and action in 2013-14.

**8 COMPLIANCE**

Is the proposal;

- |     |                                  |     |
|-----|----------------------------------|-----|
| (a) | Human Rights Act 1998 compliant? | YES |
| (b) | Equality & Diversity compliant?  | YES |

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**Appendix A – Local Strategic Assessment**

**Appendix B – Local Consultation Results**

(please note Appendices A and B will be added to final Plan)

# **Policing Plan for 2013-2014**

## **1. Introduction**

This plan sets out the local policing priorities and objectives for Dundee City for 2013-2014 and is a statutory requirement of the Police and Fire Reform (Scotland) Act 2012. It is produced as part of a planning process which takes account of the Scottish Government's overarching vision for public services, the Strategic Police Priorities set by Scottish Ministers, the Scottish Police Authority's Strategic Police Plan and the Chief Constable of Scotland's Annual Police Plan.

The local policing plan for Dundee City represents a critical part of the delivery process for the new service, demonstrating our commitment to local policing within the national planning framework and enabling us to respond effectively to the concerns of local communities as well as meet and tackle nationwide demands. This local policing plan will be supported by 8 Multi Member Ward Plans which respond directly to local needs and demands.

## **2. Foreword by: Chief Constable Stephen House**

This Plan is the first under the new Policing arrangements for Scotland. Local Policing will be the focus of the Police Service of Scotland and will deliver real improvements to the way services are delivered to local communities. Reform offers us the opportunity to improve accountability and increase scrutiny. This plan sets out our continuing commitment to 'Keeping People Safe'. It establishes the issues we believe are important to communities across Scotland. By delivering a local policing service that drives improvements against our priorities we can make a real difference in the quality of life for people in Scotland.

### **Chair SPA: Mr Vic Emery OBE**

When it comes to local police services, one size doesn't fit all. Different communities across Scotland want access to the best expertise and services in policing - but they quite rightly expect police services to meet their area's needs and priorities. Your Local Police Plan is a key part of making sure this happens, and keeping this local focus at the heart of community policing.

These plans are linked to national priorities, but are based on local issues and what people say matters to them. They are also a very public commitment by Police Scotland on what it will deliver to make our communities safer. The Scottish Police Authority will be working with Police Scotland, partners and communities to ensure we all receive the best policing possible.

## **Leader of Council: Councillor Ken Guild**

Dundee City Council has enjoyed an excellent working relationship with our partners in the Police for many years. The Police have played a major part in community planning at the city-wide and ward levels and have worked closely with Council departments to deliver Dundee's community safety strategy. The new arrangements for local scrutiny and engagement with Police Scotland should provide members with even greater opportunities to shape local priorities and scrutinise Police performance at a local level.

The Council shares the objectives set out in this Plan, and particularly welcomes the focus on issues such as public protection, domestic abuse and the impact of drug misuse and anti-social behaviour on our communities. We welcome the commitment of the Police to early intervention and partnership working. On behalf of Dundee City Council, I look forward to continuing to build constructive relationships with the Police service at all levels. We will engage with the Police to make Dundee an even safer place, and we will ask challenging questions to ensure that the service maintains its focus on local priorities and continues to play a key part in the achievement of the outcomes we all want to see for the people of the city



## Local Police Commander



### Chief Superintendent Hamish Macpherson

Welcome to my first Local Policing Plan for Dundee City. As we enter a period of extraordinary change, my job is to ensure that the service expected and experienced by the public in delivering local policing is nothing short of excellent.

Moving to a single service in 2013 is the most significant change in policing in 37 years. Police Scotland puts local community policing at the heart of service delivery, and for that reason the public will continue to see local police responding to local issues and concerns.

Dundee City is a regional employment, education and retail centre. In addition it has strong links with shipping and aviation through the existence of its harbour and airport terminals, with its location placing it within easy reach of all Scotland's major towns and cities. Policing in Dundee City, therefore, does not operate in isolation and my accountability extends to Perth & Kinross and Angus which have unique policing challenges in their own right, but which also have the ability to influence the dynamics within Dundee City.

