

## Conflict Resolution

Neighbour disputes can occur when two or more neighbours disagree about something which can lead to annoyance and frustration.

**If this is not resolved, this can often lead to further distress.**

Some neighbour disputes can be resolved at an early stage and conflict resolution is an effective way of making this happen.

The Antisocial Behaviour Team can facilitate a conflict resolution meeting between you and your neighbour.

- The meeting can be held in a mutually convenient and neutral environment
- Any issues discussed will be in confidence
- Each party will be given time to speak without interruption
- Think about and explain what you would like to achieve
- The aim will be to reach a mutual agreement by compromising

Conflict resolution meetings will be recorded by the officers facilitating the meeting by noting points, actions and agreed outcomes.

All meetings will be followed up with both parties individually to find out if the meeting has been successful.

If the conflict resolution meeting has not stopped the antisocial behaviour, the team will discuss with you other options to try and stop the behaviour.

## Contact

- Online at:  
**[www.dundee.gov.uk/asb](http://www.dundee.gov.uk/asb)**
- Calling the Antisocial Behaviour Team:  
**01382 307366** or **0800 169 3845**
- Write to:  
Antisocial Behaviour Team  
West District Housing Office  
3 Sinclair Street  
Lochee  
Dundee  
DD2 3DA

