

2 EX-COUNCIL HOUSE OWNERS' CHARTER (AN213-2008)

This is the first formal revision of the Ex-Council House Owners' Charter which was written and agreed in 2005 (Housing Committee April 2005, Report ref 242-2005). This review simplifies the previous Charter and reflects the spirit of mutual understanding and trust which has developed between the Dundee City Council (DCC) and Dundee Association of Council House Owners (DACHO) over the intervening period.

The Home Owners' Charter between DCC and Owners Association, DACHO, sets out mutually agreed standards for service delivery and input into the direction of the Council's housing service as it relates to owners of ex-Council houses. It also sets out some individual owner's responsibilities to be good neighbours. A copy of the Owners' Charter has been issued to each local Elected Member. It will be available on the Council's internet site and will be issued to first-time owners through Right to Buy scheme. Copies will be available in District Housing Offices and other community points throughout the City.

Committee is asked to note the foregoing.