It is commonly acknowledged that effective policing is based upon sound partnerships, shared information and strong collaboration. This is reflected in our local outcomes and priorities which rely on joint working across partnership and geographic boundaries for successful delivery.

Looking back, the police service has had a strong record of responding well to challenging and demanding circumstances. Police Forces have always worked together. What is now essential, if we are to offer the range of policing services that we all want to see in Dundee City, is effective collaboration - with public, partners, other local policing areas and specialist services. This joined up approach is necessary in order to understand aspects of risk, capability and capacity, standards and costs. Moving to a single service will give us greater scope to make this happen.

Regular monitoring and publication of results will show how we are progressing in relation to our aims. By incorporating local outcomes into planning and performance, we can ensure greater consistency and transparency in supporting Local Authority Single Outcome Agreements and subsequently reporting performance results to Local Authorities and the public.

This plan sets out the key strategic priorities for policing Dundee City. These have been set by taking account of a range of information sources and reflect nationally set priorities and crime analysis, but more critically by consulting with local communities and partner agencies so that these priorities are focused on policing local communities across Dundee City.

### **3. Priorities and Objectives:**

#### **Local Policing Priority - Public Protection & Safety**

To keep people safe we will continue to focus on a victim centered approach to public protection with the aim of preventing crime through early and effective intervention and ensure the sharing of relevant information with partnership agencies to protect the most vulnerable in our communities and enhance public safety for all. We aim to reduce re-offending rates in Dundee City.

The number of people who are victims of physical, sexual or emotional abuse and neglect on a daily basis is a major concern for policing. Domestic abuse in particular blights the lives of individuals as well as their families. Our priority is to tackle domestic abuse by managing the risk of harm posed by dangerous offenders while protecting and supporting victims.

We aim to improve the quality of service to victims of rape, the investigation of such crimes and ultimately to reduce the incidence of rape.

Local consultation also tells us that the sale and supply of drugs severely impact on the quality of life of individuals and communities themselves. We will work to focus policing resources on targeting the criminals who supply drugs and work in partnership to reduce harm and prevent access to illegal substances.

Underage drinking, antisocial drinking and associated crime and antisocial behaviours continue to be an area of concern within Dundee City.

Tackling on-street prostitution remains a priority for the police in Dundee City and we will work closely with our partners to reduce the incidence of prostitution and its impact on communities and those caught up in prostitution.

We will continue to be involved in national anti-violence campaigns and develop information sharing with other agencies to focus intervention in problem areas. Through our tasking process, we will use local policing and intelligence-led initiatives, including stop and search activity, to detect offenders, reduce disorder and reassure communities.

#### **Objective:**

- To enhance protection of the vulnerable.
- To reduce the level of serious and violent crime.
- To reduce re-offending rates for serious and violent crime and sexual offences.
- To reduce the incidence and impact of rape.
- To reduce the impact of drug and alcohol abuse on individuals, children, families and communities.
- To reduce the incidence and impact of domestic abuse.
- To increase the detection of domestic abuse.

## Local Policing Priority – Serious & Organised Crime

Our priority is to keep people safe by reducing the risk of harm posed by serious and organised criminals and other threats to communities.

We are committed to reducing the threat from serious and organised crime groups by targeting their criminal enterprises. We know serious and organised criminals rely on money to operate and we will work to stop them receiving funds by targeting drug dealing and disrupting their criminal activity.

This will be in line with the Scottish Government Strategy for tackling serious organised crime, “Letting Our Communities Flourish” through focused intelligence gathering and continued collaborative working with communities, public and private sector bodies and key partner agencies.

We will divert, deter, disrupt and detect offenders.

### Objective:

- To prevent Serious and Organised Crime Groups from operating in Dundee City.
- To ensure active scrutiny of all licensing applications to identify any links to Serious and Organised Crime Groups.
- Increase the amount of cash and assets seized from criminals using the Proceeds of Crime Act.

