

Dundee
City Council

www.dundee.gov.uk

CHANGING
FOR THE FUTURE

Antisocial Behaviour



www.dundee.gov.uk/asb

What is Antisocial Behaviour?

Antisocial Behaviour happens when people act in a way that causes alarm or distress to others.

Examples of this include:

- Shouting and swearing
- Loud music/noisy parties
- Violence towards neighbours
- Harassment towards neighbours
- Vandalism
- Disturbances caused by alleged drug dealing

There are laws to stop antisocial behaviour. If you have any concerns relating to antisocial behaviour, the Antisocial Behaviour Team at Dundee City Council can help.

What about other noise complaints?

The antisocial behaviour legislation does not allow us to deal with noise caused by dogs, however, complaints regarding this can be made to Animal Control within Neighbourhood Services. Neighbourhood Services will also deal with some other noise issues, such as excessive DIY or commercial noise.



You may also hear your neighbours if you live in a property which is attached to another/ others. If this becomes a problem, it may be helpful to bring this to their attention in a polite manner as they may not be aware that they are causing a nuisance or a disturbance to others. Your neighbours may be reasonable if you make them aware of the problems.

If this approach fails then you may require to make a formal complaint to the Antisocial Behaviour Team.

How can the Antisocial Behaviour Team help you?

The laws on antisocial behaviour apply to everyone – tenants and owners alike.

If you contact the Antisocial Behaviour Team an Investigation Officer will investigate in a polite, professional manner and handle your complaint in complete confidence.

If the Investigation Officer finds there is evidence to uphold your complaint they will discuss with you what action can be taken to try to resolve the problem.



How can I make a complaint?

You can make a complaint

- Online at www.dundee.gov.uk/asb
- Call Antisocial Behaviour Team **01382 307366** or **0800 169 3845**
- Send a written complaint to:
Antisocial Behaviour Team
West District Housing Office
3 Sinclair Street
Lochee
Dundee
DD2 3DA

Report Antisocial Behaviour
www.dundee.gov.uk/asb

