

## **2 REVIEW OF PEST CONTROL CHARGES FOR OUT OF HOURS (AN298-2003)**

The Council's Internal Audit Service undertook a System Review of the Animal and Pest Control Service in 2002/3. Whilst the Internal Audit Report of the service was on the whole very favourable a number of recommendations were made to enhance the service provision provided by this service.

It was noted during the audit fieldwork that the charges levied for the work done in the evenings and at the weekends during the Standby Period (April to September) was at the same rate as work carried out during normal business hours.

It was therefore agreed that the charges for the pest control service would be reviewed and consideration given to introducing an enhanced charge to reflect the additional staffing costs incurred by the department in providing an out of hours service.

The Committee is asked to approve a charge of £65.00 (inclusive of VAT) for out of hours work which will ensure that the departmental costs for the provision of this service are covered. It should be noted that the proposed increased charges are still comparable to our competitors within the private sector.