## Local Policing Priority – Terrorism

As Scotland’s fourth largest City, with a thriving port and airport, two internationally recognised Universities and infrastructure key to the Scottish economy it is vitally important that Dundee City is responsive to the threat of terrorism.

The threat of international and domestic terrorism is a very high priority nationally, the potential threats are well known, and strategies are in place to deal with the threat and to deal with the aftermath of any terrorist activity.

The Government’s “Contest” strategy<sup>1</sup> is to develop a community led response to terrorism utilising 4 strategic strands: Pursue, Prevent, Protect and Prepare. This strategy will be implemented in Dundee City with our partners.

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<sup>1</sup> Key elements of CONTEST: **Pursue** – the most immediate priority aimed at stopping terrorist attacks, **Prevent** – aimed at stopping people becoming terrorists or supporting terrorism, **Protect** – aimed at strengthening protection against terrorist attacks, so reducing vulnerability, and, **Prepare** – aimed at mitigating the impact of a terrorist incident where it cannot be stopped.

We will continue to make the public and partners aware of the threat of terrorism and assist them in recognising the signs where radicalisation or terrorist activities may be taking place.

We will continue to encourage members of the public and professionals engaged in their day to day jobs to inform the police of any suspicious activity relating to terrorism in order that a full intelligence picture can be gathered.

**Objective:**

- To actively support the National Counter Terrorist Strategy (CONTEST) through the four strands of Pursue, Prevent, Protect and Prepare.
- Provide Prevent briefings and products to community groups and partner agencies.
- Deliver Counter Terrorism assessment to vulnerable sites.

## **Local Policing Priority – Antisocial Behaviour**

Antisocial behaviour encompasses a wide range of different types of disorder all of which can have an adverse affect on the quality of life for communities and individuals. It is important to recognise that all crime and antisocial behaviour has an impact. It is incumbent upon the police and their partners to strive to prevent antisocial behaviour and tackle it when it does happen, and to consider the impact of antisocial behaviour and how this may be mitigated.

From the sobriety figures of those apprehended by the police in relation to crimes involving antisocial behaviour, we know that alcohol is often be a contributing or exacerbating factor and this sort of disorder or annoyance can also sometimes be a precursor to more serious crime types. There is a clear correlation between excessive alcohol consumption and instances of disorder and analysis of problem premises and persistent offenders enables us to proactively target disorder 'hot spots'.

It is recognised that antisocial behaviour fuels a disproportionate fear of crime. We will work with our partners to provide reassurance to communities blighted by antisocial behaviour.

**Objective:**

- To reduce the impact of antisocial behaviour on our communities.
- To reduce the number of incidents of antisocial behaviour reported by members of the public.
- To reduce the level of alcohol related disorder.

## **Local Policing Priority – Road Safety**

Our priority is to keep people safe on the roads and target criminals using the road.

We will work with our partners to keep people safe on the roads. We will continue to focus on casualty reduction and target areas including drink/drug driving, speeding, uninsured and disqualified drivers, those not wearing a seatbelt and the use of mobile phones while driving.

We will pursue criminals who use the roads to further their criminal activities through pro-active patrols, analysis and intelligence gathering.

### **Objectives:**

- To improve road safety through education and enforcement.
- To disrupt criminal use of the road network.
- To reduce the prevalence of antisocial driving.

## **Local Policing Priority – Acquisitive Crime**

Acquisitive crimes include those where property is stolen or there is an attempt to steal, including theft, housebreaking and fraud, and to some extent this type of crime affects all communities and demographics.

Reducing this type of crime continues to be a priority for Dundee City. Any theft of property has a personal impact both financial and emotional. Housebreaking is an extremely personal crime. As well as the feelings of violation and intrusion that the householder can suffer, housebreaking has a disproportionate impact on the feeling of safety in communities.

To effectively deal with this priority we will continue to undertake intelligence gathering, conduct crime pattern analysis and deploy targeted police patrols. In addition, we will endeavour to heighten public awareness of the situation to achieve a reduction in the risk of them becoming a victim of this type of crime.

### **Objective:**

- To reduce acquisitive crime levels by detecting and disrupting those involved in acquisitive crimes particularly housebreakers.
- To reduce the instances of housebreaking.
- To reduce the re-offending rates of prolific offenders.

## **4. How we identified our Priorities and Objectives**

The Scottish Policing Assessment sets out the priorities for Police Scotland to the year 2015. It is a key document for the police in the continuous process of meeting future policing challenges and ensuring that the service the police provide to the communities of Scotland is of a high standard.

The Assessment draws on information and intelligence provided by all the Scottish Forces and law enforcement agencies as well as information from key partner agencies including the Scottish Government, Local Authorities and the public. It is through this assessment that risk in relation to crime and disorder is prioritised.

The priorities identified in this plan have been identified through further analysis of local crime trends and information.

We consulted across the Dundee City area with people about the issues that were of greatest concern. These consultation results made a critical contribution to identifying issues for local communities and these have been translated into the key policing priorities for Dundee City. Appendix B shows the results of our consultation.

The Dundee City Community Safety Partnership Strategic Assessment and the Local Policing Area Strategic Assessment are the principal instruments for identifying policing priorities for Dundee City. The strategic assessments bring together a range of data and information from partners including Fire and Rescue Services, NHS Tayside and Dundee City Council as well as the police.

This information includes crime, fire-related incidents; Community Safety Warden activity; Antisocial Behaviour Team activity and other council departmental statistics focusing on the challenging issues affecting the community.

Underpinning this policing plan are service delivery plans outlining in more detail specific activity that will take place to ensure effective delivery of objectives. These are not public documents as they may contain sensitive operational information.

### **Public Protection and Public Safety – Creating Safer Communities**

The police have a key role to play in protecting the public from dangerous people, such as violent or sexual offenders, who pose a serious risk with respect to harm or danger. This includes protecting individuals or sectors of the community who are potentially more at risk than others, such as children, or vulnerable adults.

Public protection activity covers many areas including child protection, domestic abuse, sexual offences and offender management, vulnerable adults, hate crime, violent crime and the vulnerabilities associated with the prevalence of drugs and alcohol. Delivering this important aspect of policing is

instrumental in enhancing public confidence in the police and making sure people feel safe.

Dundee City, in comparison with the rest of Scotland, has a relatively low crime rate with crime consistently decreasing over the last ten years.

Feedback from the public shows that drugs and alcohol-related crime and antisocial behaviour have a significant effect on individuals and whole communities with respect to their quality of life.

Police crime reports show that for 2011/12, alcohol was a contributing factor in 44% of all violent crime in Dundee City.

The prevalence of drugs and the instances of drug-related deaths continue to be of significant concern.

### **Community Policing – Responding to Local Concerns**

Building public confidence and trust is how the police aim to improve satisfaction with the quality of service provided to the public. This is achieved through the effective delivery of policing services which meet local people's needs. It is about providing easy access to services, giving the public a voice in order to influence how the police respond to issues that matter to them, delivering appropriate and robust interventions, working with partners to resolve concerns, providing feedback to the public and keeping them informed of progress and improvement.

In Dundee City, Community Policing is delivered through three key mechanisms:

- Having an identifiable dedicated officer located in each geographic community
- Consulting with the community to identify and establish local policing priorities
- Adopting a shared partnership problem-solving approach to dealing with issues, determining accountability and appointing the most appropriate lead agency

Strong Community Engagement remains instrumental to successful community policing in the Dundee City.

There are a wide range of opportunities for the public to liaise with the police. Feedback from the public is achieved through a monthly rolling programme of surveys, in addition to other information received through the wide range of mechanisms the police use to engage with local communities such as road shows, meetings, community events and social media.

The main concerns expressed by residents in Dundee City over the last year include antisocial behaviour, drugs, vandalism, housebreaking, dangerous or careless driving, and perceptions about safety in local neighbourhoods.

Over the years Dundee City Community Safety Partnership (CSP) has made significant progress in reducing the impact of these issues through the introduction of Community Safety Wardens; focused collaborative partnership working; development of the CSP Operational Group - membership of which is at manager level with decision-making ability to deploy resources without delay, and improved and effective information-sharing on antisocial behaviour related issues.

### **Diversity and Equality**

Effective and fair policing is about reflecting the needs and expectations of individuals and local communities in setting priorities, upholding standards and providing a good service. The aim of community-focused policing is to improve public confidence in policing, thereby increasing the satisfaction of service users and the public. Survey results show that different communities have differing expectations and contrasting experiences of the service provided by the police and the aim is to ensure that the service provided to all is fair and consistent.

Dundee City has a commitment and a statutory duty to eliminate discrimination, promote equality of opportunity and foster good relations in all its internal and external functions.

An Equality Action Plan drives and monitors this activity.

The Community Equalities Advisory Group (CEAG) includes representatives from diverse community interests, elected council members and police. Its remit is to develop effective relations between diverse local populations, towards mutually supportive goals in relation to community policing. This approach greatly assists the police in community engagement, which in turn shapes policing services. It is a key component of the Equality Action Plan and Community Engagement Strategy.

All of our work is underpinned by our commitment to equality and diversity, in our dealings with the public we serve as well as our own staff.

We recognise that effective and fair policing is about reflecting the needs and expectations of individuals and local communities. Survey results show that different communities have differing expectations and contrasting experiences of the service provided by the police. Our aim is to ensure that our service to all is fair and consistent, keeping those who are most vulnerable safe and enhancing their quality of life.

To further this aim, and satisfy our statutory duties under The Equality Act 2010, we are developing national equality and diversity outcomes for 30 April 2013. We will, in our 2014 three-year plan, identify local priorities and objectives aligned to them.



## **Providing an Excellent Service to the Public**

### **Standards of Service**

The public increasingly expects to be provided with clear information about what they can expect from the police if they call for help or advice. Local Standards of Service provide a means by which customer satisfaction and adherence to standards may be measured.

In Dundee City performance is measured against the following standards:

- Overall satisfaction with the service provided at first contact
- Satisfaction with the way the member of the public was treated at first contact
- Satisfaction with the professional image presented by the police officer
- Satisfaction with the contact details provided to the member of public by the police officer
- Satisfaction with the way the member of public was treated by the officer
- Overall customer satisfaction with police officer contact
- The proportion of people who were provided with an update on the progress of their enquiry
- Overall satisfaction with the service provided by the police

### **Professional Standards**

The Police Investigations & Review Commissioner (PIRC) in Scotland has power to independently investigate complaints against officers. The Procurator Fiscal oversees and directs all investigations of criminal offences involving the police. Issues relating to service delivery are dealt with at local management level. This provides the opportunity and impetus to identify areas of good practice and address areas of failure in order to improve future performance.

### **Reviewing Progress – Performance Measurement**

Performance indicators are used to gather information about performance, quality of service and public perception. They are derived from priorities identified through police and partnership assessments and also include other issues identified as local concerns through public feedback.

A rolling programme of surveys tests public opinion on public safety, local crime levels, confidence in the police, and police effectiveness in dealing with local concerns - in order that where action is required; it can be initiated in a timely manner.

Analysis of performance data, combined with the output from public consultation and engagement, provides an indication of the extent to which Dundee City is succeeding in contributing to improved community outcomes.

Not all performance indicators are measures of police performance; rather, they provide additional background information or “context” around the demands placed upon the LPA and the environment in which it operates.

### **Governance – Local Scrutiny and Engagement Arrangements**

The Police and Fire Reform (Scotland) Act includes a framework for new local scrutiny and engagement arrangements involving local authorities and the new national police and fire services.

Formal scrutiny and challenge regarding Dundee City outcomes falls under the governance of the City of Dundee City Policy and Resources Committee, chaired by the Chief Executive.

The key principles of “Best Value” (as contained within the local Government in Scotland Act 2003) in demonstrating efficiency, effectiveness, economy and the need to meet equal opportunity requirements, remain fundamental to local governance arrangements with respect to scrutiny of police performance.

Performance results are published in accordance with Section 13 of the Local Government (Scotland) Act 2003 which outlines the duty of a local authority to make appropriate arrangements for the reporting to the public of the outcome of the performance of its functions.

The challenging economic climate means that robust monitoring and reporting processes are instrumental in ensuring that Dundee City remains on track to deliver against local objectives within the resources available.

### **Consultation on this Plan**

The Police and Fire Reform (Scotland) Act 2012 requires the Area Commander to involve the local authority and consult appropriately with respect to setting priorities and objectives for the policing of the area.

Consistent with the requirements of the Act and in order to ensure broader engagement of partners and public in plans and priorities, the Dundee City Local Policing Plan was circulated for comment using the following methods:

- Presentations of the outputs from the combined Strategic Assessment to the Pathfinder Committee, with a discussion to form the draft plan through a question and answer session
- Elected members within the Pathfinder arrangements
- Elected representatives being sent a link to the draft plan
- With the public via the local policing area web site, social media and the local authority website
- With communities through community meetings and other engagement opportunities
- With key partners being sent a link to the draft plan
- Email survey to a cross section of the general public
- With Tayside Police officers and staff via our internal website
- With key police staff associations being sent a link to the plan

In conclusion, the Dundee City Local Policing Plan 2013-14 builds on the wealth of data, information and intelligence provided by a wide range of sources. The priorities focus on the issues that adversely affect the public, cause them most concern and matter to them the most.

This not only ensures that the interests and needs of partners and public are appropriately reflected in the plan, but also supports the benefits to be realised using a joined-up approach.

## 5. Local Policing Arrangements

Our mission is to keep people safe. We aim to deliver policing that is visible, accessible and responsive to the needs of the communities across the city.

From 1 April 2013 we have nominated a single local police commander for Tayside Division who will direct 2 local area commanders for Dundee City based across the city in order to deliver an effective policing service that delivers against our key priorities.

We will continue to respond quickly and effectively to public demand by answering all calls and operational requests made upon us.

We have local community policing teams based within each electoral ward to tackle local problems and issues.

In addition to the Local Policing Plan for Dundee City, each ward will have an individual plan which will address the priorities specific to that ward and neighbourhood but will also link closely with the Local Policing Plan for Dundee City.

These plans will be delivered by having identifiable officers located in each geographic community, continuing engagement with the communities adopting a shared partnership problem-solving approach to dealing with issues.

Individual ward community policing plans are available at [www.police.scotland.uk](http://www.police.scotland.uk)

The Dundee City Local Policing Plan incorporates national priorities and any additional issues identified through community, police and partner assessments. For the period 2013 to 2014, the plan builds upon two key themes:

- **Public Protection: creating safer communities**, achieved through a combination of keeping people safe and protecting the most vulnerable in our community; and
- **Community Policing: responding to local concerns**, achieved through our community policing style and our engagement with a wide range of diverse community sectors.

The police in Dundee City fully engage with local community planning partnerships to promote a joined-up approach in the achievement of shared outcomes. These feed into local Single Outcome Agreements through the Dundee City Community Safety Partnership.

For policing purposes, the area is divided into four separate sections, each in the overall charge of an Inspector.

These are:

#### **Dundee City South:**

- **Section 1 - City Centre / Maryfield / East End** - covering the city centre, Maryfield and Stobswell
- **Section 2 - Lochee / West End** - covering Lochee, Charleston, Menzieshill and the Perth Road.

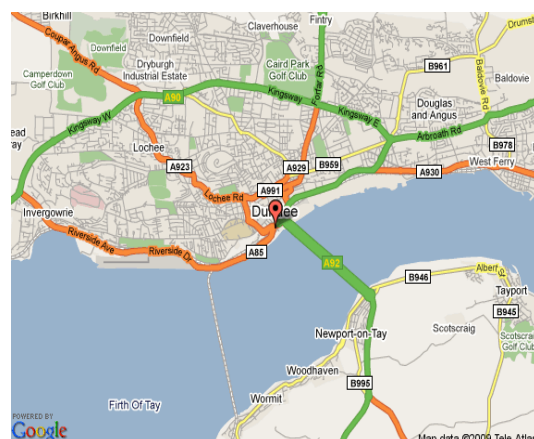
#### **Dundee City North:**

- **Section 3 - Strathmartine / Coldside** - covering Downfield, Ardler, St. Mary's, Kirkton, Fairmuir and Hilltown
- **Section 4 - North East / Broughty Ferry** - covering Mill O' Mains, Mid Craigie, Linlathen, Fintry, Whitfield, Douglas, East End, West Ferry, Broughty Ferry and Barnhill

### **Dundee City Area Demographics**

Source: Extract from Single Outcome Agreement for Dundee City 2012-17  
Map: Courtesy of Google Maps

Dundee City is Scotland's fourth largest city. Dundee City covers 6,300 hectares and is geographically the smallest local authority area in Scotland. It currently has a population of 142,290. Despite its small size it plays a crucial role as a regional centre for the wider area of Perth and Kinross, Angus and North East Fife and has a catchment population of approximately 400,000 people.



Following a long and sustained period of population decline since the early 1990's, Dundee City has in recent years seen its population stabilise. Latest projected population figures predict that the population will remain stable with an expected increase of 6.5% by 2035.

As with the rest of Scotland, Dundee City has an ageing population. The number of people aged over 65 is expected to rise by approximately 30%, equating to around 6,700 people. The number of people aged over 75 will increase by 40% and those over 85 will increase by 93%.

The effects of an ageing population combined with the effects of deprivation increase demands on health and social care services. People are living longer with increased ill-health and frailty and people in areas of multiple deprivation are likely to experience the long term conditions associated with ageing at an earlier stage.

Also predicted in the 2008-based household projections is a 36% increase in households with a head of household aged 75 or more. In contrast, the 30-44 age group is expected to see a decline of 3% by 2033.

Dundee City has the third largest percentage of its population (29%) living in the 15% most deprived areas of Scotland (Scottish Index of Multiple Deprivation 2009). Nearly 36% of children live in one of the 15% most deprived data zones.

These factors in themselves have implications in terms of policing the area.

In relative terms Dundee City's economy performed better than the Scottish average during the downturn in terms of job losses. Whilst the wider economic landscape and structure of the local economy represent significant challenges, Dundee City can look forward with confidence for a number of reasons. The city has established a reputation as a centre of excellence in the fields of life sciences and digital media, building upon the strengths of two world class universities.

## 6. Local Contribution to National Outcomes and National Policing Priorities

The Scottish Government has 16 National Outcomes which demonstrate a commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable economic growth. Policing in Dundee City can make a significant contribution to improving these outcomes for this area by contributing to the Community Planning arrangements across Dundee City.

Single Outcome Agreement (SOA) - National Outcomes			
1	We live in a Scotland that is the most attractive place for doing business in Europe	9	We live our lives safe from crime, disorder and danger
2	We realise our full economic potential with more and better employment opportunities for our people	10	We live in well-designed, sustainable places where we are able to access the amenities and services we need
3	We are better educated, more skilled and more successful, renowned for our research and innovation	11	We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others
4	Our young people are successful learners, confident individuals, effective contributors and responsible citizens	12	We value and enjoy our built and natural environment and protect it and enhance it for future generations
5	Our children have the best start in life and are ready to succeed	13	We take pride in a strong, fair and inclusive national identity
6	We live longer, healthier lives	14	We reduce the local and global environmental impact of our consumption and production
7	We have tackled the significant inequalities in Scottish society	15	Our public services are high quality, continually improving, efficient and responsive to local people's needs
8	We have improved the life chances for children, young people and families at risk	16	Our people are able to maintain their independence as they get older and are able to access appropriate support when they need

Scottish Ministers have also established Strategic Policing Priorities and these reflect the contribution that policing can make to achieve the National Outcomes.

<b>Strategic Policing Priorities</b>	
1	Make communities safer and reduce crime by demonstrating pioneering approaches to partnership and collaboration at a national and local level
2	Strengthen Scotland's reputation as a successful and safe country by demonstrating excellence in effectively planning for and responding to major national events and threats
3	Provide an efficient, effective service and deliver the benefits of reform
4	Make communities stronger by increasing public confidence and reducing fear of crime, making the new Police Service of Scotland an exemplar of visible and responsive policing

Our local priorities align to the Strategic Policing Priorities and the Government's National Outcomes as follows:

<b>Dundee City Priorities</b>	<b>Strategic Policing Priorities</b>	<b>SOA National Outcomes</b>
Public Protection and Safety	1, 2, 3, 4	8, 9, 11
Serious and Organised Crime	1, 2, 4	1, 9
Terrorism	1, 2, 3, 4	1, 9
Antisocial Behaviour	1, 2, 4	4, 9, 11
Road Safety	1, 2, 3, 4	9
Acquisitive Crime	1, 2, 4	9

Further information on National Outcomes and Strategic Policing Priorities can be accessed at [www.scotland.gov.uk](http://www.scotland.gov.uk) and [www.police.scotland.uk](http://www.police.scotland.uk) respectively.

## **7. Performance and Accountability**

To support this plan, Police Scotland will develop a national performance framework which allows the service to measure progress, monitor activity, identify key areas where resources need to be focused and demonstrate how successful we are in meeting out key priorities and objectives as set out in this plan.

We are committed to publishing our performance information and will use this as the foundation for reporting to Dundee City Council and local communities. This information is available upon request or at [www.tayside.police.uk](http://www.tayside.police.uk).

## **8. Local Scrutiny and Engagement**

The Police and Fire Reform (Scotland) Act 2012 aims to strengthen the connection between the Police Service of Scotland and the communities it serves. There are three key elements to this; designated local commanders, local Policing Plans, and formal mechanisms for engaging communities and scrutiny by local authorities. The Act is not prescriptive on what form this scrutiny should take and Dundee City is a Pathfinder authority for developing new arrangements.

Five principles have been identified for good scrutiny and engagement:

- Focus on outcomes
- Understand local conditions and reflect the community voice
- Promote joint working to secure better outcomes and best value
- Provide strategic leadership in order to influence service delivery
- Support continuous improvement by providing constructive challenge

In Dundee City, the main body which scrutinises police performance, plans and operational activity and through which the police are accountable is the Policy and Resource Committee of Dundee City Council.



## 9. Useful Information

This Plan covers the Dundee City area.

If you would like this information in an alternative format or language - please contact us to discuss your needs.

Ongoing improvement depends on feedback from contributors and users and we would welcome your views. If you require further information about this plan please use the contact options below.

Contact Details: Tayside Division, Police Scotland, West Bell Street, Dundee, DD1 9JU

Community Policing Team Number: 101

Group email Address: [mail@tayside.pnn.police.uk](mailto:mail@tayside.pnn.police.uk)

This group email address is provided to you to contact your local Community Policing Team to discuss non-urgent local crime or antisocial behaviour problems. This should not be used to report a crime or incident.

All emails will be responded to within 48 hours.

For more detailed information about your local Community Policing Team and any other services that Police Scotland provides, please refer to the Force website at [www.police.scotland.uk](http://www.police.scotland.uk)

We are here to help.

We will continue to keep in touch with you to keep you updated on the ongoing work being done to tackle the issues that are affecting life for you and your community.

- If you have any concerns or issues you wish to discuss, contact 101 or your local Community Policing Team.
- Dial 999 for an emergency that requires urgent police attention.
- For non-emergency contact, call 101, the single non-emergency number.
- If you have any information about crime in your area and wish to provide it anonymously, call CRIMESTOPPERS on 0800 555 111
- Service users who are deaf or have a hearing impairment can contact Police Scotland in an emergency or non-emergency via our SMS text service.

We respect your right to confidentiality and will not visit you without checking first.